

Veron Chen (LKKAUTO)

---

**From:** Tan, Rachel <Rachel.Tan@sg.gaig.com>  
**Sent:** Tuesday, 26 December, 2017 1:48 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Claim No: CLMOMVC000002019

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, December 26, 2017 9:54 AM  
**To:** Tan, Rachel <Rachel.Tan@sg.gaig.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Dear Rachel,

Enclosed preliminary revised of vehicle SKX 4989P  
Date of survey: 20/12/2017  
Number of days:5 days

**Kindly provides us the claim number.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 19 December, 2017 10:54 AM  
**To:** 'Tan, Rachel' <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Dear Rachel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 20.12.2017.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

**Sent:** Tuesday, 19 December, 2017 9:29 AM

**To:** [survey@jpknights.com](mailto:survey@jpknights.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Without prejudice

Hi LKK

Please accept assignment to conduct TP PRI.

Attached TP GIA report.

Regards

Rachel Tan

Executive, Motor Claims

Great American Insurance Company

---

**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]

**Sent:** Tuesday, December 19, 2017 9:26 AM

**To:** Tan, Rachel <[Rachel.Tan@sg.gaig.com](mailto:Rachel.Tan@sg.gaig.com)>

**Cc:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>

**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Dear Rachel,

Please arrange for a survey on 20/12/2017 at 11 am.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



BLUE SKIES FOR  
OUR CHILDREN



Visit our  
Facebook page



**CONFIDENTIAL NOTE:** The Information contained in the e-mail is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you for your collaboration.

---

**From:** Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]  
**Sent:** Monday, 18 December, 2017 5:30 PM  
**To:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>  
**Cc:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>  
**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Without prejudice

Hi Sin Hai

Liability is down on our insured.

Warm Regards,

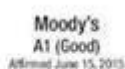
**Rachel Tan**, Executive | P. +65 6804 7846 | [Rachel.tan@sg.gaig.com](mailto:Rachel.tan@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

---

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.



For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

---

**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]  
**Sent:** Monday, December 18, 2017 9:28 AM  
**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>  
**Subject:** RE: 3rd party direct settlement for SKX4989P/ & your insured GW3215Z /DOA:13/12/2017/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle SKX4989P to file a 3rd party claim against your insured vehicle GW3215Z.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



BLUE SKIES FOR  
OUR CHILDREN



Visit our  
Facebook page

**CONFIDENTIAL NOTE:** The Information contained in the e-mail is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you for your collaboration.

---

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

---

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

---

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.