

Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 19 December, 2017 6:07 PM
To: 'Janet Tan'
Cc: Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)
Subject: RE: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17 ***LKK
REF:CC4/EQI17023919/T1pb3
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLJ 9338Y at M/s TC AutoClinic Pte Ltd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 15 December, 2017 2:28 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Friday, 15 December, 2017 2:17 PM
To: Shawn Chua / TCAC <shawnychua@tanchong.com>; Admin A <admin-a@lkkauto.com>
Cc: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Subject: RE: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Without Prejudice
Save As To Costs

Dear Shawn,

Our insured has yet to report.

Aside to Catherine,
Please arrange to attend to the PRS. We shall follow up with insured and revert on liability soonest possible.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shawn Chua / TCAC [<mailto:shawnychua@tanchong.com>]
Sent: Friday, December 15, 2017 2:07 PM
To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>; Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Subject: Re: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Good afternoon.

Can I appoint LKK Auto Consultants Pte Ltd as the motor surveyor?

On Fri, Dec 15, 2017 at 1:29 PM, Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068	

Fax: 63445328	
Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shawn Chua / TCAC [mailto:shawnychua@tanchong.com]

Sent: Friday, December 15, 2017 11:30 AM

To: Janet Tan; Bazlin Ahmad; Elaine Cheong; Kelvin Heng / TC AUTO CLINIC

Subject: Accident Involving SLJ9338Y & GBF2322Z On 14/12/17

Dear Sir/Madam,

Our customer holds your insured driver, **GBF2322Z** liable for the accident on **14/12/17** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SLJ9338Y**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **14/12/17**. Otherwise our customer will proceed in a manner that he deems fit.

Please arrange for an accident survey as my claimant had left her vehicle at **TC AutoClinic Pte Ltd** [25 Leng Kee Rd](#) **S159097**.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SLJ9338Y**.

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Regards,

Shawn Chua

Service Executive

TC AutoClinic Pte Ltd

[25 Leng Kee Road](#)

[Singapore 159097](#)

DID: [+65 67038515](#)

HP: [+65 96450023](#)

Fax: [+65 64795019](#)



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Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
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