

Hsiao Tong (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Monday, 1 October 2018 9:04 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: FW: <Seek Mandate> 3rd party direct settlement for SKA2467M/ & EQ insured GBF4429R /DOA:15/12/2017/Est \$ ***LKK REF:CC4/EQI17024025/R1pb3
Attachments: LKK Survey Report & Photos.pdf; TP LOD_SKA2467M.pdf

Dear Hsiao Tong,

Please proceed with direct settlement as per your surveyor's breakdown.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, October 1, 2018 8:44 AM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> 3rd party direct settlement for SKA2467M/ & EQ insured GBF4429R /DOA:15/12/2017/Est \$ ***LKK REF:CC4/EQI17024025/R1pb3

Your ref : **TBA**
Our ref : CC4/EQI17024025/R1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBF4429R(OI) & SKA2467M(TP) ON 15/12/2017

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured's favour.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **KAH MOTOR CO. SDN. BHD.**" at **\$9,545.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,009.80	\$ 9,045.45
2. Loss of Use (10days x \$50.00)	\$ 500.00	\$ 500.00 (10days x \$50.00)
Total	\$ 15,509.80	<u>\$ 9,545.45</u>

***07days recommendation for repair + 1Sat + 1Sun + 1PH = 10days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 20 December 2017 5:32 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: 3rd party direct settlement for SKA2467M/ & EQ insured GBF4429R /DOA:15/12/2017/Est \$ ***LKK
REF:CC4/EQI17024025/R1pb3

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKA 2467M at M/s Kah Motor Co. Sdn Bhd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 19 December, 2017 1:15 PM
To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement for SKA2467M/ & EQ insured GBF4429R /DOA:15/12/2017/Est \$

Dear Bazlin Ahmad,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Monday, 18 December, 2017 4:57 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: 3rd party direct settlement for SKA2467M/ & EQ insured GBF4429R /DOA:15/12/2017/Est \$

Dear LKK

We refer to the above new assignment, please find attached both vehicles GIA Report and below email.
Kindly proceed.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]
Sent: Monday, December 18, 2017 3:38 PM
To: Bazlin Ahmad
Subject: RE: 3rd party direct settlement for SKA2467M/ & your insured GBF4429R /DOA:15/12/2017/Est \$

Dear Bazlin,
Kindly arrange LKK for the survey.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

Kah Motor Co. Sdn. Bhd

(A member of Oriental Holdings Berhad)

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg



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From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Monday, 18 December, 2017 3:26 PM

To: Ng Sin Hai <shng@kahmotor.onmicrosoft.com>

Subject: RE: 3rd party direct settlement for SKA2467M/ & your insured GBF4429R /DOA:15/12/2017/Est \$

Without Prejudice

Save As To Costs

Dear Sin Hai

Liability is clear.

Please proceed choose a surveyor from the list below.

** moving forward,

for vehicles starting with no.

1, 3 & 9 belongs to Ms Elaine Chong : - elaine.chong@eqinsurance.com.sg

2, 7 & 8 belongs to Ms Janet Tan : - janet.tan@eqinsurance.com.sg

4, 5 & 6 belongs to myself

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p> <p>Contact person : Joey/Joseh</p>	<p>2) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon Kho</p>
<p>5) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Ricky Teng</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Kelvin Automotive Appraising Services</p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p>8) Automotive Appraiser & Surveying Services</p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



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From: Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]

Sent: Monday, December 18, 2017 2:44 PM

To: Bazlin Ahmad

Subject: RE: 3rd party direct settlement for SKA2467M/ & your insured GBF4429R /DOA:15/12/2017/Est \$

Dear Bazlin,

Please refer to the attached pdf, we are assisting our insured vehicle SKA2467M to file a 3rd party claim against your insured vehicle GBF4429R.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HP: 9072 1769
E-mail: shng@honda.com.sg



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