205/2002 ASS, REC, BY:	REF. CS FC117024017 / Klvd3n2 Special Entertains
	Serenc ker of FCI Deserting 8:49am@M/2/19
lo Inspect Vehic	TP RES / OD RES / EVA / INV / MV / CS cle No: SHD 1899 B Insured: SHA 7929 A s Premier Automotive Tel: 6214888 B craji South Ave 2 # 03-02
Policy No: Sum Insured:	Claim No: D17 011633 MFS H Excess:
	REP. / REV 24 HRS (up) H.O.D. Endoesement Wehicle IN (LOUT)
Date/Time	Action/Instruction () Estimate SHD 1899B - cc3/III 15017262/Khg3g2-1 D.O.A. 11/10/2015 SHA 7929A - CC3/AIC 1100 2436/Dvg 1 D.O.A. 66/02/2011
28/12/14	Emeil preli revised to Fox

REF

Kalvin

Survey Department Check List (Case Handler)

Reference No. : (S Policy Type: OD / TP	FC 17024017	Kluc3
Policy Type: OD / TP	TP RES / TL / E	VA

Case Handler

Typist

lmin (): Case handler to make sure all Info	Y-Date	N-Date	Y-Date	N-Date
C	Assign Form Reference No.	~			
c	Customer Code				
N	Assign From				
C	Assign Date	~			
c	Veh No (Inspected)	~			
C	Veh No (Insured)	~			
C	D.O.A	V			
	Policy No				
С	Claim No	_			
С	Insurance Authorisation (CA /REV/REP)				
С	The state of the s	V			
С	Report Type Weekend Charges				
C	Survey held at/Repairer	V	but a series		
N					
С	Excess		emploted a	Il required	informa
urvey	or (): Case handler to make su	re the surveryor o	ompieteu a	ii required	mormo
) Assig	nment Form				
C	Vehicle No	~			+
С	Regn Month/Year	_		-	-
N	Vehicle Type	~			+
N	Make & Model	~			-
С	Engine Capacity. (C.C)	~			+
N	Colour	~		-	+
С	Odometer. (Sp.Reading)	~			-
C	Chassis No		-	-	-
N	General Condition	V			-
N	Steering	/			+
N	Brake	~			+-
N	Modification (Modi)	~			
	Tyre Size	/			
C	Tyre Make	~			
C	Tyre Balance	V			
c	Date of Inspection	~			
N	Survey held	~			_
N	Des.of Damages			J	
	and the same of th		Name of the second		
	tem - (Views/Merimen) Damaged Vehicle Photographs Uploaded	~			
С					
(3) Wo	rkshop Estimate/Assignment Form				
N	ALL Parts condition	~			
С	Market Value for OD cases		-	1	
С	Estimate Repair Cost for PRI (RSI, TMI, MSIG)	-		1	
С	Days of repair			1	
С	Finalised Amount	~	+	1	
C	Re-inspection Cases to Finalize within 5 Days				
С					
С	Resurvey photo Uploaded				

Date

Case Handler



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	rnationale Des Experts En Autor	mobile	
FIR	ST CAPITAL INSU	RANCE LTD	Ref : CS/FCI170240	017/Kvd3	
	ROBINSON ROAD -01 CITY HOUSES	SINGAPORE 068877	Date: 19-12-2017 Code: FCI2		
1.		Policy Particu	lars :- THIRD PARTY CLA	IM	
	Insured Veh.	SHA 7929A	Veh. Inspected	SHD 1899B	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	D17011633MFSH	Excess (\$)	0.00	
	Assign From	CWS (SERENE LER)	Assign Date	19/12/2017	
2.	- 14 E 14 E	Vehicle F	Particulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.	*	
	Chassis No.		Colour		
	Odometer -		Steering		
	Brakes		Modification		
	General				
3.	The state of the s	Co	nditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Desc	ription of Damages		
5.		Ge	neral Information		
	Accident Date	14/12/2017	Inspection Date		
	Survey held at		SERVICES PTE LTD UE 2 #01-02 SINGAPORE 486	6443	
5a.	Summara Comme		Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BAS IS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.	



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

D17011633MFSH

Our ref:

CS/FCI17024017/K1vd3

DATE: 28/12/2017

The Motor Claims Department M/s First Capital Insurance Limited

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 1899B

We thank you for your instruction on

19/12/2017

Please be informed that we had conducted the inspection of the above mentioned vehicle on

<u>26/12/2017</u> at the premises of M/s

PREMIER AUTOMOTIVE SERVICES PTE LTD

and have the following to report:-

Workshop Estimate Amount

Revised Estimate Amount

"Check" Items Amount

Book Value

LTA Reimbursement Value

Nett Value

: S\$2,724.00

: S\$1,664.10

: S\$

: SS

: S\$

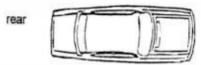
: S\$

Description of Damage:

The vehicle sustained damages at the

n/s front portion.

nearside



front

offside

Comments/Present Status:

Damages Consistent

Yours faithfully,

Kalvin Ang

Technical Investigator

Technical Investigation & Reconstructionist (SAE-A)

First Capital Insurance Limited

Company Reg. No. 195000106C GST Reg. No. M2-0001676-9

A FAIRFAX Company

MOTOR SURVEY ASSIGNMENT

Date

18-12-2017

Our Ref No. D17011633MFSH

Accident Date

14-12-2017

Claim Type. Third Party

Insured Vehicle

SHA7929A

Third Party Vehicle. SHD1899B

Survey Location

23 CHANGI SOUTH AVENUE 2 #03-02

Contact Person.

VINCENT CHUA

Contact No.

62148880/65446689

Fax No. 62141511

Survey Type

WITHOUT PREJUDICE: EST NOT PROVIDED

Appointed

LKK AUTO CONSULTANTS PTE LTD

Surveyor

NA

Fax No. 68416315

Contact Person
Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

PREMIER AUTOMOTIVE

SERVICES PTE LTD

Attention. NIL

Cc : TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SERENE

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

ob Sheet (/C	laimWS/Surveyor/JobSheet/2	11.	I Documents (1) Close		
			PRI Header Details		
Claim No	D17011633MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & PREMIER LTD [M/S PRE SOON LIANG
Workshop Name	PREMIER AUTOMOTIVE SERVICES PTE LTD (Contact Person : VINCENT CHUA)	Survey Location & Contact Details	23 CHANGI SOUTH AVENUE Mobile: 65446689 , Phone EmailId: VINCENT.CHUA@	: 62148880 ,	
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: EST	NOT PROVID	ED
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA7929A	TP Vehicle No	SHD1899B
PRI Recieved Date	18-12-2017 09:13:23 PM	Surveyor Appointed Date	19-12-2017 08:48:10 AM	Surveyor Accept Date	19-12-2017
			Survey Report Upload		
Surveyor Inspection Date *:	1800.	Surveyor Report Date	19-12-2017	Upload Survey Report *:	Choose File
			Vehicle Particulars		
Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			
Multiple D	ocuments Upload				
	ocumento opiona	Upload Multipl	e Documents		
File Nar	ne			Action	

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 28 December, 2017 12:41 PM

To:

'Claim Workflow System'

Cc:

SERENELER@FIRST-INSURANCE.COM.SG; SUR

Subject:

RE: SURVEY ASSESSMENT - D17011633MFSH/1, SHD 1899B

Attachments:

SHD 1899B PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHD 1899B

Date of survey: 26/12/2017 Number of days: 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 December, 2017 9:09 AM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SERENELER@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17011633MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@first-insurance.com.sg]

Sent: Tuesday, 19 December, 2017 8:48 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; SERENELER@FIRST-INSURANCE.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D17011633MFSH/1

Dear Sir/Mdm,

We refer to the above reference. Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Best Regards, Admin Team Claim Workflow System Motor Claims Department First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Page 1 of 2

Enquire Transaction History

Transaction History Details

Log Date/Time:

31 Jul 2013 / 09:22:00

Receipt No .:

AACCI001-AX239-130731-000015

Asset Type:

Vehicle

Transaction Amount:

\$86,275.00

Asset ID:

SHD1899B

Channel:

AA Counterless - CYCLE & CARRIAGE INDUSTRIES PTE LTD

Transaction Type:

Business Transaction

01.02 Register New Vehicle (AA)

Reference No.:

20130731092200647361

Vehicle No.:

SHD1899B

Vehicle Type:

H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1:

Air-Con (Taxi)

Vehicle Attachment 2:

Vehicle Attachment 3:

Vehicle Scheme:

Taxi (Company)

First Registration Date: 31 Jul 2013

Original Registration

31 Jul 2013

Date: Vehicle Make:

MERCEDES BENZ

Vehicle Model:

E 220 CDI BLUEEFFICIENCY

Chassis No.:

WDD2120022A760087

Engine No.:

65192431509245

Motor No.:

Trailer Chassis No.: Propellant:

Diesel

Passenger Capacity:

4

Engine Capacity:

2143

Power Rating:

Unladen Weight:

1735

Maximum Laden

2270

Weight:

White

Primary Color:

Secondary Color: Manufacturing Year:

2013

Open Market Value:

\$40,946.00

Minimum PARF Benefit: \$20,595.00

PARF Eligibility: No. of Transfer:

Y

0

Effective Ownership Date/Time:

31 Jul 2013 09:22:00

COE No.:

2013073101001064D

COE Expiry Date:

30 Jul 2021

COE Bid Category:

Actual QP/PQP Paid

Amount:

\$51,810.00

Lifespan Expiry Date:

30 Jul 2021

Owner ID Type:

Company

Owner ID:

200304975H

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D

26-Dec-17

ESTIMATE REPAIR BILL FOR MERCEDES 2212 REGN NO: SHD 1899 B

1 pc	Front bumper n/s side retainer @ \$95.49 X		\$	95.40
1 pc	Front n/a rim		s	427.31
1 pc	Front n/s fender inner shield @ \$146.07		\$	146.07
1 pc	n/s mirror assy @ \$726.78-		\$	726.78
, po			\$	1,395.56
	Ĺ	ess 10%	\$	139.56
			\$	1,256.00
S/NETT				
1 set	Front n/s fender inner shield clips		\$	38.00 × m
				20
	Sundry nec		\$	50.00
	To dismantle / refit the inner garnishes, inner linings, inner		7023	
	trims, cushion seat, carpet, etc to facilitate repairs.		\$	180,00 1
	To labour charge for dismantle and renew the accident			400
	damaged parts. Including knock-out, straighten, repair,		\$	450.00
	reshape and adjust of the same		Φ	300.00
	To putty and spray painting on front bumper, front n/s fender,		\$	600.00 590
	front n/s door		Þ	Q80.00 > 7 S
	To apply rustproofing on the repaired and replaced panels.		\$	150.00 1
			\$	2,724.00

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

LKK Auto Consultants hence notify

the Repairer of the following:
To resurvey before after spray calling
To display damaged partise the energy
Parts prices a resurvey is on a "Without Prejudice" that's
No illegal mod foatonest is allowed
Supplementar, sensor must be resurveyed and a subject to final approval from insurance Curr

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	deal floor	Affiliated to Federation Interna	tionale Des Experts En Auton	nobile
IRST CAPITA	L INSUR	RANCE LTD	Ref : CS/FCI170240	17/K1vd3n2
86 ROBINSON #16-01 CITY H	I ROAD IOUSESI	NGAPORE 068877	Date: 03-01-2018 Code: FCI2	
		Policy Particula	rs :- THIRD PARTY CLA	IM
Insured	Veh.	SHA 7929A	Veh. Inspected	SHD 1899B
Policy N	lo.	D-15072701MFSH	Coverage (\$)	0.00
Claim N	о.	D17011633MFSH	Excess (\$)	0.00
Assign	From	SERENE	Assign Date	19/12/2017
		Vehicle Pa	rticulars & Condition	
Make &	Model	MERCEDES BENZ E 220	c.c	2143
Engine	10	HIDDEN	Year of Reg.	2013
Chassis		WDD2120022A760087	Colour	WHITE
Odomet	ter	460739	Steering	IN ORDER
Brakes		IN ORDER	Modification	STANDARD ALLOY RIM
General	Ī	FAIR		
3.	SEA CO	Cond	ditions of Tyres	
		Size	Make	Balance
R/H Fro	nt Tyre	205/60 R16	HANKOOK	7 mm
L/H Fro	nt Tyre	205/60 R16	HANKOOK	7 mm
R/H Rea	ar Tyre	205/60 R16	HANKOOK	7 mm
L/H Rea	r Tyre	205/60 R16	HANKOOK	7 mm
4.			ption of Damages	
	HICLE SU	STAINED DAMAGES AT THE	N/S FRONT PORTION.	
5.	LO OLL D		eral Information	
Accide	nt Date	14/12/2017	Inspection Date	26/12/2017
		PREMIER AUTOMOTIVE SE	RVICES PTE LTD	
		23 CHANGI SOUTH AVENU		6443
5a.			Remarks	
A)DAMA	NSPECTION	NSISTENT TO ACCIDENT REP ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BA	ISIS. ISED REPAIRS.
5b.			ate Days of Repair	
	TED NOR	MAL PERIOD FOR REPAIR:	2 Working Da	ays



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1899B

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER N/S SIDE RETAINER	SERVICEABLE	95.40	89
1	FRONT N/S RIM	SERVICEABLE	427.31	-
1	FRONT N/S FENDER INNER SHIELD	SERVICEABLE	146.07	
1	N/S MIRROR ASSY	CRACKED	726.78	726.78
	LESS 10% DISCOUNT		-139.56	-72.68
	TO TO COMPANY OF THE PROPERTY		1,256.00	654.10
	SPECIAL NETT ITEMS			
1	SET FRONT N/S FENDER INNER SHIELD CLIPS (SN)	NOT NECESSARY	38.00	-
- 1	SUNDRY (SN)	NECESSARY	50.00	20.00
	Backs We fil		88.00	20.00
	LABOUR			
	TO DISMANTLE/REFIT THE INNER GARNISHES,INNER LININGS,INNER TRIMS,CUSHION SEAT,CARPET,ETC TO FACILITATE REPAIRS.	NOT NECESSARY	180.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE SAME.		450.00	400.00
	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER, FRONT N/S FENDER, FRONT N/S DOOR.		600.00	590.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	150.00	-
			1,380.00	990.00
-	GRAND TOTAL		2,724.00	1,664.10

RECOMMENDED COST OF LUMP SUM REPAIRS	1,300.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CS/FCI17024017/K1vd3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

XX.S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	15/12/2017 17:25
Date Of Accident	14/12/2017 03:35
Exact Location Of Accident	AYE - TOWARDS JURONG
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD1899B
Insured/Policyholder	
Name Of Registered Owner	PREMIER TAXIS PTE LTD
Co Reg No	200304975H
Email Address	NOEMAIL

Alternative Phone No
Vehicle Particulars

Mobile Phone No

Manufacturer	MERCEDES-BENZ
Model	E220-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident	HIF
time of accident	

HIRED & REWARDS

OFFICE-62148880

Are you claiming under your own insurance policy for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage THIRD PARTY

Fleet Policy YES

Policy Number 5095103893

Cover Note Number

Driver

Name of Driver TAN SOON LIANG

 NRIC No
 \$1261643J

 Date Of Birth
 20/05/1957

 Occupation
 OUTDOOR

 Date Of Driving Pass
 07/09/1975

Driving Experience 42 YEARS AND 3 MONTHS

Gender MALE

Mobile Number +65-90484023

Fax Number

Contact Number

EMail Address NOEMAIL