

## Vivian Lau (LKKAuto)

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**From:** Mavis, Chew <Chew.Mavis@aig.com>  
**Sent:** Thursday, 30 August, 2018 2:46 PM  
**To:** Vivian Lau (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)  
**Subject:** RE: AIG ref: #2507044410SG003#023# ,Our Ref: CC6/LCR17023940/Uwa3,Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017

Dear Vivian

Thank you for the TP AVF.

Please proceed to settle at best based on BOLA 27.

Best Regards,

**Ms. Mavis Chew**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1970 | Fax +(65) 6835 7416  
[chew.mavis@aig.com](mailto:chew.mavis@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]  
**Sent:** Tuesday, 28 August, 2018 12:30 PM  
**To:** Mavis, Chew  
**Cc:** Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)  
**Subject:** RE: AIG ref: #2507044410SG003#023# ,Our Ref: CC6/LCR17023940/Uwa3,Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017

Dear Mavis,

We refer to the email below.

Enclosed is TP video ( uploaded via merimen)

Based on TP video, TP swerved to left to avoid hitting the front vehicle. OID cannot stop in time and hit onto TP.

TP propose Bola 18 is not fitted into the accident scenario as is not merging neither from left nor from right.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mavis, Chew [<mailto:Chew.Mavis@aig.com>]

**Sent:** Friday, 17 August, 2018 10:40 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[joylrene@lkkauto.com](mailto:joylrene@lkkauto.com)>

**Subject:** RE: AIG ref: #2507044410SG003#023# ,Our Ref: CC6/LCR17023940/Uwa3,Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017

Hi Vivian

Noted that TPV is equipped with ICC.

Please check with TP if they have AVF too.



Best Regards,

**Ms. Mavis Chew**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419 1970 | Fax +(65) 6835 7416

[chew.mavis@aig.com](mailto:chew.mavis@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Wednesday, 15 August, 2018 11:26 AM

**To:** Mavis, Chew

**Cc:** Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)

**Subject:** RE: AIG ref: #2507044410SG003#023# ,Our Ref: CC6/LCR17023940/Uwa3,Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017

Dear Mavis,

We refer to the email below.

Please be informed that we offer to TP 50%, however TP rejected our offer, counter propose Bola 18 is not fitted into the accident scenario as their client is not merging neither from left nor from right. TP are of the view that the collision of head to rear is more appropriate as per both parties report and sketch.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mavis, Chew [<mailto:Chew.Mavis@aig.com>]

**Sent:** Tuesday, 7 August, 2018 5:21 PM

**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** AIG ref: #2507044410SG003#023# ,Our Ref: CC6/LCR17023940/Uwa3,Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017

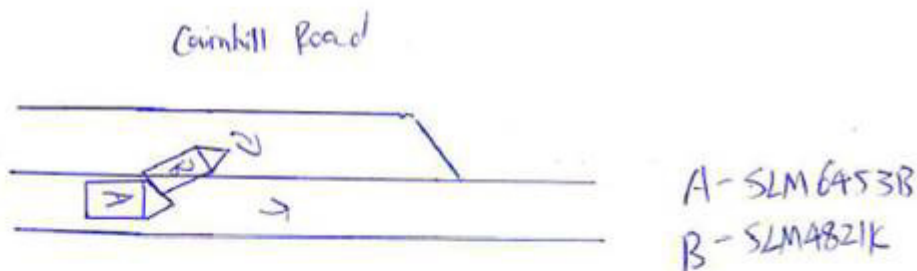
Dear Vivian

Please be informed that our insured's GIA report does not indicate any AVF. Have you attempted settlement based on BOLA 18 – merging lane?

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

|   |
|---|
| I was driving along Cairnhill Road, it was moving to the merging lane, vehicle B suddenly filter to the left and he was jamming brake and could not stop in time and collided in to his right rear portion. |
|---|

Best Regards,

**Ms. Mavis Chew**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Tuesday, 07 August, 2018 9:08 AM

**To:** Mavis, Chew

**Cc:** Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)

**Subject:** Your ref: 2507044410SG, Our Ref: CC6/LCR17023940/Uwa3, Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017

Your ref: 2507044410SG

Our Ref: CC6/LCR17023940/Uwa3

Dear Mavis,

**Accident involving Vehicle SLM 6453B & SLM 4821K on 04/12/2017**

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions.

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

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