

13/02/2018

INS. CASE OWNER:

Wan Cong

CC 4/AXA17024073

LKR:

IDAC

Surveyor:

DOI:

Date / Time:

19/12/17

Pre-assign / CCU / FTE

Registered in Merimen:

12/12/17



Insured Vehicle No.:

SKM 6006 X

Claim No.:

C 0463378

Name of Insured:

WONG WING KUN

Policy No.:

GA091531/1

Insured Tel No.:

HP: 9664 9421

Make / Model:

MERCEDES-BENZ B180 (R1

Excess Sec II :\$

D.O.A: 17/12/17

Place of Accident:

MIDDLE ROAD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

SLK 2636C



INSRS:

WSP: (Lug Nae Amk)

Tel:

Liability: AKC

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

19/12/17 (Joy)

20-12-17 @ 2PM

SLK 2636C - X ; SKM 6006 X - X

RECEIVED FROM ADMIN

- REVIEWED: OI DOWN, TURNING LEFT FROM A GO-STRAIGHT ONLY LANE.

20-12-17 @ 227 PM. OI CONFIRMED 4WJ

AGREED TO SETTLE, AWARE NCDI.

18-01-19

CONFIRMED WOULD SEND ASAP AS THEIR FILES READY FOR FURTHER PROCEED

13-9-18

FOR MANDATE

5-12-18

PENDING LOR.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOU

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lis:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

(3 x days)

Loss of Income (LOI):

S\$

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

5,000.XX

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

CHENG HOE MOTOR PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

ASS. REC. BY:

REF:

ALA/17024073/10jcz

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

1.21 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

20/12

Mk note to Clerk

B 4395.44 Confirm E feed (4 x 85 + 451)

R (\$ 472.48 / 1070)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Veh No:

SLK 2636C

Yr Regn:

01, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Vezel

c.c.

1496

Colour

M. D. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

18134

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

R13

1208103

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

215/60R16

R:

BS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/TOYO/YOKO or

Front

R/Bal.

J

mm

Rear

R/Bal.

J

mm

L/Bal.

P

mm

L/Bal.

P

mm

D.O.A.

17/12/17

D.O.I.

19/12/17

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Report Format:

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA17024073/Kja3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 19-12-2017



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKM 6006X	Veh. Inspected	SLK 2636C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/12/2017	Inspection Date	19/12/2017
Survey held at	CHENG HOE MOTOR PTE LTD 10 ANG MO KIO IND PARK 2A #01-04 ANG MO KIO AUTOPOINT, SINGAPORE 568047		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 3078F

Vehicle Details

Vehicle No.: SLK2636C

Vehicle to be Exported: Yes

Intended De-registration
Date: 18 Dec 2017

Vehicle Make: HONDA

Vehicle Model: VEZEL HYBRID 1.5X A

Primary Colour: Black

Manufacturing Year: 2016

Engine No.: LEB5908113

Chassis No.: RU31208103

Maximum Power Output: 112.0 kW (150 bhp)

Open Market Value: \$25,515.00

Original Registration Date: 11 Jan 2017

First Registration Date: 11 Jan 2017

Transfer Count: 0

Actual ARF Paid: \$5,000.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 10 Jan 2027

PARF Rebate Amount: \$3,750.00

Intended COE Rebate Details

COE Expiry Date: 10 Jan 2027

COE Category: B - Car above 1600cc or
97kW (130bhp)

COE Period(Years): 10

QP Paid: \$51,109.00

COE Rebate Amount: \$40,887.00

Total Rebate Amount: \$44,637.00

The information contained herein is correct as at 18 Dec 2017

OK

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD
 8 SHENTON WAY
 #27-02 AXA TOWER
 SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/AMK

Claim Type: Third Party

Accident Date: 17/12/2017

TP Veh Reg No: SKM6006X

Estimate No: ES1791409/AMK

Date: 19 Dec 2017

Policy No: 5087429208

Veh Reg No: SLK2636C

Make/Model: HONDA VEZEL 1.5
 HYBRID X A

Chassis No: RU31208103

Engine No: LEB5908113

Reg. Date: 11/01/2017

Estimate Repair Cost to Vehicle No :SLK2636C

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
List Price				
1 FRONT BUMPER	801.70	1 PC	801.70	✓
2 FRONT BUMPER REINFORCEMENT	321.00	1 PC	321.00	X
3 FRONT BUMPER RH FOG LAMP COVER	30.90	1 PC	30.90	✓
4 FRONT BUMPER RH SIDE RETAINER	23.00	1 PC	23.00	✓
5 FRONT BUMPER LOWER SPOILER	381.00	1 PC	381.00	✓
6 FRONT BUMPER CLIP	3.90	5 PC	19.50	✓
7 FRONT RH FENDER WHEEL ARC GARNISH	195.00	1 PC	195.00	✓
8 FRONT RH FENDER EMBLEM	58.70	1 PC	58.70	✓
9 HEADLAMP RH	1,784.50	1 PC	1,784.50	✓
10 RADIATOR RH SIDE GARNISH	32.10	1 PC	32.10	X
			3,647.40	
		Less 20%	729.48	2,917.92
Special Net				
11 FRONT BUMPER CHROME MOULDING	300.00	1 SET	300.00	✓
12 FRONT PARKING SENSOR	200.00	1 SET	200.00	✓
13 BODY COATING	350.00	1 UNIT	350.00	340 ✓
			850.00	850.00
Labour				
14 REMOVE & REFIX FRT BUMPER,GRILLE,HEADLAMP;KNOCKING & REPAIR FRT RH FENDER & REALIGN THE SAME	500.00	1 LA	500.00	400
15 PUTTY & RESPRAY FRT BUMPER,LOWER SPOILER,FRT RH FENDER & WHEEL ARCH GARNISH & ALL AFFECTED AREAS	600.00	1 LA	600.00	520
			1,100.00	1,100.00

Link Auto Consultants Pte Ltd
 the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Cheng Hoe Motor Pte Ltd

Blk 1019, Vishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD

8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/AMK

Claim Type: Third Party

Accident Date: 17/12/2017

TP Vch Reg No: SKM6006X

Estimate No: ES1791409/AMK

Date: 19 Dec 2017

Policy No: 5087429208

Vch Reg No: SLK2636C

Make/Model: HONDA VEZEL 1.5
HYBRID X A

Chassis No: RU31208103

Engine No: LEB5908113

Reg. Date: 11/01/2017

Estimate Repair Cost to Vehicle No :SLK2636C

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
			Total	S\$ 4,867.92
			Add GST @ 7%	340.75
			Total Amount Payable	<u>S\$ 5,208.67</u>

VEHICLE LYING AT :
NO.10 ANG MO KIO INDUSTRIAL PARK 2A
#01-04 AMK AUTOPOINT
SINGAPORE 568047
TEL : 64812001

For Cheng Hoe Motor Pte Ltd

DORLYN LI

AUTHORISED SIGNATURE

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan Wancong

Date: 09 Jan 2018

Preliminary Advice

Insured Vehicle No	: SKM6006X	Accident Date	: 17/12/2017
TP Vehicle No	: SLK2636C	Assignment Date	: 18/12/2017
Make	: HONDA VEZEL	Est. Duration of Repair	: 4 days
Date of Inspection	: 19.12.2017		
Inspection At	: Cheng Hoe Motor Pte Ltd (AMK) Blk 1019, Yishun Industrial Park A #01-374/382 Singapore 768761		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesfront O/S.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:SS	4,867.92
Revised Amount	:SS	4,055.44
Check Items (Estimated)	:SS	632.48
Total	:SS	4,687.92

Lump Sum Repair :SS

Total Loss Consideration

New for Old Value	:SS
Pre-Accident Value	:SS
COE / PARF Rebate	:SS
Salvage Value	:SS
Margin for Repair	:SS

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs

801.70	321.00	300.00	350.00	400.00	100.00
30.90	32.10	200.00		520.00	80.00
23.00					
381.00					
19.50					
195.00					
58.70					
1784.50					

920.00

500.00

350.00

180.00

3294.30 353.10

3647.40	850.00	0.00
3294.30	500.00	0.00
353.10	350.00	0.00

3294.30
658.86
2635.44
500.00
920.00

4055.44 ✓

321.00
32.10

}

CHECK ITEM

353.10
70.62
282.48
350.00
632.48 ✓

[Handwritten signature]

2/1.2
1.317m

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 20 December, 2017 2:44 PM
To: 'vkwong60@gmail.com'
Subject: ACCIDENT INVOLVING SKM 6006X AND SLK 2636C ALONG MIDDLE ROAD ON 17.12.2017

WONG WING KUEN

Dear Sir,

OUR REF : CC4/AXA17024073/ja3
YOUR REF : SKM 6006X

ACCIDENT INVOLVING SKM 6006X AND SLK 2636C ALONG MIDDLE ROAD ON 17.12.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Cheng Hoe Motor Pte Ltd, acting on behalf of the owner of SLK 2636C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had made a left turn from a go-straight only lane hitting third-party vehicle SLK 2636C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at joyirene@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Receipt No:000825



RECEIPT / TAX INVOICE

UEN:201328815E

Date of service : 02/01/2018

Name: Mr Ong

Contact Number : 9668 0945

Vehicle Number / Model :SLK2363C/ HONDA VEZEL

No.	Description	Price
1.	MEGUIAR'S M688 DEEP CRYSTAL COATING	S\$340

Total Amount : S\$340

Remarks : -

Oxygen Performance Grooming

Oxygen Performance Pte Ltd. 7030 Ang Mo Kio Ave 5, #02-44 Northstar@ AMK, Singapore 569880
UEN no: 201328815E www.oxygenperformance.sg Tel: (65) 9634 8588

Print Received Message

This mail is associated with :

***SLK2636C (C0463378)**
[SKM6006X]

TP

ONG CHEE KEONG

Dec 17 2017 12:00AM

[WONG, WING KUEN VICTOR]

Cheng Hoe Motor Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 28/11/2018 16:28 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5074.92) - SLK2636C - Claim Handler: Vale Oh

Approved:5074.92:Hi Did you check on the parts pricing? Why the headlamp is so expensive? VO



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 18 JAN 2019

AXA Insurance (S) Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SLK2636C & SKM6006X ON 17/12/2017
T/JUNCTION OF MIDDLE RD & VICTORIA ST.**

We are authorized by SLK2636C for their above matter.

Record reveals that you are the insurer of SKM6006X. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 4703.12
2. Loss of Use	S\$ 0.00
3. Hire of Vehicle (S\$ 90.95 /- x 4 days)	S\$ 363.80
4. LTA Search Fee/GIA Reports	S\$ 0.00
TOTAL	S\$ 5066.92

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Wednesday, 20 December 2017 2:44 PM
To: vkwong60@gmail.com
Subject: ACCIDENT INVOLVING SKM 6006X AND SLK 2636C ALONG MIDDLE ROAD ON 17.12.2017

WONG WING KUEN

Dear Sir,

OUR REF : CC4/AXA17024073/ja3
YOUR REF : SKM 6006X

ACCIDENT INVOLVING SKM 6006X AND SLK 2636C ALONG MIDDLE ROAD ON 17.12.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Cheng Hoe Motor Pte Ltd, acting on behalf of the owner of SLK 2636C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had made a left turn from a go-straight only lane hitting third-party vehicle SLK 2636C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at joyirene@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

AUTHORIZATION TO ACT

(FOR PROPERTY DAMAGE CLAIM ONLY)

I, Ong Chee Keong ("the third party claimant")
of Blk 208 Pasir Ris St 21 #11-354 S 510208 (address),
owner of SLK2636C (vehicle no.) hereby authorize

CHENG HOE MOTOR PTE LTD

("The workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
Vehicle No. SLK2636C that was damaged pursuant to the
accident which occurred on 17/12/2017 (date) along T/Junction
of Middle Rd & Victoria Street (location)
involving Vehicle No/s SKM6006X

("The accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 18 day of December (month) 20 17 (year)


Signed by "the third party claimant"


Signed by "the workshop"



redefining / insurance

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

CLAIM REF : [C0463378]
INSURED : [WONG WING KUEN]

DISCHARGE VOUCHER

We/I [ONG CHEE KEONG], NRIC NO. S7313078F)
hereby agree to accept the sum of dollars [Five Thousand Only] (\$\$ 5,000.00) paid to
us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind
including damages for personal injuries and damages to property that we/I may have against the
said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKM6006X]
as a result of an accident along [Middle Road] on [17/12/2017] of
which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no.
[SLK2636C].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be
liable for any further claim(s) whatsoever and whosoever present or future that we/I may have
against the said Insurer, owner and/or driver of vehicle no. [SKM6006X] in
connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and
hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in
respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever
on the part of the said insurer, owner and/or driver of vehicle no. [SKM6006X].

* payment To Be Made Payable To CHENG HOE MOTOR PTE LTD *

Dated this 12 MAR 2019 day of _____

Claimant's Signature : [Signature]
NRIC no./ Company Stamp : N.A.
Occupation/ Business : Indoor
Address : C/O Blk 1019 #01-374 Yishun
Ind'l PkA (S)768761
Telephone No. : 67556142
Witness's Name : Sharon Chiong
Witness's Signature : [Signature]
Witness's NRIC No. : S6811604Z

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811
TEL: 63387288 FAX: 68804739
ATTN: Motor Claim Department

NO: CL8181369
Date: 21 Dec 2018
Policy No: 5087429208
Veh Reg No: SLK2636C
Make/Model: HONDA VEZEL 1.5
HYBRID X A
Job No: JC1598861

WS Ref: TP/AXA/AMK
Claim Type: Third Party
Accident Date: 17/12/2017
TP Veh Reg No: SKM6006X

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity

1 PC

List Price

S\$
S\$ 4,395.44

PAGE:1

Amount

S\$
S\$ 4,395.44

Total	S\$ 4,395.44
Add GST @ 7%	307.68
Total Amount payable	S\$ 4,703.12

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

38 WOODLANDS IND PARK E1
#05-05, SINGAPORE 757700
TEL : 64595278

GST Reg No. : 53068927L

DATE : 21-Dec-17

E & O.E.



A circular logo with the text "PERFECT DRIVING & SERVICE" around the perimeter.

38 WOODLANDS IND PARK E1
#05-05 SINGAPORE 757700
(ROC/GST NO. 53068927L)

OPERATING HOURS :
MONDAY TO SATURDAY
(9AM TO 6PM)

Hirer's Name Qng Chee Keong		Date of Birth 12/04/1973		Passport/ Nric No. S7313078F		Nationality	
Address Blk 208 Pasir Ris St 21 # 11-354		Occupation		Driving License No. - N -		Date Obtained/Expiry 20/08/1996	
		Postal Code 510208		Contact No.		Mobile Phone No. 96680945	
Joint Hirer's/Guarantor's Name		Date of Birth		Passport/ Nric No.		Nationality	
Address		Occupation		Driving License No.		Date Obtained/Expiry	
		Postal Code		Contact No.		Mobile Phone No.	
VEHICLE NO.		S9K 4563A		MODEL		TOYOTA ALTIS	
FROM				RETURN		*Estimated Date For actual return see CHECK IN	
CHECK OUT	Date 18/12/2017	Time 1110		Mileage	KM	E	% % % F
CHECK IN	Date 21/12/17	Time 1745		Mileage	KM	Remarks	

- 1) This vehicle is restricted to SINGAPORE use only
- 2) Only Persons above 28 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- 3) The hirer shall be liable to pay the first S\$2000 insurance policy excess for damage to vehicle plus loss of earnings while damaged vehicle is under repairs.
- 4) Third party Liability is the first \$2000.00 in any accident involving Third Party Claims
- 5) Hirer is responsible for all parking fines & traffic summon
- 6) Vehicle should be returned at the same time as collection except on Saturday where return time is before 12pm
- 7) Surly extension is charged at 1/5 of the daily rate
- 8) As preventive maintenance, please check water & engine oil daily
- 9) For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge S\$100 will be imposed for smoky or dirty vehicle.
- 10) Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings
- 11) The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the hirer, his passengers or authorised driver
- 12) No replacement of vehicle in any accident

[illegible]

I/We declare that all information given on this form is true and accurate.

Hirex's Signature

Joint Hirer's/ Guarantor's Signature _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2017		18 Dec 2017 17:00 Edit Adj Rpt	S\$4,395.44 Edit Estimates	S\$4,395.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: WONG WING KUEN , ID: S1403910D, Email: EVECHONG_23@HOTMAIL.COM									
Main Claimant: ONG CHEE KEONG , ID: S7313078F									
Vehicle Reg. No.: SLK2636C		Date of Loss: 17/12/2017 00:00 - :59 [11 Months and 6 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / C0463378		Policy/Cover Note No.: GA091531 (Comprehensive)							
Vehicle Reg. No. (Insured): SKM6006X		Policy No. (Claimant): 5087429208							
		Excess: S\$0.00							
Repairer: Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142									
Handling Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/12/2017]									
Adj Asg. Remarks: Kenneth Kong (LKK) as SJE, ARC									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (28/11/2018): Alert - Adj Mandate Approved (S\$5074.92) - SLK2636C - Claim Handler: Vale Oh AXA_SG (09/10/2018): Alert - Adj Mandate Maintained - SLK2636C - Claim Handler: Vale Oh AXA_SG (09/01/2018): Re: Fw: Direct Settlement - Accident Involving SKM6006X (OI : AXA - C0463378) an... AXA_SG (18/12/2017): New TP Assignment - C0463378/GA091531 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK2636C (C0463378)
[SKM6006X]
TP
ONG CHEE KEONG
Dec 17 2017 12:00AM
[WONG WING KUEN]
Cheng Hoe Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	05/10/18 11:40	Video - Accident INSURED TURNED LEFT FROM A GD STRAIGHT ONLY LANE											Load MP4				
Letters/Correspondences														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)										Thumbnail		Print			
1	18/12/17 16:48	Email from TP - Kenneth Kong (LKK Auto) as SJE											Load TIF				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit				
Assessment Reports														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	09/01/18 12:08	Adjuster Immediate Advice											Load HTM				
Photos/Images														3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
2	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
3	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
4	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
5	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
6	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
7	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
8	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
9	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
10	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
11	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
12	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
13	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
14	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
15	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
16	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
17	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
18	05/10/18 11:29	General View											Load JPG	<input checked="" type="checkbox"/>			
Documentation														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)										Thumbnail		Print			
1	18/12/17 12:37	EMAIL_ABS											Load PDF				
2	18/12/17 16:50	GA091531-Policy Schedule.pdf											Load PDF				
3	18/12/17 16:50	GA091531-Certificate of Insurance.pdf											Load PDF				
4	18/12/17 16:52	SKM6006X - INSD GIA Report.PDF											Load PDF				
5	18/12/17 16:52	SLK2636C - TP GIA Report.PDF											Load PDF				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/12/17 14:48	LETTER TO INSURED		Load PDF
2	20/12/17 14:52	TP ESTIMATE- MARKED		Load PDF
3	05/10/18 11:36	IA - FOR QUANTUM MANDATE		Load PDF
4	18/03/19 15:55	WORKSHOP INVOICE		Load PDF
5	18/03/19 15:55	AUTHORISATION TO ACT FORM		Load PDF
6	18/03/19 15:55	RENTAL RECEIPT		Load PDF
7	18/03/19 15:55	DISCHARGE VOUCHER		Load PDF
8	18/03/19 15:55	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKM6006X (Insd veh)	Model:	HONDA VEZEL 1.5 HYBRID X
	SLK2636C (TP veh)		(A)
Date of Accident:	17/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,208.67
Final Repair Cost	:	\$	4,703.12
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	363.80 4 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,000.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	:	\$ 5,000.00
2)		:	\$

JOANNE LEE KHANG MIN

18 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17024073/KJA3Q2

Date: 18/03/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: GA091531

Claimant Vehicle No : SLK2636C

Insured Vehicle No : SKM6006X

Date of Loss: 17/12/2017

Nature of Claim: TP

Claim No: C0463378

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLK2636C**

Make & Model: HONDA VEZEL, 1.5 HYBRID X (A)

Engine No: LEB5908113

Reg. Date: 11/01/2017 (Man. Year: 2016)

Chassis No: RU31208103

Colour: Metallic Dark Grey

Odometer: 19134 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 8 mm

Rear Left Side: Dunlop 8 mm

Front Right Side: Dunlop 8 mm

Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,767.92	3,475.44	292.48	7.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,100.00	920.00	180.00	16.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,867.92	4,395.44	472.48	9.71
+ GST 7.00/7.00% (S\$)	340.75	307.68	33.07	9.71
Nett Amount (S\$)	5,208.67	4,703.12	505.55	9.71
+ Car Rental (4.0 x S\$85.00/day + 7.00% GST) (S\$)		363.80		
	Nett Liability (S\$)	5,066.92		
	Global Sum Settlement (S\$)	5,000.00		

INSPECTION

Date of Assignment: 18/12/2017

Date Inspected: 19/12/2017 Inspected At:

 Cheng Hoe Motor Pte Ltd (Yishun)
 Blk 1019 #01-374/382, Yishun Industrial
 Park A
 Singapore 768761

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 18 Mar 2019)
Parts: M1-SUV	HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLK2636C)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER (CONSISTENT)	Bent	801.70 FL	*801.70 FL
2	1	*FRONT BUMPER REINFORCEMENT (CONSISTENT)	Repair	321.00 FL	*- FL
3	1	*FRONT BUMPER RH FOG LAMP COVER (CONSISTENT)	Distorted	30.90 FL	*30.90 FL
4	1	*FRONT BUMPER RH SIDE RETAINER (CONSISTENT)	Distorted	23.00 FL	*23.00 FL
5	1	*FRONT BUMPER LOWER SPOILER (CONSISTENT)	Buckled	381.00 FL	*381.00 FL
6	5	*FRONT BUMPER CLIP (CONSISTENT)	Necessary	19.50 FL	*19.50 FL
7	1	*FRONT RH FENDER WHEEL ARC GARNISH (CONSISTENT)	Buckled	195.00 FL	*195.00 FL
8	1	*FRONT RH FENDER EMBLEM (CONSISTENT)	Necessary	58.70 FL	*58.70 FL
9	1	*HEADLAMP RH (CONSISTENT)	Mtg Cracked	1,784.50 FL	*1,784.50 FL
10	1	*RADIATOR RH SIDE GARNISH (CONSISTENT)	Serviceable	32.10 FL	*- FL
11	1	*SET FRONT BUMPER CHROME MOULDING (CONSISTENT)	Dented	300.00 FS	*300.00 FS
12	1	*SET FRONT PARKING SENSOR (CONSISTENT)	Shorted	200.00 FS	*200.00 FS
13	1	*UNIT BODY COATING (CONSISTENT)	Necessary	350.00 FS	*340.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,497.40	4,134.30
- List Item Discount on L Items 20.00/20.00% (\$\$)	729.48	658.86
Total Parts (\$\$)	3,767.92	3,475.44

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE & REFIX FRT BUMPER ,GRILLE ,HEADLAMP ,KNOCKING & REPAIR FRT RH FENDER & REALIGN THE SAME	New	500.00	400.00
2	PUTTY & RESPRAY FRT BUMPER ,LOWER SPOILER ,FRT RH FENDER & WHEEL ARCH GARNISH & ALL AFFECTED AREAS	New	600.00	520.00
Gross Labour Cost (\$\$)			1,100.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >