

15/12/10

INS CASE OWNER:

Jowyn

CC3/CTI170239211 S42312

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

Sebastian

DOI:

15/12/17

Date / Time:

15/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKG 99815

Name of Insured:

ONG KOK KEONG

Insured Tel No.:

HP: 9389 7875

Excess Sec II : \$S

D.O.A: 14/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SNM17007131C02/1

Policy No.:

DMPCSN3023281700

Make / Model:

BMW 523i - 2.5 (A)

Place of Accident:

TRAFFIC JUNCTION HONGKONG AVE  
4/LOR LOW KOON

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHF 366T



INSRS:

WSP: SMRT (Woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

22/12/17 (Tue)

SHF 366T - X ; SKG 99815 - X

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/01/18 @ 2:00

As per video of hit to TP from left  
see while TP stop & give way to  
Pedestrian. O2 Agree to settle & aware  
NCD issue.

18/01/18 @ 2:03

Sent email to O2.

25/01/18 @ 4:30

File pass to typist to prepare report.

RECEIVED 25 JAN 2018

PRELIMINARY ADVICE Date/Time: 18/12/17

Sent By: Shirley Hwe

18-12-17 Shirley Hwe

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S 3,050

(3 days) Reduction:

\$S

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Tom Lee Lick

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

N11

If NO or B 28, Ass. Lia:

Repair Cost:

\$S 3,050.00

Loss of Rental (LOR):

\$S 332.24

(4.5 days) x

73.85

Loss of Use (LOU):

\$S -

(\$

x days)

Loss of Income (LOI):

\$S 364.86

(\$ 824.45 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$S 5.00

Medical:

\$S -

Disbursement:

\$S -

(e.g. Tow/ Independent)

Legal Cost

\$S -

Total:

\$S 3757.10

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S 3757.10

Name 1:

SMRT Taxis PTE LTD

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

MAG

REF:

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time | Action / Instruction

Date/Time, File Pass to?

1) Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$

☐: Preli. Report☐: Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐: Site Insp (\$☐: Interview (\$☐: Tech. Invs (\$☐: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Veh No:

SHF 366T

Yr Regn:

15/12/2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Chevrolet Epica

C.C

1791

Colour

Maroon

Sp. Reading

656284

Eng/No:

C/No:

K L I L A 6 9 R J B B 1 3 9 1 0 9

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

R/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

14/12/2017

Survey held at

SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

TAX/12/12/2012

Uk.

China Taping

(L/\$3,050.00) (Redt \$,650.00/35%)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg: No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI17023921/Sya3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 18-12-2017



Code : CTI

## Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SKG 9981S	Veh. Inspected	SHF 366T
	Policy No.	DMPCSN3023281700	Coverage (\$)	0.00
	Claim No.	SNM17D07131C02/1	Excess (\$)	0.00
	Assign From		Assign Date	18/12/2017

## Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer	-	Steering
	Brakes		Modification
	General		

## Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

## Description of Damages

4.

## General Information

5.	Accident Date	14/12/2017	Inspection Date	15/12/2017
	Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

## Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/CTI17023921/Sya3

Date: 18.12.2017

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHF 366T**

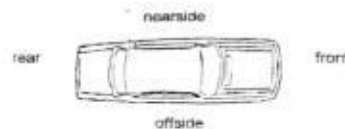
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.12.2017 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	5,514.68
Revised Estimate Amount	: S\$	2,451.20
"Check" Items Amount	: S\$	1,759.50
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

SEBASTIAN YEANG  
Licensed Appraiser

1114.20	44.10
180.00	1098.90
237.60	63.00
7.80	1071.90
21.60	373.50

300.00	376.00
200.00	178.00
200.00	180.00
140.00	178.00
30.00	80.00
20.00	100.00
	90.00
	80.00
	60.00

0.00

0.00

0.00

890.00

1322.00

1561.20 2651.40

4212.60  
1561.20  
2651.40

2212.00  
890.00  
1322.00

0.00  
0.00  
0.00

0.00  
0.00  
0.00

1561.20  
890.00

2451.20

✓

180.00  
44.10  
1098.90  
63.00  
373.50  
1759.50

}

CHECK ITEM

✓

*Buh*

*18/12/12*

*4.13pm*

## Shirley Hiew (LKK Auto)

**From:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 20 December, 2017 10:39 AM  
**To:** Shirley Hiew (LKK Auto); Jas Khine (LKKAuto)  
**Cc:** Vivian Lau (LKKAuto); Admin A; Jowyn Tay  
**Subject:** RE: Direct Settlement - Accident Involving SKG9981S (OI : SNM17D07131C02/1) AND SHF366T (TP : CC3/CTI17023921/Sya3) on 14/12/2017  
**Attachments:** SNM17D07131C02 20171220-TO INSD-APPT OF LKK.pdf; MCCA17164779-SKG9981S.pdf

**Importance:** High

Dear Jas &/or Shirley,

Refer to the said matter.

Please refer to the attached documents.

Thank you.

Regards,

**Jowyn Tay**

Deputy Claims Executive

Motor Division

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

\*\*\*\*\*  
\*\*\*\*\*

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

\*\*\*\*\*  
\*\*\*\*\*

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Monday, 18 December, 2017 5:00 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving SKG9981S (OI : CTI - TBA) AND SHF366T (TP : CC3/CTI17023921/Sya3) on 14/12/2017

## WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHF 366T at SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHF366T
Vehicle to be Exported:	No
Intended De-registration Date:	18 Dec 2017
Vehicle Make:	CHEVROLET
Vehicle Model:	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour:	Maroon
Manufacturing Year:	2012
Engine No.:	Z20S1463234K
Chassis No.:	KL1LA69RJBB138108
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$13,971.00
Original Registration Date:	18 Dec 2012
First Registration Date:	18 Dec 2012
Transfer Count:	0
Actual ARF Paid:	\$13,971.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Dec 2020
PARF Rebate Amount:	\$9,779.00
Intended COE Rebate Details	



COE Expiry Date:	17 Dec 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
QP Paid:	\$47,204.00
COE Rebate Amount:	\$17,676.00
<b>Total Rebate Amount:</b>	<b>\$27,455.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 18 Dec 2017

OK

## SMRT Accident Vehicle Repair Estimates

*Chia Ting*

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF366T  
 Ref. No : TAX/12/17/2080  
 Reg. Date : 18/12/2012  
 Vehicle Type : TAXI  
 Make : CHEVROLET EPICA 2.0 VCDI  
 Model : EPICA-2.0  
 Name of Driver : ANG SOON HAI  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 14/12/2017 09:40:00 AM  
 Accident Reported Date / Time : 14/12/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024093610  
 Special Instruction to ARC, if any :  
 SKG9981S  
 Prepared Date : 14/12/2017 11:37:16 AM



*Sebastian*  
*15/12/2017*  
 - Long Sun Repair.  
 - Question Mark Item Photo.  
 - Photo After Paint.  
 90036121  
 sebastianyeang@lkkauto.com

#### LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : KL1LA69RJBB138108

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	0.00
Total Spray Painting Charges	: 936.00	0.00
Total Material Charges	: 3,302.68	3,370.08
Other Charges	: 600.00	0.00
<b>TOTAL</b>	<b>: 5,514.68</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 5,500.00</b>	<b>0.00</b>
No. of Repair Days	: 5.00	0.00
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sign Off Date	: 14/12/2017 02:40:19 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/12/2017 02:40:19 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00	0.00 300
<b>Total Labour</b>	<b>676.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00 ?	0.00
TO RESPRAY REAR FENDER LH	378.00	0.00 200
<b>Total Spray Painting &amp; Panel Beating</b>	<b>936.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 X
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	0.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
<b>Total Other Costs</b>	<b>600.00</b>	<b>0.00</b>

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace / CRK	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace / CRK	No
96858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Replace / CRK	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace ?	No
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace ?	No
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace ?	No
96632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	10.00	1,071.90	Replace	Replace R	No
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace / NEC	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace / NEC	No
96851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Replace ?	No
<b>TOTAL MATERIALS</b>								<b>4,212.60</b>	<b>4,212.60</b>	
<b>TOTAL MATERIALS(Discounted)</b>								<b>3,302.68</b>	<b>3,370.08</b>	

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

## SMRT Accident Vehicle Repair Estimates

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF366T  
Ref. No : TAX/12/17/2080  
Reg. Date : 18/12/2012  
Vehicle Type : TAXI  
Make : CHEVROLET EPICA 2.0 VCDI  
Model : EPICA 2.0  
Name of Driver : ANG SOON HAI  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 14/12/2017 09:40:00 AM  
Accident Reported Date / Time : 14/12/2017 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Sebastian  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024093610  
Special Instruction to ARC, if any :

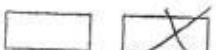
SKG9981S - CHINA TAIPING - LKK  
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL  
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP: 90036121  
LUMPSUM REPAIR

Prepared Date : 14/12/2017 11:37:16 AM

Recording Camera



Radio Antenna

1<sup>st</sup> witness

Date

15-12-17

2<sup>nd</sup> witness

Date

E 1/2 F  
KM 656283

Vehicle to Wega Date In:	14/12	Towing:	
Time In:		Driver:	4688
Wega Job No:	14032/12		
Vehicle sent to SMRT Date In:	15/12/17	Towing:	
Time In:	1620	Driver:	4688
Received by (SMRT):			

**Section B - To be Completed by Service Advisor, Accident Repair Centre**


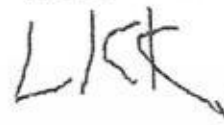
Chassis No : KL1LA69RJBB138108

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	300.00
Total Spray Painting Charges	: 936.00	400.00
Total Material Charges	: 2,512.56	2,178.48
Other Charges	: 600.00	190.00
<b>TOTAL</b>	<b>: 4,724.56</b>	<b>3,068.48</b>
Lum Sum Total	: 4,700.00	3,050.00
No. of Repair Days	: 5.00	3.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 14/12/2017 02:40:19 PM	15/12/2017 02:02:26 PM
		

Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/12/2017 02:40:19 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1712-0563

Invoice No :

Quotation Date : 20/12

Invoice Date :

Invoice Amount :

Prepared Date :



## Section D - Details of Repair Estimates

### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00	300.00 /
<b>Total Labour</b>	<b>676.00</b>	<b>300.00</b>

### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY REAR FENDER LH	378.00	200.00 /
<b>Total Spray Painting &amp; Panel Beating</b>	<b>936.00</b>	<b>400.00</b>

### Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00 <i>nec</i>	140.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>600.00</b>	<b>190.00</b>

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace	No	CRK
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No	DMG
96858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Replace	No	CRK
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Check	No	NW
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace	No	BT
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace	No	CRK
96632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	100.00	0.00	Replace	Repair	No	R
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No	NEC
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No	
96851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Check	No	NW
TOTAL MATERIALS							3,140.70	2,723.10			
TOTAL MATERIALS(Discounted)							2,512.56	2,178.48			

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2723.10 /  
- 202  
2178.48 /  
+ 300.00 /  
+ 590.00 /  


---

3068.48 /  
45 \$3059/- /

6869.40

Sebastian  
28/12/2017.

## Poh Kin (LKKAUTO)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>  
**Sent:** Friday, 22 June 2018 2:53 PM  
**To:** Poh Kin (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2  
**Attachments:** LTA search.pdf  
**Categories:** clear

Dear Poh Kin,

We attach the LTA search as requested.

Please let us have China Taiping's cheque for \$3,757.10 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]  
**Sent:** 11/06/2018 17:13  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2

WITHOUT PREJUDICE

Dear Lee Gek,

Thank you for your acceptance.

Kindly sign the Attached DV and ATA and revert back all original Copy for our necessary action.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Friday, 1 June 2018 4:09 PM  
**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2

Dear Bevan,

We accept your offer of \$3,757.10. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]  
**Sent:** 01/06/2018 15:32  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: URGENT / FINAL REMINDER RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2

WITHOUT PREJUDICE

Dear Lee Gek,

We further to our email below

We propose settlement as follows:

COST OF REPAIR	\$3,050.00
LOSS OF RENTAL (73.83 x 4.5 days)	\$ 332.24
LOSS OF Income (82.19 x 4.5 days)	\$ 369.86
LTA search fee	\$ 5.00
<b>TOTAL</b>	<b>\$3,757.10</b>

Kindly confirm

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

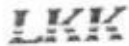
Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** Bevan Lim (LKK Auto)

**Sent:** Friday, 1 June 2018 2:05 PM

**To:** 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)' <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: URGENT / FINAL REMINDER RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your email below.

Kindly hold as we are pending for our principal approval for the mandate.

We will revert back with an offer soonest.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]  
**Sent:** Friday, 1 June 2018 1:44 PM  
**To:** Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>  
**Subject:** URGENT / FINAL REMINDER RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2

**URGENT  
FINAL REMINDER**

Dear Bevan,

We have given the video footage to Jas to prove that your insured is 100% at fault.

Please let us have your offer by **8<sup>th</sup> June 2018**, otherwise please let us have your principal's consent to escalate the matter to GIA. Thanks

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



---

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** 29/03/2018 12:16  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Bevan Lim (LKK Auto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: URGENT / REMINDER RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017 \*\*\* LKK REF: CC3/CTI17023921/Sma3n2

Dear Lee Gek,

Thank you for your email.

Case has been re-assign to Bevan.

**Hi Bevan.**

**Kindly assist. Our ref: CC3/CTI17023921/Sma3n2.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Thursday, 29 March, 2018 12:13 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** URGENT / REMINDER RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017

**URGENT  
REMINDER**

Dear All,

Please let us have your offer in full by **6<sup>th</sup> April 2018**. Thanks

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**From:** Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]  
**Sent:** 17 January 2018 17:26  
**To:** Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017

**WITHOUT PREJUDICE**

Dear Eileen,

We acknowledge received video footage and LTA search.

We will review the matter and will revert to you with our offer soonest possible.

FYI, our insured is reporting only. Kindly refer to below screen shot GIA.



2. This Form must be completed by the Policyholder and/or the Authorised Driver.  
 3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.  
 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.  
 5. Any false reporting may be referred to the Police for investigation.  
 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.  
 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report 14/12/2017 18:23  
 Date Of Accident 14/12/2017 09:45  
 Exact Location Of Accident TRAFFIC JUNCTION HOUGANG AVE 4/LOR LOW KOON  
 Country/State Of Loss SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number SKG9981S  
**Insured/Policyholder**  
 Name Of Registered Owner ONG KOK KEONG  
 NRIC No S  
 Email Address  
 Mobile Phone No (LOCAL) +65-  
 Alternative Phone No OTHERS-

#### Vehicle Particulars

Manufacturer BMW  
 Model 523i-2.5 (A)  
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE  
 Are you claiming under your own insurance policy for repair to your vehicle? NO  
 If No, Please state action to be taken REPORTING ONLY  
 Vehicle Category PRIVATE CAR

#### Insurance Company

Name of Insurance Company CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number DMPCS  
 Cover Note Number

#### Driver

Thank you.

Best Regards,  
 Jas Khine | Case Handler  
 LKK Auto Consultants Pte Ltd  
 Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:eileenbay@smrt.com.sg>]  
**Sent:** Wednesday, 17 January 2018 3:28 PM  
**To:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017

#### WITHOUT PREJUDICE

Dear Jas

We also attached herewith a missing document in our LOD.  
 And does your insured intend to counter claim? Or reporting only?

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

Direct Line +65 6866 2797 | Direct Fax + 65 6368 7421 | [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

60 Woodlands Industrial Park E4

Singapore 757705



**From:** Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 17 January 2018 15:15

**To:** Jas Khine (LKKAUTO) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017

**WITHOUT PREJUDICE**

Dear Jas

Please refer to attached.

Our taxi was already on the left lane. Your insured failed to stop in time and collided onto the rear of our taxi.

Please settle our claim in full.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

Direct Line +65 6866 2797 | Direct Fax + 65 6368 7421 | [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

60 Woodlands Industrial Park E4

Singapore 757705



**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

**Sent:** 17 January 2018 13:25

**To:** Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>

**Subject:** ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017

**WITHOUT PREJUDICE**

Your Ref: TAX/12/17/2080

Our Ref : CC3/CTI17023921/Sya3

Dear Eileen,

**ACCIDENT INVOLVING SHF 366T & SKG 9981S ON 14/12/2017**

We refer to the above matter.

This is a case of conflicting versions where your client reported that his vehicle was rear ended by our insured vehicle while he stopping at pedestrian crossing. However, our insured reported that your client encroached into his lane while turning into Upper Serangoon Road.

Enclosed herewith our insured accident statement for your reference.

Therefore, we would like to request a copy of video footage/scene photos if available for our further review.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI17023921/Sfa3n2

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 03-07-2018



Code : CTI

### Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SKG 9981S	Veh. Inspected	SHF 366T
	Policy No.	DMPCSN3023281700	Coverage (\$)	0.00
	Claim No.	SNM17D07131C02/1	Excess (\$)	0.00
	Assign From		Assign Date	15/12/2017

### Vehicle Particulars & Condition

2.	Make & Model	CHEVROLET EPICA	c.c	1991
	Engine No.	HIDDEN	Year of Reg.	2012
	Chassis No.	KL1LA69RJBB138108	Colour	MAROON
	Odometer	656284	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	FAIR		

### Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre	205/55 R15	FALKEN	6 mm
	L/H Front Tyre	205/55 R15	FALKEN	6 mm
	R/H Rear Tyre	205/55 R15	FALKEN	6 mm
	L/H Rear Tyre	205/55 R15	FALKEN	6 mm

### Description of Damages

4.	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
----	--

### General Information

5.	Accident Date	14/12/2017	Inspection Date	15/12/2017
	Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### Remarks

5a.	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
-----	---

### Estimate Days of Repair

5b.	ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 366T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER RR (DISC 10%)	CRACKED	1,238.00	1,114.20
1	REFLECTOR REFLEX RR LH (DISC 10%)	CRACKED	264.00	237.60
1	BEAM RR BUMPER IMPACT (DISC 10%)	BENT	1,221.00	1,098.90
1	ABSORBER ENGY RR BUMPER (DISC 10%)	CRACKED	70.00	63.00
1	SENSOR REVERSE (SN)	DAMAGED	180.00	180.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 65558888 (SN)	NECESSARY	21.60	21.60
1	BRACKET RR BUMPER SIDE LH	NOT NECESSARY	49.00	-
1	LAMP RR COMBINATION LH	NOT NECESSARY	415.00	-
1	FENDER LH REAR	TO REPAIR SEE LABOUR	1,191.00	-
1	SHIELD REAR BUMPER (SN)	NECESSARY	140.00	140.00
			<b>4,797.40</b>	<b>2,863.10</b>
<b>LABOUR</b>				
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF FENDER LH REAR.		676.00	300.00
	SPRAY PAINT.		936.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	30.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			<b>2,072.00</b>	<b>750.00</b>
<b>GRAND TOTAL</b>			<b>6,869.40</b>	<b>3,613.10</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,050.00</b>

Report Ref No. CC3/CT117023921/Sfa3n2

**YEANG WAI KEEN**  
Automotive Assessor

**HO LEONG CHUAN**  
Automotive Assessor

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