

**Veron Chen (LKKAUTO)**

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 2 November 2018 2:34 PM  
**To:** Admin-D (LKKAUTO)  
**Subject:** FW: BUS/09/17/5015/AW - Accident involving SG5135A and lorry XD5018L on 15 Sept 2017 along Serangoon Road - NTUC : MT/CA/TP/018/0961708-002/CC/LC

[NS/INC17023918/Svbs2](#)

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>  
**Sent:** Friday, 2 November, 2018 2:12 PM  
**To:** 'charlotte.chew@income.com.sg' <charlotte.chew@income.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** BUS/09/17/5015/AW - Accident involving SG5135A and lorry XD5018L on 15 Sept 2017 along Serangoon Road - NTUC : MT/CA/TP/018/0961708-002/CC/LC

SMRT : BUS/09/17/5015/AW

NTUC : MT/CA/TP/018/0961708-002/CC/LC

Dear Charlotte,

We refer to your rejection letter dated 25 April 2018. We are of the view that liability rest fully on your lorry who did the reverse and hit unto our bus. Accident happened only after our bus had stopped and your lorry reversed to hit on.

As we are unable to release bus video footage to any external party ; We sincerely invite you or your representative from your appointed surveyor LKK, to view our bus footage in person at 6 Ang Mo Kio Street 62 Singapore 569140, Monday to Friday, 9am to 5pm, excluding public holidays and weekends. Please let us know your preferred date and time of visit.

**Audrey Woo** | DID : 6556 3521 | FAX : 6481 9221 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140

