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	pisnee		1		() LKK:	
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	Insured Vehicle No	GBF 8336	12	Claim No.	:	
A A	Name of insured	VERSION EN	GENESERING PTE LID	Policy No.	: DMCPHQ17	- 001488
	Insured Tel No.	1	HP: 9716 3072	Make / Model	: NESSAN CAE	CTAR Z.A
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			Nature of Accident		0	
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					Towing Invoice	
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					Medical Bill:	
					PIR:	
					Mandate/Reject Instruction:	
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					Payment Breakdown Form:	
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ	INSURANCE COM	PANY LTD	Ref : CC3/EQI1702	4031/K1ha3			
#17	AXWELL ROAD -00 TOWER BLOC D COMPLEXSING		Date: 19-12-2017				
_			Code: EQI	1000			
1.			lars :- THIRD PARTY CLA				
	Insured Veh.	GBF 8336Z	Veh. Inspected	SHC 6670R			
	Policy No.	DMCPHQ17-001488	Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	19/12/2017			
2.		Vehicle I	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
Odometer - Steering							
	Brakes		Modification				
	General						
3.		Co	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Desc	ription of Damages				
5.		Ge	neral Information				
	Accident Date	16/12/2017	Inspection Date	18/12/2017			
	Survey held at	PREMIER AUTOMOTIVE S					
		23 CHANGI SOUTH AVEN	UE 2 #01-02 SINGAPORE 48	6443			
5a.			Remarks	19 14 15			
			"WITHOUT PREJUDICE" BAS				

Text size + -

Enquire Transaction History

Transaction History Details

Log Date/Time:

09 Mar 2015 / 09:57:55

Receipt No.:

AACCK001-AX239-150309-000010

Asset Type:

Vehicle

Transaction Amount

\$65,354.00

Asset ID:

SHC6670R

Channel:

AA Counterless - CYCLE & CARRIAGE KIA PTE LTD

Transaction Type:

01.02 Register New Vehicle (AA)

Business Transaction

Reference No.:

20150309095755065653

Vehicle No.:

SHC6670R

Vehicle Type:

H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1:

Air-Con (Taxi)

Vehicle Attachment 2:

Vehicle Attachment 3:

Vehicle Scheme:

Taxi (Company)

First Registration Date: 09 Mar 2015

Original Registration

09 Mar 2015

Date: Vehicle Make:

KIA

Vehicle Model:

OPTIMA 1.7(A) DIESEL

Chassis No.:

KNAGM414MF5588168

Engine No.:

D4FDEH313306

Motor No.:

Trailer Chassis No.:

Propellant:

Diesel

Passenger Capacity:

4

Engine Capacity:

1685

Power Rating:

Unladen Weight:

1584

Maximum Laden Weight:

2050

Primary Color:

Silver

Secondary Color:

2014

Manufacturing Year: Open Market Value:

\$21,155.00

Minimum PARF Benefit: \$8,473.00

PARF Eligibility:

Y

No. of Transfer:

Effective Ownership

09 Mar 2015 09:57:55

Date/Time:

COE No.:

2015030901002139E

08 Mar 2023

COE Expiry Date:

COE Bid Category:

Actual QP/PQP Paid

\$51,092.00

Amount: Lifespan Expiry Date:

08 Mar 2023

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D

Ea

18-Dec-17

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6670 R

1 pc	Boot lid		\$	1,119.00
1 pc	Boot lid lock		\$	99.00
1 pc	Bootlid lock cable ★		\$	35.00
1 pc	Bootlid striker 🗴		\$	21.00
1 pc	Bootlid emblem —		\$	27.00
1 pc	Bootlid CRDi —		\$	29.00
1 pc	Boot lid rubber weatherstrip 🔀		S	96.00
1 pc	Boot lid lower garnish XM		\$	290.00
2 pcs	Bootlid hinge @ \$66.00		\$	132.00
1 pc	Bootlid inner trim 👺		\$	190.00
1 pc	End panel XLegal		\$	250.00
1 pc	End panel garnish		\$	74.00
1 pc	Spare tyre clamp 🗶		\$	6.00
2 pcs	Licence plate lamp @ \$30.00 ?		\$	60.00
2 pcs	Rear o/s & n/s tail lamp @ \$421.00 NUV o/s X		\$	842.00
2 pcs	Bootlid n/s & o/s reflector @ \$350.00 💹		\$	700.00
1 pc	Rear bumper		\$	696.00
1 pc	Rear bumper lower cover		\$	206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00 .*		\$	58.00
1 pc	Rear bumper inner sponge		\$	114.00
1 pc	Rear bumper reinforcement —		\$	607.00
2 pcs	Rear bumper stay o/s & n/s @ \$53.00 ?		\$	108.00
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00 .		\$	36.00
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00 2		\$	36.00
2 pcs	Rear bumper reflector n/s & o/s @ \$46.00 X		\$	92.00
			\$	5,923.00
		Less 10%	\$	592.30
			\$	5,330.70

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6670 R

S/NETT				
1 pc	Rear no. plate with casing ×	S	50.00	
1 set	Rear bumper clips	s	48.00	
1 set	End panel inner garnish clips ¥	\$	30.00	
1 set	Bootlid inner trim clips 🗡	s	52.00	
1 set	Bootlid lower garnish clips ×	S	60.00	
2 sets	Rear fender inner shield clips @ \$38.00 >	S	76.00	
1 set	Bootlid stickers	S	100.00	
1 set	Reverse sensor /	\$	280.00 200	
1 set	Rear Buy by Rubba Mot	s t	120.00	
	Sundry	s	50.00 20	
	To dismantle / replace reverse sensor to new bumper and reset to the same	s	120.00 20	
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	180.00 +	
	To labour charge for dismantle and renew the accident damaged parts. To heat/weld, cut-off the the end panel. Including knock-out, straighten, repair, reshape and adjust of the floorboard compartment, rear n/s & o/s chassis, rear n/s & o/s tail lamp panel etc	s	1,200.00	
	To putty and spray painting on bootlid, bootlid lower garnish, rear bumper, floorboard compartment, end panel, rear n/s & o/s chassis member, rear n/s & o/s taillamp panel.	s	728	
	To apply rustproofing on the repaired and replaced panels.	\$	25000 50	Ž.
		\$	9,346.70	

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kahn ICKA 18/2/7 4 Repris Days PIP Betom Post plt

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before latter apray painting
- To pisplay damaged parts) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No Regal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

Date

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Our ref:

CC3/EQI17024031/K1ha3

Date:

19.12.2017

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 6670R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.12.2017 at the premises of M/s Premier Automotive Services Pte Ltd (Changi South) and have the following to report

Workshop Estimate Amount	: S\$	9,346.70
Revised Estimate Amount	: S\$	5,113.00
"Check" Items Amount	: S\$	334.80
Market Value	: S\$	120
LTA Reimbursement Value	: S\$	121
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the

Rear Portion

rear front

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

4.0 days

Yours faithfully,

KALVIN ANG

Licensed Appraiser

1119.00	35.00		48.00	50.00				
99.00	21.00		100.00	30.00				
27.00	96.00		200.00	52.00				
29.00	290.00		50.00	60.00				
132.00	190,00		20.00	76.00				
421.00	250.00		20.00	80.00				
696.00	74.00		800.00	120.00				
206.00	6.00		720.00	30.00				
114.00	60.00	1 ~	250.00	100.00				
607.00	421.00	90		180.00				
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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D

Ea

18-Dec-17

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6670 R

1 pc	Boot lid Ad	S	1,119.00 =
1 pc	Boot lid lock	s	99.00 -
1 pc	Bootlid lock cable Scarce	s	35.00
1 pc	Bootlid striker × ×	s	21.00
1 pc	Bootlid emblem	s	27.00 ~
1 pc	Bootlid CRDi — M	s	29.00 -
1 pc	Boot lid rubber weatherstrip 🔀 🕬	S	96.00
1 pc	Boot lid lower garnish XM	S	290.00
2 pcs	Bootlid hinge @ \$66.00	s	132.00 -
1 pc	Bootlid inner trim 😾 🖍	S	190.00
1 pc	End panel Xkept	s	250.00
1 pc	End panel garnish **	s	74.00
1 pc	Spare tyre clamp & **	5	6.00
2 pcs	Licence plate lamp @ \$30.00 2	5	60.00 -
2 pcs	Rear o/s & n/s tail lamp @ \$421.00 No way o/s xxx 421	5	842.00
2 pcs	Bootlid n/s & o/s reflector @ \$350.00	\$	700.00
1 pc	Rear bumper — Atal	5	696.00 -
1 pc	Rear bumper lower cover	\$	206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00 V	\$	58.00 -
1 pc	Rear bumper inner sponge / for	5	114.00 -
1 pc	Rear bumper reinforcement — ~	5	607.00 -
2 pcs	Rear bumper stay o/s & n/s @ \$53.00 V PM	5	108.00 -
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00	5	36.00 ~
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00	\$	36.00
2 pcs	Rear bumper reflector n/s & o/s @ \$46.00 X ~~	\$	92.00
		\$	5,923.00
	Less 10%	\$	592.30
		\$	5,330.70

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6670 R

S/NETT			
1 pc	Rear no. plate with casing × 5**	5	50.00
1 set	Rear bumper clips / wec	S	48.00 -
1 set	End panel inner garnish clips 🗸 😘	s	30.00
1 set	Bootlid inner trim clips 😕 **	S	52.00
1 set	Bootlid lower garnish clips × *1	s	60.00
2 sets	Rear fender inner shield clips @ \$38.00 🔀 👀	s	76.00
1 set	Bootlid stickers	s	100.00 -
1 set	Reverse sensor / still	\$	280.00 200/
1 set	Floorboard compartment insulating paddings X ** Rear Buy by Rubba Met - w	s	120.00
	Sundry Nec	S	50.00 20
	To dismantle / replace reverse sensor to new bumper and reset to the same	\$	120.00 20
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	s	180.00-4-
	To labour charge for dismantle and renew the accident damaged parts. To heat/weld, cut-off the the end panel. Including knock-out, straighten, repair, reshape and adjust of the floorboard compartment, rear n/s & o/s chassis, rear n/s & o/s tail lamp panel etc	s	1.200.00
	To putty and spray painting on bootlid, bootlid lower garnish, rear bumper, floorboard compartment, end panel, rear n/s & o/s chassis member, rear n/s & o/s tailiamp panel.	\$	720 1,400.00
	To apply rustproofing on the repaired and replaced panels.	<u>s</u>	250 00 🕏 📉

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

10/1/18 1/93533120/49 1/18/2/7
4 Repri- Days
PIP
Beton Post pl

LKK Auto Consultants hence notify the Repairer of the following:

- To resummy be related spray pasting
- To display damaged partis) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- No liegal modicator(s) is allowed.
- Supplementary (lemis) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer Signature: Date:

Shirley Hiew (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 26 January 2018 3:30 PM

To: Shirley Hiew (LKK Auto)

Subject: FW: Direct Settlement - Accident Involving GBF8336Z (OI : EQI - TBA) AND

SHC6670R (TP: LKK REF - CC3/EQI17024031/K1ha3) on 16/12/2017

Attachments: TP GIA REPORT.pdf; TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; LKK

SURVEYOR PHOTO pdf; GBF8336Z pdf

Without Prejudice Save As To Costs

Regards,

Janet Tan

Senior Executive-1 Claims



EQ Insurance Company Limited

S Married Rood #17-00 Tower files: MNO Complex Singapore 1669110 did to cirro 9777 | tel to 8777 9423 per 1877 | fax to 9723 4190

J. J. Mamber of Crystate

you've got a frished

Friviewed/Confidential information may be confident in this message. If you are not the intended recipient, piease notify the sender immediately and delete all capies of

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, January 15, 2018 1:52 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF8336Z (OI : EQI - TBA) AND SHC6670R (TP : LKK REF -

CC3/EQI17024031/K1ha3) on 16/12/2017

URGENT

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards;

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 12 January 2018 6:47 PM To: janet.tan@eqinsurance.com.sg

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <Asher Sng@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF8336Z (OI : EQI - TBA) AND SHC6670R (TP : LKK REF -

CC3/EQI17024031/K1ha3) on 16/12/2017

URGENT

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industria! Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:29 AM

To: janet.tan@eginsurance.com.sg

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF8336Z (OI: EQI-TBA) AND SHC6670R (TP: LKK REF-

CC3/EQI17024031/K1ha3) on 16/12/2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 19 December, 2017 7:55 PM

To: janet.tan@eginsurance.com.sg

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF8336Z (OI: EQI - TBA) AND SHC6670R (TP: LKK REF -

CC3/EQI17024031/K1ha3) on 16/12/2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 6670R at M/s Premier Automotive Services Pte Ltd (Changi South).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vic (LKKAuto)

From:

Gary Shi <qary.shi@premiertaxi.com>

Sent:

Wednesday, 14 February, 2018 9:39 AM

To:

Vic (LKKAuto)

Cc:

AccReport; Admin A; Asher Sng (LKKAuto)

Subject:

RE: LOD / Accident involving SHC6670R & GBF8336Z on 16.12.17 (EQ case) LKK REF

CC3/EQI17024031/K1ha3

Attachments:

SHC6670R - ATA.pdf

WITHOUT PREJUDICE

Dear Vic.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6670R, our client agreed to direct settle the above claims at \$6390.00

We enclosed hereby ATA for your kind attention, original copies will pass to Mr Kalvin.

Kindly let us have your settlement sum of S\$6390.00 in our favour - Premier Automotive Services Pte Ltd within 14days from the date hereof.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only.

Regards

Gary Shi

Senior Executive, Claims

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, 13 February, 2018 4:23 PM

To: Gary Shi

Cc: AccReport; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

Subject: RE: LOD / Accident involving SHC6670R & GBF8336Z on 16.12.17 (EQ case) LKK REF

CC3/EQI17024031/K1ha3

Without Prejudice

Dear Gary,

We refer to further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we propose a global sum of \$6,390.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed ATA then forward back to us the original signed copy together with the LOD and supporting documents for payment processing.

Please be informed that no DV is required for this matter.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Friday, 12 January, 2018 6:00 PM

To: Gary Shi

Cc: AccReport; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: LOD / Accident involving SHC6670R & GBF8336Z on 16.12.17 (EQ case) LKK REF

CC3/EQI17024031/K1ha3

Without Prejudice

Dear Gary,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

Meanwhile, we would like to request for any evidence from your client for our record.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gary Shi [mailto:gary.shi@premiertaxi.com]

Sent: Friday, 12 January, 2018 1:12 PM To: Asher Sng (LKKAuto); Vic (LKKAuto)

Cc: AccReport; CS A Team

Subject: LOD / Accident involving SHC6670R & GBF8336Z on 16.12.17 (EQ case)

WITHOUT PREJUDICE

Dear Asher & Vic,

Your Ref: GBF8336Z Our Ref: SHC6670R/GS

Date of accident: 16/12/2017

We refer to the above mentioned accident.

Hereby we would like to append our losses from EQ Insurance Company Limited, as insurers of vehicle number GBF8336Z which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi Senior Executive, Claims Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION



PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6670R/GS

WITHOUT PREJUDICE

12th January 2018

(By Email Only)

Attn: The Motor Claims Department
EQ Insurance Company Limited
5 Maxwell Road
#17.00, Tower Block
MND Complex
Spore 069110

VIC

Dear Sir/Madam

ACCIDENT INVOLVING SHC6670R & GBF8336Z ALONG WOODLANDS AVE 12 & AVE 5 ON 16.12.17

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6670R, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GBF8336Z at the material time of the accident with the driver of our client's vehicle, Mr Ahmad Dawood Bin Endi

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GBF8336Z, our client's vehicle was damaged and we have been put to loss and damage as follows:

South Contract and Contract Co	S	5704.38 (Incl. GST)
(1) Cost of repair	\$	566.15
(2) Loss of Rental - 5Days @\$113.23per day (3) Loss of Income - 5Days @\$100.00per day	5	500.00
(3) Loss of Income – Spays (4) Trouble of the	S	2.00
(4) GIA Search fee	S	6772.53

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6670R
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6670R/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/EQ117024031/K1ha3

13 FEBRUARY 20178

VERSION ENGINEERING PTE LTD

18 BOON LAY WAY

#05-148

SINGAPORE 609966

ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 8336Z AND SHC 6670R ON 16/12/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EQ INSURANCE COMPANY LIMITED C.C. (Motor Claims Dept)

AUTHORISATION TO ACT

I/We, PREMIER TAXIS PTE LTD ("the third party claimant") of 23 CHANGI SOUTH

AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6670R (vehicle no.)

hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 6670R that was damaged pursuant to the accident which occurred on 16/12/2017 (date) along JUNCTION OF WOODLANDS AVE 1 AND AVE 12 (location) involving vehicle no/s GBF 8336Z ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of ____ Feb ___ (month) 2018 (year)

Signed by "the third party claimant" (with chop if applicable) Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(485443) TEL: 65438676 / 65438689 FAX: 62141511 CO. REG NO.: 200707743D GST, REG. NO.: 200707743D

TAX INVOICE

DATE

12-Jan-2018

PAGE

1 OF 1

PREMIER TAXIS PTE LTD 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443

		QTY	U.PRICE	А	MOUNT
TEM	Description			s	5,331.20
	FINAL REPAIR BILL FOR KIA OPTIMA	- 1	1 1		
	REGN NO: SHC 6670 R				
, An	1				
	1				
	1	N.			
			OVE VOD	5	5,331.2
	TOTAL REPAIR COSTS AS RECOMM	MENDED BY SU	COT @ 79/		373.1
			GST @ 7% GRAND TOTAL	s	5,704.3

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



22 December 2017

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Ahmad Dawood Bin Endi of NRIC Number \$1.699921J is a registered driver of SHC6670R. Ahmad Dawood Bin Endi is paying daily rental rate of \$113.23 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared By: SY

PREMIER TANIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 456443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Rep. No. 20030497541

PRE	MIER	CHECK IN / OUT VOUCHER	
DRIVER'S NAME AL		WOOD BIN ENDI	INDICATE AREA OF DAMAGE HERE:
NRIC s 169	99215	HANDPHONE 92964009	REAR
TAXI REGN NO. S H	(6670 Y	NAKE/MODEL KOZ	
DATE IN	TIME IN	DATE OUT TIME OUT 2 6 1 2 1 7 1 4 4 5	
KILOMETRES IN	FUEL IN E 1/4 1/2 3/4	KILOMETHES 001	
TAXI METER DOWNLO	DADED	DATE / TIME TOWED IN TO WORKSHOP	ALK ALL
YES	NO	DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION	
THAT THE SAME IS I	HE ACCESSORIES / THE TERM RENTAL	HAVE EXAMINED THE ABOVE SAID VEHICLE AND NAND TO MY SATISFACTION IN EVERY RESPECT IN ITEMS LIST ABOVE. THIS VOUCHER IS USED IN	
PANAMA	DAMOOD	AMMAD DAWLOOD X	
DRIVER'S NAME	Laures	DRIVER'S NAME X	
DRIVER'S SIGNATU	RE I DATE I TIME	DRIVER'S SIGNATURE / DATE / TIME	FRONT BODY MARKINGS

CHECKED OUT BY (PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S REMARKS

CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)

O OTHERS:

□ AIRCON SYSTEM □ ACCIDENT: DATE / TIME & ACCIDENT:
□ TURBO
□ BRAKE SYSTEM
□ (() ()) () H H & 1 M

SERVICE / REPAIRS DONE

SERVICING

O BULB

Q CPF O BATTERY

D BRAKE SYSTEM O CLUTCH SYSTEM

D UNDER CARRIAGE

REPLACEMENT VEH GIVEN YES / NO

BODY MARKINGS

1 - Light Dent 2 - Serious Dent 3 - Light Scratch 4 - Serious Scratch

VEH NO .-

JOB NO.

5 - Damaged 6 - Chip 7 - Crack

8 - Peeling



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-17-190301

Date of Request:

18/12/2017

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd

23 Changi South Ave 2

#01-02

Singapore 486443

Dear Sir/Madam,

Enquiry Date

18/12/2017

Enquiry By

GOH WEE DEK

Vehicle No.

GBF8336Z

cident Date

18/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF8336Z	EQ Insurance Company Ltd	17/03/2017-16/03/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-17-190301

Date of Request:

18/12/2017

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd

23 Changi South Ave 2

#01-02

Singapore 486443

Dear Sir/Madam,

Enquiry Date

18/12/2017

Enquiry By

GOH WEE DEK

Vehicle No.

GBF8336Z

cident Date

16/12/2017

DESCRIPTION	AMOUNT (S\$)		
TP Insurer Enquiry	1.87		
GST Amount	0.13		
Total Amount Due (GST Inclusive)	2,00		

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

[X] GIRO [] Cash [] Cheque



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 22/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehiele Ne	GBF 8336Z	(Insd Veh)	Your Ref. No.: DMCPHQ17-001488
Vehicle No.	SHC 6670R	(TP Veh)	Our Ref. No.: CC3/EQI17024031/K1ha3q2
Date of Accident	16/12/2017		

Liability		100%	
Final Repair Cost	: \$	5,704.38	
Loss of Income	: \$	180.00	4.5 days
Rental (If any)	: \$	509.54	4.5 days
Others:	: \$	2.00	
	: \$		
		6,395.92	
Final Settlement Sum	: \$	6,390.00	GLOBAL SUM
Remarks	:		

1)	PREMIER AUTOMOTIVE SERVICES PTE LTD	: \$	6,390.00
		: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Autom	oblie
EQ	NSURANCE COM	PANY LTD	Ref : CC3/EQI17024	031/K1ha3q2
#17	AXWELL ROAD 00 TOWER BLOC COMPLEXSING		Date: 22-02-2018	
			Code: EQI	
1.		Policy Particula	ars :- THIRD PARTY CLAI	M
	Insured Veh.	GBF 8336Z	Veh. Inspected	SHC 6670R
	Policy No.	DMCPHQ17-001488	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	18/12/2017
2.		Vehicle Pa	articulars & Condition	
	Make & Model	KIA OPTIMA	c.c	1685
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	KNAGM414MF5588168	Colour	SILVER
	Odometer	289470	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/65 R16	ACHILLES	7 mm
	L/H Front Tyre	205/65 R16	ACHILLES	7 mm
	R/H Rear Tyre	205/65 R16	ACHILLES	7 mm
	L/H Rear Tyre	205/65 R16	ACHILLES	7 mm
4.		Descri	ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gen	eral Information	
	Accident Date	16/12/2017	Inspection Date	18/12/2017
	Survey held at	PREMIER AUTOMOTIVE SE	RVICES PTE LTD	
	36	23 CHANGI SOUTH AVENU	E 2 #01-02 SINGAPORE 486	443
5a.			Remarks	
		ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS		
5b.		Estima	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	s



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 6670R

ty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT LID	DENTED	1,119.00	1,119.00
1	BOOT LID LOCK	CRACKED	99.00	99.00
1	BOOTLID LOCK CABLE	SERVICEABLE	35.00	
1	BOOTLID STRIKER	SERVICEABLE	21.00	
1	BOOTLID EMBLEM	NECESSARY	27.00	27.00
1	BOOTLID CRDI	NECESSARY	29.00	29.00
1	BOOTLID RUBBER WEATHERSTRIP	SERVICEABLE	96.00	
1	BOOT LID LOWER GARNISH	TO REPAIR SEE LABOUR	290.00	
2	BOOTLID HINGE @\$66.00	DENTED	132.00	132.00
1	BOOTLID INNER TRIM	SERVICEABLE	190.00	
1	END PANEL	TO REPAIR SEE LABOUR	250.00	
1	END PANEL GARNISH	SERVICEABLE	74.00	
31	SPARE TYRE CLAMP	SERVICEABLE	6.00	
2	LICENCE PLATE LAMP @\$30.00	CRACKED	60.00	60.00
2	REAR O/S & N/S TAIL LAMP @\$421.00	N/S CRACKED / O/S SERVICEABLE	842.00	421.00
2	BOOTLID N/S & O/S REFLECTOR @\$350.00	SERVICEABLE	700.00	
1	REAR BUMPER	DEFORMED	696.00	696.00
1	REAR BUMPER LOWER COVER	CRACKED	206.00	206.00
2	REAR BUMPER SIDE BRACKET O/S / N/S @\$29.00	CRACKED	58.00	58.00
9	REAR BUMPER INNER SPONGE	TORN	114.00	114.00
1	REAR BUMPER REINFORCEMENT	CRACKED	607.00	607.00
2	REAR BUMPER STAY O/S & N/S @\$54.00	BENT	108.00	108.00
2	REAR BUMPER REINFORCEMENT LOWER BRACKET @\$18.00	CRACKED	36.00	36.00
2	REAR BUMPER REINFORCEMENT UPPER BRACKET @\$18.00	CRACKED	36.00	36.00
2	REAR BUMPER REFLECTOR N/S & O/S @\$46.00	SERVICEABLE	92.00	
	LESS 10% DISCOUNT		-592.30	-374.80
			5,330.70	3,373.20

Report Ref No. CC3/EQI17024031/K1ha3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
4	SET REAR NO PLATE WITH CASING (SN)	SERVICEABLE	50.00	
- 1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	SET END PANEL INNER GARNISH CLIPS (SN)	NOT NECESSARY	30.00	,
-1	SET BOOTLID INNER TRIM CLIPS (SN)	NOT NECESSARY	52.00	
1	SET BOOTLID LOWER GARNISH CLIPS (SN)	NOT NECESSARY	60.00	
2	REAR FENDER INNER SHIELD CLIPS @\$38.00(SN)	NOT NECESSARY	76.00	
1	SET BOOTLID STICKERS (SN)	NECESSARY	100.00	100.00
- 1	SET REVERSE SENSOR (SN)	SHORTED	280.00	200:00
1	SET FLOORBOARD COMPARTMENT INSULATING PADDINGS (SN)	NOT NECESSARY	120.00	
1	REAR BUMPER TOP RUBBER MAT (SN)	NECESSARY	50.00	50.00
-1	SUNDRY (SN)	NECESSARY	50.00	20.00
			916.00	418.00
	LABOUR			
	TO DISMANTLE /REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.		120.00	20,00
	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS.	NOT NECESSARY	180.00	
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. TO HEAT/WELD, CUT-OFF THE END PANEL INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE FLOORBOARD COMPARTMENT, REAR N/S & O/S CHASSIS, REAR N/S & O/S TAIL LAMP PANEL ETC. INCLUSIVE OF THE REPAIR OF BOOT LID LOWER GARNISH AND END PANEL.		1,200.00	800.00
	TO PUTTY AND SPRAY PAINTING ON BOOTLID BOOTLID LOWER GARNISH REAR BUMPER, FLOORBOARD COMPARTMENT, END PANEL, REAR N/S & O/S CHASSIS MEMBER, REAR N/S & O/S TAILLAMP PANEL.		1,400.00	720.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	250.00	
			3,150.00	1,540.00
	GRAND TOTAL		9,396.70	5,331.20

Report Ref No. CC3/EQI17024031/K1ha3q2



RECOMMENDED COST OF REPAIRS 5,331.20

Report Ref No. CC3/EQI17024031/K1ha3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

Ament

HO LEONG CHUAN

Automotive Assessor

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