

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 11 January, 2018 5:21 PM
To: Tony Kuan
Cc: Admin A; Asher Sng (LKKAUTO); allan@motorway.com.sg; 'kkngai'; Vic (LKKAUTO)
Subject: RE: Your Ref: SFK 2200Y_ACCIDENT INVOLVING VEHICLES SHC 5468R AND SFK 2200Y ON 29/11/2017
Attachments: IMG-20171130-WA0004.jpg; IMG-20171130-WA0005.jpg; IMG-20171130-WA0006.jpg

Without Prejudice

Dear Tony,

We refer to your below email and to our telephone conversation earlier.

Please be informed that our Insured confirmed no CCTV footage available.

We are looking into the matter and will get back to you for an update.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tony Kuan [mailto:klkuan@motorway.com.sg]
Sent: Thursday, 11 January, 2018 4:39 PM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO); allan@motorway.com.sg; 'kkngai'
Subject: RE: Your Ref: SFK 2200Y_ACCIDENT INVOLVING VEHICLES SHC 5468R AND SFK 2200Y ON 29/11/2017

Dear Vic,

Our Ref: SFK 2200Y

Your Ref: CC4/AXA17024078/ha3 (SHC5468R)

Attached scene photos for your perusal.

Thank you.

Best Regards,
Tony Kuan
Motor Claims
Claims Department | Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
DID: (65) 6571 9635
FAX: (65) 6278 5535
Website : www.motorway.com.sg

From: Tony Kuan [<mailto:klkuan@motorway.com.sg>]
Sent: Wednesday, 3 January, 2018 10:09 AM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'allan@motorway.com.sg' <allan@motorway.com.sg>; 'kkngai' <kkngai@motorway.com.sg>
Subject: RE: Your Ref: SFK 2200Y_ACCIDENT INVOLVING VEHICLES SHC 5468R AND SFK 2200Y ON 29/11/2017

Dear Vic,

Happy New Year.

Our Ref: SFK 2200Y
Your Ref: CC4/AXA17024078/ha3

Thank you for your email.

We understand that, every Taxi there's the video camera installed.

Please let us have your client video footage as to enable us to advise our client, since this case is under conflicting version.

Thank you.

Best Regards,
Tony Kuan
Motor Claims
Claims Department | Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
DID: (65) 6571 9635
FAX: (65) 6278 5535
Website : www.motorway.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 3 January, 2018 9:02 AM

To: klkuan@motorway.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; allan@motorway.com.sg; james@motorway.com.sg

Subject: Your Ref: SFK 2200Y_ACCIDENT INVOLVING VEHICLES SHC 5468R AND SFK 2200Y ON 29/11/2017

Your Ref: SFK 2200Y

"WITHOUT PREJUDICE"

Our Ref: CC4/AXA17024078/ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SHC 5468R AND SFK 2200Y ON 29/11/2017

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. Our Insured reported that he was stationary when hit behind by your client's vehicle. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence (if any)** your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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