

Vivian Lau (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 September, 2018 5:42 PM
To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG; Olivia Lau (LKKAuto); Bryan Ang (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SHD 3207 K & SGA 473 E ON 14-12-2017 Our Ref: 17/17/17/VP05/020284

Dear Vivian

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, 5 September, 2018 4:32 PM
To: ONG LI LI
Cc: MT_Claim_SG; Olivia Lau (LKKAuto); Bryan Ang (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SHD 3207 K & SGA 473 E ON 14-12-2017 Our Ref: 17/17/17/VP05/020284

Your ref: 17/17/17/VP05/020284
LKK ref : CC4/LPC17023912/Dwb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 18 December 2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a junction case. OI making a turn without green arrow. Liability 100%

Summary to offer to third party repairer, Chunni Work Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$17,526.86	\$ 10,700.00
2. Loss of RENTAL (\$ 125.00x 9days)	\$ 1,125.00	\$ 1,125.00 (9days x \$125.00)
3. Loss of Income (\$ 50.00 x 9days)	\$ 450.00	\$ 450.00
GIA SEACH	\$ 2.00	\$ 2.00
Total	\$19,103.86	\$ 12,277.00

**06 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 27 August, 2018 5:30 PM

To: 'ONG LI LI' <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Chunni motor Work <chunnimw@yahoo.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHD 3207 K & SGA 473 E ON 14-12-2017 Our Ref: 17/17/17/VP05/020284

Dear Lili,

As spoken, the previous surveyor no longer in LKK, currently we are looking into the matter.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Monday, 13 August, 2018 10:11 AM

To: Chunni motor Work <chunnimw@yahoo.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SHD 3207 K & SGA 473 E ON 14-12-2017 Our Ref: 17/17/17/VP05/020284

Dear Vivian

Please let us know what's holding you back on this case.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Chunni motor Work [<mailto:chunnimw@yahoo.com.sg>]
Sent: Monday, 13 August, 2018 9:46 AM
To: Vivian Lau (LKKAUTO)
Cc: ONG LI LI
Subject: Re: ACCIDENT INVOLVING SHD 3207 K & SGA 473 E ON 14-12-2017

FINAL NOTICE

On Wednesday, 18 July 2018, 3:57:57 PM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE SAVE AS TO COSTS

We spoke a moment ago.

Kindly revert with your offer of amicable settlement urgently failing which we have no alternative but to hand over this matter to our solicitor to commence legal proceedings against your principals, M/s London Pacific Insurance Bhd and/or their insured.

In view of the cordial relationship existing, we hope that this may be avoided,

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Thursday, 28 June 2018, 3:21:25 PM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Vivian

We refer to our emails of 06-06-2018, 16-05-2018, 09-05-2018, 04-04-2018, 23-03-2018, 17-03-2018 and our client's Letter of Demand dated 29-01-2018

We regret that despite reasonable effort having been made to settle our client's claim amicably, there does not appear to be any reasonable prospect of settlement.

This matter is in the hands of our solicitor and they will be liaising with your principals, M/s Lonpac Insurance Bhd in due course.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Wednesday, 6 June 2018, 3:40:15 PM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Vivian

We refer to our emails of 16-05-2018, 09-05-2018, 04-04-2018, 23-03-2018, 17-03-2018 and our client's Letter of Demand dated 29-01-2018

We regret that despite reasonable effort having been made to settle our client's claim amicably, there does not appear to be any reasonable prospect of settlement.

Please note that we are in processing to hand over this matter to our solicitor to commence legal proceedings against your principal's insured .

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Wednesday, 16 May 2018, 9:47:57 AM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Vivian

We refer to our emails of 09-05-2018, 04-04-2018, 23-03-2018, 17-03-2018 and our client's Letter of Demand dated 29-01-2018

We regret that despite reasonable effort having been made to settle our client's claim amicably, there does not appear to be any reasonable prospect of settlement.

We hereby give 10 clear days notice that our client intends to commence legal proceedings against your principal's insured

In view of the cordial relationship existing, we hope that this may be avoided.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Wednesday, 9 May 2018, 1:31:07 PM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE

Dear Vivian

Our telephone conversation on 13 April 2018 refers.

We trust that by now you should have seek mandate from Ms Ong Lee Lee from M/s Lonpac Insurance Pte Ltd and kindly revert with your offer of an amicable settlement urgent failing which we may consider other options (Litigation) instead of waiting indefinitely for your reply.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Wednesday, 4 April 2018, 5:04:50 PM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE

Dear Vivian

We refer to our email below.

We trust that by now you should have seek mandate from Ms Ong Lee Lee from M/s Lonpac Insurance Pte Ltd and kindly revert with your offer of an amicable settlement soonest possible.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Friday, 23 March 2018, 5:27:04 PM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE

Dear Vivian

Our telephone conversation refers.

This is Direct Settlement, kindly reciprocate to expedite this matter and revert with your offer of an amicable settlement as soon as possible.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Saturday, 17 March 2018, 10:59:59 AM SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : SGA 473 E (Lonpac)
Our Ref : SHD 3207 K (141217)

WITHOUT PREJUDICE

Dear Vivian

We refer to the above cited accident.

We were informed by Ms Ong Li Li from M/s Lonpac Insurance Bhd on 15-03-2018 to deal this property damage claim directly with you

Kindly expedite this matter and revert with your offer of an amicable settlement as soon as possible.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

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