

Shirley Hiew (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Tuesday, 26 December, 2017 2:21 PM
To: Shirley Hiew (LKK Auto)
Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SJN8560E CLAIMING AGAINST SKX1197C DOA14122017 CHECK LIABILITY & ARRANGE SURVEY (CLAIM REF: DM17HO02857-EC)
Attachments: OI - SKX1197C.PDF

Dear Shirley,

As requested, attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190
www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, December 26, 2017 1:27 PM
To: Elaine Cheong
Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SJN8560E CLAIMING AGAINST SKX1197C DOA14122017 CHECK LIABILITY & ARRANGE SURVEY

Your ref: TBA
LKK ref : CC4/EQI17024070/M1ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 20 December, 2017 7:07 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SJN8560E CLAIMING AGAINST SKX1197C DOA14122017 CHECK LIABILITY & ARRANGE SURVEY

Your ref: TBA

LKK ref : CC4/EQI17024070/M1ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SJN 8560E

Date of survey: 19/12/2017

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 18 December, 2017 4:43 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SJN8560E CLAIMING AGAINST SKX1197C DOA14122017 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Monday, 18 December, 2017 3:55 PM

To: 'assignments'

Subject: FW: SJN8560E CLAIMING AGAINST SKX1197C DOA14122017 CHECK LIABILITY & ARRANGE SURVEY

Dear All,

Please refer to the email below.

Our insured had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request & GIA report, SJN8560E

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190

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From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]

Sent: Monday, December 18, 2017 10:03 AM

To: Tan Wei Yin; Elaine Cheong; Janet Tan

Cc: braddell_operation@sparkcarcare.com; Denis Teo Chin Chye; braddell_cr@sparkcarcare.com

Subject: SJN8560E CLAIMING AGAINST SKX1197C DOA14122017 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir/Madam,

Kindly assist to check liability for this case and arrange survey at CDGE braddell.

Your insured vehicle number is SKX1197C.

Please see attached and reply as soon as possible.

Best Regards
William Wang
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 8115 | Fax: 6281 5767