

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

16 RA #24-0	Insured Veh. Policy No. Claim No. Assign From Make & Model Engine No.	SKB 8254R Vehicle Parti	Ref: CC3/MSG170 Date: 18-12-2017 Code: MSG :- THIRD PARTY CL/ Veh. Inspected Coverage (\$) Excess (\$) Assign Date culars & Condition		
#24-0 1. 2.	Insured Veh. Policy No. Claim No. Assign From Make & Model Engine No.	Policy Particulars SKB 8254R Vehicle Parti	Code: MSG :- THIRD PARTY CLA Veh. Inspected Coverage (\$) Excess (\$) Assign Date culars & Condition	SKR 6873H 0.00 0.00	
2.	Policy No. Claim No. Assign From Make & Model Engine No.	SKB 8254R Vehicle Parti	:- THIRD PARTY CLA Veh. Inspected Coverage (\$) Excess (\$) Assign Date culars & Condition	SKR 6873H 0.00 0.00	
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2.	Assign From Make & Model Engine No.		Assign Date culars & Condition		
2.	Make & Model Engine No.		culars & Condition	18/12/2017	
	Engine No.				
	Engine No.				
_			c.c	0	
		HIDDEN	Year of Reg.		
19	Chassis No.		Colour		
	Odometer	(*)	Steering		
	Brakes		Modification		
	General				
3.	Spirals Manager	Conditi	ons of Tyres		
		Size	Make	Balance	
_	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descripti	on of Damages		
5.	Hereina Mercer	Genera	l Information		
	Accident Date	13/12/2017	Inspection Date	18/12/2017	
_	Survey held at	NEW HOCK TECK MOTOR PTE	TO SEE A STRUMENT OF THE STRUMENT	12000200 0000000	
	1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883				
5a.	Guiterale Control	R	emarks		

Policy Type: OD / TP / TP RES / TL / EVA Typist Case Handler): Case handler to make sure all Information created by the assignment team are ACCURATE. Admin (Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C Customer Code C Assign From N Assign Date C Veh No (Inspected) C Veh No (Insured) C C D.O.A C Policy No C Claim No Insurance Authorisation (CA /REV/REP) C C Report Type Weekend Charges C Survey held at/Repairer Ν Excess C): Case handler to make sure the surveryor completed all required information. Surveyor (Adman (1) Assignment Form C Vehicle No Regn Month/Year C N . Vehicle Type Make & Model N Engine Capacity. (C.C) C Colour N Odometer. (Sp.Reading) C Chassis No C General Condition Steering N Brake N Modification (Modi) N C Tyre Size Tyre Make N Tyre Balance C C Date of Inspection Survey held N Des. of Damages Ν (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition N C Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C Finalised Amount Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded Check By: Date

Survey Department Check List (Case Handler)

Reference No .: (3/12/56/7073958/ Ag 6

SKR 6873H

Case Handler

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

Attn:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Jasmine Lok Kheng Kwei

Date:

12 Mar 2018

Preliminary Advice

Insured Vehicle No : SKB8254R

TP Vehicle No : SKR6873H

Accident Date

: 13/12/2017

Make

: VOLKSWAGEN JETTA

Assignment Date

: 27/12/2017

Date of Inspection : 18/12/2017

Est. Duration of Repair

: 4.00

Inspection At

: NEW HOCK TECK MOTOR WORKSHOP (HQ)

BLK 1, KAKI BUKIT AVENUE 6 #01-43, AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,811.65
Revised Amount	:S\$	3,251.95
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,251.95
Lump Sum Repair	:S\$	2,600.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 19 December, 2017 5:01 PM

To:

'Jasmine Lok Kheng Kwei'; 'Margaret Loh'

Cc:

Christopher Chionh; KKLau; SUR; Accounts (LKKAuto)

Subject:

DIRECT SURVEY INSPECTION ON WORKSHOP - NEW HOCK TECK MOTOR WORKSHOP, DOA: 13/12/2017, SKR 6873H (TP VEHICLE), SKB 8254R (OI VEHICLE)

SKR6873H GIA.pdf

Attachments:

Dear Jasmine and Margaret,

Please be informed that we had inspected the vehicle SKR 6873H at M/s: NEW HOCK TECK MOTOR WORKSHOP, BLOCK 1, KAKI BUKIT AVE 6 #01-43 SINGAPORE 417883.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type

Singapore NRIC

Owner ID

0627A

Vehicle Details

Vehicle No.

SKR6873H

Vehicle to be Exported

Yes

Intended De-registration Date

16 Dec 2017

Vehicle Make

VOLKSWAGEN

Vehicle Model

JETTA 1.4 TSI A/T ABS D/AIRBAG 2WD

Primary Colour

Black

Manufacturing Year

2014

Engine No.

CAXE81354

Chassis No.

WVWZZZ16ZEM063304

Maximum Power Output

90.0 kW (120 bhp)

Open Market Value

\$19,152.00

Original Registration Date

27 Feb 2015

First Registration Date

27 Feb 2015

Transfer Count

0

Actual ARF Paid

\$9,152.00

Intended PARF Rebate Details

PARF Eligibility

Yes

PARF Eligibility Expiry Date

26 Feb 2025

PARF Rebate Amount

\$6.864.00

Intended COE Rebate Details

COE Expiry Date

26 Feb 2025

COE Category

A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years)

10

QP Paid

\$57,199.00

COE Rebate Amount

\$41,162.00

Total Rebate Amount

\$48,026.00

The information contained herein is correct as at 16 Dec 2017

(Draft)

MVGS17164392 / Volkswagen Centre Singapore - HQ ENTRY DATE & TIME: 14/12/2017 11:35

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report

14/12/2017 11:35

Date Of Accident

13/12/2017 19:50

Exact Location Of Accident

ALONG BALESTIER ROAD

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SKR6873H

Insured/Policyholder

Name Of Registered Owner

TEO BENG HWEE

NRIC No

S6920627A

Email Address

NOEMAIL

Mobile Phone No

(LOCAL) +65-96974873

Alternative Phone No

Office-96974873

Vehicle Particulars

Manufacturer

VOLKSWAGEN

Model

JETTA A6 1.4 TSI DSG 90KW HL

Exact Purpose for which vehicle was being used

at time of accident

PRIVATE

Are you claiming under your own insurance policy

If No. Please state action to be taken

NO

for repair to your vehicle?

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

ALLIED WORLD ASSURANCE COMPANY, LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

BVPPSB0548481700

Cover Note Number

Driver

Name of Driver

TEO BENG HWEE

NRIC No

S6920627A

Date Of Birth

18/06/1969

Occupation

INDOOR

Date Of Driving Pass

26/11/1998

Driving Experience

19 YEARS AND 0 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-96974873

Fax Number

Contact Number

OFFICE-96974873

EMail Address

NOEMAIL

Address

BLK 207B COMPASSVALE LANE

#15-18

Postcode

543207

Was driver an employee of the Insured's

Company

NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

DRIZZLING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes.Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKB8254R

Vehicle Make/Model/Colour

Details Of Properties Name of Driver

CHYE HEE SHING

NRIC/Passport Number

S1759414A

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court order VOLKSWAGEN

Policyholder's Signature Date & Time:

Driver's Signature (if driver is not the policyholder)

Date & Time:

SINGAPORE 8 1 0 3 0 0 0 2

GROUP

NRIC/FIN No.:

Sketch Plan #2

ETCH PLAN	
	I g accident (Jaw).
	1 1 acom
SKR6873	H L D SKB 8254 R
	10 2km
ESCRIBE CIRCUMSTANCES	OF THE ACCIDENT
UN 13/12/17 @	about 19:50 HRE.
There was a	n accident shead and three was a heavy SKB 82542 Change Lave and hit onto my
Your, J will	n to state that the accident happen on
SICR PLSH? LAN	e, thus he needs to change have in order
to move.	
7700 6	
DECLARATION	culars are true in every respect.
/We declare the facegoing parti	GROUP SINGAPORE
to lice bolder's Sign at use	Oriver's Signature Reporting County Assonner's Signature
Policyholder's Signature Date & Time:	() if driver is not the policyholder) Date & Time: Name Name Name NRIC 8 10 3 0 0 0 2

14/12/2017, 11:53 AM

Advian LKK-MS19

20/12/2017



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276 UEN: 201718370K

TEO BENG HWEE Blk 1 Kaki Bukit Ave 6 # 01-43

Singapore 417883

TPMS16

XigoChan.

WVW772167EM063304

13/12/17 Accident date: 13/05/2017

Estimated repair cost for vehicle no: SKR6873H VOLKSWAGEN JETTA 1.4 A '15

S/N	QTY	ITEMS	U/PRICE	AMOUNT
1	1	Rear Bumper &		\$1,322.70
2	8	Rear Bumper Clip ~~	\$6.50	\$52.00
3	1	Rear Bumper Side Retainer Mu		\$52.00
4	1	Rear RH Bumper Reflector Lt		\$105.00
5	1	Rear RH Tail Lamp		\$377.85
6	1	Rear RH Fender Pus		\$1,758.05
7	1	Rear RH Rim 🐼		\$1,144.05
8	1	Rear RH Tyre Re m		\$350.00

2281.94

\$5,161.65 Subtotal:-

Labour charges

To remove & refit reverse sensor

\$100.00 50

To check wheel alignment

\$150.00 8

To check wiring

\$50.00 3

Tuff kote

\$100.00

Panel beating here notify

the Repairer of the following:

. To resurvey before/after spray painting

Spray painting during and over

Third party survey is on a 'V. ft. ... Fire upice' lesss.

"... "—ga imod "nationis" is allowed.

augulementary item(s) in ... 11 -- in inversed and is subject to hear negroval from insurance Company.

Acknowledged by Repairer

Signature:

Date:

970

\$1,650.00

LKK Auto Consultants Pte Ltd (Co. Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/MSG17023958/AQBN2

Date:

13/03/2018

REFERENCE

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A80377982QMX

Claimant

SKR6873H Vehicle No:

Insured Vehicle No:

SKB8254R

Date of Loss:

13/12/2017

Nature of Claim:

TP

Claim No: 542441

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKR6873H

Make & Model:

VOLKSWAGEN JETTA, 1.4 TSI (A)

Engine No: Chassis No: CAXE81354

Reg. Date:

27/02/2015 (Man. Year: 2014)

Odometer:

WVWZZZ16ZEM063304 20990 km

Colour:

Black 1390 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

Yes Engine Modification:

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Pirelli 6 mm Pirelli 6 mm Rear Left Side: Rear Right Side:

Pirelli 6 mm Pirelli 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,161.65	2,281.95	2,879.70	55.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,650.00	970.00	680.00	41.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,811.65	3,251.95	3,559.70	52.26
Approved Total (Overridden) (S\$)		2,600.00		
(S\$)	6,811.65	2,600.00	4,211.65	61.83
+ GST 7.00/7.00% (S\$)	476.82	182.00	294.82	61.83
Nett Amount (SS)	7.288.47	2.782.00	4,506.47	61.83

INSPECTION

Date of Assignment:

27/12/2017

Date Inspected:

18/12/2017 Inspected At:

New Hock Teck Motor Workshop (HQ) Blk 1, Kaki Bukit Avenue 6 #01-43,

AutoBay @ Kaki Bukit Singapore 417883

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference
Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Mar 2018)

Parts: 143 VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKR6873H)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,322.70 F	*1,123.00 FL
2	8		*REAR BUMPER CLIP	Necessary	52.00 F	*30.00 FL
3	1		*REAR BUMPER SIDE RETAINER	Not Necessary	52.00 F	*- FL
4	1		*REAR RH BUMPER REFLECTOR	Cut	105.00 F	*105.00 FL
5	1		*REAR RH TAIL LAMP	Not Necessary	377.85 F	*- FL
6	1		*REAR RH FENDER	Repair	1,758.05 F	*-FL
7	1		*REAR RH RIM	Cut	1,144.05 F	*1,144.05 FL
8	1		*REAR RH TYRE	Not Necessary	350.00 F	*- FL
F=Fra	nchise	part. L=ListIter	mDisc	-		
				Sub Total (S\$)	5,161.65	2,402.05
			- List Item Discount on I	Litems 0.00/5.00% (S\$)	0.00	120.10
				Total Parts (S\$)	5,161.65	2,281.95
			Report was unsubmitted d	uring this print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	60.00
2	TO CHECK WHEEL ALIGNMENT	New	150.00	80.00
3	TO CHECK WIRING	New	50.00	30.00
4	TUFF KOTE	New	100.00	
5	PANEL BEATING	New	500.00	300.00
6	SPRAY PAINTING	New	750.00	500.00
		Gross Labour Cost (S\$)	1,650.00	970.00
	Panert was u	nsubmitted during this print-out.		

< END OF ESTIMATES >