

154015

INS. CASE OWNER: Shern:

CC4 / 1111702 4055 / Keaz G.

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

19/2/17

Date / Time:

19/2/17

Registered in Merimen:

19/2/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 1312H

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II : SS

D.O.A.:

15/12/17

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: CHENG SING HOON

Driver Tel No.:

(V/L YES / NO)

Claim No.:

MCT17121103

Policy No.:

WLOM0015

Make / Model:

HYUNDAI SONATA

Place of Accident:

NICOLL HWAY TWOS KPEOI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SLP 2775H

INSRS:

WSP: Massive Truck (MKT)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLP 2775H - X  
 SHC 1312H - CC3/1111702/21126/KYH/202 DPA 11/10/17  
 - CC6/1111702/425/RMKS DPA 23/11/17  
 - NA/12011496/17 DPA 11/11/17  
 - NA/12011496/17 DPA 11/11/17  
 - NA/12011496/17 DPA 11/11/17

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

21/12/17 (Asher)

\* Please verify place of accident.

PENDING TO CHECKING MUDONG LOCATIONS.

08/01/18

SEEK MANDATE FOR LIABILITY.

31/1/18

MANDATE APPROVE LIABILITY.

18/1/18

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 10 JAN 2018

RECEIVED 11 FEB 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with: ARMONYConfirm by: KSC

Repair Cost:

4%

SS 2,350

( 34 days)

Reduction:

5%

%

Email

Call

FINAL SETTLEMENT

Date/Time: 30/1/18Confirm with: ARMONY

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 37

If NO or B 28, Ass. Lin:

Repair Cost:

SS 2,350

OLD REPAIR ENDED TP.

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 200.00

(\$ 50 x 4 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

350

Total:

SS 2,550.00

Global Sum SS:

FINAL PAYMENT

Date/Time: 30/1/18Confirm with: ARMONY

Email

Call

Payee 1:

SS 2,550.00

Name 1:

MASSIVE TRUCKING & AUTO

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Summer

REF:

III

## ASSIGNMENT

From:

Date:

19/12/17

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐

To inspect Vehicle No:

SLP 2775 H

at Workshop n/s

Massive Trading

of BIK5038 #01-405 AMK Ind. Pk. 2

Insured:

Policy No:

Claims No:

Sum Insured:

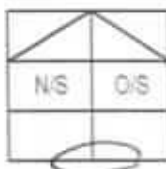
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

0.5 days

Res.: Yes or No

Lum Sum:

80 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>(up)</sup>

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLP 2775 H

Yr Regn:

07 OP

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Toy A/A's LX

CC:

1598

Colour:

M. Blue

A/C:

Insured / Std / NI / NA

Sp. Reading:

239971

T. Radio:

Insured / Std / NI / NA

Eng No:

C/No:

MR053 EEE 106148367

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

R:

225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Dayton

Front

Rear

R/Bal:

9

mm

R/Bal:

9

mm

L/Bal:

9

mm

L/Bal:

9

mm

D.O.A.

15/12/17

D.O.I.

19/12/17

Survey held at

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

20/12 File pass to Cartham, est not ready

45:42.380 (RPD: 72,942.30 56%)

Date/Time: File Pass to?



Prel. Report

1)



Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1.5 x RS. \$

Phone

Other

TOTAL

Report Format:

Lump Sum / I.B.I. (\$) :

Add Fee:



Site Insp. \$



Interview \$



Tech. Insp. \$



Weekend \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III17024055/Kea3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 19-12-2017	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHC 1312H		Veh. Inspected	SLP 2775H
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	19/12/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/12/2017		Inspection Date	19/12/2017
Survey held at	MASSIVE TRADING & AUTO BLK 5038 #01-405 ANG MO KIO INDUSTRIAL PK 2 SINGAPORE 569541			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Massive Trading & Auto

Mailing address : Blk 225 #07-579 Ang Mo Kio Ave 1 Singapore 560225

H/p 91082728

Fax : 64816131

India International Insurance Pte Ltd  
64 Cecil Street #04/05-00  
IOB Building  
Singapore 049711

*Not Adhered  
11 Sep 8  
Repair After Paint*

Vehicle No : SLP 2775 H  
Make : Toyota Altis  
Year : 2009

LKK Auto Consultants hence notify  
the Repairer of the following:  
• To resurvey before/after spray painting  
• To display damaged parts during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplier's name must be resurveyed and  
is subject to final approval from Insurance Company

Qty	Description	Unit Price	Amount
-----	-------------	------------	--------

## Estimate Cost Of Repair

1 pc	Rear boot lid	repair
1 pc	Rear boot lid emblem " Logo "	new
1 pc	Rear boot lid emblem " 1.6 "	new
1 pc	Rear boot lid emblem " Corolla "	new
1 pc	Rear boot lid emblem " Altis "	new
1 pc	Rear boot lid emblem " LX "	new
1 pc	Rear boot lid inner lock	new
2 pcs	Rear boot lid reflector ?	new
1 pc	Rear bumper	deform
2 pcs	Rear bumper side retainer	crack
1 pc	Rear bumper beam/sponge	crack
2 pcs	Rear bumper bracket	all bent
1 pc	Rear boot rubber	deform
1 pc	Rear end panel	dent
1 pc	Rear end panel inner garnish ?	crack

Acknowledged by Repairer

Signature:

Date:

R	\$753.10	X
new	\$45.10	✓
new	\$22.90	✓
new	\$46.30	✓
new	\$40.10	✓
new	\$25.20	✓
new	\$115.60	✓
\$255.10	\$510.20	X
new	\$485.20	✓
\$55.10	\$110.20	X
new	\$255.10	✓
new	\$105.20	✓
new	\$210.40	✓
new	\$145.70	✓
new	\$525.70	✓
new	\$185.60	✓
	\$3,476.40	2107.90
Less 25 %	\$869.10	526.97
	\$2,607.30	1880.93

## S Nett

10 pcs	Rear bumper clip
1 pc	Rear reverse sensor

\$2.50	\$25.00	✓
short	\$200.00	✓
	\$225.00	✓

## Labour Charges

Remove/renew the above parts including knocking, welding etc.

\$1,200.00 ~~800~~

To putty & spray paint front & rear accident affected portion.

\$1,000.00 ~~600~~

balance c/f \$5,032.30

SLP 2775 H

balance b/f \$5,032.30

Labour Charges

To check and reconnect wiring.

\$40.00 20

To spray anti rust on accident affected portion.

\$100.00 100 300

Remove/refit rear boot upholstery/cushion seat/floor carpet to facilitate repair.

\$120.00 60

Total \$5,292.30

*Jump Sum - \$ 2,650.00 - 4 days*

• **Nivitha (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 18 December, 2017 4:01 PM  
**To:** Anthony Cheong; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sherini Pillai  
**Subject:** RE: RE: Accident involving SLP2775H & SHC1312H on 15.12.2017  
**Attachments:** 20171218105322.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLP2775H and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

4.52pm @ 18/12/17  
Vehicle In  
person @ Anthony  
amend on 19/12/17

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Anthony Cheong [mailto:cheonganthony@yahoo.com.sg]  
**Sent:** 18 December, 2017 3:36 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: RE: Accident involving SLP2775H & SHC1312H on 15.12.2017

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 18 Dec 2017 .

We are agreeable to the usage of LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage them to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you for your kind attention.

Best Regards  
Anthony Cheong  
Claims  
Massive Trading & Auto  
H/p 91082728

On Monday, 18 December 2017, 11:55:58 AM GMT+8, Motor Claim - III <motorclaim@iii.com.sg> wrote:



Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.  
India International Insurance Pte Ltd  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Anthony Cheong [<mailto:cheonganthony@yahoo.com.sg>]  
**Sent:** 18 December, 2017 11:00 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Accident involving SLP2775H & SHC1312H on 15.12.2017

Your ref : SHC1312H

Our ref : 2775/2017

Déar Sir/Mdm,

We refer to the above matter.

Our client's vehicle **SLP2775H** was involved in the above accident with your insured's vehicle no **SHC1312H** on **15 Dec 2017**.

Kindly arrange your surveyor to conduct a pre accident repair inspection on our client's vehicle at

**Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541**

**Also, please let us have your surveyor's list for our necessary action.**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding

Saturday, Sunday or Holiday. We will commence repairs thereafter without further reference to you.

Enclosed herewith a copy of the GIA reports of SLP2775H**SJN7561J** for your necessary action.

Thank you for your kind attention.

Regards

Anthony Cheong

Claims

Massive Trading & Auto

H/p 91082728

Your kind attention to the above is much appreciated.

Best Regards

Anthony Cheong

Claims

Massive Trading & Auto

H/p 91082728

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes



investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Asher Sng (LKKAUTO)

---

From: Anthony Cheong <cheonganthony@yahoo.com.sg>  
Sent: Thursday, 11 January 2018 10:46 AM  
To: Asher Sng (LKKAUTO)  
Subject: Accident involving SLP2775H & SHC1312H on 15 Dec 2017.  
Attachments: 20180111103152.pdf

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Your ref : SHC1312H  
Our ref : 2775/2018

Dear Sir/Mdm,

We refer to the above matter.

We are instructed that the above accident was caused solely by the negligence of the driver of your insured's vehicle SHC1312H.

We hereby quantify our client's claim as follows in respect of property damage.

COR	\$	2,350.00 as per your surveyor's recommendation
LOU @ \$ 50/- per day	\$	200.00 ( 4 days )
		-----
Total	\$	<u>2,550.00</u>

Enclosed herewith copies of the following in support of our client's claim.

- a. Final repair bill
- b. GIA report of SLP2775H

We thank you for your kind attention and appreciate your early reply.

Best Regards  
Anthony Cheong  
Claims  
Massive Trading & Auto  
H/p 91082728

SIGNED WITHOUT PREJUDICE FOR  
ONLY PROPERTY CLAIM

AUTHORISATION TO ACT

I, Fang Kim Services ("the third party claimant") of R11C 673C  
Edgefield Plains #09-635 68 833648 (address), owner of SLP2775H (vehicle no.) hereby  
authorize Massive Trading & Auto ("the workshop") to act for  
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SLP2775H that was damaged pursuant to the accident which occurred on 15.12.2017  
(date) along Nicoll Highway towards Mountbatten Rd (location) involving vehicle  
no/s SHL1312H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 31 (day) of Jan (month) 2018 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT17121103  
Claimant Ref: SLP 2775H

SIGNED WITHOUT PREJUDICE FOR  
ONLY PROPERTY CLAIM

We/I, MASSIVE TRADING & AUTO ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,350.00 (repair cost), S\$ 200.00 (loss of use/~~rental~~), S\$        (search fee), vehicle no. SLP 2775H that was damaged pursuant to the accident which occurred on 15/12/2017 (date) at NICOLL HIGHWAY TWDS MOUNTBATTEN RD (location) involving vehicle no. SHC 1312H (insured vehicle). This is pursuant to the inspection conducted on 19/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FANG KIM SERVICES ("the third party claimant") of vehicle no. SLP 2775H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLP 2775H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,550.00 to MASSIVE TRADING & AUTO

Dated this 31 day of Jan 2018

#### CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

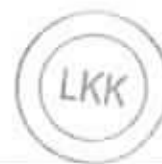
Address:

Nationality:

Occupation:

#### WITNESS:

Signature:



KSC

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

-

-

# Massive Trading & Auto

Mailing Address : Blk 225 #07-579 Ang Mo Kio Ave 1 Singapore 5360225  
Tel : 91082728

Fax : 64816131

India International Insurance Pte Ltd  
64 Cecil Street #05-01  
IOB Building  
Singapore 049711

Date : 08.01.2018

Invoice No : 2775/2017

		Unit Price	Amount
<u>SLP 2775 H</u>			
1	Total repair cost as per surveyor's recommendation		\$2,350.00

Grand total \$2,350.00

Massive Trading & Auto

  
Authorised Signature

Cheques should be made payable to Massive Trading & Auto

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Dec 2017 <a href="#">Edit Reg</a>		19 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,350.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,350.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	FANG KIM SERVICES, Co. Reg. No.: 53331183K		
Vehicle Reg. No.:	SLP2775H	Date of Loss:	15/12/2017 22:00 - :59
Claim Type:	TP / MCT17121103	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC1312H	Policy No. (Claimant):	5091801978
	Excess:		
Repairer:	Massive Trading & Auto - Amk (HQ) Blk 225 #07-579 Ang Mo Kio Ave 1, 560225 Ang Mo Kio - Tel: 9187 7187		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 29/12/2017]		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)





























- III\_SG (26/01/2018): Alert - Adj Mandate Approved (S\$2550.00) - SLP2775H - Claim Handler: Sherini Pil...
- III\_SG (08/01/2018): Alert - Adj Mandate Approved (S\$0.00) - SLP2775H - Claim Handler: Sherini Pillai

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLP2775H (MCT17121103)  
[SHC1312H]  
TP  
FANG KIM SERVICES  
Dec 15 2017 10:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Massive Trading & Auto - Amk

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
2	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
3	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
4	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
5	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
6	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
7	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
8	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
9	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
10	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
11	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
12	08/01/18 14:48	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
13	08/01/18 14:48	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
14	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
15	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
16	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
17	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
18	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
19	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
20	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
21	08/01/18 14:48	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/17 17:14	ACKNOWLEDGEMENT EMAIL TO III DD 18.12.2017	 Load PDF	
2	19/12/17 17:14	TP GIA REPORT	 Load PDF	
3	21/12/17 09:48	TP ESTIMATE- MARKED	 Load PDF	
4	22/01/18 16:48	WORKSHOP INVOICE	 Load PDF	
5	22/01/18 16:48	LOD	 Load PDF	
6	05/02/18 14:19	DISCHARGE VOUCHER	 Load PDF	
7	05/02/18 14:19	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/01/18 12:20	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17024055/KEA3Q2

Date: 05/02/2018

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: SLP2775H Insured Vehicle No: SHC1312H  
 Date of Loss: 15/12/2017 Nature of Claim: TP Claim No: MCT17121103

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLP2775H  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 3ZZ4905350  
 Reg. Date: 07/07/2009 (Man. Year: 2009) Chassis No: MR053ZEE106148367  
 Colour: Metallic Blue Odometer: 239971 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18  
 Front Left Side: Dayton 9 mm Rear Left Side: Dayton 9 mm  
 Front Right Side: Dayton 9 mm Rear Right Side: Dayton 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,832.29	1,686.85	1,145.44	40.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,460.00	1,310.00	1,150.00	46.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,292.29</b>	<b>2,996.85</b>	<b>2,295.44</b>	<b>43.37</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,350.00</b>		
<b>Nett Amount (S\$)</b>	<b>5,292.29</b>	<b>2,350.00</b>	<b>2,942.29</b>	<b>55.60</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		<b>200.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,550.00</b>		

## INSPECTION

Date of Assignment: 19/12/2017  
 Date Inspected: 19/12/2017 Inspected At: Massive Trading & Auto  
 Blk 225 #07-579 Ang Mo Kio Ave 1  
 Singapore 560225  
 Estimated Period of Repair: 4.0 days

**Adjuster:** KENNETH KONG

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 22 Jan 2018)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLP2775H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID	Repair	753.10 FL	*- FL
2	1		*REAR BOOTLID EMBLEM LOGO	Necessary	45.10 FL	*45.10 FL
3	1		*REAR BOOTLID EMBLEM 1.6	Necessary	22.90 FL	*22.90 FL
4	1		*REAR BOOTLID EMBLEM COROLLA	Necessary	46.30 FL	*46.30 FL
5	1		*REAR BOOTLID EMBLEM ALTIS	Necessary	40.10 FL	*40.10 FL
6	1		*REAR BOOTLID EMBLEM LX	Necessary	25.20 FL	*25.20 FL
7	1		*REAR BOOT LID INNER LOCK	Bent	115.60 FL	*115.60 FL
8	2		*REAR BOOT LID REFLECTOR	Serviceable	510.20 FL	*- FL
9	1		*REAR BUMPER	Buckled	485.20 FL	*485.20 FL
10	2		*REAR BUMPER SIDE RETAINER	Serviceable	110.20 FL	*- FL
11	1		*REAR BUMPER BEAM /SPONGE	Cracked	255.10 FL	*255.10 FL
12	1		*REAR BUMPER BRACKET	N/S Distorted	210.40 FL	*105.20 FL
13	1		*REAR BOOT RUBBER (50%)	Dented / Cut	109.27 FS	*72.85 FS
14	1		*REAR END PANEL	Bent	525.70 FL	*525.70 FL
15	1		*REAR END PANEL INNER GARNISH	Mtg Distorted	185.60 FL	*185.60 FL
16	10		*REAR BUMPER CLIP	Necessary	25.00 FS	*25.00 FS
17	1		*REAR REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>3,664.97</b>	<b>2,149.85</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>832.68</b>	<b>463.00</b>
<b>Total Parts (\$\$)</b>	<b>2,832.29</b>	<b>1,686.85</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE/RENEW THE ABOVE PARTS INCLUDING KNOCKING ,WELDING ETC	New	1,200.00	600.00
2	TO PUTTY & SPRAY PAINT FRONT & REAR ACCIDENT AFFECTED PORTION	New	1,000.00	600.00
3	TO CHECK AND RECONNECT WIRING	New	40.00	20.00
4	TO SPRAY ANTI RUST ON ACCIDENT AFFECTED PORTION	New	100.00	30.00
5	REMOVE/REFIT REAR BOOT UPHOLSTERY /CUSHION SEAT /FLOOR CARPER TO FACILITATE REPAIR	New	120.00	60.00
Gross Labour Cost (S\$)			2,460.00	1,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >