

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 23 April 2018 9:21 AM
To: Shu Pei (LKKAUTO); Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Cc: Admin A
Subject: RE: LOD to NTUC - BUS/09/17/5015/AW - SG5135A & XD5018L ON 15/9/2017 ALONG SERANGOON ROAD

Dear Audrey,

Our survey report has submitted to NTUC.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Monday, 23 April 2018 9:18 AM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: LOD to NTUC - BUS/09/17/5015/AW - SG5135A & XD5018L ON 15/9/2017 ALONG SERANGOON ROAD

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
NS/INC17023918/Svbs2	Veron

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]
Sent: Friday, 20 April 2018 6:09 PM

To: motor@income.com.sg; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: LOD to NTUC - BUS/09/17/5015/AW - SG5135A & XD5018L ON 15/9/2017 ALONG SERANGOON ROAD

SMRT : BUS/09/17/5015/AW
NTUC : XD5018L

Dear NTUC Motor Claims Officer,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number **SG5135A**. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,661.03
Loss of Use	\$875
LTA search fee	\$7
Total	\$2,541.03

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- [Survey Report and Bus Photos](#), please retrieve from **NTUC**'s own appointed surveyor **LKK**.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD**.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

