

15/01/2017

CASE OWNER:

Sunder:

CC3
GC4/1117024061 1A ka332

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Wilson / Adriano

DOI:

m12/17

Date / Time:

19/12/17

Registered in Merimen:

19/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 9253T

Claim No.:

Name of Insured:

CTPL

Policy No.:

ME000015

Insured Tel No.:

HP:

Make / Model:

TOYOTA PRIUS

Excess Sec II :\$

D.O.A.:

15/12/17

Place of Accident:

ORCHARD LANE (TWO'S BIDGE RD) X ORCHARD RD

Is driver the owner?

(YES / NO)

Nature of Accident:

LI NO, Driver Name / Age: WON KAM THONG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability: %

Final ? Yes / No

SVV 4915A



INSRS:

WSP: Tan Lin Motor

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SVV 4915A - CC6/11917003644/106392 DOA: 28/04/17
 SH 9253T - CC3/1115016473/111932 DOA: 28/09/15
 - CC/1114001549/10641 DOA: 23/01/16
 - NS/1113022716/10641 DOA: 01/12/13
 - NS/1114023580/10641 DOA: 17/12/14

STAGE

DATE / PIC

21/12/17 (Zaini)

FILES REVIEWED with conflicting version
 Request to view OI CCTV footage for review. seek
 liability mandate from III.

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

08/12/17

Seek rejection approval to III.

09/12/17

Email to TP reject.

05/04/2018

File pass to Markham to close / PRI.

RECEIVED 05 APR 2018

RECEIVED 05 APR 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

VIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Email

COPY SENT

Name 1:

Name 2:

Name 3:

Name 1:

Name 2:

Name 3:

Surround

REF: III

Ref: 17024061/wk23

ASSIGNMENT

From: _____ Date: 22.12.2017

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJV 4913A

at Workshop m/s Tan Lim Motor

of 51 Defu Lane 10

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

9.3 Dam

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SJV4913A Yr Regn: 2010 Jan

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen - Jetta cc 1390

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 147988 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WNWZZZIKZAU001135

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 22/12/17

Survey held at Tan Lim

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP III

Date/Time. File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time. File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

____ \$ - PS ____ \$

Phone

Chart

Add Fee: ☐ : Site Insp \$

☐ : Interview \$

☐ : Tech. Insp \$

☐ : Weekend \$

Report Format :

Lump Sum / I.B.I: \$

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III17024061/Wka3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 19-12-2017	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 9233T	Veh. Inspected	SVJ 4915A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/12/2017	Inspection Date	22/12/2017	
Survey held at	TAN LIM MOTOR PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 19 December, 2017 9:10 AM
To: Ling Ling; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: sharon.ow@tlmotor.com.sg; 'Wei Shong'; caymen@tlmotor.com.sg
Subject: RE: Arrange Survey - Accident Involving SJV4915A and SH9233T on 15.12.2017
Attachments: SJV4915A 15.12.2017.pdf; 18122017165018.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJV4915A and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

10:10am @ 19/12/17
vehicle Not In
person @ sharon

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Ling Ling [mailto:lingling@tlmotor.com.sg]
Sent: 18 December, 2017 6:06 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: sharon.ow@tlmotor.com.sg; 'Wei Shong' <wei.shong@tlmotor.com.sg>; caymen@tlmotor.com.sg
Subject: RE: Arrange Survey - Accident Involving SJV4915A and SH9233T on 15.12.2017

Dear Gabriel,

We choose LKK to survey our client vehicle.

Thank you.

Regards,



Ling Ling
lingling@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte L
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Monday, December 18, 2017 5:11 PM

To: Sharon
Cc: TLM-Wei shong; 'Ling Ling'
Subject: RE: Arrange Survey - Accident Involving SJV4915A and SH9233T on 15.12.2017

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sharon [<mailto:sharon.ow@tlmotor.com.sg>]

Sent: 18 December, 2017 4:57 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Cc: TLM-Wei shong <wei.shong@tlmotor.com.sg>; 'Ling Ling' <lingling@tlmotor.com.sg>

Subject: Arrange Survey - Accident Involving SJV4915A and SH9233T on 15.12.2017

Your Insured: - SH9233T

Our Insured :-SJV4915A

Dear Executive,

Please arrange for survey as soon as possible.

Best regards,

Sharon Ow

Tan Lim Motor Pte Ltd

51 Defu Lane 10

Tel: 6858 5151 Ext: 203

Fax: 6858 0877

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Tuesday, 9 January 2018 5:59 PM
To: 'Wei Shong'; 'Ling Ling'
Cc: 'caymen@tlmotor.com.sg'; Hsiao Tong (LKKAuto)
Subject: RE: Check Liability - SJV4915A & SH933T on 15.12.2017 *** LKK REF - CC4/III17024061/ka3
Attachments: SH 9233T.MP4

WITHOUT PREJUDICE

Your ref: SJV 4915A
Our ref: CC4/III17024061/Wka3

Dear Sirs,

ACCIDENT INVOLVING VEHICLES SH 9233T AND SJV 4915A ON 15/12/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the accident scenario and CCTV footage after review, our principal are in view that our insured's vehicle was travelling within his lane when your client's vehicle encroached into our insured's lane while turning and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)
Sent: Monday, 8 January 2018 5:07 PM
To: 'Wei Shong'; 'Ling Ling'
Cc: caymen@tlmotor.com.sg; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Check Liability - SJV4915A & SH933T on 15.12.2017 *** LKK REF - CC4/III17024061/ka3

WITHOUT PREJUDICE

Hi,

As requested.

Print Received Message

This mail is associated with :

***SJV4915A**

[SH9233T]

TP

TAN SIEW GUEK

Dec 15 2017 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Tan Lim Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/01/2018 10:10 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SJV4915A - Claim Handler: Sundari Nagarajan

Approved:0.00.

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	19 Dec 2017 17:40	Cim Veh Model Changed	(205211) VOLKSWAGEN JETTA 1.4 TSI (A).	[A] Hiew May Fung	
2	19 Dec 2017 17:40	Cim Created	Reg No: S0460503I, Acct Date: 2017/12/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: HL Assurance Pte Ltd (HQ), Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] Hiew May Fung	
3	19 Dec 2017 17:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Hiew May Fung	
4	19 Dec 2017 17:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/29	[A] Hiew May Fung	
5	19 Dec 2017 17:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Hiew May Fung	
6	19 Dec 2017 17:40	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Hiew May Fung	
7	19 Dec 2017 17:40	Adj Adjuster Assigned	[None] -> MA CHIN FOOK	[A] Hiew May Fung	
8	21 Dec 2017 12:01	Cim Registration Modified	Reg No:S0460503I->SJV4915A.	[A] Hiew May Fung	
9	21 Dec 2017 12:05	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Hiew May Fung	
10	27 Dec 2017 09:59	Label Removed	(30651):Vehicle Not In.	[A] Hiew May Fung	
11	27 Dec 2017 09:59	Adj Rpt Initiated		[A] Hiew May Fung	
12	27 Dec 2017 09:59	Cim Details Notified		[A] Hiew May Fung	
13	27 Dec 2017 09:59	Adj Adjuster Assigned	MA CHIN FOOK -> Teo Cheng Ming Wilson	[A] Hiew May Fung	
14	27 Dec 2017 17:45	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: FILES REVIEWED. Case of conflicting version. Request to view OI CCTV footage for review. For your approval	[A] Zaini Bin Kusaini	
15	29 Dec 2017 10:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/29. Mandate Remarks: uploaded in merimen	[I] Sundari Nagarajan	
16	29 Dec 2017 10:22	Adj Mandate Set	Approved:0.00:uploaded in merimen	[I] Sundari Nagarajan	
17	08 Jan 2018 09:50	Video Downloaded	Downloaded Video - Accident	[A] Zaini Bin Kusaini	
18	08 Jan 2018 09:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 0% Remarks: FILES REVIEWED. POTENTIAL REJECT CASE. Case of OI travelling within his lane when TP collided onto OI when turning left. For your approval / further instructions.	[A] Zaini Bin Kusaini	
19	08 Jan 2018 10:09	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan	
20	08 Jan 2018 10:10	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan	
21	08 Jan 2018 16:59	Video Downloaded	Downloaded Video - Accident	[A] Zaini Bin Kusaini	

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1678706	27/12/2017 09:59	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJV4915A		10.70
1680898	29/12/2017 10:22	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJV4915A	Sundari Nagarajan	xx.xx

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Thursday, 5 April 2018 3:12 PM
To: 'Sundari Nagarajan - III'
Cc: Hsiao Tong (LKKAuto)
Subject: Your Ref: MCT17120528_ACCIDENT INVOLVING SH 9233T AND SJV 4915A ON 15.12.2017

WITHOUT PREJUDICE

Your Ref: MCT17120528
Our Ref: CC4/III17024061/Wka3

Dear Sundari,

ACCIDENT INVOLVING SH 9233T AND SJV 4915A ON 15.12.2017

We refer to the above matter.

As per instructions, we have rejected TP claim on the above matter. Kindly be informed that there was no estimate given at the time of inspection.

Therefore, we will submit our PRI report to your good office.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Tuesday, 9 January 2018 5:59 PM
To: 'Wei Shong'; 'Ling Ling'
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Subject: RE: Check Liability - SJV4915A & SH933T on 15.12.2017 *** LKK REF - CC4/III17024061/ka3
Attachments: SH 9233T.MP4

WITHOUT PREJUDICE

Your ref: SJV 4915A
Our ref: CC4/III17024061/Wka3

Dear Sirs,

ACCIDENT INVOLVING VEHICLES SH 9233T AND SJV 4915A ON 15/12/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the accident scenario and CCTV footage after review, our principal are in view that our insured's vehicle was travelling within his lane when your client's vehicle encroached into our insured's lane while turning and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DDr: 6841-2132 | email: zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hi,

As requested.

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3	19 Dec 2017 17:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] Hiew May Fung
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7	19 Dec 2017 17:40	Adj Adjuster Assigned	[None] -> MA CHIN FOOK	[A] Hiew May Fung
8	21 Dec 2017 12:01	Cim Registration Modified	Reg No:S04605031->SJV4915A.	[A] Hiew May Fung
9	21 Dec 2017 12:05	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Hiew May Fung
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ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref No	Ref Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Ambient
1678706	27/12/2017 09:59	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJV4915A		10.70
1680898	29/12/2017 10:22	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJV4915A	Sundari Nagarajan	xx.xx

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Dec 2017 Edit Reg		19 Dec 2017 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	TAN SIEW GUEK, ID: S0460503I		
Vehicle Reg. No.:	SJV4915A	Date of Loss:	15/12/2017 14:00 - :59 [94 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT17120528	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SH9233T	Policy No. (Claimant):	MP304673
		Excess:	
Repairer:	Tan Lim Motor Pte Ltd (Defu) 51 Defu Lane 10, 539216 Defu Lane - Tel: 6858 5151		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/12/2017]		
Driver/Custodian (Insured):	WON KAM THONG (), NRIC: S1387436J		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (08/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SJV4915A - Claim Handler: Sundari Nagara...
- III_SG (29/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SJV4915A - Claim Handler: Sundari Nagara...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SJV4915A (MCT17120528)**
[SH9233T]

TP

TAN SIEW GUEK

Dec 15 2017 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Tan Lim Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser

Video			1 per page	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/12/17 10:22	Video - Accident	1 Load MP4	

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/04/18 12:10	General View	1 Load JPG	
2	06/04/18 12:10	General View	1 Load JPG	
3	06/04/18 12:10	General View	1 Load JPG	
4	06/04/18 12:10	General View	1 Load JPG	
5	06/04/18 12:10	General View	1 Load JPG	
6	06/04/18 12:10	General View	1 Load JPG	
7	06/04/18 12:10	General View	1 Load JPG	
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28	06/04/18 12:10	General View	1 Load JPG	
29	06/04/18 12:10	General View	1 Load JPG	
30	06/04/18 12:10	General View	1 Load JPG	

Documentation

1 per page

Video			1 per page ▼	✓
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	19/12/17 17:41	ACKNOWLEDGEMENT EMAIL TO III DD 19.12.2017		Load PDF
2	19/12/17 17:41	TP GIA REPORT		Load PDF
3	19/12/17 17:41	TP ESTIMATE		Load PDF
4	05/04/18 15:12	EMAIL TO TP REJECT		Load PDF
5	05/04/18 15:17	EMAIL TO III SUBMIT PRI REPORT.		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	20/12/17 08:46	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/III17024061/AKA3S2
Date: 06/04/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No: SJV4915A Insured Vehicle No: SH9233T
Date of Loss: 15/12/2017 Nature of Claim: TP Claim No: MCT17120528

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJV4915A**
Make & Model: VOLKSWAGEN JETTA, 1.4 TSI (A) Engine No: LTA1301189
Reg. Date: 27/01/2010 (Man. Year: 2009) Chassis No: WVVZZZ1KZAU001135
Colour: Black Odometer: 147988 km
Engine Capacity: 1390 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45R17 Rear Tyre Size: 225/45R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 19/12/2017
Date Inspected: 22/12/2017 Inspected At: Tan Lim Motor Pte Ltd (Defu)
51 Defu Lane 10
Singapore 539216
Estimated Period of Repair: 0.0 days

Adjuster: ADRIAN LING

Manager: Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

4/6/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Apr 2018)

Parts: 143 VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJV4915A)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >