

130900

INS. CASE OWNER: Vale

CC 4/AXA17024078 / Reg 3

LTK

IDAC

Surveyor: KASUL

DOI: 23/11/17

Date / Time: 19/12/17

Registered in Merimen: 13/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.: SHC 5468R
 Name of Insured: TRANS-CAS SERVICES PTE LTD
 Insured Tel No.: HP:
 Excess Sec II : \$5,000.00 D.O.A.: 29/11/17
 Is driver the owner? (YES ☒ NO) Nature of Accident:

Claim No.: C0463872
 Policy No.: VPX/P1680520
 Make / Model: RENAULT LATITUDE - 2.0 L (A)
 Place of Accident: TAMPLINES CENTRAL 1

FNO, Driver Name / Age: YEO BAN LEONG

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.: 971 3408

(V/L ☒ YES / NO)

Insured Liability: Final? Yes / No

SFK 2200Y



INSRS:
 WSP: Motorway (Lower level)
 Tel:
 Liability: NON-ACC
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date / Time

Date / Time	STAGE	DATE / PIC
19/12/17 (vic)	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
26/12/17	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	26/12/17
	Documentation Check List:	Handler Typist
02/01/18	Notification Itr (if non-pickup):	
11/01/18	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 26/01/18 Sent By: AS

FINALIZATION	Date/Time:	Confirm with:	Confirm by: KASUL
Repair Cost: US	\$5350.00 (3 days) Reduction: \$243.20 % 34		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 21/11/19 2PM	Confirm with: H NEE	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: % 100 (Assessed) BOLA S/N No.: N/A			If NO or B 28, Ass. Lia:
Repair Cost: (M/GST) \$5724.50			
Loss of Rental (LOR): \$500.00 (\$100 x 5 days)			
Loss of Use (LOU): \$500.00 (\$100 x 5 days)			
Loss of Income (LOI): \$500.00 (\$100 x 5 days)			
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search: \$500.00			
Medical: \$500.00			
Disbursement: \$500.00 (e.g. Tow/Independent)			
Legal Cost: \$500.00			
Total: \$6724.50		Global Sum \$5:	
FINAL PAYMENT	Date/Time: 21/11/19	Confirm with: H NEE	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1: \$6724.50		Name 1: Motorway car care centre Pte Ltd	
Payee 2: (Strike if N.A.)		Name 2:	
Payee 3: (Strike if N.A.)		Name 3:	

COPY SENT 21/11/19

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$350/-



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17024078/R1ha3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 19-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 5468R	Veh. Inspected	SFK 2200Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/11/2017	Inspection Date	23/11/2017	
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING . SINGAPORE 169205			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

0% 25% 50% 75% 100%

Register New Vehicle (Acknowledgement)

Vehicle Particulars

Owner-Particularists

Owner Name	ACER LEASING
Owner ID Type	Business
Owner ID	55265555M
Registered Address Type	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.	183
Registered Street Name	JALAN PELIKAT
Registered Unit No.	# 03 - 55
Registered Building Name	THE PROMENADE@PELIKAT
Registered Postal Code	557643
COE No. / Expiry Date	2016070107000362D / 15 Aug 2028
COE Bid Category	E - Open Category
GP Paid	\$55,100.00

Transaction Details

Business Transaction Ref. No.	20160818143702081484
Business Transaction Date:	19 Aug 2016
Business Transaction Time	14:37:02

Message

The above vehicle has been successfully registered.

Please note that \$262,457.00 will be deducted from your GIRO account.



1094 Lower Delta Road Motorway Building Singapore 169205
Main +65.6468 2200 | Fax +65.6273 5535

AXA Insurance
8 SHENTON WAY
#27-01, AXA TOWER
SINGAPORE 068811

Attn To Motor Claims Dept:
YOUR INSURED VEHICLE NUMBER : SHC5468R

ESTIMATES

VEHICLE NO. : SFK2200Y
CHASSIS NO : URJ2014202255
ENGINE NO : 3UR3273407
MAKE / MODEL : TOYOTA LEXUS LX570 A
YEAR : 2016
DATE OF ACCIDENT : 29/11/2017 @ 20:45HRS

PARTS DISCRIPTION

FRONT BUMPER ASSY
FRONT LH BUMPER SIDE RETAINER
FRONT RADIATOR GRILLE
FRONT LH BUMPER LAMP
REAR BUMPER CLIPS
FRONT LH LOWER BUMPER CHROME MLDG
FRONT BUMPER LOWER SPOILER

QTY	List Price	Total List Price
1	\$ 1,300.00	\$ 1,300.00 SCA - 450
1	\$ 48.00	\$ 48.00 re -
1	\$ 1,700.00	\$ 1,700.00 ? CR -
1	\$ 1,250.00	\$ 1,250.00 SCA -
10	\$ 10.00	\$ 100.00 re -
1	\$ 800.00	\$ 800.00 CA -
1	\$ 1,800.00	\$ 1,800.00 CR -
Total		\$ 6,998.00
Less 10%		\$ 699.80
Total Spare Part		\$ 6,298.20

6148
109
5533.20

LABOUR CHARGES

TO SPRAY PAINT ON THE AFFECTED AREAS
TO REPAIR, REMOVE & REPLACE ALL THE DAMAGE ITEMS

	\$ 600.00 400
	\$ 1,225.00 350
Total Labour	\$ 1,825.00
SUB ToTal	\$ 8,123.20
GST @ 7%	\$ 568.62
Grand Total	\$ 8,691.82

Tony Kuan
Motor Claims
Motorway Car Care Centre Pte Ltd
TEL: 6571 9635
FAX : 6278 5535
EMAIL: ktkuan@motorway.com.sg

WEBSITE: www.motorway.com.sg

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Rasul
Hp 900100068

3 days 4/3
45 P/P

23/01/18 @ 1130

Resurvey after repair

5533.20

750.00

6283.20

159

5340.72

45-5350

3 days

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vale Oh

Date: 26 Jan 2018

Preliminary Advice

Insured Vehicle No	: SHC5468R	Accident Date	: 29/11/2017
TP Vehicle No	: SFK2200Y	Assignment Date	: 18/12/2017
Make	: LEXUS LX570	Est. Duration of Repair	: 3 days
Date of Inspection	: 23/11/2017		
Inspection At	: Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD Singapore 169205		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,123.20
Revised Amount	:S\$	5,518.20
Check Items (Estimated)	:S\$	1,530.00
Total	:S\$	7,048.20

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.



Welltac Auto Spray Centre

60 Jalan Lam Huat #07-35/36

Carros Centre

Singapore, 737869

Telephone: 65-63621989 Fax No: 65-63662686


E-mail: welltac@outlook.com

Business Registration Number: 51825000L

Sales Invoice

Invoice To
Motorway Car Care Centre Pte Ltd 1094, Lower Delta Road Motorway Building Singapore 169205

Date	2/2/2018
Invoice Number	1800128
Vehicle Model	Lexus LX570

Vehicle No	Description	Qty	Unit Price	Amount
SFK 2200Y (02/02/18)	To spray painting front bumper , lower spoiler and rear spoiler Labour for fixing dismantling and repair front bumper and lower spoiler		490.00	490.00
SFK 2200Y (09/02/18)	To spray painting front bumper and lower spoiler (new) To spray painting left rear door and rear bumper Labour for fixing and dismantling bumper and lower spoiler		700.00	700.00
<div><div>Date : 14.02.2018</div><div>Vehicle No : SFK 2200Y</div><div>Invoice No : GR1829759</div><div>Job Card No : JC041854</div><div>Received By : </div></div>				
Total				\$1,190.00

Please make all cheques payable to 'Welltac Auto Spray Centre'.
Bank Name: Malayan Banking Berhad
Bank/branch code: 7302/006
Bank account: 04060952412



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710

TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO: M2-0119201-3 CO. REG. NO: 199307741M

MOTORWAY CAR CARE CENTRE PTE LTD

1094 LOWER DELTA ROAD

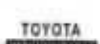
MOTORWAY BUILDING

SINGAPORE 169205

TEL: 64672200 / 65719634 FAX: 62785535

ATTN: ZAMRY

WINDSHIELD GLASS
Dept Direct: 6417 9701 / 6745 9030



Dept Direct: 6305 9410

Dept Direct: 6305 9411

Dept Direct: 6417 9702



Dept Direct: 6417 9704

Dept Direct: 6417 9705

Dept Direct: 6417 9706

Dept Direct: 6417 9703

Wiper blade: NWB (Nippon Wiper blade), Silper (Made in Korea).

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

TAX INVOICE : AR201801-10551
DATE : 17/01/2018
CUSTOMER ID : MOT004
VEH REG. NO. : SFK2200Y
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1 T52116-60260	FRT BUMPER S/RETAINER LH 15*	UI	1	48.00	48.00
2 URJ201-15		SUPPLIER			
2 T53101-60570	FRT GRILLE ASSY	UI	1	1700.00	1,700.00
URJ201		SUPPLIER			
3 T81390-60020	FOG LAMP ASSY LH	UI	1	1250.00	1,250.00
URJ201		SUPPLIER			

Date : 23.01.2018
Vehicle No : SFK 2200Y
Invoice No : GR1829552
Job Card No : JC041854
Received By :

on 23.01.2018

SUB-TOTAL : 2,998.00
ADD GST 7.00 % 209.86

E & O E

TOTAL AMOUNT SGD : 3,207.86

[P] 17/01/2018 4:55:54PM

[E] 17/01/2018 4:55:15PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: STEVEN



AR201801-10551

This is computer generated document.

No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSHIELD GLASS
Dept Direct: 6417 9791 / 6745 9038



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING

SINGAPORE 169205
TEL: 64672200 / 65719634 FAX: 62785535
ATTN: ZAMRY

TAX INVOICE : AR201801-10550
DATE : 17/01/2018
CUSTOMER ID : MOT004
VEH REG. NO. : SFK2200Y
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. T52119-6B973	FRT BUMPER	PA	1	450.00	450.00
LAND-URJ202		PL4-E1-31			

Date :

23.01.2018

Vehicle No :

SFK2200Y

Invoice No :

GR1829553

Job Card No :

JC041854

Received By :

SUB-TOTAL : 450.00
ADD GST 7.00 % 31.50

E. & O.E

TOTAL AMOUNT SGD : 481.50

[P] 17/01/2018 4:57:07PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 17/01/2018 4:54:47PM

JAE Auto Pte. Ltd.

Sales Executive: STEVEN

This is computer generated document.
No signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710 TEL: 6745 3833 FAX: 6745 4442, 6745 0616 (Account)
 WAREHOUSE: 48A SUNGEI KADUT AVE SINGAPORE 729672 TEL: 6365 1255 FAX: 6365 2580
 Email: jaeauto@pacific.net.sg GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

22/01/2018

MOTORWAY CAR CARE CENTRE PTE LTD
 FOR VEH NO. SFK2200Y

RE-FRT BUMPER LIP, frt bumper ,retainer lh, frt grille and fog lamp lh

as you aware ,we Regret that we do not have those item in stock at
 the moment. Subject to stock we need to indent and take time for the
 part to arrive

we are unable to find those part in local market ,so
 we have to order the part directy from JAPAN
 we are inform the date of order is 23/1/18 and arrive on 05/02/18

steven jae
 thanks



各種各樣的汽車接風鏡與配件

Print Received Message

This mail is associated with :

***SFK2200Y (C0463872)**
[SHC5468R]

TP

ACER LEASING

Nov 29 2017 8:00PM

[TRANS-CAB SERVICES PTE LTD]

Motorway Car Care Centre Pte Ltd - Lower Delta

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 26/08/2019 11:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6224.50) - SFK2200Y - Claim Handler: Richard Ang

Approved:6224.50:LOU at \$100/day. Thank you.



Co. Reg. No. 2000-00006-A
GST Reg. No. 2000-00006-A

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: 651 6467 2200
FAX: 651 6278 5535
motorway.com.sg

19th JULY 2019

AXA Insurance (S) Pte. Ltd.
8 Shenton Way
AXA Tower #27-01
Singapore 068811

Attn: Motor Claims Officer In Charge

ACCIDENT INVOLVING SFK2200Y AND SHC5468R ON 29.11.2017 AT 2045HRS ALONG TAMPINES CENTRAL 1 NEXT TO TAMPINES ONE.

We are instructed by our client **ACER LEASING** to claim damages against your insured in connection with a road traffic accident on 29.11.2017 along TAMPINES CENTRAL 1 NEXT TO TAMPINES ONE involving our client's vehicle number SFK2200Y and vehicle number SHC5468R driven by the driver of your insured's vehicle at the material time.

As a result of the accident caused by the negligence of the driver of your insured vehicle, our client's vehicle number SGS6938Y was damaged and our client have been put to loss and expense, particulars of which are as follows: -

COST OF REPAIR (incl. 7% GST)	:	\$5,724.50	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$380 x 5 days)	:	\$1,900.00	
TOTAL :		<u>\$7,624.50</u>	

We enclosed herewith the following documents to support the claims.

Failure of which the case shall be send to our solicitor without further advice.

