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(Client's Record)	Brake: Inorder Jammed / Leaked / Burnt or
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...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitted	Ins Auth'ed	Status
Main	18 Dec 2017		18 Dec 2017 13:56 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAI	LS		[Created by in	surer]
Insured:	BLUE STAR CONCIERGE PTE LTD), Co. Reg. No.: 2015066920)	
Main Claimant:	AMC AUTOMOBILE PTE LTD, C	o. Reg. No.: 201708093G		
Vehicle Reg. No.:	SJZ5199Y	Date of Loss:	12/12/2017 18:	00 - :59
Claim Type:	TP / SNM17D07083C02/8	Policy/Cover Note No.:	DMHCSN173621 (Comprehensive	2017.200
Vehicle Reg. No. (Insured):	SLN8068L	Policy No. (Claimant):	5094801292	
		Excess:	S\$0.00	
Repairer:	Singlong Motor Services (HQ) K			
Handling Insurer:	China Taiping Insurance (Singa	pore) Pte. Ltd. (HQ) - Tel: (5389 6111 [Handled	by Joel Goh]
Claimant's Insurer:	NTUC Income Insurance Co-ope			
Adjuster:	LKK Auto Consultants Pte Ltd (I	HQ) - Tel: 6256-3561 [Fir	al Rpt due 28/12/2	2017]
Driver/Custodian (Insured):	CHOO WOON CHEE (43 / Female),	NRIC: S7415188D, Tel: +	-6584186686	
Adj Asg. Remarks:	NO ESTIMATES, ASSIGNED FOR W	P PRS		
ASSOCIATED MAIL RECEI	VED		View All	Compose Case Mail
There are no mail for this case	е.			
ALL ASSOCIATED TASKS	3	View All	Search Tasks Create I	New Task Complete
Due Date Priority Ty No results.	pe Task Group Subject Ha	indler Assigned By	Completed On Co	eated On Done

CPc C PAGLAR & CO

ADVOCATES & SOLICITORS UEN NO. 53130985A GST REG NO. M90371275E 50 Chin Swee Road #05-03 Thong Chai Building Singapore 169874

Telephone: (65) 6536 5456 Facsimile: (65) 6836 2195 Email: pri@cpaglar.com.sg

SERVICE OF COURT DOCUMENTS BY FACSIMILE WILL NOT BE ACCEPTED

PLEASE QUOTE OUR FILE REFERENCE WHEN REPLYING

Your Reference:

SLN 8068L

Our Reference:

CP/PRI/SJZ5199/17.sc

Date

18th December 2017

CHINA TAIPING INSURANCE (S) PTE LTD

ATTN: MOTOR CLAIMS DEPT

BY EMAIL

Dear Sirs.

CORRESPONDENCE PURSUANT TO PARAGRAPH 2.9 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES

We refer to your email dated 18th December 2017.

Please note that the said vehicle can be inspected at:

SINGLONG MOTOR SERVICES
Kaki Bukit Autobay
#01-52
Contact No.: 8333 6121 (Ah Yong)

KINDLY REPLY BY EMAIL ONLY: pri@cpaglar.com.sg

Please note that the vehicle will only be available for the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you. All our client's rights are expressly reserved.



C PAGLAR & CO

cc. [Client by Fax 6452 9783 Only] – (SJZ 5199Y)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.

Thank you

Appointed Surveryor (Name & Signature)

Date & Time of Inspection

Form 3

MNA117163863 / National Assessment Centre Services - Ubi ENTRY DATE & TIME: 13/12/2017 11:54

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report

13/12/2017 11:54

Date Of Accident

12/12/2017 18:15

Exact Location Of Accident

TELEGRAPH STREET

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SJZ5199Y

Insured/Policyholder

Name Of Registered Owner

AMC AUTOMOBILE PTE LTD

Co Reg No

201708093G

Email Address

NOEMAIL

Mobile Phone No

Alternative Phone No

Office-91366333

Vehicle Particulars

Manufacturer

HONDA

STREAM

Exact Purpose for which vehicle was being used

at time of accident

AFTER WORK

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

5094801292

Cover Note Number

Driver

Name of Driver

JIMMY KOH LENG KEAT(JIMMY XU LONGJI)

NRIC No

S7201856G

Date Of Birth

16/01/1972

Occupation

OUTDOOR

Date Of Driving Pass

05/05/1992

Driving Experience

25 YEARS AND 7 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-96864428

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

BLK 355 HOUGANG AVE 7 #02-771

Postcode

530355

Was driver an employee of the Insured's

Company

NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - HIRER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident?

YES

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

HOUGANG NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 60 HOUGANG AVE 9 , POSTCODE: 538775 , COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-4890999 - FAX NO: 63128989

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG TELEGRAPH STREET ON THE RIGHT LANE, SUDDENLY VEH B (BEARING NO SLN8068L) WITHOUT STOPPING AT THE STOP LINE, DASHED OUT FROM THE SMALL ROAD BEHIND THE 6 RAFFLES QUAY BUILDING. AS THE RESULT, HER VEH RIGHT FRONT COLLIDED ONTO MY VEH LEFT REAR PORTION.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLN8068L

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

DETAILS OF INJURED PERSON 1

2

Name JIMMY KOH LENG KEAT(JIMMY XU LONGJI)

Approximate Age

Injuries Sustain BACK
Injured person in which vehicle? SJZ5199Y

Were seat belts worn? YES

Was injured conveyed to hospital by ambulance? NO

Address Postcode

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disciosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

AMC AUTOMOBILE

Policyholder's Signature Date & Time: Driver's Signature (if driveris not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

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olicyholder's Signature Driver's Signature Reporting Centre Personnel's Signature	DECLARATION AYTO AUTO OF THE LTD	particulars are true in		4

POLICE REPORT

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case 1	lotified	Est Submitted	Adj Assigned	Adj Rpt		dj Submitted	Ins Auth'ed	Status	
Main	8 Dec 2017		18 Dec 2017 13:56 Edit Adj Rpt	S\$0.00 Edit E	stimates .	\$0.00 View Rpt			for Survey
м	ain		Reference	Γ	Claim Detai	s)	Documents		Show All
CLAIM SUB	FOLDER DE	TAILS		PROPERTY AND ADDRESS.	WINDS AND REAL PROPERTY.	[Created	by insurer]	Ship age of the	State of the last
Insured:	BLUE STA	R CONCIERGE	PTE LTD, Co. Reg.	No.: 2015	06692D	1,0	,		
Main Claimant:			.TD, Co. Reg. No.:						
Vehicle Reg. No.:	SJZ5199	PΥ			Date of Los		18:00 - :59 ns and 18 Days Fro	om LTA Reg Di	ate (Man Yr)
Claim Type:	TP / SNN	117D07083C0	2/8		Policy/Cove Note No.:	er .	MHCSN1736211700 (Comprehensive)		
Vehicle Reg. No. (Insured):	SLN8068L			Policy No. (Claimant)	509480129	5094801292			
					Excess:	5\$0.00			
Repairer:	Singlong	Motor Services	(HQ) Kaki Bukit Aut	tobay, #01	-52, 417883	Kaki Bukit - Tel:			
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. l	td. (HQ)	Tel: 6389 6	111 [Handled	by Joel Goh]		
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd ((HQ) - Tel:					
Adjuster:	28/12/20	Consultants Pto 17]	e Ltd (HQ) - Tel: 62	256-3561	. [Handled b	Teo Cheng M	ing Wilson] [F	inal Rpt du	ie
Driver/Custo dian (Insured):	CHOO WOO	ON CHEE (43 / Fe	emale), NRIC: S74	15188D,	Tel: +65841	86686			
Adj Asg. Remarks:	NO ESTIMA	ATES. ASSIGNED	FOR WP PRS						
ASSOCIATE	D MAIL RE	CEIVED					Viev	v All Comp	ose Case Mai
There are no	mail for this	case.							
ALL ASSOC	IATED TAS	KS⊟				View All Se	earch Tasks Cre	eate New Task	Complete
Due Date	Priority	Type Tasi	k Group Subjec	t Hand	ller Assi	gned By	Completed On	Created C	_

Claim Documents

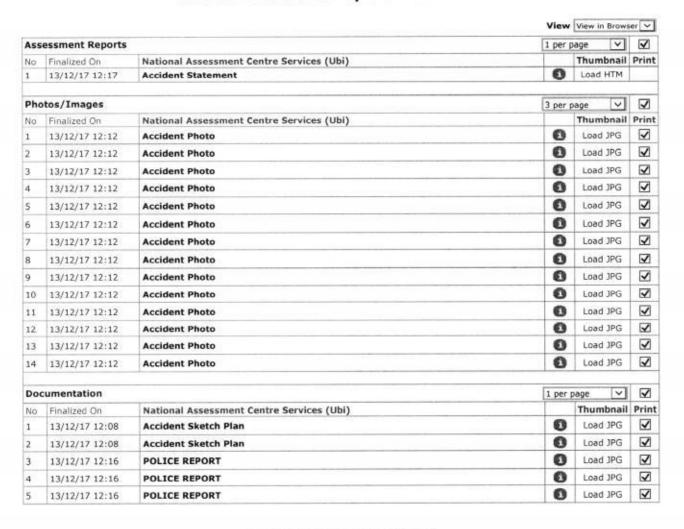
*SJZ5199Y (SNM17D07083C02/8) [SLN8068L] TP

AMC AUTOMOBILE PTE LTD Dec 12 2017 6:00PM [BLUE STAR CONCIERGE PTE LTD] Singlong Motor Services

Ass	essment Reports		1 per	page 🔻	~
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Merimen e-Claims Page 2 of 2

Linked Accident Report Documents



Documents Checklist



LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/CTI17023949/WD3E2

Date:

11/04/2018

REFERENCE

Handling Insurer:

China Taiping Insurance (Singapore) Pte. Ltd.

Policy No:

DMHCSN1736211700

Claimant Vehicle

SJZ5199Y

Insured Vehicle

SLN8068L

No:

No:

Date of Loss:

12/12/2017

Nature of Claim: TP

Claim No:

SNM17D07083C02/8

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJZ5199Y

Make & Model:

HONDA STREAM, 1.8 (A)

Engine No:

R18A12803578

240363 km

Reg. Date:

24/06/2008 (Man. Year: 2008)

Chassis No: Odometer:

JHMRN68408S203578

Colour:

Engine Capacity: 1799 cc Market Value/New Car Price: N/A

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Sum Insured (S\$):

Market Value/New Car Price

General Condition:

Steering (Serviceable): Yes Engine Modification:

Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

215/45 R17

Rear Tyre Size:

215/45 R17

Front Left Side:

Hankook 4 mm

Rear Left Side: Rear Right Side:

Goodyear 4 mm Goodyear 4 mm

Front Right Side: Hankook 4 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

18/12/2017

Date Inspected:

18/12/2017

Inspected At:

Singlong Motor Services (HQ) Kaki Bukit Autobay, #01-52

Singapore 417883

Estimated Period of Repair:

6.0 days

Adjuster: Teo Cheng Ming Wilson

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen ... 11/4/2018

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,900.00 -\$6,900.00

Page 4 of 5

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 11 Apr 2018)

Parts:

M1-MPV

HONDA STREAM 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJZ5199Y)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >