

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 28 December, 2017 3:22 PM  
**To:** 'Joleen Tan'; Motor Claims  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A  
**Subject:** RE: [EXT] RE: PRI Assignment 74259 /JT/WP/M/s RC Auto /OD : SLG274Y /TP : SLS6721X / DOA : 16.12.2017  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf

Without Prejudice

Dear Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **R C Auto** at **\$3,140.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 2,900.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
<b>TOTAL</b>	<b><u>\$ 3,140.00</u></b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joleen Tan [mailto:joleen.tan@directasia.com]

**Sent:** Wednesday, 20 December, 2017 5:56 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

**Cc:** Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [EXT] RE: PRI Assignment 74259 /JT/WP/M/s RC Auto /OD : SLG274Y /TP : SLS6721X / DOA : 16.12.2017

**Your Ref:** SLS6721X

**Our Ref:** 74259/JT

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

On a without prejudice basis, please proceed with this direct settlement.

Kindly forward the repair bill and relevant documents to Direct Asia.

We trust the above assists.

Please do not hesitate to call us on 6532 1818 should you have further enquires.

Thank you.

Best Regards,  
**Joleen Tan** / Claim Specialist  
Direct: +65 6603 3640

**DirectAsia Insurance**

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 20 December, 2017 3:22 PM  
**To:** Motor Claims  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan; Hsiao Tong (LKKAuto); Admin A  
**Subject:** [EXT] RE: PRI Assignment 74259 /JT/WP/M/s RC Auto /OD : SLG274Y /TP : SLS6721X / DOA : 16.12.2017

Dear all,

Resending with photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 20 December, 2017 3:16 PM  
**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Cc:** 'Aaron Wang' <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; 'Derrick Quok' <[derrick@directasia.com](mailto:derrick@directasia.com)>; 'Kenneth Lim' <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; 'Joleen Tan' <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI Assignment 74259 /JT/WP/M/s RC Auto /OD : SLG274Y /TP : SLS6721X / DOA : 16.12.2017

**Your ref:** 74259/JT

**LKK ref:** CC4/DAI17024039/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLS 6721X at M/s R C Auto - Sin Ming and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Please be informed that the estimated cost of repair is not ready yet.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

**Please kindly advise liability soonest.**

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 19 December, 2017 11:05 AM

**To:** 'Motor Claims' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI Assignment 74259 /JT/WP/M/s RC Auto /OD : SLG274Y /TP : SLS6721X / DOA : 16.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims [[mailto:motorclaims@directasia.com](mailto:mailto:motorclaims@directasia.com)]

**Sent:** Tuesday, 19 December, 2017 10:54 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Joleen Tan

**Subject:** PRI Assignment 74259 /JT/WP/M/s RC Auto /OD : SLG274Y /TP : SLS6721X / DOA : 16.12.2017

Dear Sir,

Please arrange to survey SLS6721X on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

M/s RC Auto

160 Sin Ming Drive #06-20  
Sin Ming Autocity, Singapore 575722

Thank you.

Regards,  
Claims Department

**From:** Tiffany Ling [<mailto:tiffany@legaloptions.biz>]  
**Sent:** Tuesday, December 19, 2017 10:44 AM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>  
**Subject:** [EXT] Re: FW: Fax - PRI - SLG274Y - DOA 16/12/17 ; Our ref : 17-A18-MISC-191A2.st

Dear Sir/Mdm,

Our client propose to use **Kenneth Kong (LKK Auto Consultants Pte Ltd).**

The said surveyor

may contact Mr Tan at 9761 9383,

M/s RC Auto at

160 Sin Ming Drive #0  
6-20  
, Sin Ming Autocity, Singapore 575722

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If we do not hear from you within 2 days of this email, our clients shall deem that you have agree that the surveyor appointed by our clients shall be our single joint expert for this matter.

Thanks n regards,

*Tiffany*

**Secretary**  
**LEGAL OPTIONS LLC**

(GST Registration/UEN No. 201203825R)

Tel (65) 6513 2800 DID (65) 6513 2805 Fax (65) 6438 8275

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From: **Motor Claims** <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
Date: Tue, Dec 19, 2017 at 9:53 AM  
Subject: FW: Fax - PRI - SLG274Y - DOA 16/12/17  
To: "[pinky@legaloptions.biz](mailto:pinky@legaloptions.biz)" <[pinky@legaloptions.biz](mailto:pinky@legaloptions.biz)>, "[joanna@legaloptions.biz](mailto:joanna@legaloptions.biz)"

<[joanna@legaloptions.biz](mailto:joanna@legaloptions.biz)>

Cc: Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>, Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>, Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>, Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>

**WITHOUT PREJUDICE**

Your Ref: SLS6721X

Our Ref: 74259/JT

To: Legal options LLC

23 Kaki Bukit Avenue 4 #01-01 South Wing

SINGAPORE 415933

Tel (65) 6513-2800 DID (65) 6513-2803

Fax (65) 6438-8275

Dear Sir,

We refer to your Notice of Accident dated :16.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy

7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance – Kenneth Lim
18. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards

Claims Department

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**From:** Erin Goh  
**Sent:** Monday, December 18, 2017 5:59 PM  
**To:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>  
**Subject:** Fax - PRI - SLG274Y - DOA 16/12/17

Dear TF,

Please assist to arrange for urgent PRI.

Thanks!

Best regards,

**Erin Goh** / Claims Specialist

**DirectAsia Insurance**

Customer Service: [+65 6665 5555](tel:+6566655555)

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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