

Zaini (LKK Auto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 25 January 2018 3:45 PM
To: Zaini (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: <Seek mandate> RE: Direct Settlement - Accident Involving YP6431U (OI : QBE - VC010989) AND SHC2332T (TP : LKK REF - CC3/QBE17023907/K1ka3) on 13/12/2017

Follow Up Flag: Follow up
Flag Status: Flagged

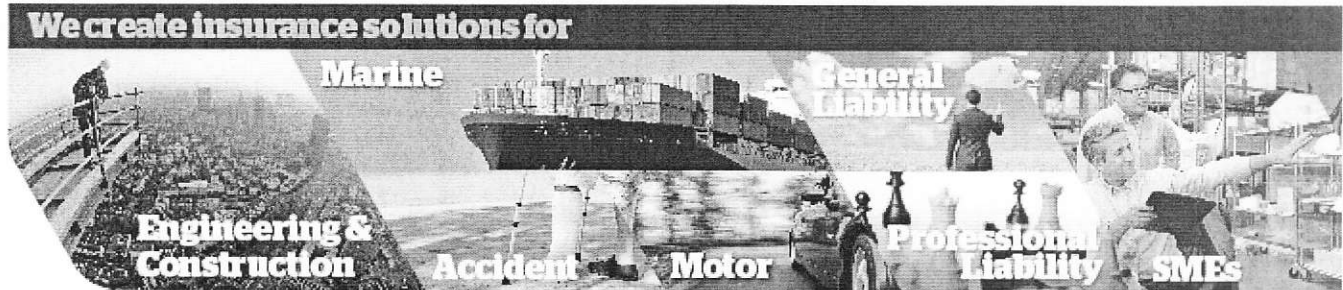
Hi Zaini

Please proceed to settle as recommended.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]
Sent: Thursday, 25 January, 2018 11:08 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>
Subject: <Seek mandate> RE: Direct Settlement - Accident Involving YP6431U (OI : QBE - VC010989) AND SHC2332T (TP : LKK REF - CC3/QBE17023907/K1ka3) on 13/12/2017

WITHOUT PREJUDICE

Your ref : VC010989
Our ref : CC3/QBE17023907/K1ka3

Dear Syaheeda,

ACCIDENT INVOLVING YP 6431U & SHC 2332T ON 13/12/2017

We refer to the above matter.

This is a head to rear collision. As such, liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 4,955.36 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,481.06	\$ 4,012.50
2. Loss of Rental (6days x \$106.81)	\$ 640.86	\$ 640.86 (6days x \$106.81)
3. Loss of Income(6days x \$80.00)	\$ 480.00	\$ 300.00 (6days x \$50.00)
4. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 9,603.92	<u>\$ 4,955.36</u>

***05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 19 December 2017 9:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YP6431U (OI : QBE - VC010989) AND SHC2332T (TP : LKK REF - CC3/QBE17023907/K1ka3) on 13/12/2017

Dear Mei Kwan,

Our claim ref : VC010989

Attached GIA report.

Thanks,

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

DID: +6477 1130 Fax : +6533 3270

Email: syaheeda.othman@qbe.com

Visit us on the web at www.qbe.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE17023907/K1ka3n2

27 DECEMBER 2017

COSMOPOLITAN ENGRG SERVICES

4 LOYANG WALK

SINGAPORE 508787

ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING YP 6431U AND SHC 2332T ON 13.12.2017

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini

Case Handler

ØID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. *QBE Insurance (Singapore)Pte Ltd
(Motor Claims Dept)*

Our Ref : T 1217/ SHC2332T /WT(st)

Date : 29-Dec-17

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2332T YOUR INSURED YP 6431U
AND OTHER ON 13.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC2332T** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **YP 6431U** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,012.50
2	6 days Loss of Rental @ \$ 106.81 per day	\$ 640.86
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,658.71

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 5,138.71

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopied photographs 6 pcs.
b) LTA search slip/s of : YP 6431U
c) GIA / Police report/s of : SHC2332T
d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC2332T , YP 6431U
PARKING LOT AT YISHUN INDUSTRIAL PARK A****ON 13-Dec-17 14:35**

I / We

WOO TUCK PEW(Hirer) NRIC No.: **S1303136C**

and/or

(Relief) NRIC No.:

Taxi Number

SHC2332T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

14-Dec-2017

Name of Hirer

WOO TUCK PEW

Hirer NRIC

S1303136C

Signature :



Address

**703 YISHUN AVENUE 5 #12-258
760703**

Contact No.

86099218

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SHC2332T
Our Reference : VC010989

I/We, COMFORT TRANSPORTATION PTE LTD do hereby acknowledge the sum of Singapore Dollars: Four Thousand Eight Hundred Eighty Only (S\$4,880.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'COSMOPOLITAN ENGRG SERVICES', over damage to my/our vehicle SHC 2332T from an accident involving YP 6431U at/along YISHUN INDUSTRIAL PARK A, which occurred on 13 December 2017 at about 1445hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'COSMOPOLITAN ENGRG SERVICES', from all claims, demands or action of damages as a result of the said accident.


Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 9th of (month) February (year) 2017

Signature 

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
Claimant's Name 59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No. _____

Witness's Signature 

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
Witness's Name 59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No. _____

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Address

Company stamp if applicable

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

TAX INVOICE

8010056

QBE INSURANCE (INT'L)LTD

29-10 1 RAFFLES QUAY SOUTH TOWER
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO
SHC2332T

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
07.10.2010

CHASSIS CODE
KMHE41VMAA794100

INV. NO/DATE
91348140 27.12.2017

JOB NO.
305097899

ODOMETER READING

JOB TYPE

Description : 3P 13.12.17

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,750.00
Add GST @ 7.000 %	262.50
Total Invoice amount	4,012.50

Issued by : CHEWBEELENG 27.12.2017 11:01:21
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT17120489

Date: 27 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/12/2017 @ 14:35 hrs
ALONG PARKING LOT AT YISHUN INDUSTRIAL PARK A
INVOLVING YP 6431U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2332T** (the "Taxi"). The Taxi was hired to **WOO TUCK PEW IC NO S1303136C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SAC 2332T

记录规则

。请在换班前将里数记录在簿上。记录里数时，点后的数字。

以撕掉记录簿内的任何页数。

理局管理局官员随时检查。

收好报告。

记录簿的工友，采取纪律行动。

必须注明在簿子内。工友必须保存一切有关的

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
12/12/17	Woo T. P.			0930	1800
13/12/17	Woo T. P.	720337		1945	2350
		720363		0000	0310
		720611		0837	2335
14/12/17	Woo A. P.	720743		0355	1155
	Joy Anga 12/8			1155	
14-12-17	Accident	14	14	1155	-
19-12-17	Depart		14	1645	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YP6431U	13 Dec 2017 / 14:35:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHC2332T