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1) Claim status: Normal Reject/Private Settle     2) Report Format:   2) Report Format:   3     3) Survey fee:   4     4   4   5     5   6   6   7     6   7     7   8     7   8     8   8   8     9   9     9   9     9   9     9   9	Index   SS	A LANCE OF STREET		1-111-1114 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 - 1144 -		62
Total: SS 2185-10 Global Sum SS:  FI SL PAYMENT Date/Time: Confirm with: Email Call  Payce 1: SS 2185-10 Name 1: Towar Transit Sugapore Pte Und	Figure   SS   SS   SS   SS   SS   SS   SS	April 1 / Charles Control of Cont	SS ~			
Total: SS 2185-10 Global Sum SS:  FI SL PAYMENT Date/Time: Confirm with: Email Call  Payco 1: SS 2185-10 Name 1: TUMER TRANSH SINGAPUR PLE Hol	Total:   SS 2 185-10   Global Sum SS:		+	(e.g. Tow/ Independen	nt)	2) Report Format: 13 Survey for: 17 7 10. (17)
FI SL PAYMENT Date/Time: Confirm with: Email Call Paycol: SS 2185-10 Name 1: Tower Transit Singapora Pte Ud	FI SL PAYMENT Date/Time: Confirm with: Emajl Call Payer 1: SS 2185-10 Name 1: Turker Transit Singapure Pte Uto Payer 2: (Strike if N.A.) SS Name 2:			Global Sum S\$:		17 300, 10, 10, 10, 10, 10, 10, 10, 10, 10,
Paycol: ss 2185-10 Name 1: Turker Transit Singapura Pte Utol	Payer 1: SS 2185-10 Name 1: TUNEY Transit Singapure Pte ttel Payer 2: (Strike if N.A.) SS Name 2:					Emaji Call
	Physic 2: (Strike if N.A.) SS Name 2:		55 2185-10	Name 1: TUMEY Train	nst Singapu	re Pte Utol
Taylor at Course it 110 ey	Provos 3: (Strike if N.A.) SS Name 3:	contraction, processing and processi		Name 2:	7	
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10000	0	11	T)	CT.
2331	<b>U.</b>	3 3 4	£.,	N 1

From: Dete: 20/12/2017	VERTIS SG1069H WIREGE 2015 DEC
Estimated Cost:	Type M.Car ( M.Cycle ( Cod ) Van / Lorry / Taxl / Prime Mover /
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SG 1009 H	MERCEDES HAMZ CITARO == 6374
at Workshop mis Tower Transit	Colour GLEEN A/C Insured / Std / NI / NA
of 21 Bulim Drive, Bulim Bus Depot -648170	Sp.Reading 1147673 T.Radio Insured / Std / NI / NA Eng/No:
Policy No.	CINO W6562808323129406
Claims No	Gen. Cond. Good / D / Poor / Burnt
Sum Insured: Excess:	Steering Inorder / Jammed / Leaked / Burnt or
(Gliehr's Record) 2pm - 4pm	Brake: (norder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: (ii) S/Rim / STD A/Rim or
- Non Arc PI's check consistency - Non Reporting For Insur ence No confirmation on cor- Be stringent	Tyre Size F: 275/70822-5
(Policy Condition) on cor- Be stringent	R: >  0
Remark: The yeh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	) TOYO / YOKO DE .
Bal, or Market Value.	Front Rest .
DAC Applient Rport. Consistent? : Yes or No.	RBal. 8 mm RBal 8 8 mm
GIA / PR Seen: Consistent? : Yes or No	LiBal. 8 mm LiBal. 8 1/8 mm
Est Repairs: 2 days Res.: Yes or No	D.O.A. [6   12   17   20   20   12   17
Lum Sum: % 3 Val.: Yes or No	Survey held at Town TRANSIT
CA / REV / REP. / 24 HRS (UP)	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vahicle: IN / OUT Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Date   Time   Action   Instruction	inc are a second and a second a
P  \$ 1572.99	( red \$ 20) 119.).
OmeTine Fie Pass to? : Prell. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee
Date:Time, File Beturn 107	Transportation
2 Add Fe	
	Interview (S ) Promi
Regort Format :	Tech Invs 18 1 Chara
Lump Sum / I.B.I: (S	Weekend (\$
	filter



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AXA	INSURANCE PTE	LTD	Ref : CC4/AXA1702	4018/R1pb3
HT (Ze)		2000		A Commence of the Commence of
	HENTON WAY #24- TOWERSINGAPO		Date: 19-12-2017	
			Code: AXA2	(8.08.00.08.08.00.00.00.00.00
1.		Policy Par	ticulars :- THIRD PARTY CLA	IM
	Insured Veh.	SKH 4425J	Veh. Inspected	SG 1009H
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	19/12/2017
2.		Vehic	le Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	2	Steering	
	Brakes		Modification	
	General			
3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		D	escription of Damages	
5.			General Information	
	Accident Date	16/12/2017	Inspection Date	20/12/2017
_	Survey held at			
	34.74	21 BULIM DRIVE SINGAPORE 648170	and the second s	
5a.			Remarks	

1001 = 24/11/17

# **ESTIMATED ACCIDENT REPAIR COST**



ACCIDENT TIME REPORTED	1550HR5	BUS REGISTRATION NUMBER	5G1009
ACCIDENT DATE	16-Dec-17	BUS TYPE (SD/DD)	SD
BUS CAPTAIN NAME	LIM HWEE NAM	BUS ROUTE NUMBER	
EMPLOYEE NUMBER		BUS ADVERTS (Y/N)	N

## SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or item Description	Quantity	Total Cost
77014048	O/S/R TAIL LAMP	i	CA+ / \$529.63
77200612	SIDE MARKER LIGHT	1	7Ma/ 543.36
		7% GST	\$40.11
		FINAL TOTAL COST	\$613.10

## SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		(000 \$1.200.00
	John-15	72.59
	7% GST	584.00
	FINAL TOTAL COST	12000225-00

177299

FAGE

### ESTIMATED ACCIDENT REPAIR COST



SECTION 5: REPAIRS TO BUS ADVERTISMENT VINYLS/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST.

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date in For Repairs	20/12/2017
		Date Out From Repairs	22/12/2017
HUS TYPE (SD / DD)	5D	Number of Days Under Repair	- 2
1	LOSS OF USE COST		\$600.00

SUM	MARY
SECTION NO.	COST
1	\$613.10
2	\$1,284.00
3	4
4	-
5	\$600.00
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$2,497.10

PARUL 140 9000068 2 days 20/12/17@1430

PAGE

LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey beforelafter spray painting
- To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation.
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Thursday, 31 May 2018 4:28 PM

To: Hsiao Tong (LKKAuto); Sharifah Nusaybah Binte Syed Jamil Binshahab

Cc: CS A Team; Admin A; SUR; Subramanian Kasi; Wu Tzu Ying

Subject: FW: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A:

16/12/2017

Attachments: after-repair pic 1 SG1009H.jpg; after-repair pic 2 SG1009H.jpg; GIA Report

SG1009H.PDF; after-repair pic 1 SG1009H.jpg; after-repair pic 2 SG1009H.jpg;

Estimated Repair Cost SG1009H.pdf

Dear Hsiao Tong,

FYNA-CC4/AXA17024018/R1pb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Thursday, 31 May 2018 4:24 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

WITHOUT PREJUDICE

Dear Rasul,

Please see attached GIA Report, Repair Estimate & after-repair photos as requested.

COR:

Parts: \$572.99 (before 7% gst) Labour: \$1,200.00 (before 7% gst)

Repair Days: 02 Days

Please finalise on the cost.

Thank you.

Sharifah Nusaybah (Ms)

Superior Executive Claims

Phoblic +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Hie Ltd 21 Bullim Drive, Bullin Bus Deport, Singapore 648170 Registration number 2014194178 www.towertransit.se



Disclaimer: This proof and any attached files may be considered, provinged and intended about the actions on the income. In this proper, it was received that extend by extended and boiling the bender bennested by a Tile one a segment of this extend on not account to the virgo of Tower Trainet.

From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Monday, 18 December, 2017 4:46 PM

To: 'motor.survey@axa.com.sg' < motor.survey@axa.com.sg>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Kenny Tham <Kenny.Tham@towertransit.sg>; Wu Tzu

Ying <Wu.Zy@towertransit.sg>

Subject: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Dear Sir / Mdm,

#### PRE-REPAIR INSPECTION

### ACCIDENT INVOLVING SG1009H & SKH4425J ON 16TH DECEMBER 2017 AT WEST COAST ROAD AT ABOUT 1550HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on 16th December 2017 at about 1550hrs along West Coast Road involving our bus, SG1009H & your insured vehicle SKH4425J.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Contact Person:

Ms Sharifah @ +65 9848 2243

Thank you.

### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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## > Back to OneMotoring

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	9417K
Vehicle Details	
Vehicle No.:	SG1009H
Vehicle to be Exported	No
Intended Deregistration Date:	03 Sep 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	902926C1097300
Chassis No.:	WEB62808323129406
Maximum Power Output:	
Open Market Value:	\$293.828.00
Original Registration Date:	01 Dec 2015
First Registration Date:	01 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00
The information contained herein is correct as at 03 Sep 2018	

This manor contained no employment of sep 2010

OK

# **Print Received Message**

This mail is associated with:

\*SG1009H (C0463499) [SKH4425J] TOWER TRANSIT SINGAPORE PTE LTD Dec 16 2017 12:00AM [ANG, YIAU LENG]

From

AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 14/10/2018 00:32 AM.

To

LKK\_HQ

Alert - Adj Mandate Approved (S\$2190.59) - SG1009H - Claim Handler: Richard Ang Subject

Approved:2190.59:Pls offer LOU at \$250 per day. Thank you.

# Print Sent Message

This mail is associated with:

\*SG1009H (C0463499) [SKH4425J] TOWER TRANSIT SINGAPORE PTE LTD Dec 16 2017 12:00AM [ANG, YIAU LENG]

From

LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 03/09/2018 12:32 PM.

To

stacey.ng@axa.com.sg

CC

AXA\_SG; chewht@lkkauto.com

Subject

<Seek Mandate> C0463499

Hi,

Liability: 100%. Insured driver had collided onto third party bus right rear portion while he was filtering to the right lane. We have Informed OI about third party claim. Agreed to settle and aware NCD issue.

We seek your mandate up to \$2,290.59(all-in).

IA with mandate had been uploaded in Merimen.

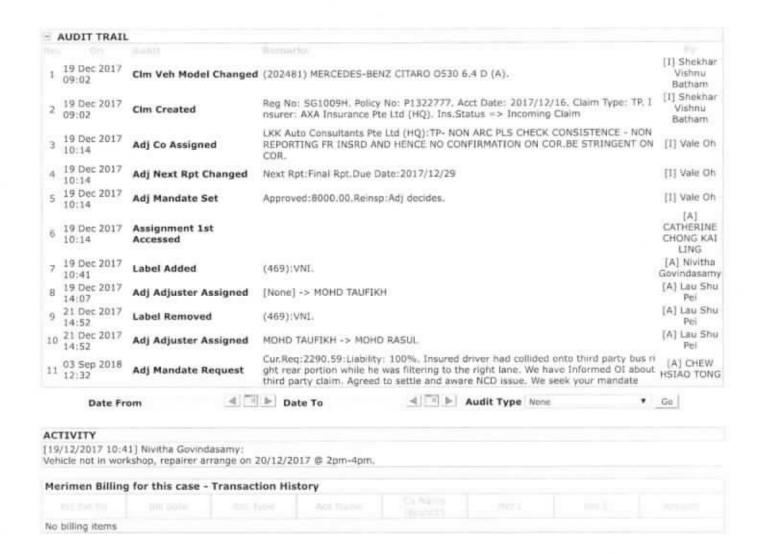
Kindly let us have your approval/instruction.

Hsiao Tong

LKK Auto Consultants Pte Ltd

DID: 6742 3197

### Claim Audit





TERESCELOS 25 PAYA UREDADE STREAT PARK, SINGAPORE 2009 OF TEL, 1063 62563561 FAX: 1063 62564563

# **Immediate Advice**

To: AXA Insurance Pte Ltd

## Date: 03.09.2018

# Survey Details:

Date of loss	16.12.2017
Date of appointment	19.12.2017
Date of survey	20.12.2017
Location of survey	TOWER TRANSIT SINGAPORE PTE. LTD

# Vehicle Details:

Claim Type:	Third party
Vehicle number	SG 1009H
Make and Model	Mercedes Benz Citaro (6374co
Date of registration	01.12.2015
Excess	NIL
Market Value	
Parf/COE Rebate	
Nett Loss	

# Repair details:

-		 
	Initial Estimate	\$ 1,772.99

# Proposed/Revised repair cost:

Lump Sum(if applicable)		
Total	\$	1,572.99
Supplementary	NIL	
Labour	\$	1,000.00
Check items (estimate)	NIL	
Parts	\$	572.99

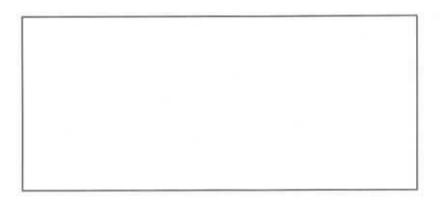
Number of days for repair	<u>2</u>



STORIANT LONG STRANK THE INDESTRUAL PARK, SING APORT 40003, TELL (003) 62503561 FAX: (003) 62504315

Date: 01.09.2018

# Remarks:



# Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	s	1,683.10	
Loss of use	\$	600.00	(2days x \$300.00)
Loss of rental		NIL	
Loss of income		NIL	
LTA/GIA search fees	S	7.49	
Others		NIL	
Proposed Total	\$	2,290.59	

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 16 October 2018 12:59 PM

To:

'Sharifah Nusaybah Binte Syed Jamil Binshahab'

Cc:

Subramanian Kasi; Wu Tzu Ying; Rasul (LKKAuto); Admin A

Subject:

RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A:

16/12/2017

#### Without Prejudice

Hi Sharifah,

We refer to your below email.

For COR, recommended amount at P/P \$1,572.99(before GST) with 2 repair days.

\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Wednesday, 18 July 2018 2:31 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A

<admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Rasul (LKKAuto)

<Rasul@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg> Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Re-sending for your follow-up.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

#### > Back to OneMotoring

#### Enquire Transfer Fee

Vehicle Details

SKH44251

Vehicle No.: Vehicle Type:

P11 - Passenger Station Wagon/Jeep/Land Rover

Vehicle Attachment 1:

No Attachment

Vehicle Scheme:

Normal

Vehicle Make

VOLKSWAGEN

Vehicle Model:

TOURAN SPORT 1.4 TSI AT 1T34C4

Chassis No.:

WVGZZZ1TZDW042582

Propellant:

Petrol

Engine No.: Engine Capacity: CTH018754 1390 cc

Maximum Power Output:

125.0 kW (167 bhp)

Maximum Laden Weight: Unladen Weight:

2160 kg 1567 kg

Year Of Manufacture:

2012

Original Registration Date:

10 Dec 2012

Lifespan Expiry Date:

COE Category:

A - Car (1600cc & below)

Quota Premium:

\$77,201.00

COE Expiry Date:

09 Dec 2022

Road Tax Expiry Date:

09 Dec 2018

PARF Eligibility Expiry Date:

09 Dec 2022

Inspection Due Date: Intended Transfer Date: 09 Dec 2019 03 Sep 2018

CO2 Emission:

CO Emission:

HC Emission:

NOx Emission:

PM Emission:

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Pavable

	Amount Before GST	GST Amount	Amount After GST
	(5\$)	(5\$)	(5\$)
Transfer Fee:	25.00		25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

### Hsiao Tong (LKKAuto)

From:

Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent:

Tuesday, 13 November 2018 3:35 PM

To:

Hsiao Tong (LKKAuto); Admin A

Cc:

Subramanian Kasi; Wu Tzu Ying; Katherine Tan

Subject:

RE: LOD - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Attachments:

Inv# AXA-201811-03 (Bus No. SG1009H).pdf

Importance:

High

#### WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to our email below.

Please see attached our Tax Invoice for your processing.

Please send us the DV soonest.

Thank you.

### Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email

sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Monday, 12 November, 2018 3:04 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Katherine Tan

<katherine.tan@towertransit.sg>

Subject: RE: LOD - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

#### WITHOUT PREJUDICE

Hi Hsiao Tong,

We accept your settlement offer @ \$2,185.10.

Please send us the DV soonest.

Thank you.

#### Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, 8 November, 2018 2:24 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; Admin A <admin-a@lkkauto.com>

Cc: Subramanian Kasi < Subramanian.kasi@towertransit.sg>; Wu Tzu Ying < Wu.Zy@towertransit.sg>; Katherine Tan

<katherine.tan@towertransit.sg>

Subject: RE: LOD - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Without Prejudice

Hi,

We propose settlement as follows: -

1. Cost of Repair (w/GST) \$ 1,683.10 2. Loss of Use (2days x \$250.00) \$ 500.00 3. LTA/ GIA search fee \$ 2.00

#### TOTAL \$ 2,185,10

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Friday, 26 October 2018 4:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Katherine Tan

<Katherine.Tan@towertransit.sg>

Subject: LOD - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

#### WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SKH4425J which was involved in the above accident with our bus no. SG1009H.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair

: \$1,683.10

(inclusive of 7% gst)

Loss of Use x 2 Days

: \$600.00

(\$300 x 2 days)

GIA Search Fee

: \$2.00

(enclosed)

Total

: \$2,285.10

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email

sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 19 October, 2018 10:31 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; Rasul (LKKAuto)

<Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>> Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Without Prejudice

HI Sharifah.

Noted with thanks.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.\*

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Thursday, 18 October 2018 1:53 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Rasul (LKKAuto) < <a href="mailto:Rasul@lkkauto.com">Rasul@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">a@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:admin-amlination">admin-amlination</a>; Admin A <a href="mailto:admin-amlination">admin-amlination</a>; Admin A <a href="mailto:admin-amlination">admin-amlination</a>; Admin-amlination</a>; Admin-amlination</a>; Admin-amlination</a

Cc: Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>> Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

#### WITHOUT PREJUDICE

Hi Hsiao Tong,

We confirm COR @ P/P \$1,572.99(before GST) with 2 repair days.

Thank you.

### Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Tuesday, 16 October, 2018 12:59 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Rasul

(LKKAuto) < Rasul@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

### Without Prejudice

Hi Sharifah.

We refer to your below email.

For COR, recommended amount at P/P \$1,572.99(before GST) with 2 repair days.

\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Wednesday, 18 July 2018 2:31 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A <admin-a@lkkauto.com >; SUR < sur@lkkauto.com >; CS A Team < cs-a@lkkauto.com >; Rasul (LKKAuto)

<Rasul@lkkauto.com>

Cc: Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>> Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Re-sending for your follow-up.

### Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifahi@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 31 May, 2018 4:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Sharifah Nusaybah Binte Syed Jamil Binshahab

<sharifah@towertransit.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Subramanian Kasi

<Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: FW: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Dear Hsiao Tong,

FYNA-CC4/AXA17024018/R1pb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Thursday, 31 May 2018 4:24 PM

To: Rasul (LKKAuto) < Rasul@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>> Subject: RE: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

#### WITHOUT PREJUDICE

Dear Rasul,

Please see attached GIA Report, Repair Estimate & after-repair photos as requested.

COR:

Parts: \$572.99 (before 7% gst) Labour: \$1,200.00 (before 7% gst)

Repair Days: 02 Days

Please finalise on the cost.

Thank you.

Sharifah Nusaybah (Ms) Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Monday, 18 December, 2017 4:46 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Kenny Tham <Kenny.Tham@towertransit.sg>; Wu Tzu

Ying <Wu.Zy@towertransit.sg>

Subject: Pre-Repair Inspection - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Dear Sir / Mdm,

#### PRE-REPAIR INSPECTION

### ACCIDENT INVOLVING SG1009H & SKH4425J ON 16TH DECEMBER 2017 AT WEST COAST ROAD AT ABOUT 1550HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on 16<sup>th</sup> December 2017 at about 1550hrs along West Coast Road involving our bus, SG1009H & your insured vehicle SKH4425J.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Contact Person:

Ms Sharifah @ +65 9848 2243

Thank you.

### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



# Tower Transit Singapore Pte Ltd | www.towertransit.sg Registered in Singapore, Registration Number 201419417K Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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grey@towertransit.co.uk to tell us. The views expressed in this email are not necessarily the views of Tower Transit

# ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	1550HR5
ACCIDENT DATE	16-Dec-17
BUS CAPTAIN NAME	LIM HWEE NAM
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SG1009H	
BUS TYPE (5D/DD)	SD	
BUS ROUTE NUMBER		
BUS ADVERTS (Y/N)	N	

### SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Total Cost	Quantity	Part or Item Description	Part No.	
\$529.63	1	O/S/R TAIL LAMP	77014048	
\$43.36	1	SIDE MARKER LIGHT	77200612	
\$40.11	7% GST			
\$613.10	FINAL TOTAL COST			

### SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		\$1,000.00
,	7% GST	\$70.00
	FINAL TOTAL COST	\$1,070.00

PAGE 1

# ACCIDENT REPAIR COST



TOTAL ADVERTISEMENT REPAIR COST

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

LOSS OF USE COST			\$600:00
US TYPE (SD / DD)	SD	Number of Days Under Repair	2
		Date Out From Repairs	22/12/2017
		Date In For Repairs	20/12/2017

SUM	MARY
SECTION NO.	COST
1	\$613.10
2	\$1,070.00
3	ē:
4	-
5	\$600.00
ACCIDENT REPAIR COST (1+2+3+4+5)	\$2,283.10

PAGE.

### Hsiao Tong (LKKAuto)

From:

Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent:

Friday, 26 October 2018 4:18 PM

To: Cc:

Hsiao Tong (LKKAuto); Admin A

Subramanian Kasi; Wu Tzu Ying; Katherine Tan

Subject:

LOD - Accident Involving SG1009H & SKH4425J D.O.A: 16/12/2017

Attachments:

GIA Report SG1009H.PDF; GIA TP Search Fee SG1009H.PDF; Repair Bill SG1009H.pdf

### WITHOUT PREJUDICE

Dear Sir/Mdm.

We understand that you are the insurer of vehicle no. SKH4425J which was involved in the above accident with our bus no. SG1009H.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair

: \$1,683.10

(inclusive of 7% gst)

Loss of Use x 2 Days

: \$600.00

(\$300 x 2 days)

GIA Search Fee

: \$2.00

(enclosed)

Total

: \$2,285.10

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

### Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot. Singapore 648170.

Registration number 201419417K

www.towertransit.sg



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\$1 URL WE LEWIS PAYA CHEENDESTRIAL PARK, SINGAPORE 4009A3 TEL : 0065 (4256356) FAX: 0065 (42564115

04 SEPT 2018

ANG YIAU LENG 8 ORIOLE CRESCENT SINGAPORE 288602

Dear Sir/ Mdm

OUR REF : CC4/AXA17024018/R1pb3 YOUR REF : P1322777 (SKH 4425J)

ACCIDENT INVOLVING SKH 4425J AND SG 1009H ALONG/AT WEST COAST ROAD

ON 16/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TOWER TRANSIT SINGAPORE PTE. LTD. acting on behalf of the owner of SG 1009H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
  are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)





CLAIM REF

: C0463499

INSURED

: ANG YIAU LENG

#### DISCHARGE VOUCHER

We/I, TOWER TRANSIT SINGAPORE PTE LTD, NRIC NO. 201419417K hereby agree to accept the sum of dollars TWO THOUSAND ONE HUNDRED EIGHTY FIVE AND CENTS TEN ONLY (\$\$2,185.10) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. SKH 4425J as a result of an accident along WEST COAST ROAD on 16/12/2017 which we/I were/was the driver/ owner/ hirer/passenger/rider/pillion/ insurer of motor vehicle no. SG 1009H.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SKH 4425J** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKH 4425J.

15 day of November	2018
STANDARD STA	
: >01417144 380g	
PUBLIC TRANSPORT INDUSTRY	
: >1 BULLIM DRIVE S(648/70)	
: 68171747	
: BHARIENH MUSHIBAH	
:_ unoff.	
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#### Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Co. Registration No. / GST Registration No. 201419417K
Website: www.towertransit.sg Email: AP@towertransit.sg

# TAX INVOICE

Bill To:

AXA Insurance Pte Ltd

8 Shenton Way, # 27-01/02 AXA Tower

Singapore 068811

GST Reg. No : 201419417K

Invoice No. : AXA-201811-03

Invoice Date : 12-Nov-2018 Terms : 28 days

Contract No. : -

Attention: Claims Department

Item	DESCRIPTION	GROSS AMOUNT (S\$)	TAX RATE	TAX (S\$)	AMOUNT (S\$)
	Being cost recovery regarding accident involving SG1009H and SKH4425J on 16th December 2017:				
1	Cost of Repair	1,572.99	7%	110.11	1,683.10
2	Loss of Use (2 Days x \$250.00)	500.00	0%	0.00	500.00
3	GIA Search fee	1.87	7%	0.13	2.00
	TOTAL	2,074.86		110.24	2,185.10

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

#### For Bank Transfer:

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001 SWIFT Code: HSBCSGSG



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-17-190777

Date of Request:

18/12/2017

Your Ref No:

Online Purchase

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Dear Sir/Madam.

Enquiry Date

18/12/2017

Enquiry By

Sharifah Nusaybah

TP Vehicle No.

SKH4425J

Accident Date

16/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKH4425J	AXA Insurance Pte Ltd	10/12/2017-09/12/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### LUGINES INTERCEDENT OF THE

## TAX INVOICE

Our Ref No:

GR-17-190777

Date of Request:

18/12/2017

Your Ref No:

Online Purchase

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Dear Sir/Madam,

**Enquiry Date** 

18/12/2017

Enquiry By

Sharifah Nusaybah

TP Vehicle No.

SKH4425J

Accident Date

16/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Proceed Direct Settlement

LAIM SUB	FOLDER TRA									
Case	Notified	The state of the s		Ad) Rpt		Adj S	Submitted	Ins Auth'ed	Status	
Main	19 Dec 2017 19 Dec 2017 10:14 S\$1,572.9 Edit Estim		The second secon			Pending for Survey Report Cancel Case				
- 1	Main	∏ R	eference	C	aim Det	ails		Documents	·	Show All
CLAIM SU	BFOLDER DE	TAILS					[Created I	by insurer]		
Insured:	ANG, YIA	U LENG, ID: SO	1120188, Tel: +65	94561050						
Main Claimant:	TOWER T	RANSIT SINGAP	ORE PTE LTD, Co.	Reg. No.:	2014194	17K				
Vehicle Reg No.:	SG1009	SG1009H				.095:		00:00 - :59 and <b>15</b> Days Fro	m LTA Reg D	ate (Man Yr)]
Claim Type:	TP / C0463499				Policy/Co Note No.		P1322777 (Comprehensive)			
Vehicle Reg No: (Insured):	SKH44253				Policy No (Claiman		D-17089154MFBP			
					Excess:		5\$0.00			
Repairer:	Tower Tra	ansit Singapore	Pte Ltd (HQ) 21 Bul	im Drive, B	ulim Bus	Depo	t, 648170 Ju	rong West - Tel:	81688950	
landling	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 7288	[Handle	d by Rich	hard A	Ang]			
Claimant's Insurer:	MS First C	Capital Insurance	e Ltd (HQ) - Tel: 62	222311						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561	Handled	by M	OHD RASUL	.] [Final Rp	t due 29/12	[/2017]
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### Claim Documents

\*SG1009H (C0463499)
[SKH4425J]
TP
TOWER TRANSIT SINGAPORE PTE LTD
Dec 16 2017 12:00AM
[ANG, YIAU LENG]
Tower Transit Singapore Pte Ltd

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# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE:	TO	RF	COMPL	ETED	RY	SURVEYOR
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# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

venicie No.	SKH4425J (IIISQ Ver	'/	Model:	MERCEDES-BENZ CITARO
	SG1009H (TP veh)			O530 6.4 D (A)
Date of Accident:	16/12/2017			
211.12.2			1002 10	
Global Sum Settlen	nent [ ] Yes		[X] No	
Repair Estimate		: \$	1,897.10	
Final Repair Cost		:\$	1,683.10	
Loss of Use		: \$	500.00	2.00 days at \$250.00 per day
Rental (if any)		: \$	0.00	days
TA / GIA Search F	ee	: \$	2.00	
Others:		: \$	0.00	
		: \$		
Final Settlement Su	m	: \$	2,185.10	
· 경기 이 시간 사람들이 있다면 하는 것이 없었다.	(%)	chain	Assessed Liability	Yes/ No BOLA Scenario No:  (*):(%)  ses where BOLA does not apply.
-	on: Payee's Breakdow	n		
	Singapore Pte Ltd		: \$	2,185.
2)			: \$	
3)			: \$	
JOANNE	LEE KHANG MIN		20 Nov 2018	
LEVE ALLES	consultants Pte Ltd		Date	

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA17024018/R1PB3Q2

Date:

20/11/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1322777

Claimant Vehicle No:

SG1009H

Insured Vehicle No:

SKH4425J

Date of Loss:

16/12/2017

Nature of Claim:

TP

Claim No:

C0463499

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SG1009H

Make & Model:

MERCEDES-BENZ CITARO 0530, 6.4 D (A)

Engine No:

902926C1097300

Reg. Date: Colour

01/12/2015 (Man. Year: 2015)

Chassis No:

WEB62808323129406

Green

Odometer:

1147673 km

Engine Capacity:

6374 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5(D)

Front Left Side:

Michelin 8 mm

Rear Left Side: Rear Right Side:

Michelin 8/8 mm Michelin 8/8 mm

Front Right Side: Michelin 8 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		572.99	572.99	0.00	0.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,200.00	1,000.00	200.00	16.67
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,772.99	1,572.99	200.00	11.28
	+ GST 7.00/7.00% (S\$)	124.11	110.11	14.00	11.28
	Nett Amount (S\$)	1,897.10	1,683.10	214.00	11.28
	+ Loss of Use (2.0 x S	\$250.00/day) (S\$)	500.00		
	+ Doo	/Search Fee (S\$)	2.00		
	i	Nett Liability (S\$)	2,185.10		

INSPECTION

Date of Assignment:

19/12/2017

Date Inspected:

20/12/2017 Inspected At:

Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot

Singapore 648170

Estimated Period of Repair:

2.0 days

Adjuster Report

Adjuster: MOHD RASUL Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Referen	ce	
Part Source:		(Last Synchronised: 20 Nov 2018)
Parts:	N/A	MERCEDES-BENZ CITARO O530 6.4 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SG1009H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info	Items/values	not in reference catalogue are prefixed with an asterisk *.

# Recommended Parts

No.	Qty Part	No. Particulars	Condition	Repairer's	Amount
1	1	*O/S/R TAIL LAMP (CONSISTENT)	Cracked	529.63 F	*529.63 F
2	1	*SIDE MARKER LIGHT (CONSISTENT)	Broken	43.36 F	*43.36 F
F=Fn	inchise part.		Total Parts (S\$)	572.99	572.99
		Report was unsubmitted during	na this print-out.		

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	New	1,200.00	1,000.00
	Gross Labou	Gross Labour Cost (S\$)		1,000.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >