

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Monday, 2 April, 2018 3:36 PM  
**To:** Joel Goh  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving GR9936M (OI : EQI - DM17HO02808-JG) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017  
**Attachments:** GR9936M.PDF

Dear Joel,

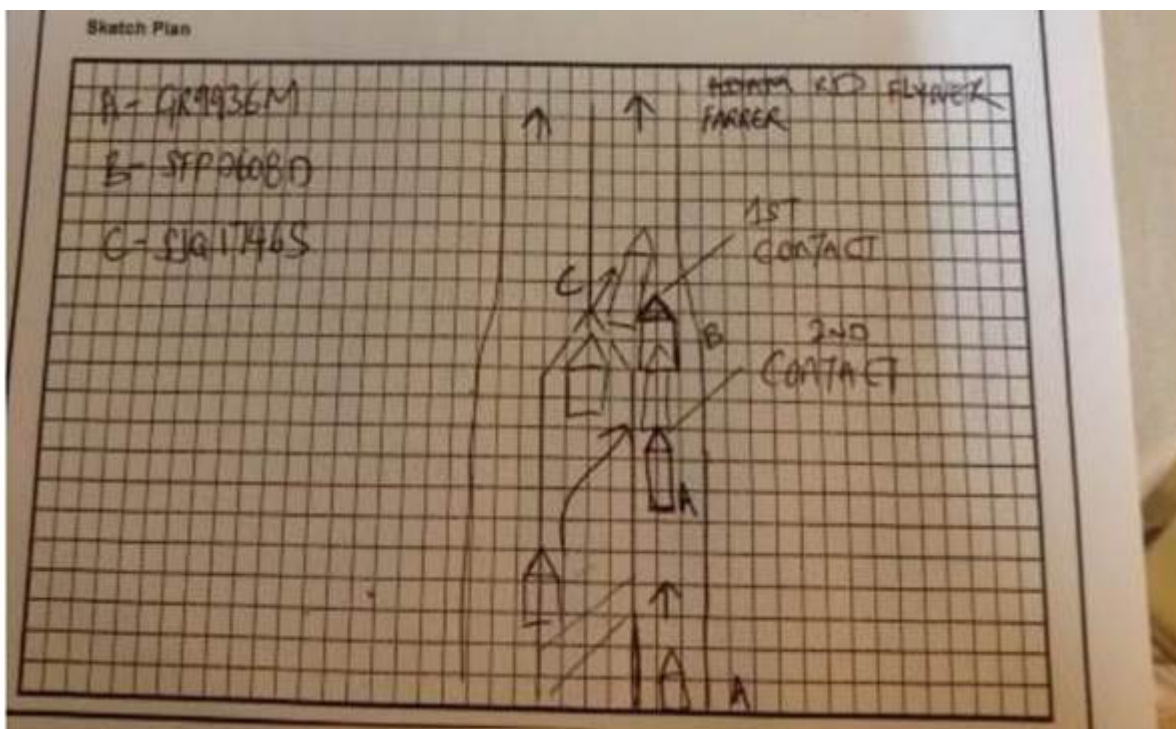
We refer to the subject matter.

It was reported that the accident occurred when the 1<sup>st</sup> vehicle cut into TP lane, causing TP to jammed brakes to avoid collision, but Insured vehicle behind TP could not stop in time and rear-ended TP vehicle. The impact caused TP vehicle to move forward and collided to the 1<sup>st</sup> vehicle.

However, the 1<sup>st</sup> vehicle had signed an admission note stating both Insured and TP vehicle damages will be incurred by the 1<sup>st</sup> vehicle. Please see below.

Kindly advise if we follow Bola 28e or redirect TP claim as the 1<sup>st</sup> vehicle had signed and confirmed that will bear both damages to Insured and TP vehicle.

Thank you.



Insure's Sketch Plan

**ACCIDENT STATEMENT (2000 characters)**

I was slowing down to give way to VEH b who try to cut along the chevron lane. Once she enter my lane, she jammed brake as VEH c suddenly accelerated out I front of her. I was unable to stop on time and collided. However, driver of VEH c aware that her action had caused an accident and admitted her mistake. She also acknowledge my VEH and VEH b to claim against her insurance..

*Insured's Statement*

**Sketch Plan #3**

To Whom It May Concern,

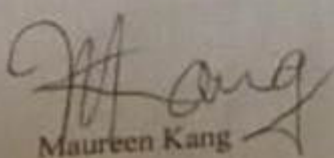
I, Maureen Kang, NRIC S0878773E, was driving along Adam Road at approximately 11.20am on 8 December 2017 when I abruptly changed lanes just before the Adam Road Flyover.

My actions caused an Audi, registration number SFP2608D, to brake suddenly. A van, registration number GR9936M, travelling behind this Audi could not brake in time and hit into the back of the car.

The Audi did contact my car, registration number SJQ1746S, causing minor damage which I will bear the cost of repairs myself.

I acknowledge that both SFP2608D and GR9936M will claim against my auto insurance policy to cover their repairs.

Yours sincerely,

  
Maureen Kang

*1<sup>st</sup> vehicle signed note to undertake repairs to both vehicles.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Monday, 19 March 2018 9:44 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GR9936M (OI : EQI - DM17HO02808-JG) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

Dear Shu Pei

My apologies for the wrong attachment.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Joel Goh

**Sent:** Friday, March 16, 2018 11:23 AM

**To:** 'Shu Pei (LKKAuto)'

**Subject:** RE: Direct Settlement - Accident Involving GR9936M (OI : EQI - DM17HO02808-JG) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Friday, March 16, 2018 11:14 AM

**To:** Joel Goh

**Subject:** RE: Direct Settlement - Accident Involving GR9936M (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

Dear Joel,

We refer to the below email.

Please be informed that OI insured is should be GR 9936M.

Sorry for the inconvenience caused.

Thank you

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

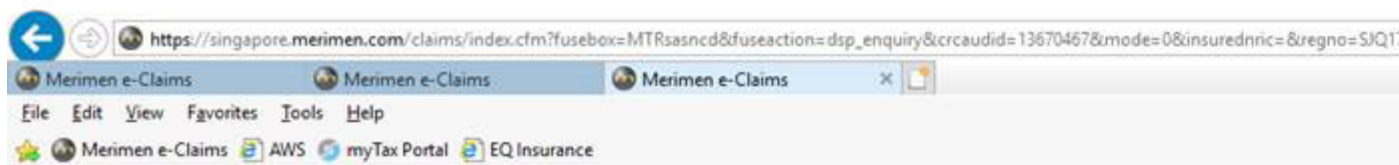
**Sent:** Friday, 16 March 2018 10:07 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJQ1746S (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

Dear Shu Pei

Based on our records, SJQ1746S is not insured with EQ.  
A search reveals that it is insured with AXA.



## NCD Enquiry

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History

### ENQUIRY DETAILS

NRIC/FIN or Co. Reg. No.

Vehicle No.

SJQ1746S

### Policy Details

Req. By	Req. Date	Insured	NRIC/Co Reg No	Vehicle No.	Insurer	Policy No.	Period of Insurance	Cancellation Eff. Date
Joel Goh [EQ Insurance Company Ltd]	16/03/2018 10:04	KANG GILLIAN	S1634103G	SJQ1746S	AXA Insurance Pte Ltd	P1250448	27/04/2017-26/04/2018	

### Accident Reports

Ref. No.	Accident Date	Vehicle Reg. No.	Insured Name	Driver's Name	Driver's IC	Vehicle Make	3rd Party Involve
MSNH17161910	08/12/2017 11:20	SJQ1746S	KANG GILLIAN	KANG MAUREEN VALERIE NEE PAWLE MAUREEN VALERIE	S0878773E	VOLKSWAGEN	Y
	Accident Date	TP Vehicle Reg. No.	TP Vehicle Make				
	08/12/2017 11:10	SFP2608D	AUDI			AXA Insurance P	
	08/12/2017 11:30	GR9936M	HYUNDAI			AXA Insurance P	

### Policy Details

Req. By	Req. Date	Insured	NRIC/Co Reg No	Vehicle No.	Insurer	Policy No.	Period of Insurance	Cancellation Eff. Date
Joel Goh [EQ Insurance Company Ltd]	16/03/2018 10:04	KANG GILLIAN	S1634103G	SJQ1746S	AXA Insurance Pte Ltd	P1250448	27/04/2016-26/04/2017	

### Policy Details

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Joel Goh [EQ Insurance Company Ltd]	16/03/2018 10:04	KANG GILLIAN	S1634103G	SJQ1746S	AXA Insurance Pte Ltd	P1250448	27/04/2015-26/04/2016	

### Policy Details

Req. By	Req. Date	Insured	NRIC/Co Reg No	Vehicle No.	Insurer	Policy No.	Period of Insurance	Cancellation Eff. Date
Joel Goh [EQ Insurance Company Ltd]	16/03/2018 10:04	KANG GILLIAN	S1634103G	SJQ1746S	AXA Insurance Pte Ltd	P1250448	27/04/2014-26/04/2015	

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, March 12, 2018 11:36 AM

**To:** Joel Goh

**Subject:** FW: Direct Settlement - Accident Involving SJQ1746S (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

**WITHOUT PREJUDICE**

Dear Joel,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAUTO)

**Sent:** Tuesday, 13 February 2018 1:56 PM

**To:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJQ1746S (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

**WITHOUT PREJUDICE**

**URGENT**

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAUTO)

**Sent:** Monday, 29 January 2018 11:02 AM

**To:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJQ1746S (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 20 December 2017 3:34 PM

**To:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJQ1746S (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

Attached here with the estimated cost of repair and preliminary advice for your perusal.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 18 December, 2017 5:14 PM

**To:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJQ1746S (OI : EQI - TBA) AND SFP2608D (TP : LKK REF - CC6/EQI17023914/T1hb3) on 08.12.2017

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SFP 2608D at M/s Maximus Racing Pte Ltd.



Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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