

## Hsiao Tong (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 9 July 2018 12:57 PM  
**To:** Hsiao Tong (LKKAUTO); mdbdyadm@honda.com.sg  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** Our Ref: 17/17/17/VC10/020276 RE: <Seek Mandate> REQUEST FOR LIABILITY STATUS AND TO ARRANGE FOR SURVEY SGT588J. YOUR INSURED VEHICLE : XB8692E D.O.A. : 12/12/2017 \*\*\*LKK REF:CC4/LPC17024028/pb3  
**Attachments:** 09072018123024.pdf

Without Prejudice

Dear Winson

We refer to your letter of 22 June 2018 which was sent to our old address.

Please update our new address in your record. However, please take note that for direct settlement cases, all letters/supporting documents are to be sent to LKK Auto Consultants Pte Ltd for checking.

Kindly also note that we will only issue one cheque to your workshop based on the DV.

Dear Hsiao Tong

Please refer to the attached and remind all workshops again.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 19 December, 2017 11:32 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [patrickmok@honda.com.sg](mailto:patrickmok@honda.com.sg)  
**Subject:** FW: REQUEST FOR LIABILITY STATUS AND TO ARRANGE FOR SURVEY SGT588J. YOUR INSURED VEHICLE : XB8692E D.O.A. : 12/12/2017

Our Ref : To be advised

Dear Catherine,

Kindly proceed to survey the vehicle and revert to them on liability.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Patrick Mok [<mailto:patrickmok@honda.com.sg>]

**Sent:** Tuesday, 19 December, 2017 10:56 AM

**To:** MT\_Claim\_SG

**Subject:** REQUEST FOR LIABILITY STATUS AND TO ARRANGE FOR SURVEY SGT5888J. YOUR INSURED VEHICLE : XB8692E D.O.A. : 12/12/2017

**TO WHOM IT MAY CONCERN**

Dear Officer In-charge'

Appreciate very much if you could assist to advise on the status of liability for our client, SGT5888J and to arrange for a survey at the same time too.

Awaiting for your reply soonest.

Thank you for your time.

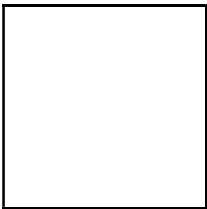
Warm regards.

**Patrick Mok**

Bodyshop Service Advisor

Kah Motor Co. Sdn. Bhd.

Mobile : **82886302**



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