

INS. CASE OWNER:

CC4/EQ11702

LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUJ 9778Y



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Acc:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

DECLARATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Total Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$

Costs of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

(\$

x

days)

Loss of Income (LOI):

\$

(\$

x

days)

Tick only ☐ LOU only☐ LOR + LOU☐ LOR + LOI☐ (Tick only one)

Medical Search:

\$

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Towing Cost:

\$

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Person 1:

\$

Name 1:

Person 2: (Strike if N.A.)

\$

Name 2:

Person 3: (Strike if N.A.)

\$

Name 3:

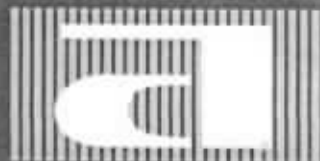
1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP \$160.00

# PRIME CAR RENTAL & TAXI SERVICES PTE LTD



Prime Taxi Office

5, Bencol Place

Singapore 629926

Tel : 6896 2000

Fax : 6862 2628

Email : [primetaxi@singnet.com.sg](mailto:primetaxi@singnet.com.sg)  
Website : [www.primetaxi.com.sg](http://www.primetaxi.com.sg)

Co. Cert. No: 199606293Z  
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2664E

Date : 09.11.2017

To : Whom It May Concern

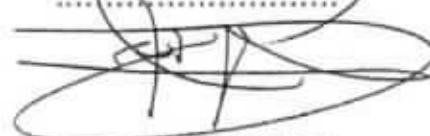
From : Prime Car Rental & Taxi Services Pte Ltd

## RE: LETTER OF CERTIFICATION FOR KHOON SOON TIONG QUINNSTON

This letter serves to confirm that Mr. Khoo Soon Tiong Quinnston, Nric Number S7124522E is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2664E for Singapore Dollar Eighty Two and Cents Ninety (\$82.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely  
  
Mr Chan Kong Loong  
Workshop Manager

## ASSIGNMENT

From: \_\_\_\_\_ Date: 18/12/17

Estimated Cost: \_\_\_\_\_

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To inspect Vehicle No: SLJ 9338 Y

at Workshop m/s TC Auto clinic

of 25 Long Kee Road

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 5-6 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (w/p)

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLJ 9338 Y Yr Regn: 2016 Dec

Type: ☒ M.Capt / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Nissan Qashqai cc 1197

Colour: Silver A/C Insured / Std / NI / NA

Sp Reading: 3691 TiRadio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: SJN FEA J1141723357

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size F: 215/60R17

R: L17

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A.

Survey held at TC

Des. of Damages: ☐ Fnt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Submit

PIP \$4111.52 (Reol \$435.44 / 51%) - excluded check items \$100.88

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)☐ Other: \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$)

Can advise us on the liability and arrange for survey.

Thanks

Auto Wheels Motorworks Pte Ltd  
Louis Ong  
91928963

On Fri, 8 Sep 2017 at 10:27, louisongautowheels@yahoo.com

<louisongautowheels@yahoo.com> wrote:

Hi

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Thanks

Auto Wheels Motorworks Pte Ltd

No 1 Bukit Batok Crescent

WCEGA PLAZA #02-40

Louis Ong  
91928963

---

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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ117023919/T1pb3

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEX SINGAPORE 069110

Date : 18-12-2017



Code : ECI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBF 2322Z	Veh. Inspected	SLJ 9338Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/12/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	14/12/2017	Inspection Date	18/12/2017
Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/EQI17023919/T1pb3

Date: 19.12.2017

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLJ9338Y**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.12.2017 at the premises of M/s TC AutoClinic Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,426.96
Revised Estimate Amount	: S\$	4,111.52
"Check" Items Amount	: S\$	1,120.88
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5-6 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser

Address		
Postcode		
Was driver an employee of the Insured's Company		NO
If No, Relationship of the Driver with the Insured		OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle		
Vehicle		
Insurance Company of Driver's Own Vehicle		
General Information of the Accident		
Type Of Accident		SIDE SWIPE
Weather Conditions		CLEAR
Road Surface		DRY
Other Information		
Was any foreign vehicle involved in this accident?		NO
Was any body injured in the Accident?		NO
Was any other material or property damaged?		YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.		NO
Number of Passengers (Including Driver)		2
Details of Police Action		
Was the accident reported to the police?		NO
If Yes, Please state which Police Station		
Was notice of intended Prosecution given?		NO
If Yes, against whom?		
Circumstances of Accident		
I WAS DRIVING ALONG SENTOSA CASINO DRIVEWAY WITH ONE PASSENGER ON BOARD. SUDDENLY I FELT AN IMPACT AT THE RIGHT SIDE OF MY TAXI. A VEHICLE SKZ2249U CAME OUT FROM CARPARK DRIVEWAY AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.		
Attachment(s)		
Are accident photos available for attachment?		YES
Was there any video captured by Car Camera?		NO
Was there any audio recorded?		NO
DETAILS OF OTHER VEHICLE PROPERTY 1		
Vehicle Registration Number		SKZ2249U
Vehicle Make/Model/Colour		
Details Of Properties		
Name of Driver		UNKNOWN
NRIC/Passport Number		
Contact Number		
Address		
Postcode		
Insurance Company Name		
Nature Of Damage		
No. Of Passenger (Including Driver)		
Details of Witness		
Name		
Phone Number		
Email Address		



TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : LENG KEE  
CONTACT NO : 67038511  
REFERENCE : 234/1C/TCAC/CCR/2017  
DATE : 14-DEC-2017

EQ INSURANCE COMPANY LIMITED  
5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEX S(069110)  
TEL : 62239433  
FAX : 62234190  
ATTN : MOTOR CLAIM MANAGER

OWNER'S NAME : MISS CHAN LI-MEI, KAREN  
ADDRESS : 477 RIVER VALLEY ROAD  
#03-02  
S(248362)  
TELEPHONE NO : 91278832

TYPE OF CLAIM : THIRD PARTY CLAIM  
POLICY NO : 2100496036-00000  
VEHICLE NO : SLJ9338Y  
MODEL CODE : FRLAR8ZJ11UEA--A--  
MODEL/YEAR : NISSAN QASHQAI 1.2  
ENGINE NO : HRA2309715A  
CHASSIS NO : SJNFEAJ11U1723337  
MILEAGE : 3691 KM  
DATE IN : 14/12/2017  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : SHAWN CHUA CHU RONG  
ACCIDENT DATE : 14/12/2017

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanfilah 97495749  
WP

18/12/17 @ 1645

Resurvey before paint

5-6 days.

sur@lkkauto.com.



TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLJ9338Y

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 CONI	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS, INTERROGATION & REPROGRAM MODULE WITH CONSULT	240.00	✓
2 FHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	✓
3 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	240.00	120.
4 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	200.00	✓
5 WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	X
6 ZZ/001	RENEW FRONT BUMPER, LEFT HEADLAMP, HOOD, LEFT FENDER, TRIM, LEFT FOG LAMP & COVER ETC PANELS & REPAIR.	2340.00	1170.
7 ZZ/002	RESPRAY FRONT BUMPER, HOOD, LEFT FENDER, LEFT DOOR ETC	1500.00	750.
8 ZZ/003	<u>QC, RETUNE &amp; CONSULT CHECK</u>		
9 ZZ/004	WASH & VACUUM, POLISH & WAX, SHINE ALL TYRES	130.00	X
TOTAL LABOUR CHARGES		4938.00	



TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLJ9338Y

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	HOOD	F5100-4EAAA	961.40	Rx	
2	LEFT FENDER TRIM	63811-4EADA	483.00	?	
3	LEFT FENDER PROTECTOR	63843-4EADA	87.50	de	
4	FRONT LEFT FENDER	F3101-4EAMB	622.70	bt	
5	ENERGY ABSORBER	62090-4EA1B	195.70	?	
6	LOWER ARMATURE	62030-4EU1A	337.70	?	
7	LEFT ENERGY ABSORBER	62080-4EADC	62.20	?	
8	LEFT BUMPER BRACKET	62223-4EADA	20.90	de	
9	FRONT BUMPER	62022-4EAQH	614.60	de	
10	TOW HOOK COVER	622A0-4EADA	19.30	X NY	
11	LEFT FOG LAMP COVER	62257-4EADC	74.70	cut	
12	LEFT FOG LAMP	26150-8992B			258.00 ?
13	LEFT HEADLAMP	26060-4EADA	559.00	cut	
SUB TOTAL			4038.70	0.00	258.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			807.74	0.00	0.00
GRAND TOTAL			3230.96	0.00	258.00
OVERALL TOTAL			3488.96		

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED



TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLJ933BY

TOTAL LABOUR CHARGES 4938.00  
TOTAL SPARE PARTS CHARGES 3488.96

GRAND TOTAL 8426.96 \* ✓

\* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME :  
SURVEYED DATE :  
AUTHORIZED DATE :  
EXCESS CLAUSE : 0.00  
LIABILITY : 0.00  
REMARKS :

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.





**Nivitha (LKK Auto)**

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Friday, 15 December, 2017 2:20 PM  
**To:** assignments  
**Subject:** FW: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17  
**Attachments:** SLJ9338Y GIA Report.pdf; Front Accident Footage Between SLJ9338Y & GBF2332Z (online-video-cutter.....mp4; Estimate Before Survey.pdf

2:25pm @ 15/12/2017  
vehicle in  
person @ shawn  
Arrange on 18/12/17

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

---

**From:** Janet Tan [mailto:[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)]  
**Sent:** Friday, 15 December, 2017 2:17 PM  
**To:** Shawn Chua / TCAC <[shawnychua@tanchong.com](mailto:shawnychua@tanchong.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>  
**Subject:** RE: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

***Without Prejudice***  
***Save As To Costs***

Dear Shawn,

Our insured has yet to report.

Aside to Catherine,  
Please arrange to attend to the PRS. We shall follow up with insured and revert on liability soonest possible.

Regards,

**Janet Tan**  
Senior Executive | Claims

**eqinsurance**

**EQ Insurance Company Limited**  
5 Maxwell Road | #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

 you've got a friend

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of*



**From:** Shawn Chua / TCAC [<mailto:shawnychua@tanchong.com>]

**Sent:** Friday, December 15, 2017 2:07 PM

**To:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>

**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Subject:** Re: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Good afternoon.

Can I appoint LKK Auto Consultants Pte Ltd as the motor surveyor?

On Fri, Dec 15, 2017 at 1:29 PM, Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)> wrote:

**Without Prejudice**

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155  Contact person : Joey/Joseh	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  <b>Tel: 62934822</b>  <b>Fax: 62963283</b>  <b>Contact Person: Sharon Kho</b>
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108



<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b>  Tel: 63450068  Fax: 63445328  Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims



EQ Insurance Company Limited  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Shawn Chua / TCAC [mailto:[shawnychua@tanchong.com](mailto:shawnychua@tanchong.com)]  
**Sent:** Friday, December 15, 2017 11:30 AM  
**To:** Janet Tan; Bazlin Ahmad; Elaine Cheong; Kelvin Heng / TC AUTO CLINIC  
**Subject:** Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Dear Sir/Madam,

Our customer holds your insured driver, **GBF2322Z** liable for the accident on **14/12/17** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SLJ9338Y**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **14/12/17**. Otherwise our customer will proceed in a manner that he deems fit.

Please arrange for an accident survey as my claimant had left her vehicle at TC AutoClinic Pte Ltd 25 Leng Kee Rd S159097.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SLJ9338Y**.

--

Regards,

Shawn Chua

Service Executive

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: +65 67038515

HP: +65 96450023

Fax: +65 64795019







--  
Regards,

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: +65 67038515  
HP: +65 96450023  
Fax: +65 64795019





## Shu Pei (LKKAuto)

---

**From:** Shawn Chua / TCAC <shawnchua@tanchong.com>  
**Sent:** Tuesday, 26 December, 2017 6:20 PM  
**To:** Janet Tan  
**Cc:** Admin A; Bazlin Ahmad  
**Subject:** Re: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

EQ Insured: **GBF2322Z**  
Our Claimant: **SLJ9338Y**

Good evening.

SLJ9338Y will be withdrawing its 3rd party claim against your insured, GBF2322Z.

We will be assisting SLJ9338Y to recover her excess & loss of use etc later on.

On Fri, Dec 15, 2017 at 2:16 PM, Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)> wrote:

***Without Prejudice***

***Save As To Costs***

Dear Shawn,

Our insured has yet to report.

Aside to Catherine,

Please arrange to attend to the PRS. We shall follow up with insured and revert on liability soonest possible.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6466 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190





*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

**From:** Shawn Chua / TCAC [mailto:[shawnychua@tanchong.com](mailto:shawnychua@tanchong.com)]  
**Sent:** Friday, December 15, 2017 2:07 PM  
**To:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>  
**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>  
**Subject:** Re: Accident Involving SJ9338Y & GBF2322Z On 14/12/17

Good afternoon.

Can I appoint LKK Auto Consultants Pte Ltd as the motor surveyor?

On Fri, Dec 15, 2017 at 1:29 PM, Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)> wrote:

**Without Prejudice**

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155
--	--



<p>Fax: 6849 9155</p> <p>Contact person : Joey/Joseh</p>	<p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p><b>3) LBS Automotive Appraisal Pte Ltd</b></p> <p><b>L.B.S. Auto Consultants Pte Ltd</b></p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p><b>4) Priority Services</b></p> <p><b>Tel: 62934822</b></p> <p><b>Fax: 62963283</b></p> <p><b>Contact Person: Sharon Kho</b></p>
<p><b>5) RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Ricky Teng</p>	<p><b>6) LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p><b>7) Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.





Thank You.

Regards,

**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Shawn Chua / TCAC [<mailto:shawnychua@tanchong.com>]  
**Sent:** Friday, December 15, 2017 11:30 AM  
**To:** Janet Tan; Bazlin Ahmad; Elaine Cheong; Kelvin Heng / TC AUTO CLINIC  
**Subject:** Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Dear Sir/Madam,

Our customer holds your insured driver, **GBF2322Z** liable for the accident on **14/12/17** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SLJ9338Y**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **14/12/17**. Otherwise our customer will proceed in a manner that he deems fit.

Please arrange for an accident survey as my claimant had left her vehicle at **TC AutoClinic Pte Ltd 25 Leng Kee Rd S159097**.



Attached herewith the **GIA Report** and **estimate of repair cost** for **SLJ9338Y**.

Regards,

Shawn Chua

Service Executive

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: +65 67038515

HP: +65 96450023

Fax: +65 64795019



Regards,

Shawn Chua

Service Executive

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore 159097



DID: +65 67038515

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--

Regards,

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: +65 67038515  
HP: +65 96450023  
Fax: +65 64795019





## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 27 December, 2017 11:11 AM  
**To:** 'janet.tan@eqinsurance.com.sg'  
**Cc:** Admin A; 'bazlin.ahmad@eqinsurance.com.sg'  
**Subject:** RE: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17 \*LKK  
REF:CC4/EQI17023919/T1pb3

Your Ref: **GBF2322Z**  
LKK REF:CC4/EQI17023919/T1pb3

Hi Janet,

Further to the below email from third party repairer.

We will proceed to close file and submit our wp report to your good office.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shawn Chua / TCAC [<mailto:shawnychua@tanchong.com>]  
**Sent:** Tuesday, 26 December, 2017 6:20 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>  
**Subject:** Re: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

EQ Insured: **GBF2322Z**  
Our Claimant: **SLJ9338Y**

Good evening,

SLJ9338Y will be withdrawing its 3rd party claim against your insured, GBF2322Z.

We will be assisting SLJ9338Y to recover her excess & loss of use etc later on.

On Fri, Dec 15, 2017 at 2:16 PM, Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)> wrote:

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***Save As To Costs***





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Our insured has yet to report.

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Please arrange to attend to the PRS. We shall follow up with insured and revert on liability soonest possible.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Shawn Chua / TCAC (<mailto:shawnychua@tanchong.com>)

**Sent:** Friday, December 15, 2017 2:07 PM

**To:** Bazlin Ahmad <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>

**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

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<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon Kho
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
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Thank You.

Regards,

**Lynn Ahmad**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**Sent:** Friday, December 15, 2017 11:30 AM  
**To:** Janet Tan; Bazlin Ahmad; Elaine Cheong; Kelvin Heng / TC AUTO CLINIC  
**Subject:** Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Dear Sir/Madam,

Our customer holds your insured driver, **GBF2322Z** liable for the accident on **14/12/17** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SLJ9338Y**.

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Please arrange for an accident survey as my claimant had left her vehicle at **TC AutoClinic Pte Ltd** 25 Leng Kee Rd **S159097**.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SLJ9338Y**.

--

Regards,

Shawn Chua

Service Executive

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: +65 67038515

HP: +65 96450023

Fax: +65 64795019







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Regards,

Shawn Chua

Service Executive

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Singapore 159097

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Shawn Chua

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25 Leng Kee Road

Singapore 159097

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Fax: +65 64795019







# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI17023919/T1pb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 08-01-2018		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBF 2322Z	Veh. Inspected	SLJ 9338Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JANET	Assign Date	18/12/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	NISSAN QASHQAI	c.c	1197	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	SJNFEAJ11U1723337	Colour	SILVER	
Odometer	3691	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/60 R17	GOODYEAR	6 mm	
L/H Front Tyre	215/60 R17	GOODYEAR	6 mm	
R/H Rear Tyre	215/60 R17	GOODYEAR	6 mm	
L/H Rear Tyre	215/60 R17	GOODYEAR	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	14/12/2017	Inspection Date	18/12/2017	
Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 9338Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	HOOD (N)	TO REPAIR SEE LABOUR	961.40	-
1	LEFT FENDER TRIM (N)	* CHECK	483.00	-
1	LEFT FENDER PROTECTOR (N)	DEFORMED	87.50	87.50
1	FRONT LEFT FENDER (N)	BENT	622.70	622.70
1	ENERGY ABSORBER (N)	* CHECK	195.70	-
1	LOWER ARMATURE (N)	* CHECK	337.70	-
1	LEFT ENERGY ABSORBER (N)	* CHECK	62.20	-
1	LEFT BUMPER BRACKET (N)	NECESSARY	20.90	20.90
1	FRONT BUMPER (N)	DEFORMED	614.60	614.60
1	TOW HOOK COVER (N)	NOT NECESSARY	19.30	-
1	LEFT FOG LAMP COVER (N)	CUT	74.70	74.70
1	LEFT HEADLAMP (N)	CUT	559.00	559.00
	LESS 20% DISCOUNT		-807.74	-395.88
			3,230.96	1,583.52
<b>SPECIAL NETT ITEMS</b>				
1	LEFT FOG LAMP (SN)	* CHECK	258.00	-
			258.00	-
<b>LABOUR</b>				
	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS,INTERROGATION & REPROGRAM MODULE WITH CONSULT .		240.00	240.00
	FOCUS & ADJUST H/LAMP ,RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION.		48.00	48.00
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.		240.00	120.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.		200.00	200.00
	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/SHORT CIRCUIT ,REPAIR WHEN NECESSARY.	NOT NECESSARY	240.00	-
	RENEW FRONT BUMPER ,LEFT HEADLAMP ,HOOD ,LEFT FENDER ,TRIM ,LEFT FOG LAMP & COVER ETC PANELS & REPAIR.INCLUSIVE OF THE REPAIR OF HOOD.		2,340.00	1,170.00

Report Ref No. CC4/EQI17023919/T1pb3q2





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	RESPRAY FRONT BUMPER, HOOD, LEFT FENDER, LEFT DOOR ETC.	NOT NECESSARY	1,500.00	750.00
	WASH & VACUUM, POLISH & WAX, SHINE ALL TYRES.		130.00	-
			4,938.00	2,528.00
GRAND TOTAL			8,426.96	4,111.52
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$1,120.88 NETT)				4,111.52

Report Ref No. CC4/EQ17023919/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

