

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 3000.00

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

187.00 (S 60 x 3

days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

5.35

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 3185.35

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3185.35

Name 1:

Kang Auto Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

350.00

COPY SENT
29/6/18

ASS. REC. BY:

REF: DAZ1Kennerth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OO TP / WS / TP RES / OO RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s Ray No

of _____

Insured: _____

Policy No. _____

Claims No. _____

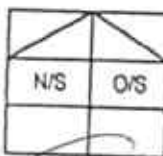
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: 11/12 Person Contacted: _____ Vehicle: IN / OUTVeh No: STB12P3K Yr Regn: 12, 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or AD ADNMake: Honda Stream c.c. 1799Colour: N. Black A/C: Insured / Std / NI / NASp. Reading: 198502 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: RN6 1051571Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim orTyre Size: F: 205/55R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: 8 mmR/Bal: 8 mmL/Bal: 8 mmD.O.A. 14/12/17Survey held at 19/12/17Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

20/12 File pass to CustomerL/S \$3000 (Reel \$3953.12/5741)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S - RS \$

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL			Ref : CC4/DAI17024036/Kpa3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716			Date : 19-12-2017	
			Code : DAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKU 59R	Veh. Inspected	SJB 1293K	
Policy No.		Coverage (\$)	0.00	
Claim No.	74236/ JT	Excess (\$)	0.00	
Assign From		Assign Date	19/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/12/2017	Inspection Date	19/12/2017	
Survey held at	KANG AUTO ENGINEERING PTE LTD 160 SIN MING DRIVE #02-16 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

KP
KANG
AUTO ENGINEERING PTE LTD
Sin Ming Auto City



160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015
Email: kangauto@singnet.com.sg

<p>M/S JJ68 BLK 343 ANG MO KIO AVENUE 3, #09-2174 SINGAPORE 560343</p>	<p>POLICY NO : THIRD PARTY CLAIMS OUR REF : TP17/12/1086 VEHICLE NO : SJB1293K MAKE/MODEL : HONDA STREAM DATE OF ACCIDENT : 14.12.17</p>
--	--

1	PC	WINDSCREEN INNER SHIELD		SS	Per	80.00	✓
1	PC	TAILGATE	<i>903.50</i>		By	1,085.00	✓
1	PC	TAILGATE RUBBER		Net/Lt	123.50	<i>508.12</i>	<i>61.75</i>
1	PC	TAILGATE 'H' LOGO		Sm	30.50	X	
1	PC	TAILGATE 'STREAM' BADGE		Me	39.20	✓	
1	PC	TAILGATE LOCK		Net	120.80	✓	
1	PC	TAILGATE HANDLE		Sm	158.00	X	
1	PC	TAILGATE INNER GARNISH		Sm	191.30	X	
2	PC	TAILGATE ABSORBER	180.50 EA	Sm	361.00	X	
2	PCS	TAILLAMP	<i>Net/Lt</i> 500.40 EA		1,000.80	✓	
1	PC	REAR END PANEL		R	485.00	X	
1	PC	REAR END TOP GARNISH		Net	115.00	✓	
1	PC	REAR BUMPER		Per	992.30	✓	
1	SET	REAR BUMPER CLIP		Me	28.00	✓	
2	PCS	REAR BUMPER SIDE RETAINER	30.50 EA	Sm	61.00	X	
1	PC	REAR BUMPER LOWER LID		Net	262.50	X	
1	PC	TOWING COVER		Sm	45.00	X	
				SS	5,178.90		
				LESS 20%	1,035.78		
				SS	4,143.12		

1	SET	REAR REVERSE SENSOR		SS	450.00	<i>200.00</i>	S'NETT
1	SET	CAMERA		Sm	250.00	X	
1	PC	REAR NUMBER PLATE		Sm	50.00	X	
1	PC	WINDSCREEN GUM		Me	50.00	<i>40.00</i>	

Not Notchard
61 Sup 83000
Pushing After Paint
3 days

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

KANG

AUTO ENGINEERING PTE LTD

Sin Ming Auto City



160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015
Email: kangauto@singnet.com.sg

M/S *JJ68*
BLK 343 ANG MO KIO
AVENUE 3, #09-2174
SINGAPORE 560343

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP17/12/1086
VEHICLE NO : SJB1293K
MAKE/MODEL : HONDA STREAM
DATE OF ACCIDENT : 14.12.17

TO CHECK WIRING SYSTEM
TO TRANSFER TAILGATE MECHANISM TO NEW TAILGATE
TO REMOVE AND TREFIT REAR WINDSCREEN
TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANELS
TO PUTTY AND SPRAY PAINT CHARGES
LABOUR CHARGE

SS	50.00	<i>206</i>
	180.00	<i>601</i>
	160.00	<i>1201</i>
	120.00	<i>301</i>
	800.00	<i>800</i>
	700.00	<i>5001</i>
SS	<u>6,953.12</u>	

SGD SIX THOUSAND NINE HUNDRED FIFTY-THREE AND CENTS TWELVE ONLY.

YOURS FAITHFULLY


KANG AUTO ENGINEERING PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Specialised In :

Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium



AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



M/S JJ68

BLK 343 ANG MO KIO

AVENUE 3, #09-2174

SINGAPORE 560343

POLICY NO : THIRD PARTY CLAIMS

OUR REF : TP17/12/1086

VEHICLE NO : SJB1293K

MAKE/MODEL : HONDA STREAM

DATE OF ACCIDENT : 14.12.17

1	PC	WINDSCREEN INNER SHIELD			S\$	80.00	✓
1	PC	TAILGATE			By	1,085.00	✓
1	PC	TAILGATE RUBBER			Net Wt	123.50	50812
1	PC	TAILGATE 'H' LOGO			Sm	30.50	X
1	PC	TAILGATE 'STREAM' BADGE			Mc	39.20	✓
1	PC	TAILGATE LOCK			Net	120.80	✓
1	PC	TAILGATE HANDLE			Sm	158.00	X
1	PC	TAILGATE INNER GARNISH			Sm	191.30	X
2	PC	TAILGATE ABSORBER	180.50	EA	Sm	361.00	X
2	PCS	TAILLAMP	MS Wt 500.40	EA		1,000.80	✓
1	PC	REAR END PANEL				485.00	?
1	PC	REAR END TOP GARNISH				115.00	?
1	PC	REAR BUMPER			Net	992.30	✓
1	SET	REAR BUMPER CLIP			Mc	28.00	✓
2	PCS	REAR BUMPER SIDE RETAINER	30.50	EA	Sm	61.00	X
1	PC	REAR BUMPER LOWER LID			Net	262.50	X
1	PC	TOWING COVER			Sm	45.00	X
					S\$	5,178.90	
					LESS 20%	1,035.78	
					S\$	4,143.12	

1	SET	REAR REVERSE SENSOR			Shot S\$	450.00	S'NETT
1	SET	CAMERA			Sm	250.00	X
1	PC	REAR NUMBER PLATE			Sm	50.00	X
1	PC	WINDSCREEN GUM			Mc	50.00	40812

Not Authorized
 17 Sep 87
 Pursue After Paint
 5 days

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium



AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



M/S *JJ68*
BLK 343 ANG MO KIO
AVENUE 3, #09-2174
SINGAPORE 560343

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP17/12/1086
VEHICLE NO : SJB1293K
MAKE/MODEL : HONDA STREAM
DATE OF ACCIDENT : 14.12.17

TO CHECK WIRING SYSTEM	S\$	50.00	<i>206</i>
TO TRANSFER TAILGATE MECHANISM TO NEW TAILGATE		180.00	<i>601</i>
TO REMOVE AND TREFIT REAR WINDSCREEN		160.00	<i>1201</i>
TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANELS		120.00	<i>301</i>
TO PUTTY AND SPRAY PAINT CHARGES		800.00	<i>800</i>
LABOUR CHARGE		700.00	<i>?</i>
	S\$	6,953.12	

SGD SIX THOUSAND NINE HUNDRED FIFTY-THREE AND CENTS TWELVE ONLY.

YOURS FAITHFULLY,

[Signature]
KANG AUTO ENGINEERING PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium



Received From:

OFFICIAL RECEIPT



JJ68
BLK 343 #09-2174
ANG MO KIO AVENUE 3
TECK GHEE EVERGREEN
SINGAPORE 560343

Receipt Date : 03 Jun 2017 14:02 hrs
Receipt No : RTG00003464743

GST Reg No : M4-0003030-8
UEN No : S97CS0162D

Description of Payment

<u>Reference No.</u>	<u>Product Code</u>	<u>Debit Note No.</u>	<u>Amount</u>
5085442052	GPC	D16EN10238067	\$S351.85

Total Receipt Amount : \$S351.85

PAYMENT BY: Nets

Thank you for your payment.
This official receipt requires no signature.
Staff: s991216 Choo Gui Qing

NTUC Income Insurance Co-operative Limited

Incorporate Centre 75 Bras Basah Road Singapore 189557 • Tel: 6788 1777 • Fax: 6338 1500 • Email: csquery@income.com.sg • Website: www.income.com.sg

an NTUC Social Enterprise

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5085442052

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : **SJB1293K**
Chassis Number : **RN61051571**
2. Name of Policyholder : **J168**
3. Effective Date of Insurance : **31 Oct 2016**
4. Expiry Date of Insurance : **30 Oct 2017**
5. Persons or Classes of Persons entitled to drive#
 - (a) The Policyholder.
 - (b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
 - (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
 - (b) Use for the carriage of goods (other than samples) in connection with any trade or business.
 - (c) Use for any purpose in connection with the Motor Trade.
- # Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$2,000
EXCESS (SECTION 2)	: S\$1,500
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: TEO SOW MING
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : S & M ALLIANCE PTE LTD (00000614373)
Date of Issue : 31 Oct 2016 11:01 hrs



For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

Catherine Chong (LKK Auto)

From: Claim <claim@directasia.com>
Sent: Tuesday, 19 December, 2017 11:44 AM
To: assignments@lkkauto.com
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Joleen Tan
Subject: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12
Attachments: DOC181217.pdf; GIA REPORT.PDF

Dear Sir,

Please arrange to survey SJB1293K on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Kang Auto Engineering Pte Ltd

Thank you.

Regards,
Claims Department

17.12.2017 @ 1.27pm
Seen by in
Kenneth

From: kangauto [mailto:kangauto@singnet.com.sg]
Sent: Tuesday, December 19, 2017 9:42 AM
To: Claim <claim@directasia.com>
Cc: Joleen Tan <joleen.tan@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>
Subject: [EXT] Direct Settlement - SJB1293K

Claims Dept
Please assign LKK - Mr Kenneth for the survey with thanks.

Regards
May

-----Original Message-----

From : claim@directasia.com
Date : 18/12/2017 - 15:22 GMT+8
To : kangauto@singnet.com.sg
Cc : derrick@directasia.com, kenneth@directasia.com, aaron.wang@directasia.com, joleen.tan@directasia.com
Subject : RE: [EXT] Direct Settlement - SJB1293K

WITHOUT PREJUDICE

Your Ref: SJB1293K
Our Ref: 74236/JT

To: Kang Auto Engineering Pte Ltd
Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Dear Sir,

We refer to your Notice of Accident dated 14 Dec 2017.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Hwei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Yours faithfully,

Thank you.

Regards,
Claims Department

From: kangauto [<mailto:kangauto@singnet.com.sg>]

Sent: Monday, December 18, 2017 9:58 AM

To: Claim <claim@directasia.com>

Subject: [EXT] Direct Settlement - SJB1293K

Claim Dept

Re: Accident involving SJB1293K & SKU59R on 14.12.2017

Your Insured : SKU59R

Attached documents for your reference.

Please assign your surveyor to survey on SJB1293K.

Address : Kang Auto Engineering Pte Ltd

Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Yours Sincerely,
May Ang
6556 0103

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Mei Kwan (LKKAUTO)

From: Joleen Tan <joleen.tan@directasia.com>
Sent: Thursday, 4 January, 2018 10:14 AM
To: Mei Kwan (LKKAUTO); Claim
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Categories: HMK

Your Ref: SJB1293K

Our Ref: 74236/JT

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

On a without prejudice basis, please proceed with this direct settlement.

Kindly forward the repair bill and relevant documents to Direct Asia.

We trust the above assists.

Please do not hesitate to call us on 6532 1818 should you have further enquires.

Thank you.

Best Regards,
Joleen Tan / Claim Specialist
Direct: +65 6603 3640

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 20 December, 2017 3:11 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Joleen Tan; Hsiao Tong (LKKAUTO); Admin A

Subject: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Your ref: 74236/JT

LKK ref: CC4/DAI17024036/Kpa3

Dear Sir / Madam,

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Kang Auto Engineering Pte Ltd

Thank you.

Regards,
Claims Department

From: kangauto [mailto:kangauto@singnet.com.sg]
Sent: Tuesday, December 19, 2017 9:42 AM
To: Claim <claim@directasia.com>
Cc: Joleen Tan <joleen.tan@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>
Subject: [EXT] Direct Settlement - SJB1293K

Claims Dept
Please assign LKK - Mr Kenneth for the survey with thanks.

Regards
May

-----Original Message-----

From : claim@directasia.com
Date : 18/12/2017 - 15:22 GMT+8
To : kangauto@singnet.com.sg
Cc : derrick@directasia.com, kenneth@directasia.com, aaron.wang@directasia.com, joleen.tan@directasia.com
Subject : RE: [EXT] Direct Settlement - SJB1293K

WITHOUT PREJUDICE

Your Ref: SJB1293K
Our Ref: 74236/JT

To: Kang Auto Engineering Pte Ltd
Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Dear Sir,

We refer to your Notice of Accident dated 14 Dec 2017.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.
We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 18 January 2018 8:53 AM
To: 'kangauto@singnet.com.sg'
Subject: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Your Ref: **SJB 1293K**
Our Ref: CC4/DAI17024036/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 January 2018 12:22 PM
To: 'Joleen Tan'; Claim
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A
Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; LTA.pdf; LOA.pdf

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$3,305.35(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 5.35
TOTAL	<u>\$ 3,305.35</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]
Sent: Thursday, 4 January 2018 10:14 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claim <claim@directasia.com>
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Your Ref: SJB1293K

Our Ref: 74236/JT

WITHOUT PREJUDICE

Hsiao Tong (LKKAUTO)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Friday, 22 June 2018 5:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Motor Claims
Subject: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your e-mails below.

Please proceed to offer the following to the third party:

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 5.35 (subject to proof)
TOTAL	<u>\$ 3,185.35</u>

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6685 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



CONFIDENTIALITY NOTICE: This email (and any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you. An e-mail reply to this address may be subject to interception or monitoring for operational reasons or for lawful business practices. Direct Asia Insurance (Singapore) Pte Ltd [Company Reg: 200822611G]

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, 2 June, 2018 1:17 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

URGENT

Dear Sirs/ Mdm,

Further to our below email.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 9 May 2018 2:45 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Dear Sirs/ Mdm,

Further to our below email.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 4 May 2018 2:06 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

URGENT

Hi Sir/Mdm,

We refer to email dated 26/01/2018.

Kindly let us have your instruction/mandate as third party is chasing for offer. Otherwise, they will pass the case to lawyer for further handling.



Fri 4/5/2018 12:24 PM

kangauto <kangauto@singnet.com.sg>

Re: RE: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 'Our Ref: CC4/DA117024036/Kpa3

To: Hsiao Tong (LKKAuto)

Dear Hsiao Tong

I refer to this matter.

Please be inform that we shall have our solicitors to assist on this matter if we do not hear from you for the next 7 days.

Your attention will be appreciated

Regards

Serene Kang
8782 1133

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 April 2018 12:38 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

URGENT

Dear Sirs/ Mdm,

We refer to email dated 26/01/2018.

Kindly let us have your instruction/mandate as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 9 April 2018 8:40 AM

To: Claim <claim@directasia.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/DOA: 14.12.2017 / Est:\$6953.12

Dear Sirs/ Mdm,

We refer to the above matter and our email dated 26/01/2018.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [<mailto:joleen.tan@directasia.com>]

Sent: Monday, 5 March 2018 2:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claim <claim@directasia.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/DOA: 14.12.2017 / Est:\$6953.12

Your Ref: SJB1293K

Our Ref: 74236/JT

WITHOUT PREJUDICE

Dear Hsiao Tong

Sorry for the late reply.

We will get back to you on this soon.

Thank you.

Regards
Joleen Tan

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 26 January, 2018 12:22 PM
To: Joleen Tan; Claim
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A
Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$3,305.35(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 5.35
TOTAL	\$ 3,305.35

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [mailto:joleen.tan@directasia.com]
Sent: Thursday, 4 January 2018 10:14 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claim <claim@directasia.com>
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Your Ref: SJB1293K

Our Ref: 74236/JT

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

On a without prejudice basis, please proceed with this direct settlement.

Kindly forward the repair bill and relevant documents to Direct Asia.

We trust the above assists.

Please do not hesitate to call us on 6532 1818 should you have further enquires.

Thank you.

Best Regards,

Joleen Tan / Claim Specialist

Direct: +65 6603 3640

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 20 December, 2017 3:11 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Joleen Tan; Hsiao Tong (LKKAUTO); Admin A

Subject: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/
DOA: 14.12.2017 / Est:\$6953.12

Your ref: 74236/JT

LKK ref: CC4/DAI17024036/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJB 1293K at M/s Kang Auto Engineering Pte Ltd - Sin Ming and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Please kindly advise liability soonest.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 December, 2017 1:28 PM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang'

<aaron.wang@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>

Subject: RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Tuesday, 19 December, 2017 11:44 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Dear Sir,

Please arrange to survey SJB1293K on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Kang Auto Engineering Pte Ltd

Thank you.

Regards,

Claims Department

From: kangauto [<mailto:kangauto@singnet.com.sg>]

Sent: Tuesday, December 19, 2017 9:42 AM

To: Claim <claim@directasia.com>

Cc: Joleen Tan <joleen.tan@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim

<kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: [EXT] Direct Settlement - SJB1293K

Claims Dept

Please assign LKK - Mr Kenneth for the survey with thanks.

Regards

May

-----Original Message-----

From : claim@directasia.com

Date : 18/12/2017 - 15:22 GMT+8

To : kangauto@singnet.com.sg

Cc : derrick@directasia.com, kenneth@directasia.com, aaron.wang@directasia.com, joleen.tan@directasia.com

Subject : RE: [EXT] Direct Settlement - SJB1293K

WITHOUT PREJUDICE

Your Ref: SJB1293K

Our Ref: 74236/JT

To: Kang Auto Engineering Pte Ltd
Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Dear Sir,

We refer to your Notice of Accident dated 14 Dec 2017.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Yours faithfully,

Thank you.

Regards,
Claims Department

From: kangauto [mailto:kangauto@singnet.com.sg]
Sent: Monday, December 18, 2017 9:58 AM
To: Claim <claim@directasia.com>
Subject: [EXT] Direct Settlement - SJB1293K

Claim Dept

Re: Accident involving SJB1293K & SKU59R on 14.12.2017

Your Insured : SKU59R

Attached documents for your reference.

Please assign your surveyor to survey on SJB1293K.

Address : Kang Auto Engineering Pte Ltd
Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Yours Sincerely,
May Ang
6556 0103

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 25 June 2018 9:20 AM
To: 'kangauto@singnet.com.sg'
Subject: RE: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017
*Our Ref: CC4/DAI17024036/Kpa3

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 5.35
TOTAL	<u>\$ 3,185.35</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 23 March 2018 2:05 PM
To: 'kangauto@singnet.com.sg' <kangauto@singnet.com.sg>
Subject: RE: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Without Prejudice

Hi,

We are seeking mandate from our principal and will get back to you asap.

Hsiao Tong (LKKAuto)

From: kangauto <kangauto@singnet.com.sg>
Sent: Monday, 25 June 2018 10:31 AM
To: Hsiao Tong (LKKAuto)
Cc: kangauto@singnet.com.sg
Subject: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Hsiao Tong
Offer accepted. Please forward DV

Thanks
May

-----Original Message-----

From : chewht@lkkauto.com
Date : 25/06/2018 - 09:20 GMT+8
To : kangauto@singnet.com.sg
Subject : RE: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 5.35
TOTAL	<u>\$ 3,185.35</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 March 2018 2:05 PM
To: 'kangauto@singnet.com.sg' <kangauto@singnet.com.sg>
Subject: RE: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Without Prejudice

Hi,

We are seeking mandate from our principal and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangauto [<mailto:kangauto@singnet.com.sg>]
Sent: Friday, 23 March 2018 12:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: kangauto@singnet.com.sg
Subject: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Hsiao Tong

Please revert acceptance status of this claim.

Yours Sincerely,

May Ang

Kang Auto Engineering Pte Ltd

-----Original Message-----

From : kangauto@singnet.com.sg

Date : 18/01/2018 - 09:42 GMT+8

To : chewht@lkkauto.com

Cc : kangauto@singnet.com.sg

Subject : ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Hsiao Tong

Please find attached Letter of Demand for your acceptance.

Yours Sincerely,
May Ang

-----Original Message-----

From : chewht@lkkauto.com

Date : 18/01/2018 - 08:52 GMT+8

To : kangauto@singnet.com.sg

Subject : ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DAI17024036/Kpa3

Your Ref: **SJB 1293K**

Without Prejudice

Our Ref: CC4/DAI17024036/Kpa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO ENGINEERING PTE LTD

INVOICE : 00002114

Bill To :

Direct Asia.Com
88 South Bridge Road
Singapore 058716

Our Ref: : TP17/12/1086

Date : 12/1/2018

Vehicle No : SJB1293K

Make/Model No : H. Stream

Date of Accident : 14.12.2017

Date Discharge : 27.12.2017

Attn: Motor Claims Dept

Tel : 65 65322888 Fax :

Description	Quantity	Unit Price	Amount
Cost of Repair	1	\$3,000.00	\$3,000.00
Loss of Use \$60 x 5 Days (Recommended)	1	\$300.00	\$300.00
LTA Search Fees	1	\$5.35	\$5.35
Your Ref : 74236/JT	1		
Total Payable			\$3,305.35

Goods sold are not returnable.

Specialised in Motor Insurance Claims. Repairs all Types of Motor Cars.
All Vicom Inspection Service, Sourcing "Cheaper Premium" for your vehicle.

Received the above in good order and condition

YOURS FAITHFULLY

KANG AUTO ENGINEERING PTE LTD

Kang Auto Engineering Pte Ltd

Sin Ming Auto City 160 Sin Ming Drive #02-16 Singapore 575722 Tel: 65560103 (3Lines) Fax: 6556 1015

Email: kangauto@singnet.com.sg

Co. Reg. No: 200617880K



AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1619
Email: kangauto@singnet.com.sg



M/S DirectAsia.com
88 South Bridge Road
Singapore 058716
Singapore 049513
Attn : Motor Claims Dept

12-Jan-18

Direct Settlement
Your Ref: 74236/JT
Our Ref : TP17/12/1086

LETTER OF DEMAND

RE: ACCIDENT INVOLVING VEHICLE SJB1293K & SKU59R ON 14.12.17
ALONG PARLIAMENT PLACE TOWARDS ST. ANDREW'S ROAD.

I refer to my letter to you dated 18/12/2017 pertaining the above mentioned accident, we have finalise the cost of repair at S\$3000.

Details of my claims are as follows :-

1) Cost of Repairs	\$ 3,000.00
2) Lost of Use (5 days x S\$ 60)	\$ 300.00
3) LTA Search Fees	\$ 5.35

\$ 3,305.35

SGD THREE THOUSAND THREE HUNDRED AND CENTS THIRTY-FIVE ONLY.

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

Your Insured : **SKU59R**

DirectAsia.com
88 South Bridge Road
Singapore 058716
Singapore 049513
Attn : Motor Claims Dept

Dear Sirs/Mdm

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING VEHICLE SJB1293K & SKU59R ON 14.12.17 ALONG
PARLIAMENT PLACE TOWARDS ST. ANDREW'S ROAD .

We, JJ68 , owner of SJB1293K at all material times of the
above accident, hereby authorize you to pay my workshop, **KANG
AUTO ENGINEERING PTE LTD** , the compensation sum for my loss
and damage in the above accident involving your insured motor
vehicle no. SKU59R.

Yours Sincerely,

A handwritten signature in black ink, appearing to be 'JJ68', written over a horizontal line.

JJ68

Signed without prejudice for
any claim for personal injury

RELEASE VOUCHER

(Direct Asia Express Third Party Claim)

"We/I, **KANG AUTO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,000.00** (Repair Costs), **S\$180.00** (Loss of Rental/Use), **S\$5.35** (Disbursement) for vehicle no. **SJB 1293K** was damaged pursuant to the accident which occurred on **14/12/2017** (date) along **PARLIAMENT PLACE TOWARDS ST. ANDREWS ROAD** (location) involving vehicles no/s. **SKU 59R**.

This is pursuant to the inspection conducted on **19/12/2017** (date) at "the workshop".

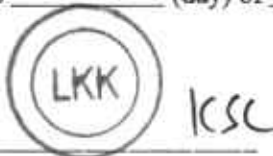
We/I confirm that we/I are/am authorized by the owner **JJ68** ("the third party claimant") of vehicle no. **SJB 1293K** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJB 1293K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26th (day) of June (month) 2018 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

Kang Auto Engineering Pte Ltd
Sin Ming Auto City, Sin Ming Drive
#02-16 Singapore 575722
Tel: 6556 0103 (3 Lines) Fax: 6556 1015
kangauto@singnet.com.sg



AUTO ENGINEERING PTE LTD

INVOICE : 00002114

Bill To :

Direct Asia.Com
88 South Bridge Road
Singapore 058716

Our Ref: : TP17/12/1086

Date : 12/1/2018

Vehicle No : SJB1293K

Make/Model No : N. Sylphy

Date of Accident : 10.01.2018

Date Discharge : 17.01.2018

Attn: Motor Claims Dept

Tel : 65 65322888 Fax :

Description	Quantity	Unit Price	Amount
Cost of Repair	1	\$3,000.00	\$3,000.00
Loss of Use	1	\$180.00	\$180.00
LTA Search Fees	1	\$5.35	\$5.35
Your Ref : 74236/JT	1		
Total Payable			\$3,185.35

Goods sold are not returnable.

Specialised in Motor Insurance Claims. Repairs all Types of Motor Cars.
All Vicom Inspection Service, Sourcing "Cheaper Premium" for your vehicle.

Received the above in good order and condition

YOURS FAITHFULLY

KANG AUTO ENGINEERING PTE LTD

Kang Auto Engineering Pte Ltd

Sin Ming Auto City 16: Sin Ming Drive #02-16 Singapore 575722 Tel: 65560103 (3Lines) Fax: 6556 1015

Email: kangauto@singnet.com.sg

Co. Reg. No: 200617880K



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Dec 2017 / 13:04:25

Receipt Date/Time : 14 Dec 2017 / 13:04:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171214-000990

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SKU59R			
	As at 14 Dec 2017/13:00:00			
	Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SKU59R			
	Enquiry Fee	5.00	0.35	5.35
	20171214130325179491			
	Sub-Total	5.00	0.35	5.35
	Total Before Rounding	5.00	0.35	5.35
	Rounding Difference			0.00
	Total Amount Payable			5.35
	Paid By			
	xxxxxxxxxxxx0459			
	Credit Card:			
	Visa/MasterCard			5.35
	Total			5.35
	Cash Change			0.00
	Tendered Amount			5.35
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 June 2018 12:00 PM
To: 'Sreekanth Nair'
Cc: Motor Claims; Admin A
Subject: RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Without Prejudice

Hi,

We refer to the above matter.
Case has been settled at **\$3,185.35(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [mailto:sreekanth.nair@directasia.com]
Sent: Friday, 22 June 2018 5:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Motor Claims <motorclaims@directasia.com>
Subject: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your e-mails below.

Please proceed to offer the following to the third party:

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 5.35 (subject to proof)
TOTAL	<u>\$ 3,185.35</u>

Thank you.

Sreekanth Nair / Claims Specialist.

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



CONFIDENTIALITY NOTICE: This email (and any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you. An e-mail reply to this address may be subject to interception or monitoring for operational reasons or for lawful business practices. Direct Asia Insurance (Singapore) Pte Ltd (Company Reg: 200822611G)

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 2 June, 2018 1:17 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/
DOA: 14.12.2017 / Est:\$6953.12

URGENT

Dear Sirs/ Mdm,

Further to our below email.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 9 May 2018 2:45 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/
DOA: 14.12.2017 / Est:\$6953.12

Dear Sirs/ Mdm,

Further to our below email.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 4 May 2018 2:06 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

URGENT

Hi Sir/Mdm,

We refer to email dated 26/01/2018.

Kindly let us have your instruction/mandate as third party is chasing for offer. Otherwise, they will pass the case to lawyer for further handling.



Fri 4/5/2018 12:24 PM

[kangauto <kangauto@singnet.com.sg>](mailto:kangauto@singnet.com.sg)

Re: RE: ACCIDENT INVOLVING SKU 59R(DIRECT ASIA) & SJB 1293K ON 14/12/2017 *Our Ref: CC4/DA117024036/Kpa3

To: Hsiao Tong (LKKAuto)

Dear Hsiao Tong

I refer to this matter.

Please be inform that we shall have our solicitors to assist on this matter if we do not hear from you for the next 7 days.

Your attention will be appreciated

Regards

Serene Kang
8782 1133

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 April 2018 12:38 PM

To: 'Claim' <claim@directasia.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

URGENT

Dear Sirs/ Mdm,

We refer to email dated 26/01/2018.

Kindly let us have your instruction/mandate as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 9 April 2018 8:40 AM

To: Claim <claim@directasia.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Dear Sirs/ Mdm,

We refer to the above matter and our email dated 26/01/2018.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [<mailto:joleen.tan@directasia.com>]

Sent: Monday, 5 March 2018 2:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claim <claim@directasia.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Your Ref: SJB1293K

Our Ref: 74236/JT

WITHOUT PREJUDICE

Dear Hsiao Tong

Sorry for the late reply.

We will get back to you on this soon.

Thank you.

Regards

Joleen Tan

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 26 January, 2018 12:22 PM

To: Joleen Tan; Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Without Prejudice

Hi Joleen,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Kang Auto Engineering Pte Ltd** at **\$3,305.35(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 3,000.00
-------------------	-------------

2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 5.35
TOTAL	<u>\$ 3,305.35</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joleen Tan [<mailto:joleen.tan@directasia.com>]

Sent: Thursday, 4 January 2018 10:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claim <claim@directasia.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Your Ref: SJB1293K

Our Ref: 74236/JT

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

On a without prejudice basis, please proceed with this direct settlement.

Kindly forward the repair bill and relevant documents to Direct Asia.

We trust the above assists.

Please do not hesitate to call us on 6532 1818 should you have further enquires.

Thank you.

Best Regards,

Joleen Tan / Claim Specialist

Direct: +65 6603 3640

DirectAsia Insurance

Customer Service: +65 6665 5555



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 20 December, 2017 3:11 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Joleen Tan; Hsiao Tong (LKKAuto); Admin A

Subject: [EXT] RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Your ref: 74236/JT

LKK ref: CC4/DAI17024036/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJB 1293K at M/s Kang Auto Engineering Pte Ltd - Sin Ming and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Please kindly advise liability soonest.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 December, 2017 1:28 PM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Joleen Tan' <joleen.tan@directasia.com>

Subject: RE: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Tuesday, 19 December, 2017 11:44 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: PRI Assignment: 74236/ JT /WP/Kang Auto Engineering Pte Ltd/OD: SKU59R /TP: SJB1293K/ DOA: 14.12.2017 / Est:\$6953.12

Dear Sir,

Please arrange to survey SJB1293K on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Kang Auto Engineering Pte Ltd

Thank you.

Regards,
Claims Department

From: kangauto [<mailto:kangauto@singnet.com.sg>]

Sent: Tuesday, December 19, 2017 9:42 AM

To: Claim <claim@directasia.com>

Cc: Joleen Tan <joleen.tan@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: [EXT] Direct Settlement - SJB1293K

Claims Dept

Please assign LKK - Mr Kenneth for the survey with thanks.

Regards
May

---Original Message---

From : claim@directasia.com

Date : 18/12/2017 - 15:22 GMT+8

To : kangauto@singnet.com.sg

Cc : derrick@directasia.com, kenneth@directasia.com, aaron.wang@directasia.com, joleen.tan@directasia.com

Subject : RE: [EXT] Direct Settlement - SJB1293K

WITHOUT PREJUDICE

Your Ref: SJB1293K

Our Ref: 74236/JT

To: Kang Auto Engineering Pte Ltd
Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Dear Sir,

We refer to your Notice of Accident dated 14 Dec 2017.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance - Kenneth Lim
18. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Yours faithfully,

Thank you.

Regards,
Claims Department

From: kangauto [mailto:kangauto@singnet.com.sg]

Sent: Monday, December 18, 2017 9:58 AM

To: Claim <claim@directasia.com>

Subject: [EXT] Direct Settlement - SJB1293K

Claim Dept

Re: Accident involving SJB1293K & SKU59R on 14.12.2017

Your Insured : SKU59R

Attached documents for your reference.

Please assign your surveyor to survey on SJB1293K.

Address : Kang Auto Engineering Pte Ltd
Sin Ming Auto City
160 Sin Ming Drive #02-16
Singapore 575722

Yours Sincerely,
May Ang
6556 0103

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI17024036/Kpa3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 02-07-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKU 59R	Veh. Inspected	SJB 1293K	
Policy No.		Coverage (\$)	0.00	
Claim No.	74236/ JT	Excess (\$)	0.00	
Assign From	JOLEEN TAN	Assign Date	19/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	HONDA STREAM (A)	c.c	1799	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	RN61051571	Colour	METALLIC BLACK	
Odometer	199502	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/65 R15	BRIDGESTONE	8 mm	
L/H Front Tyre	205/65 R15	BRIDGESTONE	8 mm	
R/H Rear Tyre	205/65 R15	BRIDGESTONE	8 mm	
L/H Rear Tyre	205/65 R15	BRIDGESTONE	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/12/2017	Inspection Date	19/12/2017	
Survey held at	KANG AUTO ENGINEERING PTE LTD 160 SIN MING DRIVE #02-16 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJB 1293K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	WINDSCREEN INNER SHIELD	NECESSARY	80.00	80.00
1	TAILGATE	BENT	1,085.00	903.50
1	TAILGATE 'H' LOGO	SERVICEABLE	30.50	-
1	TAILGATE 'STREAM' BADGE	NECESSARY	39.20	39.20
1	TAILGATE LOCK	DENTED	120.80	120.80
1	TAILGATE HANDLE	SERVICEABLE	158.00	-
1	TAILGATE INNER GARNISH	SERVICEABLE	191.30	-
2	TAILGATE ABSORBER @\$180.50	SERVICEABLE	361.00	-
2	TAILLAMP @\$500.40	N/S CUT	1,000.80	500.40
1	REAR END PANEL	TO REPAIR SEE LABOUR	485.00	-
1	REAR END TOP GARNISH	DENTED	115.00	115.00
1	REAR BUMPER	BUCKLED	992.30	992.30
1	SET REAR BUMPER CLIP	NECESSARY	28.00	28.00
2	REAR BUMPER SIDE RETAINER @\$30.50	SERVICEABLE	61.00	-
1	REAR BUMPER LOWER LID	NO SUCH PARTS	262.50	-
1	TOWING COVER	SERVICEABLE	45.00	-
	LESS 20% DISCOUNT		-1,011.08	-555.84
			4,044.32	2,223.36
1	TAILGATE RUBBER (50%) (SN)	DENTED / CUT	123.50	61.75
	LESS 20% DISCOUNT		-24.70	-
			98.80	61.75
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR REVERSE SENSOR (SN)	SHORTED	450.00	200.00
1	SET CAMERA (SN)	SERVICEABLE	250.00	-
1	REAR NUMBER PLATE (SN)	SERVICEABLE	50.00	-
1	WINDSCREEN GUM (SN)	NECESSARY	50.00	40.00
			800.00	240.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO CHECK WIRING SYSTEM.		50.00	20.00
	TO TRANSFER TAILGATE MECHANISM TO NEW TAILGATE .		180.00	60.00
	TO REMOVE AND REFIT REAR WINDSCREEN.		160.00	120.00
	TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANELS.		120.00	30.00
	TO PUTTY AND SPRAY PAINT CHARGES.		800.00	600.00
	LABOUR CHARGE.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		700.00	500.00
			2,010.00	1,330.00
	GRAND TOTAL		6,953.12	3,855.11
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,000.00

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KONG SENG CHEONG

Licensed Appraiser

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