

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 3 October 2018 5:08 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

Without Prejudice

Hi Lee Gek,

Apologise for late response.

We have our principal instruction to offer at a global sum of **\$1,000.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 12 September 2018 10:12 AM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)' <LeeGek@smrt.com.sg>
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured)
Our Ref: TAX/12/17/2046/lg

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

As spoken earlier, we are seeking mandate from AXA and will get back to you asap.

Kindly hold hands.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Friday, 27 July 2018 4:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: URGENT / FINAL REMINDER Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

**URGENT
FINAL REMINDER**

Dear Hsiao Tong,

Please let us know by **3rd August 2018** if your principal is prepared to settle our claim based on Bola s15, otherwise please let us have your principal's consent to escalate the matter to GIA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 16/07/2018 12:18

To: Hsiao Tong

Subject: URGENT / FINAL REMINDER Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

Dear Hsiao Tong,

Despite our final reminder sent on 7/5/2018, to-date, there is still no response.

Please let us have your principal's consent by **23rd July 2018** to escalate the matter to GIA for their Adjudication.

If we do not hear from you by the due date, we shall deem that your principal has given their consent and we will proceed accordingly.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 07/05/2018 14:10
To: Hsiao Tong (LKKAUTO)
Subject: URGENT / FINAL REMINDER Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

**URGENT
FINAL REMINDER**

Dear Hsiao Tong,

Please let us have your offer by **15th May 2018**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 20/04/2018 16:49
To: 'Hsiao Tong (LKKAUTO)'
Subject: URGENT / 2ND REMINDER Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

**URGENT
2ND REMINDER**

Dear Hsiao Tong,

Please let us have your offer by **27th April 2018**. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 05/03/2018 17:31
To: 'Hsiao Tong (LKKAUTO)'
Subject: Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

Dear Hsiao Tong,

The video footage is not available. However your insured had admitted that he has cut into our taxi's lane. If your insured is not at fault, why would our passenger who is not related to our driver scolded him. Anyway, you may request your insured for the cctv since he has an in-car camera.

Please let us know if you are prepared to settle our claim. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 05/03/2018 15:35

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: RE: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

Please be informed that our insured driver disputed liability on this matter. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of [video footage](#) as stated in your client accident report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 5 February 2018 10:01 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 7/12/2017 involving SHF 2T & SJW 6888B (AXA insured) Our Ref: TAX/12/17/2046/lg

Dear All,

We quantify our claim as follows:-

Cost of repairs	\$ 739.67
Loss of rental	\$ 410.10 (\$117.17 x 3½ days)
Loss of income	\$ 210.00 (\$60.00 x 3½ days)

LTA search fee \$ 5.00
 \$1364.77
 =====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi, hirer's Letter of Authorisation and LTA search for your perusal.

We have notified AXA on 19/12/17 at 8.40am and our taxi was surveyed on 19/12/17 at 4.27pm. We attach the emails for your perusal.

Please let us hear from you soon.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