Kindly review and revert within the next (7) seven days.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9625, Fax : 6278 5535

Email : ainee@motorway.com.sg

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Tuesday, 26 December, 2017 10:23 AM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; Admin A; Vic (LKKAUTO)
Subject: YOUR REF : P1680520 (SHC 5468R)-ACCIDENT INVOLVING SHC 5468R & SFK 2200Y ALONG TAMPINES CENTRAL 1 ON 29/11/2017

26 December 2017

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA17024078/ha3
YOUR REF : P1680520 (SHC 5468R)

ACCIDENT INVOLVING SHC 5468R & SFK 2200Y ALONG TAMPINES CENTRAL 1 ON 29/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Motorway Car Care Centre Pte Ltd - Lower Delta** acting on behalf of the owner of SFK 2200Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not to our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / vicalpeh@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or cst@axa.com.sg / vicalpeh@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,
 Joy Irene | Case Handler
 LKK Auto Consultants Pte Ltd
 DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORITY & IDEMNITY

To: Whom It May Concern,

Accident involving SFK 2200 Y & SHC 5468 R

I/We, Tan Chin Guan., NRIC S 7347587LR.
owner of motor vehicle no. SFK 2200 Y do hereby appoint M/S
Motorway Car Care Centre Pte Ltd as my/our authorized representative, to
negotiate and settle my/our claim against other party/parties involved in the
above mentioned accident. M/S Motorway Car Care Centre Pte Ltd shall have
the absolute discretion to settle the matter at best terms.

I/We also confirmed and instruct that any agreed settlement sum in respect of
my/our claims to be paid to M/S Motorway Car Care Pte Ltd and such payment
will constitute a full and final discharge of my/our claims.

I/We further authorize M/S Motorway Car Care Centre Pte Ltd to execute the
discharge voucher on my/our behalf.

If for whatever reason, the 3rd party insurer reject my/our claim for indemnity
for the cost of repairs and/or any other losses recoverable under the policy of
insurance or make an offer to pay less than the amount claimed by you, I/we
agree to undertake to pay the full amount of your repair bill and survey fees
and any other expenses reasonably incurred on my/our behalf or to pay the
difference in amount, as the case may be.

Signature of Owner

:  chop

Company Stamp (If applicable) :

Date

: 18 / 9 / 2019.



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 5488R (Insd veh)	Model: TOYOTA LEXUS LX 570
	SFK 2200Y (TP veh)	
Date of Accident/ Time:	29/11/2017 / 20:40	

Repair Estimate	: S	8,691.82	
Final Repair Cost	: S	5,724.50	(WGST)
Loss of Use	: S	500.00	5 days at \$ 100.00 per day
Rental (if any)	: S		days at \$ per day
LTA / GIA Search Fee	: S		
Others:	: S		
Final Settlement Sum	: S	6,224.50	
Payee Name : MOTORWAY CAR CARE CENTRE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: yes / No BOLA Scenario No. <u>N/L</u>	
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: <u>Malcom Wang</u> Date: <u>29/5/19</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Ainze</u> Date: <u>28/5/19</u>
  Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: <u>Malcom Wang</u> Date: <u>20/9/19</u>	



Co./GST Reg. No. 20000606K
PayNow Corporate UEN/Business Reg. 20000606K

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: (65) 6467 2200
FAX: (65) 6278 5535
motorway.com.sg



TAX INVOICE NO: C0051855

Owner's Information A/C: MWC0050 AXA INSURANCE PTE LTD 8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811	P/O No		Service Advisor INSURANCE CLAIM CASE/TB/OD/WS		Job Card No JC041854	
	Registration No.		Make/Model		Date of Invoice	
	SPK2200Y		LEXUS LX570		19/7/2019	
	Mileage (km)	Next Mileage	Next Service Date	Date In	Time In	
	39877			29/01/2018	5:22 PM	
	Chassis No.		Engine No.		Promised Date/Time	
	URJ2014202255		JUR3273407			

Service Description	Quantity	Unit Price	Amount
		SS	SS
FINALIZE COR LUMP-SUM	1	5,350.00	5,350.00
		TOTAL	SS 5,350.00
		ADD GST @ 7%	374.50
		GRAND TOTAL	SS 5,724.50

SINGAPORE CURRENCY FIVE THOUSAND SEVEN HUNDRED TWENTY FOUR AND CENTS FIFTY ONLY

Complaints: 19/7/19 - DONE FINALIZE

Important Note for Consumer:

1. Goods sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of unassisted inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

81 Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Dec 2017		18 Dec 2017 10:31 Edit Adj Rpt	\$55,350.00 Edit Estimates	\$55,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by Insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	ACER LEASING, Co. Reg. No.: 53286955M		
Vehicle Reg. No.:	SFK2200Y	Date of Loss:	29/11/2017 20:00 - :59 [15 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0463872	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHCS468R	Policy No. (Claimant):	VPX/P1680520
		Excess:	\$5,000.00
Repairer:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD, 169205 Bukit Merah - Tel:		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Richard Ang]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 28/12/2017]		
Driver/Custodian (Insured):	YEO BAN LEONG () Tel: +6597118408 Email:		
Adj Asg. Remarks:	TP- NON ARC PLS BE STRINGENT ON COR.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)




























- AXA_SG (26/08/2019): Alert - Adj Mandate Approved (\$46224.50) - SFK2200Y - Claim Handler: Richard Ang
- AXA_SG (06/08/2019): Alert - Adj Mandate Approved (\$50.00) - SFK2200Y - Claim Handler: Richard Ang
- AXA_SG (18/12/2017): New TP Assignment - /P1680520

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFK2200Y (C0463872)
[SHC5468R]
TP
ACER LEASING
Nov 29 2017 8:00PM
[TRANS-CAB SERVICES PTE LTD]
Motorway Car Care Centre Pte Ltd - Lower Delta

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/01/18 09:36	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
2	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
3	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
4	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
5	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
6	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
7	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
8	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
9	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
10	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
11	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
12	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
13	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
14	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
15	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
16	24/08/19 14:54	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/12/17 14:30	EMAIL	 Load PDF	<input type="checkbox"/>
2	15/12/17 14:30	SFK2200Y - Estimate & GIA	 Load PDF	<input type="checkbox"/>
3	15/12/17 16:15	Insured GIA Report	 Load PDF	<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/12/17 10:24	LETTER TO INSURED	 Load PDF	<input type="checkbox"/>
2	11/01/18 16:54	TP SCENE PHOTOS	 Load PDF	<input type="checkbox"/>
3	11/01/18 17:22	OI SCENE PHOTOS	 Load PDF	<input type="checkbox"/>
4	26/01/18 09:49	TP ESTIMATE- MARKED	 Load PDF	<input type="checkbox"/>
5	25/09/19 10:02	WORKSHOP INVOICE	 Load PDF	<input type="checkbox"/>
6	25/09/19 10:02	AUTHORISATION TO ACT FORM	 Load PDF	<input type="checkbox"/>
7	25/09/19 10:02	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	 Load PDF	<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17024078/R1GA3Q2

Date: 25/09/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant

Vehicle No : SFK2200Y

Insured Vehicle No : SHC5468R

Date of Loss: 29/11/2017

Nature of Claim: TP

Claim No: C0463872

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFK2200Y

Make & Model: LEXUS LX570, 5.7 (A)

Engine No: 3UR3273407

Reg. Date: 19/08/2016 (Man. Year: 2016)

Chassis No: URJ2014202255

Colour: White

Odometer: 38791 km

Engine Capacity: 5662 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/50 R21

Rear Tyre Size:

275/50 R21

Front Left Side: Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,298.20	5,533.20	765.00	12.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,825.00	750.00	1,075.00	58.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,123.20	6,283.20	1,840.00	22.65
Approved Total (Overridden) (S\$)		5,350.00		
(S\$)	8,123.20	5,350.00	2,773.20	34.14
+ GST 7.00/7.00% (S\$)	568.62	374.50	194.12	34.14
Nett Amount (S\$)	8,691.82	5,724.50	2,967.32	34.14
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
Nett Liability (S\$)		6,224.50		

INSPECTION

Date of Assignment: 18/12/2017

Date Inspected: 23/01/2018 Inspected At:

Motorway Car Care Centre Pte Ltd -
Lower Delta (HQ)
1094 LOWER DELTA ROAD
Singapore 169205

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Aug 2019)
Parts:	143	LEXUS LX570 5.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFK2200Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER ASSY (CONSISTENT)	Scratched	1,300.00 FL	*450.00 FL
2	1		*FRONT LH BUMPER SIDE RETAINER (CONSISTENT)	Necessary	48.00 FL	*48.00 FL
3	1		*FRONT RADIATOR GRILLE (CONSISTENT)	Cracked	1,700.00 FL	*1,700.00 FL
4	1		*FRONT LH BUMPER LAMP (CONSISTENT)	Scratched	1,250.00 FL	*1,250.00 FL
5	10		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	100.00 FL	*100.00 FL
6	1		*FRONT LH LOWER BUMPER CHROME MLDG (CONSISTENT)	Cracked	800.00 FL	*800.00 FL
7	1		*FRONT BUMPER LOWER SPOILER (CONSISTENT)	Cracked	1,800.00 FL	*1,800.00 FL
					Sub Total (S\$)	6,998.00
					- List Item Discount on L Items 10.00/10.00% (S\$)	699.80
					Total Parts (S\$)	5,533.20

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO SPRAY PAINT ON THE AFFECTED AREAS.	New	600.00	400.00
2	TO REPAIR, REMOVE & REPLACE ALL THE DAMAGE ITEMS.	New	1,225.00	350.00
Gross Labour Cost (\$\$)			1,825.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >