

INS. CASE OWNER:

Muel-Heng

CC 3 / AIG1702 4001, G plb3

LKK:

IDAC:

Surveyor:

XGA

DOI:

ASSIGNMENT

28/12/18

Date / Time:

19/1/19

Registered in Merimen:

19/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SES 5076T

Name of Insured:

YEO TOOMN HIEK

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

16/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN JIAN WEI

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

A7050525658

Policy No.:

210040945-0000

Make / Model:

WISSAN

Place of Accident:

TAMPINES AVE 4

SEA 470TH

INSRS:
WSP:
Tel:
Liability:
RMKS:

VOLKSWAGEN

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

21/12/18
MIT

SEA 470TH - X

SES 5076T - Y

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

21/12/18

After call ltr to OI:

21/12/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Assessed) BOLA S/N No.:

27

If NO to B 28, Ass. Lia:

Repair Cost:

S\$

(

days) X \$100

Cost of Rental (LOR) / hr

S\$

(

days) X \$100

Cost of Use (LOU):

S\$

-

(\$ - x - days)

Cost of Income (LOI):

S\$

-

(\$ - x - days)

2 only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Total Cost

S\$

-

Total:

S\$

3040.06

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Page 1:

S\$

3040.06

Name 1:

Volkswagen Group Singapore Pte Ltd.

Page 2: (Strike if N.A.)

S\$

Name 2:

Page 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
21/1/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

A 3201 \$20

Springer

Xhel

REF: AG

P

ASSIGNMENT

From: _____ Date: 28-12-2017

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKA 4707H

at Workshop m/s Volkswagen

of 1 Kampong Ampat Off Macpherson Rd

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

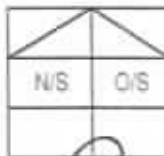
(Client's Record)

Make of Veh: _____

(Policy Condition)

10:30am
Owner waiting

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / FR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKA 4707H Yr Regn: 01 Mar 2011

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Skoda Yeti cc 1197

Colour: white A/C Insured / Std / NI / NA

Sp. Reading: 112179 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: TMBKF 85L 98 6018716

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In/der / Jammed / Leaked / Burnt or

Brake: In/der / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225 / 55 R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A.

Survey held at: w/s

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

R/Bal: 6 mm

L/Bal: 6 mm

D.O.I: 28-12-17

10:30 AM

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 2639.31 (Reol \$ 1960 / 43%).

Date/Time: File Pass to?

☐ : Prel. Report

1) _____

☐ : Final Report

Date/Time: File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photo: _____

Notes: _____

Report Format: _____

Lump Sum / I.B.I: \$ _____

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech. Invs \$

☐ Weekend \$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17024001/pb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 19-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 5076T	Veh. Inspected	SKA 4707H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	15/12/2017	Inspection Date
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

PDI TUAS

PDI TUAS

DAN HO
Mr DAN HO
515A Tampines Central 7
#14-04
Singapore, 521515
Singapore

2 Days.
After repair photos.
Guo Giang - 82880282
28/12/17.

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV026203
Quote No. SER/QUO/17SP0043
QuoteDate 19/12/17
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Skoda Auto	Skoda Yeti	58,970	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKA4707H	TMBKF85L9B6018716	01/03/11	
Engine Code	Labor Type	Engine No.	Model Code
			Skoda Yeti

AIG DIRECT SETTLEMENT
DOA 15/12/2017

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		840 / 2,520.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	B&P ELECT WIRING OR MECH C	1	Time Un		280.00
	Sum Labor				3,280.00
P 5L6807421 9B9	REAR BUMPER / Lot	1	Pieces		947.04
P 5L6807835 U34	SPOILER / scr.	1	Pieces		372.27
	Sum Item				1,319.31

Explanations

P = Proportionately Charged

Payment Terms

Acknowledged by Repairer
Signature:
Date:

No Credit

Sum Labor		3,280.00
Sum Item		1,319.31
Total SGD		4,599.31
7% GST	4,599.31	321.95
Total SGD Incl. GST		4,921.26

Payments to: - BBN - Acc.-No.:

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 12 January 2018 9:56 AM
To: Tang, Shu Shi (VWG Singapore); Guo Qiang (LKKAuto); Hsiao Tong (LKKAuto)
Cc: SUR; Admin A; Zaini (LKK Auto)
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3
Attachments: IMG_9266.jpg; IMG_9267.jpg; IMG_9268.jpg; IMG_9269.jpg; IMG_9270.jpg; IMG_9263.jpg; IMG_9264.jpg; IMG_9265.jpg; SKA4707H - FINALIZED.PDF

Dear Shu Shi,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG17024001/Gpb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Friday, 12 January, 2018 9:36 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SKA4707H - FINALIZED

Hi Guo Qiang,

Please see attached finalization.

COR: As per attached.

DOR: 2 working day.

Please revert, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



Service Order Confirmation

SERVICE ORDER NO.: 175IP0028
CUSTOMER NO.: CV026203
CUSTOMER NAME: DAN HO
TELEPHONE NO.: Mr DAN HO
ADDRESS: 515A Tampines Central 7 #14-04
Singapore

VEH No.: SKA4707H

Order Date: 28/12/17

Reg Date: 01/03/11 KM: 55,970

VIN NO.: TMBKF85L9B6018716 ENGINE NO: SA: Tang Shu Shi

MODEL: Skoda Yeti MODEL NO.: SKODA

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION NETT	1	TU	480		480
2	B&P MACP LABOUR LABOUR	1	UNIT	840		840
3	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
4	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
5	5L6807421 989 REAR BUMPER	1	PCS	947.04		947.04
6	5L6807835 U34 SPOILER	1	PCS	372.27		372.27

Remarks: AIG DIRECT SETTLEMENT

DOA 15/12/2017

SURVEY BY GUO QIANG (LKK)

TP VEHICLE: SK55076T

TOTAL	2,639.31
GST AMOUNT	184.75
TOTAL AMOUNT	2,824.06

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SKA4707H
Vehicle Type :	P10 - Passenger Motor Car
Vehicle Attachment 1 :	With Sun Roof
Vehicle Scheme :	Normal
Vehicle Make :	SKODA
Vehicle Model :	YETI 1.2 TSI AUTO
Chassis No. :	TMBKF85L9B6018716
Propellant :	Petrol
Engine No. :	CBZ211924
Engine Capacity :	1197 cc
Maximum Power Output :	77.0 kW (103 bhp)
Maximum Laden Weight :	1915 kg
Unladen Weight :	1375 kg
Year Of Manufacture :	2010
Original Registration Date :	01 Mar 2011
Lifespan Expiry Date :	-
COE Category :	A - Car (1600cc & below)
Quota Premium :	\$42,999.00
COE Expiry Date :	28 Feb 2021
Road Tax Expiry Date :	28 Feb 2018
PARF Eligibility Expiry Date :	28 Feb 2021
Inspection Due Date :	29 Feb 2020

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 December, 2017 11:42 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Admin A; assignments; Zaini (LKK Auto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKA4707H & SKS5076T ON 15/12/2017
***LKK REF: CC3/AIG17024001/pb3

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 19 December, 2017 11:57 AM
To: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKA4707H & SKS5076T ON 15/12/2017 ***LKK REF: CC3/AIG17024001/pb3

Dear Shu Shi,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange survey.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Tuesday, 19 December, 2017 10:36 AM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQUEST DIRECT SETTLEMENT FOR SKA4707H & SKS5076T ON 15/12/2017

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]

Sent: Tuesday, 19 December, 2017 10:35 AM

To: Tang, Shu Shi (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 2 January, 2018 4:55 PM
To: 'Loh, Chee-Heng'
Subject: 1770505256SG

Hi Chee Heng,

We refer to the above matter.

Kindly assist to upload OI video footage in Merimen for our viewing.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 2 January, 2018 5:18 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: 1770505256SG

Dear Hsiao Tong,

OI video shared in Merimen for your viewing.

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, January 02, 2018 4:55 PM
To: Loh, Chee-Heng
Subject: 1770505256SG

Hi Chee Heng,

We refer to the above matter.

Kindly assist to upload OI video footage in Merimen for our viewing.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 19 January 2018 6:50 PM
To: Hsiao Tong (LKKAuto)
Cc: SUR; Admin A; Zaini (LKK Auto); Guo Qiang (LKKAuto)
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3
Attachments: MyDocument_2018_01_19_06_48_12.pdf

Hi,

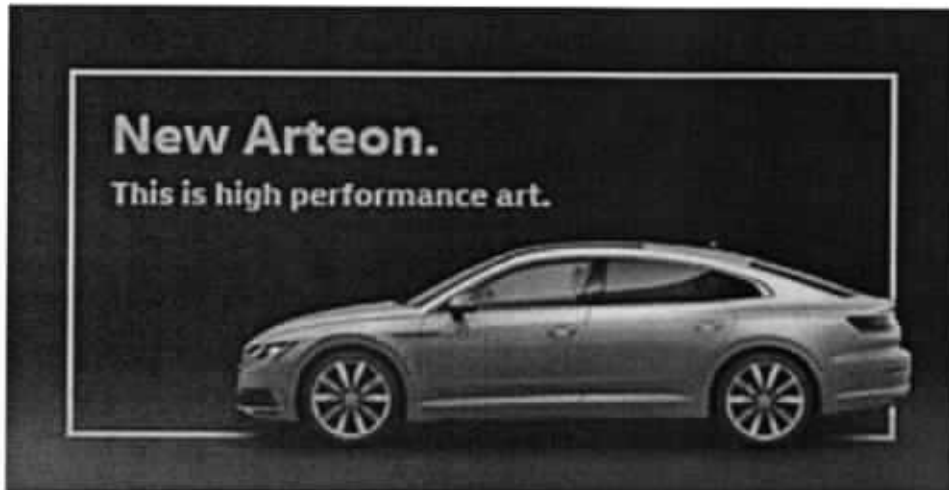
Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 18 January, 2018 7:28 AM
To: Tang, Shu Shi (VWG Singapore)
Cc: SUR; Admin A; Zaini (LKK Auto); Guo Qiang (LKKAuto)
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3

Without Prejudice

Hi,

We refer to your below email.

For COR, finalised amount at P/P **\$2,639.31(before GST) with 2days.**

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 12 January 2018 9:56 AM

To: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3

Dear Shu Shi,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG17024001/Gpb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Friday, 12 January, 2018 9:36 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SKA4707H - FINALIZED

Hi Guo Qiang,

Please see attached finalization.

COR: As per attached.

DOR: 2 working day.

Please revert, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. _ _ _ _ _

Claimant's Vehicle No. SKA47071 _ _ _ _ _

Accident on 15/12/2017 _ _ _ _ _ involving vehicle/s No. SKS 50767 _ _ _ _ _

_ _ _ _ _ along/at Tampines Central 1 _ _ _ _ _

Rt side NOB. _ _ _ _ _

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 2,824.06. Payable to Volkswagen Group Singapore Pte Ltd
-\$240 Volkswagen Group Singapore Pte Ltd
2. Loss-of-Use/
Car Rental S\$ 120 x 2 days Payable to _ _ _ _ _
3. Medical and
Search Fees S\$ 2. Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _ _ _ _ _

Service Adviser Germaine Ong / Tang Shu Shi _ _ _ _ _

Contact No./P. 69223511 / 69223502 _ _ _ _ _



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 January 2018 9:39 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Admin A; Zaini (LKK Auto); Guo Qiang (LKKAuto)
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,824.06 (payable to Volkswagen Group Singapore Pte Ltd)
2. Loss of Rental (2days x \$100.00)(w/GST)	\$ 214.00 (payable to Volkswagen Group Singapore Pte Ltd)
3. LTA/ GIA Search Fee	\$ 2.00 (payable to Volkswagen Group Singapore Pte Ltd)
TOTAL	<u>\$ 3,040.06</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Friday, 19 January 2018 6:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3

Hi,

Please find attached final bill for your processing.

Best Regards,

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 22 January 2018 9:42 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Zaini (LKK Auto); Guo Qiang (LKKAuto)
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3

Hi,

Accepted.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 22 January, 2018 9:39 AM
To: Tang, Shu Shi (VWG Singapore)
Cc: Admin A; Zaini (LKK Auto); Guo Qiang (LKKAuto)
Subject: RE: SKA4707H - FINALIZED *** LKK REF: CC3/AIG17024001/Gpb3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17024001/pb3

26 DECEMBER 2017

YEO TOONG CHEK

BLK 290F BUKIT BATOK STREET 24

#14-115

SINGAPORE 655290

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 5076T & SKA 4707H ON 15/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKA 4707H against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, HO WEE TACK (the third party claimant")
of BLK 515A TAMPINES LENTAKU 7 #14-04 (S) 515A (address), owner
of SKA4707H (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SKA4707H that was damaged pursuant to the accident which occurred
on 15/12/17 (date) along Tampines central 1 Beside uob (location)
involving vehicle no/s SKS 5076T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 5 (day) of 1 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS2874.06 (Repair Cost), SS 214.00 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SKA4707H that was damaged pursuant to the accident which occurred on 15/12/17 (date) along Tampines central 1 Beside UOB (location) involving vehicle no/s SKS 50767. This is pursuant to the inspection conducted on 28/12/17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ho wee Tack ("the third party claimant") of vehicle no. SKA4707H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKA4707H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of Jan (month) 2018 (year)



XGQ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P01786

Biz Reg. No. 33103069E
GST No. M20098503-2

SERVICE ORDER NO: 17SIP0028

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P.L.

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKA4707H

DATE: 13/01/18

Pickup:

VIN NO.: TMBK785LEB8016718

KM: 112,484

GEARBOX CODE:

Engine No.:

MODEL: Skoda Yeti

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AIG DIRECT SETTLEMENT				
	DOA 15/12/2017				
	SURVEY BY GUO QIANG (LKK)				
	TP VEHICLE: SKS5076T				
	Labor				
1	LABOUR	1.00	UNIT	640.00	640.00
2	Tow SVC- Quality Recovery Services	1.00	UNIT		
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
	Item				
5	REAR BUMPER	1.00	PCS	947.04	947.04
6	SPOILER	1.00	PCS	372.27	372.27

Sub Total 2,639.31
GST (7%) AMOUNT 184.75
TOTAL AMOUNT 2,824.06

for Volkswagen Centre Singapore

Customer

Phone : Fax :



19 JAN 2018

Authorized Signatory

81030002

Skyway Motor Pte Ltd

400 Orchard Road #15-06 Singapore 238875

Co. Reg.199904194N

Tax Invoice

Bill To:

CAR RENTAL-SHORT TERM

GST Reg No: 19-9904194-N

Ship To:

HO WEE TACK
BLOCK515A TAMPINES CENTRAL 7
#14-04
SINGAPORE 521515

Invoice No :	CR002368
Date :	03-01-18
Page :	1

Attn:

Phone:

Fax:

SalesPerson	P.O. Number	Date Shipped	Shipped Via	Terms
	RA03010			Net 30th after

Description	Amount (S\$)
RENTAL CHARGES (02 DAYS X \$120) FROM 03/01/2018 TO 05/01/2018 GOLF : SKR6811L RENTAL AGREEMENT : RA03010 DRIVEN BY : HO WEE TACK YOUR REF : SKA4707H RECEIVED 03 JAN 2018 BY: HOE CC 4240	\$224.30

Memo:

Total	\$224.30
Freight	\$0.00
Add: GST	\$15.70
Total Inc GST	\$240.00
Less: Deposit	\$0.00
Balance Due	\$240.00

Authorised Signatory





SKYWAY MOTOR PTE LTD
400 Orchard Road #15-06
Singapore 238875
Tel : 6333 6333 Email : rental@skyway.com.sg
Company Reg. No. 199904194N
GST Reg. No. 199904194N

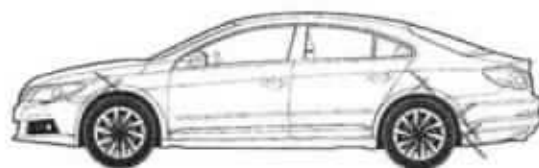
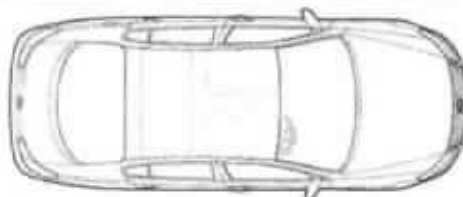
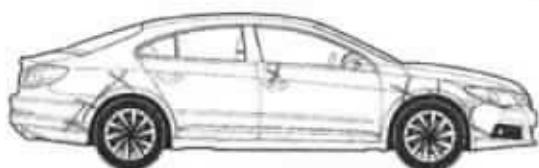
RENTAL AGREEMENT

NO. 03010

BILLING COPY

HIRER'S PARTICULARS	
Owner's Vehicle No.: TND 90711	
Model: Toyota Yaris	
Name: Ho Weng Tack	
Address: 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000	

RENTAL VEHICLE PARTICULARS	
Rental Vehicle No.: TND 90711	
Model: Toyota Yaris	
Collection Out	Date & Time: 21/10/2010 20:00 Mileage Out: 28770
Return In	Date & Time: 21/10/2010 20:00 Mileage In: 28770
Petrol Level: OUT IN	
RENTAL CHARGES	
Months @ \$	per month
Weeks @ \$	per week
Days @ \$ 150	per day \$ 340
Hours @ \$	per hour
ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST) 287 00	
PAYMENT MODE	
<input type="checkbox"/> Master : <input type="checkbox"/> VISA : <input type="checkbox"/> Cash : <input type="checkbox"/> Others :	



Remarks:

CHECKED OUT BY	CHECKED IN BY
----------------	---------------



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-189943

Date of Request: 16/12/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 16/12/2017

Enquiry By: PEARLYN CHEONG

TP Vehicle No: SKS5076T

Accident Date: 15/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS5076T	AIG Asia Pacific Insurance Pte. Ltd.	20/04/2017-19/04/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-189943

Date of Request: 16/12/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 16/12/2017

Enquiry By: PEARLYN CHEONG

TP Vehicle No.: SKS5076T

Accident Date: 15/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express






CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Dec 2017 Edit Reg		28 Dec 2017 00:00 Edit Adj Rpt	S\$2,639.31 Edit Estimates	S\$2,639.31 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		YEO TOONG CHEK, ID: S1472963A							
Main Claimant:		HO WEE TACK, ID: S7815144G							
Vehicle Reg. No.:		SKA4707H	Date of Loss:	15/12/2017 15:00 - :59					
Claim Type:		TP / 1770505256SG	Policy/Cover Note No.:	2100409955					
Vehicle Reg. No. (Insured):		SKS5076T	Policy No. (Claimant):	10284191					
		Excess:							
Repairer:		Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com							
Claimant's Insurer:		Aviva Ltd (HQ) - Tel: (65) 6827 9966							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 29/12/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKA4707H (1770505256SG)**
[SKS5076T]
TP
HO WEE TACK
Dec 15 2017 3:00PM
[YEO TOONG CHEK]
Volkswagen Group Singapore Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	02/01/18 17:17	Video - Accident From:SC - Reg. No: SKS5076T, Claimant: YEO TOONG CHEK											Load MP4				
Letters/Correspondences												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit				
Assessment Reports												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	20/12/17 17:44	Accident Statement From:SC - Reg. No: SKS5076T, Claimant: YEO TOONG CHEK											Load HTM				
Photos/Images												3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
2	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
3	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
4	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
5	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
6	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
7	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
8	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
9	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
10	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
11	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
12	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
13	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
14	22/01/18 09:34	General View											Load JPG	<input checked="" type="checkbox"/>			
15	22/01/18 09:34	Odometer Reading											Load JPG	<input checked="" type="checkbox"/>			
16	22/01/18 09:34	Chassis Number											Load JPG	<input checked="" type="checkbox"/>			
17	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
18	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
19	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
20	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
21	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
22	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
23	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
24	22/01/18 09:34	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/17 11:42	TP ESTIMATE	 Load PDF	
2	19/12/17 11:42	TP GIA REPORT	 Load PDF	
3	29/12/17 15:06	TP ESTIMATE- MARKED	 Load PDF	
4	26/01/18 09:53	WORKSHOP INVOICE	 Load PDF	
5	26/01/18 09:53	AUTHORISATION TO ACT FORM	 Load PDF	
6	26/01/18 09:53	Release Voucher	 Load PDF	
7	26/01/18 09:53	RENTAL RECEIPT	 Load PDF	
8	26/01/18 09:53	GIA SEARCH	 Load PDF	
9	26/01/18 09:53	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS5076T (Insd veh)	Model:	SKODA YETI 1.2 TSI (A)
	SKA4707H (TP veh)		
Date of Accident:	15/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,921.26
Final Repair Cost	:	\$	2,824.06
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	214.00 2 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,040.06

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 3,040.06
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

26 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17024001/GPB3Q2

Date: 26/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100409955
 Claimant Vehicle No: SKA4707H Insured Vehicle No: SKS5076T
 Date of Loss: 15/12/2017 Nature of Claim: TP Claim No: 1770505256SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKA4707H
 Make & Model: SKODA YETI, 1.2 TSI (A) Engine No: CBZ211924
 Reg. Date: 01/03/2011 (Man. Year: 2010) Chassis No: TMBKF85L9B6018716
 Colour: White Odometer: 112179 km
 Engine Capacity: 1197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm
 Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,319.31	1,319.31	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,280.00	1,320.00	1,960.00	59.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,599.31	2,639.31	1,960.00	42.62
+ GST 7.00/7.00% (S\$)	321.95	184.75	137.20	42.62
Nett Amount (S\$)	4,921.26	2,824.06	2,097.20	42.62
+ Car Rental (2.0 x S\$100.00/day + 7.00% GST) (S\$)		214.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,040.06		

INSPECTION

Date of Assignment: 28/12/2017
 Date Inspected: 28/12/2017 Inspected At:

1 KAMPONG AMPAT OFF
 MACPHERSON ROAD
 SINGAPORE 368314
 Repairer: Volkswagen Group Singapore
 Pte Ltd (-)

Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cut	947.04 FS	*947.04 FS
2	1		*SPOILER	Scratched	372.27 FS	*372.27 FS
Total Parts (S\$)					1,319.31	1,319.31

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	PROGRAMMING& CALIBRATION	New	480.00	480.00
3	B&P ELECT WIRING OR MECH C	New	280.00	0.00
Gross Labour Cost (\$\$)			3,280.00	1,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >