### Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 6 July, 2018 5:06 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A; Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND

SHC8305H (TP: LKK REF - CC3/QBE17023916/K1ea3) on 13/12/2017

**Attachments:** XD9154A.pdf

Categories: AGNES

Our ref: VC011028

Hi Mei Kwan

Please find attached as per requested.

regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sq



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Friday, 22 June, 2018 11:36 AM **To:** Jenny Toh <jenny.toh@gbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF -

CC3/QBE17023916/K1ea3) on 13/12/2017

## **URGENT**

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 12 March, 2018 3:41 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

**Cc:** syaheeda.othman@qbe.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF -

CC3/QBE17023916/K1ea3) on 13/12/2017

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 22 January 2018 5:39 PM

To: Jenny Toh < jenny.toh@qbe.com >; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >

Cc: <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; Vic (LKKAuto) <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; Admin A <a href="mailto:syaheeda.othman@qbe.com">admin-a@lkkauto.com</a>; Admin A <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; Vic (LKKAuto) <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; Vic (LKKAuto) <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; Admin A <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; Admin A

CC3/QBE17023916/K1ea3) on 13/12/2017

Dear Jenny,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Friday, 12 January 2018 10:49 AM

To: Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>>

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: FW: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF -

CC3/QBE17023916/K1ea3) on 13/12/2017

Our ref: VC011028

**Dear Shirley** 

Our insured have yet to report, will sent a chaser to them to report.

regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sg



From: Syaheeda Nacah Binte Mohamed Othman

**Sent:** Friday, 12 January, 2018 9:44 AM **To:** Joyce Foo < joyce.foo@qbe.com>

**Cc:** Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>>; Vic

(LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: FW: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF -

CC3/QBE17023916/K1ea3) on 13/12/2017

Hi Joyce,

Please assist.

Thanks,

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a> Visit us on the web at <a href="mailto:www.qbe.com.sg">www.qbe.com.sg</a> From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 11 January, 2018 6:12 PM

**To:** Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>; Jenny Toh <<u>jenny.toh@qbe.com</u>> **Cc:** Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>

**Subject:** RE: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF - CC3/QBE17023916/K1ea3) on 13/12/2017

# **URGENT**

### WITHOUT PREJUDICE

Dear Syaheeda/Jenny,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Tuesday, 2 January 2018 10:14 AM

To: Jenny Toh < jenny.toh@qbe.com>

**Cc:** Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>; Admin A < admin-a@lkkauto.com>

**Subject:** FW: Direct Settlement - Accident Involving XD9154A (OI : QBE - TBA) AND SHC8305H (TP : LKK REF - CC3/QBE17023916/K1ea3) on 13/12/2017

Hi Jenny,

Please assist.

Thanks,

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a> Visit us on the web at <a href="mailto:www.qbe.com.sg">www.qbe.com.sg</a>

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Tuesday, 26 December, 2017 3:48 PM

**To:** Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>; Jenny Toh <<u>jenny.toh@qbe.com</u>> **Cc:** Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>

**Subject:** RE: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF - CC3/QBE17023916/K1ea3) on 13/12/2017

### WITHOUT PREJUDICE

Dear Syaheeda/Jenny,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Tuesday, 19 December, 2017 9:09 AM

To: Jenny Toh <jenny.toh@qbe.com>

**Cc:** Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>>; Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>; Vic

(LKKAuto) < vicalpeh@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: FW: Direct Settlement - Accident Involving XD9154A (OI: QBE - TBA) AND SHC8305H (TP: LKK REF -

CC3/QBE17023916/K1ea3) on 13/12/2017

Hi Jenny,

Please assist.

Thanks.

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: <u>syaheeda.othman@qbe.com</u> Visit us on the web at <u>www.qbe.com.sq</u>

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 18 December, 2017 4:37 PM

**To:** Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>; Jenny Toh <<u>jenny.toh@qbe.com</u>> **Cc:** Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>

**Subject:** Direct Settlement - Accident Involving XD9154A (OI : QBE - TBA) AND SHC8305H (TP : LKK REF - CC3/QBE17023916/K1ea3) on 13/12/2017

### WITHOUT PREJUDICE

Dear Syaheeda,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 8305H at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- · Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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