

13/5/2010

INS. CASE OWNER:

Joo

CC 6 / ATG1702 4056, Upl32

LKK:
IDAC:

Surveyor:

MNR/US

DOI:

ASSIGNMENT

M/R/A

Date / Time :

14/1/18

Registered in Merimen:

14/1/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

SLG 95106

Name of Insured :

UR.

Insured Tel No. :

HP:

Excess Sec II : \$

D.O.A :

11/1/18

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No. :

428025619254

Policy No. :

91111115

Make / Model :

HONDA

Place of Accident :

Queensway

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SUM 97344



INSRS:

WSP:

Tel :

Liability :

RMKS:

pegasus



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time		STAGE	DATE / PIC
14/1/18	UR mnr reporting.	Non-Reporting ltr (1st):	
22/1/18	Sent letter to OI (NR).	Non-Reporting ltr (2nd):	
24/1/18	OI GIA IN ✓.	Non-Reporting ltr (Final):	
24/1/18	OID rear-ended tp.	Notification ltr (if non-pickup):	
24/1/18	Sent letter to OI via email.	Call OI:	24/1/18 (By email)
9/2/18	DN sent	After call ltr to OI:	
14/2/18	File pass to Shu Pei to close	Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

RECEIVED 12 JUL 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	(days)	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	100	(Agreed / Assessed)	BOLA S/N No. : 27
Repair Cost:	\$S	3531.00		If NO or B 28, Ass. Lia :
Loss of Rental (LOR):	\$S	(days)		
Loss of Use (LOU):	\$S	600.00 (\$120 x 5 days)		
Loss of Income (LOI):	\$S	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	\$S			
Medical:	\$S			
Disbursement:	\$S		(e.g. Tow/ Independent)	
Legal Cost	\$S			
Total:	\$S	4131.00	Global Sum \$S:	4100.00
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S	4100.00	Name 1:	Pegasus Engineering & Trading Pte Ltd.
Payee 2: (Strike if N.A.)	\$S		Name 2:	
Payee 3: (Strike if N.A.)	\$S		Name 3:	

COPY SENT 17/8/18

A16/

Keywords: child sexual abuse; disclosure; self-blame; social support



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/LCR17024056/Upb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 19-12-2017



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLG 9510G	Veh. Inspected	SLM 9739H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	11/11/2017	Inspection Date	19/12/2017
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 174 WESTWOOD CRESCENT, WESTVILLE SINGAPORE 648541		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Quotation

From :

PEGASUS ENGINEERING & TRADING PTE LTD
C/O 51 DEFU LANE 10
SINGAPORE 539216

Officer in Charge : CRUZ ROEL OLERO
Tel :
Email :

Customer :

GRAB RENTALS PTE LTD
18 SIN MING LANE
#01-08 MIDVIEW CITY
SINGAPORE 573960

Attn :
Tel :
Fax :

Not Attached
LKR
19/12/17
4/s = 3300/2
4 day.
7.1 mph to After repair

Quotation No : QO17/11-1075	Quotation Date : 13/11/2017	Terms : 30 DAYS
Vehicle No : SLM9739H	Chassis No : MHFB29F3402009110	Third Party Insurer :
Model : VIOS	Date of Accident :	
Remarks : TP INSURER: AIG, INSURED VEHICLE NO: SLG9510G, DATE OF ACCIDENT: 11.11.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	BOOTLID <i>762.47</i>	1 <i>DD/Sec</i>	1,662.4000	1,662.40
2	BOOTLID LOCK TOP	1 <i>TL</i>	90.4000	90.40
3	BOOTLID LOCK STRIKER BOTTOM	1 <i>TL</i>	18.5000	18.50
4	BOOTLID WEATHERSTRIP	1 <i>TL</i>	188.0000	188.00
5	BOOTLID INNER TRIM	1 <i>TL</i>	398.7000	398.70
6	BOOTLID INNER TRIM CLIPS	6 <i>TL</i>	4.3000	25.80
7	BOOTLID LOCK CABLE CLIPS	3 <i>TL</i>	4.3000	12.90
8	BOOTLID VIOS BADGE	1 <i>TL</i>	44.1000	44.10
9	BOOTLID E BADGE	1 <i>TL</i>	34.4000	34.40
10	BOOTLID CENTRE EMBLEM BADGE	1 <i>TL</i>	59.8000	59.80
11	BOOTLID OUTER GARNISH	1 <i>TL</i>	105.0000	105.00
12	REAR LICENSE LAMP	2 <i>TL</i>	48.5000	97.00
13	REAR END PANEL	1 <i>S. dy</i>	694.7000	694.70
14	REAR END PANEL INNER TRIM	1 <i>TL</i>	234.3000	234.30
15	REAR END PANEL INNER TRIM CLIPS	6 <i>TL</i>	5.0000	30.00
16	REAR BUMPER	1 <i>DD/Sec</i>	504.9000	504.90
17	REAR BUMPER REINFORCEMENT	1 <i>DD</i>	323.3000	323.30
18	REAR BUMPER REFLECTOR	2 <i>TL</i>	130.5000	261.00
19	REAR BUMPER CLIPS	10 <i>TL</i>	4.3000	43.00
20	REAR BUMPER SIDE RETAINER	2 <i>TL</i>	116.2000	232.40
21	REAR BUMPER SIDE HOLDER	2 <i>TL</i>	22.3000	44.60
22	REAR LUGGAGE FLOOR - COMPARTMENT TOOL FOAM	1 <i>TL</i>	109.6000	109.60
23	LESS 25%	1	-1,473.7000	-1,473.70

C/F 0.00

Page 1 of 2

3256.37
2442.67

5211.8
3911.10

PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Quotation

From :
PEGASUS ENGINEERING & TRADING PTE LTD C/O 51 DEFU LANE 10 SINGAPORE 539216
Officer in Charge : CRUZ ROEL OLERO
Tel :
Email :

Customer :
GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960
Attn :
Tel :
Fax :

Quotation No : QO17/11-1075	Quotation Date : 13/11/2017	Terms : 30 DAYS
Vehicle No : SLM9739H	Chassis No : MHFB29F3402009110	Third Party Insurer :
Model : VIOS	Date of Accident :	
Remarks : TP INSURER: AIG, INSURED VEHICLE NO: SLG9510G, DATE OF ACCIDENT: 11.11.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
			B/F	0.00
24	REAR LUGGAGE FLOOR PANEL INNOVATION	1 <i>11</i>	200.0000	<i>X</i> 200.00
25	REAR LICENSE PLATE	1 <i>11</i>	80.0000	<i>X</i> 80.00
26	REAR BUMPER PARKING SENSOR	<i>1 set</i> 1 <i>slush</i>	400.0000	<i>2005.2</i> 400.00
27	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1	900.0000	<i>600</i> 900.00
28	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	1	880.0000	<i>700</i> 880.00
29	TO RUST-PROOFING OF THE AFFECTED AREAS.	1	150.0000	<i>60</i> 150.00
30	TO REINSTALL OF REAR BUMPER PARKING SENSOR.	1	150.0000	<i>50</i> 150.00
31	TO CHECK ELECTRICAL LIGHTING CONCERNED.	1	60.0000	<i>20</i> 60.00
32	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMMINGS, GARNISH AND OTHER, TO ENABLE REPAIR.	1	120.0000	<i>60</i> 120.00
33	TO REPAIR, REALIGN REAR EXHAUST BOX	1 <i>11</i>	150.0000	<i>X</i> 150.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sub Total
GST(7.00%)
Total (SGD)

6,831.10
478.18
7,309.28

4152.27

Please conduct the survey at
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

7001.10

View Received Message

This mail is associated with :

***SLM9739H (4280256192SG)**
[SLG9510G]

TP

GRAB RENTALS PTE LTD

Nov 11 2017 12:00AM

[LCRF Pte Ltd]

Pegasus Engineering & Trading Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 20/12/2017 15:18 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject NO OI GIA REPORT

Hi,

OI has not reported yet. OI details as below

LCRF Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Office :(+65) 31584255

Thanks
Mariesa

DOCUMENTS SUMMARY

There are no documents.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 December, 2017 5:15 PM
To: 'insurance@lioncityrentals.com.sg'
Cc: 'Chong, Joee'
Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 9510G(LCRF) & SLM 9739H ON 11/11/2017(23:05hrs) ALONG/ AT QUEENSWAY

Your Ref: **SLG 9510G**
Our Ref: CC6/LCR17024056/Upb3

27 DEC 2017

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLG 9510G(LCRF) & SLM 9739H ON 11/11/2017(23:05hrs) ALONG/ AT QUEENSWAY

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Md Ishak, Mohd Imran <Imran.Ishak@aig.com>
Sent: Wednesday, 24 January 2018 4:03 PM
To: Hsiao Tong (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Loo, Kar Yong; Chan, Yoke Shi
Subject: RE: Request for OI GIA [SLG 9510G]

Hi

Please be informed that OI GIA report has been uploaded in Merimen.

Thank you

Sincerely,

Imran

Mohd Imran Md Ishak
AIG
Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 14, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 ext:1012661 | Fax +6 03 2685 5898

imran.ishak@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Wednesday, January 24, 2018 10:20 AM
To: Leong, Kah Yin; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Loo, Kar Yong; Chan, Yoke Shi
Cc: chewht@lkkauto.com
Subject: Request for OI GIA [SLG 9510G]

This mail is associated with :
***SLM9739H (4280256192SG)**
[SLG9510G]
TP
GRAB RENTALS PTE LTD
Nov 11 2017 12:00AM
[LCRF Pte Ltd]
Pegasus Engineering & Trading Pte Ltd

Hi,

Kindly assist to upload OI GIA in Merimen.

Thank you.

Hsiao Tong

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 20 February 2018 8:47 AM
To: Pegasus Engineering; Hsiao Tong (LKKAUTO)
Cc: Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A; Zaini (LKK AUTO)
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 ***
LKK REF: CC6/LCR17024056/Upb3
Attachments: 20022018075253.pdf

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong.

FYI and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Tuesday, 20 February, 2018 8:03 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017

Dear All,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg



9A Lok Yang Singapore 628628
c/o 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846 / HP 9628 6508
Fax: 6858 0877

Our Ref SLM9739H
Your Ref SLG9510G

Date 20/07/18

Claims Department - EXECUTIVE IN CHARGE
AIG

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLM9739H / SLG9510G on 11/11/17
(pte hire)

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☐ Original survey report / _____ copies of photographs _____

☒ Original Tax-invoice number 1V17/12-1225 ☐ police report / police result

☒ Certificate Of Insurance _____ ☒ Vehicle search result

☒ Authorization To Act - Owner/Hirer

9 Rental Tariff

*Survey under insurance instruction / Independent surveyor / No survey.

a)	Cost of repair (inclusive GST)	\$ <u>3531.00</u> ✓
b)	Survey fees / Photographs as per request	\$ _____
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ <u>5.35</u>
d)	Loss of rental @ _____ days @ _____	\$ <u>267.80</u> 4w
e)	Loss of earnings / rental fees @ _____ days @ _____	\$ <u>400.00</u>
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>353.10</u>
g)	_____	\$ _____
	Total	\$ <u>4557.25</u>

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Sharon Ow

Email: claims@pegasusengr.com.sg

**GREAT AMERICAN INSURANCE COMPANY**

UEN: T15FC0029B GST REG. NO.: M90370081T
3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER
SINGAPORE 039190
TEL: +65 6804 6000
FAX: +65 6235 2616

MOTOR COVER NOTE: MTGRAB20171223

The Insured mentioned in this Covernote, having proposed for insurance in respect of the Motor Vehicle described, is hereby HELD COVERED under the terms of the Insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover be terminated by the Insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insurer	: GREAT AMERICAN INSURANCE COMPANY
The Insured	: Grab Rentals Pte. Ltd.
Insured Nric/Passport No/ Roc	: 201617200G
Policy Coverage	: Comprehensive
Make And Description Of Vehicle	: Toyota Vios
Vehicle Registration No.	
Year Of Manufacture	: 2017
Engine No.	: 2NRX140796
Chassis No.	: MHFB29F3402009110
Engine Capacity/ Tonnage/ Seater	: 1496 cc
Hire Purchase	: Hl. Bank
Value (S\$)	: Market Value of Insured Vehicle at Time of Loss
Period Of Insurance	: From 19/04/2017 to 18/04/2018
Excess (S\$)	: All Claims Excess – S\$2,000.00 Windscreen Excess – S\$100.00
Great American Authorised Workshop	: Authorised Workshop

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

Note: This Cover Note is only valid for 60 days from the date of issuance unless replaced by the Certificate of Insurance issued by the Company.

For and on behalf of Great American Insurance Company

Great American Insurance Company
Authorised Signatory

Date of Issue	: 13/04/2017
Intermediary	: Citrine Systems (S) Pte Ltd (Grab Leasing)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 10 March 2018 3:37 PM
To: Pegasus Engineering
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 ***
LKK REF: CC6/LCR17024056/Upb3

Without Prejudice

Hi Sharon,

We refer to the above matter.

We propose settlement at a global sum of **\$3,930.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 20 February 2018 8:47 AM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 *** LKK REF: CC6/LCR17024056/Upb3

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong.

FYI and necessary action please.

Hsiao Tong (LKKAUTO)

From: claims@pegasusengrg.com.sg
Sent: Tuesday, 5 June 2018 1:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 ***
LKK REF: CC6/LCR17024056/Upb3

We are unable to accept.

Our client counter propose \$4200.00.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 2 June 2018 2:45 PM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 *** LKK REF:
CC6/LCR17024056/Upb3

Without Prejudice

Hi,

We refer to our email dated 10/03/2018.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 10 March 2018 3:37 PM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 *** LKK REF:
CC6/LCR17024056/Upb3

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 25 June 2018 11:37 AM
To: 'claims@pegasusengrg.com.sg'
Cc: Admin A
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 ***
LKK REF: CC6/LCR17024056/Upb3

Without Prejudice

Hi,

We refer to the above matter.

For the loss of income/earning, we would like to request a copy of your Grab driver's income statement (daily/weekly) for M/s AIG's consideration.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@pegasusengrg.com.sg [mailto:claims@pegasusengrg.com.sg]
Sent: Tuesday, 5 June 2018 1:10 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD THIRD PARTY CLAIM - SLM9739H YOUR REF :SLG9510G ON 11.11.2017 *** LKK REF: CC6/LCR17024056/Upb3

We are unable to accept.

Our client counter propose \$4200.00.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 2 June 2018 2:45 PM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>
Cc: Admin A <admin-a@lkkauto.com>



9A Lok Yang Singapore 628628
c/o 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846 / HP 9628 6508
Fax: 6858 0877

Our Ref SLM9739H
Your Ref SLG9510G

Date 20/07/18

Claims Department - EXECUTIVE IN CHARGE
AIG

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLM9739H / SLG9510G on 11/11/17
(pte hire)

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☐ Original survey report / copies of photographs
☒ Original Tax-invoice number 1V17/12-1225 ☐ police report / police result
☒ Certificate Of Insurance ☒ Vehicle search result
☒ Authorization To Act - Owner/Hirer 9 Rental Tariff

*Survey under insurance instruction / Independent surveyor / No survey.

a)	Cost of repair (inclusive GST)	\$ <u>3531.00</u>
b)	Survey fees / Photographs as per request	\$ <u>-</u>
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ <u>-</u>
d)	Loss of rental @ <u>5</u> days @ \$66.95	\$ <u>334.75</u>
e)	Loss of earnings /rental fees @ <u>5</u> days @ \$100	\$ <u>500.00</u>
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>353.10</u>
g)	<u> </u>	\$ <u>-</u>
	Total	\$ <u>4718.85</u>

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Sharon Ow

Email: claims@pegasusengrg.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Dec 2017 Edit Reg		19 Dec 2017 00:00 Edit Adj Rpt	S\$3,300.00 Edit Estimates	S\$3,300.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K		
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Vehicle Reg. No.:	SLM9739H	Date of Loss:	11/11/2017 00:00 - :59 [6 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4280256192SG	Policy/Cover Note No.:	0999995033
Vehicle Reg. No. (Insured):	SLG9510G	Policy No. (Claimant):	
		Excess:	
Repairer:	Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chong, Joee]		
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 29/12/2017]		
Driver/Custodian (Insured):	ONG YAO LIANG, DANIEL (), NRIC: S8111013A		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (20/12/2017): NO OI GIA REPORT
- AIG_SG (20/12/2017): TP GIA REPORT

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLM9739H (4280256192SG)
[SLG9510G]**

TP

GRAB RENTALS PTE LTD

Nov 11 2017 12:00AM

[LCRF Pte Ltd]

Pegasus Engineering & Trading Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1	Edit				
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print		
1	24/01/18 16:02		Accident Statement From: SC - Reg. No: SLG9510G, Claimant: LCRF PTE LTD												1	Load HTM				
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	19/12/17 17:30		Chassis Number												1	Load JPG		<input checked="" type="checkbox"/>		
2	19/12/17 17:30		Odometer Reading												1	Load JPG		<input checked="" type="checkbox"/>		
3	19/12/17 17:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
4	19/12/17 17:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
5	19/12/17 17:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
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26	19/12/17 17:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
27	19/12/17 17:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		
28	19/12/17 17:30		General View												1	Load JPG		<input checked="" type="checkbox"/>		

Letters/Correspondences				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
29	19/12/17 17:30	General View		Load JPG
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31	19/12/17 17:30	General View		Load JPG
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49	19/12/17 17:30	General View		Load JPG
50	19/12/17 17:30	General View		Load JPG
51	19/12/17 17:30	General View		Load JPG
52	19/12/17 17:30	General View		Load JPG
53	19/12/17 17:30	General View		Load JPG

Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/12/17 09:17	TP ESTIMATE- MARKED		Load PDF
2	21/12/17 09:17	TP GIA REPORT		Load PDF
3	16/07/18 11:06	AUTHORISATION TO ACT		Load PDF
4	16/07/18 11:06	LETTER TO OI		Load PDF
5	16/07/18 11:06	LTA SEARCH		Load PDF
6	16/07/18 11:06	RELEASE VOUCHER		Load PDF
7	16/07/18 11:06	RENTAL RATE		Load PDF
8	16/07/18 11:06	WORKSHOP INVOICE		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG9510G (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SLM9739H (TP veh)		
Date of Accident:	11/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$	7,491.18	
Final Repair Cost	: \$	4,100.00	
Loss of Use	: \$	5.00 days at \$120.00 per day	
Rental (if any)	: \$	days	
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	4,100.00	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Pegasus Engineering & Trading Pte Ltd	: \$	4,100.00
2)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

16 Jul

2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR17024056/UPB3S2
Date: 16/07/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999995033
Claimant Vehicle No:	SLM9739H	Insured Vehicle No:	SLG9510G
Date of Loss:	11/11/2017	Nature of Claim:	TP
		Claim No:	4280256192SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM9739H	Engine No:	2NRX140796
Make & Model:	TOYOTA VIOS, 1.5 E (A)	Chassis No:	MHFB29F3402009110
Reg. Date:	19/04/2017 (Man. Year: 2017)	Odometer:	38789 km
Colour:	Silver		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/50R16	Rear Tyre Size:	195/50R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,591.10	2,642.28	1,948.82	42.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,410.00	1,490.00	920.00	38.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,001.10	4,132.28	2,868.82	40.98
Approved Total (Overridden) (S\$)		3,300.00		
(S\$)	7,001.10	3,300.00	3,701.10	52.86
+ GST 7.00/7.00% (S\$)	490.08	231.00	259.08	52.86
Nett Amount (S\$)	7,491.18	3,531.00	3,960.18	52.86
+ Loss of Use (5.0 x S\$120.00/day) (S\$)		600.00		
Nett Liability (S\$)		4,131.00		
Global Sum Settlement (S\$)		4,100.00		

INSPECTION

Date of Assignment:	19/12/2017	
Date Inspected:	19/12/2017	Inspected At: Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10 Singapore 539216
Estimated Period of Repair:	4.0 days	

Adjuster: MARCUS CHUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Dented / Buckled	1,662.40 FL	*762.47 FL
2	1		*BOOTLID LOCK TOP	Twisted	90.40 FL	*90.40 FL
3	1		*BOOTLID LOCK STRIKER BOTTOM	Not Necessary	18.50 FL	*- FL
4	1		*BOOTLID WEATHERSTRIP	Twisted	188.00 FL	*188.00 FL
5	1		*BOOTLID INNER TRIM	Not Necessary	398.70 FL	*- FL
6	6		*BOOTLID INNER TRIM CLIPS	Not Necessary	25.80 FL	*- FL
7	3		*BOOTLID LOCK CABLE CLIPS	Not Necessary	12.90 FL	*- FL
8	1		*BOOTLID VIOS BADGE	Necessary	44.10 FL	*44.10 FL
9	1		*BOOTLID E BADGE	Necessary	34.40 FL	*34.40 FL
10	1		*BOOTLID CENTRE EMBLEM BADGE	Necessary	59.80 FL	*59.80 FL
11	1		*BOOTLID OUTER GARNISH	Not Necessary	105.00 FL	*- FL
12	2		*REAR LICENCE LAMP	Not Necessary	97.00 FL	*- FL
13	1		*REAR END PANEL	Badly Dented	694.70 FL	*694.70 FL
14	1		*REAR END PANEL INNER TRIM	Twisted	234.30 FL	*234.30 FL
15	6		*REAR END PANEL INNER TRIM CLIPS	Not Necessary	30.00 FL	*- FL
16	1		*REAR BUMPER	Dented / Deformed	504.90 FL	*504.90 FL
17	1		*REAR BUMPER REINFORCEMENT	Dented	323.30 FL	*323.30 FL
18	2		*REAR BUMPER REFLECTOR	Not Necessary	261.00 FL	*- FL
19	10		*REAR BUMPER CLIPS	Necessary	43.00 FL	*43.00 FL
20	2		*REAR BUMPER SIDE RETAINER	Necessary	232.40 FL	*232.40 FL
21	2		*REAR BUMPER SIDE HOLDER	Necessary	44.60 FL	*44.60 FL
22	1		*REAR LUGGAGE FLOOR - COMPARTMENT TOOL FOAM	Not Necessary	109.60 FL	*- FL
23	1		*REAR LUGGAGE FLOOR PANEL INNOVATION	Not Necessary	200.00 FS	*- FS
24	1		*REAR LICENCE PLATE	Not Necessary	80.00 FS	*- FS
25	1		*SET REAR BUMPER PARKING SENSOR	Shorted	400.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	5,894.80	3,456.37
- List Item Discount on L Items 25.00/25.00% (S\$)	1,303.70	814.09
Total Parts (S\$)	4,591.10	2,642.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	900.00	600.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	880.00	700.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	150.00	60.00
4	TO REINSTALL OF REAR BUMPER PARKING SENSOR.	New	150.00	50.00
5	TO CHECK ELECTRICAL LIGHTING CONCERNED.	New	60.00	20.00
6	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMMINGS, GARNISH AND OTHER, TO ENABLE REPAIR.	New	120.00	60.00
7	TO REPAIR, REALIGN REAR EXHAUST BOX.	New	150.00	0.00
Gross Labour Cost (\$\$)			2,410.00	1,490.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >