

ASS. REC BY:

REF

cs/Lpc17023906/Krd322

Special Instructions

Survivor

Kenneth

Minimen

From (Person)

Ong Li Li

ASSIGNMENT (Office)

of Lpc

Date/Time 18/12/17 @ 8:55am

Estimated Cost

Bill to

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No.

SL 8264 Y

Insured

at Workshop no.

Cheng Hoe Motor (Yishun)

Tel

67556142

of 31k 1019, # 01-374/382 Yishun Ind Prk A

Policy No. Z17VPO5616470

Claim No. 17/12/17/VPO5/020282

Sum Insured

Excess

Make of Veh:

(Client's Record)

D.O.A. 13/12/17

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time 9:00am @ 18/12/17

Person Contacted

June

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SL 8264 Y-X

19/12/17

Sort poli through, minimen, seek mandate

20/12/17

Mandate appax; Inform repairer proceed to repair

10/5

& 9135.80 Confirm E-Shop x

ASS. REC. BY:

REF:

LPC /

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: \$ 62k

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

06 days

Res.: Yes or No

Lum Sum: _____

13.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SLC 8264Y

Yr Regn: _____

11, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

M. C180k

c.c.

1517

Colour _____

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading _____

84644

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

W00 2040452A 454 966

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modl: NII / S/Rim / STD A/Rim or _____

Tyre Size: _____

F: _____

225/45R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. _____

9

mm

R/Bal. _____

8

mm

L/Bal. _____

9

mm

L/Bal. _____

8

mm

D.O.A. _____

13/12/17

D.O.I. _____

18/12/17

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

FR O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/12 File pass to Catherine

Revised \$9101.30 with E.Rdn
(Red: \$504.75, 5%)

RECEIVED 3 JUL 2018

Date/Time, File Pass to?

1) typist

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 2

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format: TP

Lump Sum / I.B.I. (\$) 9101.30

17043A
50
50+50+50
14
110240

(457)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Ins. Auth'd	Status
Main	17 Dec 2017 Sendback Est	17 Dec 2017 14:37 S\$8,488.25	18 Dec 2017 08:55 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	TENG BOON CHONG, ID: S7531665H		
Vehicle Reg. No.:	SLL8264Y	Date of Loss:	13/12/2017 21:00 - :59
Claim Type:	OD / 17/17/17/VP05/020282	Policy/Cover Note No.:	Z17VP05016470 (Comprehensive) Coverage: 07/12/2017 - 06/12/2018
		Excess:	S\$0.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Ong Li Li - 62799254]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 28/12/2017]		
Driver/Custodian:	TENG BOON CHONG (42 / Male), NRIC: S7531665H		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CS/LPC17023906/Krd3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 18-12-2017		
		Code : LPC2		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected	SLL 8264Y	
Policy No.	Z17VP05016470	Coverage (\$)	0.00	
Claim No.	17/17/17/VP05/020282	Excess (\$)	0.00	
Assign From	MERIMEN (ONG LI LI)	Assign Date	18/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/12/2017	Inspection Date	18/12/2017	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Li Li

Date: 19 Dec 2017

Preliminary Advice

Vehicle No	: SLL8264Y	Accident Date	: 13/12/2017
Make	: MERCEDES-BENZ C180	Policy No.	: Z17VP05016470
Assignment Date	: 18/12/2017	Excess	: S\$0.00
Date of Inspection	: 18/12/2017	Est. Duration of Repair	: 6.00
Inspection At	: CHENG HOE MOTOR PTE LTD (YISHUN) BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A SINGAPORE 768761		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,488.25
Revised Amount	:S\$	7,070.45
Check Items (Estimated)	:S\$	1,131.50
Total	:S\$	8,201.95

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	62,000.00
COE / PARF Rebate	:S\$	29,127.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,873.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Accident Photo



Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Wednesday, December 20, 2017 11:00 AM
To: 'chmotor@singnet.com.sg'
Cc: SUR
Subject: SLL 8264Y LPC OD DOA : 13.12.2017

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLL 8264Y (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Janice Lee (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, December 20, 2017 11:14 AM
To: assignments; SUR; Janice Lee (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: OD SLL8264Y (17/17/17/VP05/020282)

Dear Janice

As spoken, please proceed to authorise OD repairs as per your surveyor's adjustment if the damages are consistent & within repair limit.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Monday, 18 December, 2017 9:02 AM
To: assignments@lkkauto.com; 'SUR' (sur@lkkauto.com)
Cc: MT_Claim_SG
Subject: OD SLL8264Y (17/17/17/VP05/020282)

Dear LKK

Please refer to Merimen and attend to the OD survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Janice Lee (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, December 19, 2017 5:55 PM
To: DAREN HO SHU WEI; MT_Claim_SG; June Phua (junephua@singnet.com.sg); Janice Lee (LKKAUTO)
Cc: BRYAN HO HOCK KHOON; YVONNE KOH JIA XIN
Subject: RE: Urgent help needed: SLL8264Y Z17VP05016470 Our Ref: 17/17/17/VP05/020282
Attachments: 19122017173611.pdf

Dear Daren

Please see attached for our letter which is self-explanatory.

FYI, we have received the OD claim on yesterday (Monday) as Sunday is not a working day.

We will inform our surveyor/workshop to expedite on the matter.

Dear June(Cheng Hoe)

Please take note of Insured's request and advise him accordingly.

Dear Janice (LKK)

Please submit full report asap.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: DAREN HO SHU WEI
Sent: Tuesday, 19 December, 2017 5:15 PM
To: MT_Claim_SG
Cc: BRYAN HO HOCK KHOON; YVONNE KOH JIA XIN
Subject: FW: Urgent help needed: SLL8264Y Z17VP05016470

Dear Officers,

Appreciate if you could assist on the claims status as below.

Thanks and best regards,
Daren Ho | Business Development Department



LONPAC INSURANCE

300 Beach Road #17-04/07 The Concourse Singapore 199555



SURVEY REQUEST

To: Crawford STA HS Unique LKK Priority AutoProbe
 Fax: 224-8869 454-8422 454-3503 858-4193 256-4315 296-3283 269-1446

From: Low Yong Yeow
 Of: HSBC Insurance (Singapore) Pte Ltd

Tel: 6319-3928
 Fax: 6732-9857

☒ Own damage claim ☐ Third party claim ☐ Re-inspection

Insured Vehicle: SJT 6868A
 Our reference no: YY/SJT6868A
 Policy Number: 11552858
 TP Vehicle: _____

Date / Time: 17 / 1 / 2012
 Accident Date: 15 / 1 / 2012
 Sum Insured: New for Old / MV

Excess

Basic	Named Driver	Other Driver	Y/I Driver	Total
<u>2000</u> (full / half / no waiver)	<u>-</u>	<u>500</u>	<u>-</u>	<u>2,500</u>

Survey Location: VOLKSWAGEN

Contact Person: _____

Contact No: _____

Instruction:

- ☒ Authorize if in order ☐ Without prejudice ☐ Please revert
☐ Feedback on market & salvage value ☐ Carry out site inspection
☐ Provide vehicle registration card and COE card ☐ Sent photos immediately
☐ Invite appointed workshops to quote ☐ Collect documents

The followings are attached:

- ☒ Repair estimate prepared by workshop
☐ Vehicle registration card / COE card

☒ GIA form / police report

Remarks:

► To email Prelim Advice & photographs to Yong Yeow at yongyeowlow@hsbc.com.sg

Tel : (65) 6250 7388 (Ext: 208)

DID : (65) 6279 9208

Fax : (65) 6296 3767

Savvy employers choose Lonpac Maid CarePlus!

Ask me about our ENHANCED benefits today!



From: Teng Chai Hoon Vevain [<mailto:vevainteng@ippfa.com>]

Sent: Tuesday, 19 December, 2017 5:08 PM

To: DAREN HO SHU WEI

Cc: BRYAN HO HOCK KHOON

Subject: Urgent help needed: SLL8264Y Z17VP05016470

Hi daren,

I spoke to bryan awhile ago and understand from him that he is currently on leave till 2018.

I explained to him i needed urgent assistance on the below matter and he asked me to drop ya an email

My client has an accident last week and had sent his car SLL8264Y Cheng Hoe in Yishun industrial. He was informed that by right the surveyor from lonpac will head to survey the damage, unfortunately the workshop said that the surveyor only went on mon and till today the workshop is still pending for the green light from lonpac.

Coincidentally this client will be travelling overseas next tues night 27th dec till 14th jan and is concerned whether he will be able to collect his car back before that.

Hence, i am writing in to request assistance from you to assist on this matter and help expedite the whole process so tbag client is able to collect his car before his trip.

Your strong support will be very much appreciated.

Best regards,
Vevain teng
90108947

Sent from my Samsung Galaxy smartphone.

DISCLAIMER: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: S7966817F

Vehicle Details

Vehicle No.: SJT6868A

Vehicle to be Exported: Yes

Intended De-registration
Date: 17 Jan 2012

Vehicle Make: VOLKSWAGEN

Vehicle Model: GOLF GTI 2.0L AT 5DR 5K19V3

Primary Colour: Blue

Manufacturing Year: 2009

Engine No.: CCZ013750

Chassis No.: WWWZZZ1KZ9W547802

Open Market Value: \$32,082.00

Original Registration
Date: 19 Aug 2009

First Registration Date: 19 Aug 2009

Transfer Count: 0

Actual ARF Paid: \$32,082.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 18 Aug 2019

PARF Rebate Amount: \$24,061.00

Intended COE Rebate Details

COE Expiry Date: 18 Aug 2019

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$17,501.00

COE Rebate Amount: \$12,745.00

Total Rebate Amount: \$36,806.00

The information contained herein is correct as at 17 Jan 2012

OK

Land Transport Authority

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Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 6.0 SP3 and above. 800 X 600 resolution

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張建福 (機件) 拖車服務
TEO KIAN HOCK (CHEE CHEN) TOWING SERVICES

Mailing Address: 40 Cactus Road, Singapore 809597

Tel: 6858 4067 Fax: 6854 0407

廿四小時服務 24 HOURS SERVICE

Reg. No. 413736/00L

CASH SALE / WORK ORDER

No. 17720

Date: 14/12/2017

寶號

Messrs: cheng hoe 1019 Yishun Ind PA #01-374

車號

Vehicle No: SL 8264 Y

車型

Model No: Mercedes

由

From: 106 Woodland Ave 5

到

To: cheng hoe Yishun

時間 (日/夜)

Time (day/night):

其他

Others: use king dolly

CASH \$: 120/-

CHEQUE:

經手人

Authorised by:



收貨人

Received by:

注意: 本公司對所拖之車輛, 在運行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Li Li

Date: 02 Jul 2018

Preliminary Advice

Vehicle No	: SLL8264Y	Accident Date	: 13/12/2017
Make	: MERCEDES-BENZ C180	Policy No.	: Z17VP05016470
Assignment Date	: 18/12/2017	Excess	: S\$0.00
Date of Inspection	: 18/12/2017	Est. Duration of Repair	: 6.00
Inspection At	: CHENG HOE MOTOR PTE LTD (YISHUN) BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A SINGAPORE 768761		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,606.05	(Include supplementary \$1,117.80)
Revised Amount	:S\$	9,101.30	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	9,101.30	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	62,000.00
COE / PARF Rebate	:S\$	29,127.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,873.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Please note that the repair cost include supplementary \$1,117.80

The UIC / Chassis frame / Body Structure affected due to collision

TESTING

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	1665H

Vehicle Details

Vehicle No.	SLL8264Y
Vehicle to be Exported	Yes
Intended De-registration Date	14 Dec 2017
Vehicle Make	MERCEDES BENZ
Vehicle Model	C180K
Primary Colour	Grey
Manufacturing Year	2010
Engine No.	27191031337899
Chassis No.	WDD2040452A454966
Maximum Power Output	115.0 kW (154 bhp)
Open Market Value	\$31,893.00
Original Registration Date	23 Nov 2010
First Registration Date	23 Nov 2010
Transfer Count	1
Actual ARF Paid	\$31,893.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	22 Nov 2020
PARF Rebate Amount	\$19,135.00

Intended COE Rebate Details

COE Expiry Date	22 Nov 2020
COE Category	A - Car (1600cc & below)
COE Period(Years)	10
QP Paid	\$34,001.00
COE Rebate Amount	\$9,992.00
Total Rebate Amount	\$29,127.00

The information contained herein is correct as at 14 Dec 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/12/2017 15:11
Date Of Accident	13/12/2017 21:30
Exact Location Of Accident	EXITING BASEMENT C/PARK OF CAPITOL PIAZZA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL8264Y
Insured/Policyholder	
Name Of Registered Owner	TENG BOON CHONG (DING WENZONG)
NRIC No	S7531665H
Email Address	ALEX.TENG@SG.LANTRO.COM
Mobile Phone No	(LOCAL) +65-98275664
Alternative Phone No	OTHERS-98275664

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180K
Exact Purpose for which vehicle was being used at time of accident	PVT USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z17VP05016470
Cover Note Number	7/12/17-6/12/18

Driver

Name of Driver	TENG BOON CHONG (DING WENZONG)
NRIC No	S7531665H
Date Of Birth	21/10/1975
Occupation	INDOOR
Date Of Driving Pass	22/08/2000
Driving Experience	17 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98275664
Fax Number	
Contact Number	OTHERS-98275664
E-Mail Address	ALEX.TENG@SG.LANTRO.COM

Address	106 WOODLANDS AVE 5 BELLEWOOD EC
Postcode	739013
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

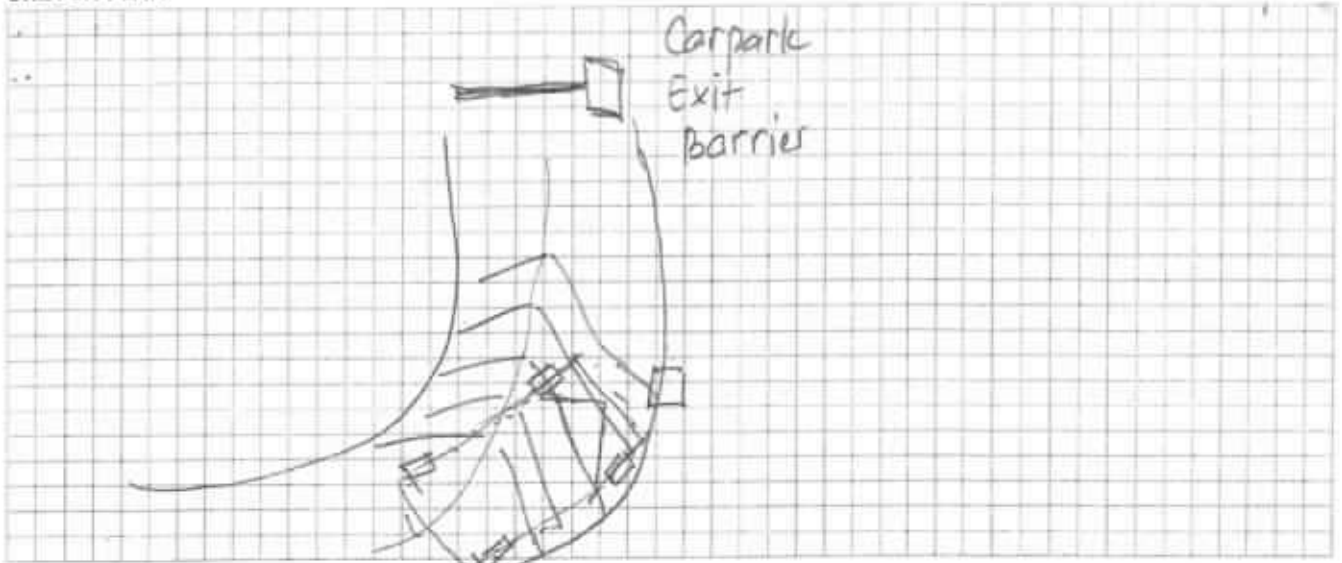
Circumstances of Accident

WHILE EXITING THE BASEMENT C/PARK OF CAPITOL PIAZZA, I ACCIDENTLY HIT ONTO THE PILLAR ON MY RIGHT. I GOT OUT TO CHECK. NO DAMAGE ON THE PILLAR(SCRATCHES ONLY), MY VEHICLE SUFFERS DAMAGES ON THE RIGHT SIDE AND THE ABS LIGHT ACTIVATED. I THEN DROVE BACK HOME AND ARRANGED MY VEHICLE TO TOW TO THE W/SHOP ON 14/12/17

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN



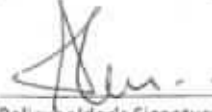
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

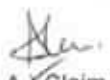
While exiting the basement carpark of Capitol Piazza, I accidentally hit onto the pillar on my right - I got out to check - NO damage on the pillar ^(scratches only) - my vehicle suffers damages on the right side and the 'ABS' light activated. I then drove back home & arranged my vehicle to tow to the w/shop on 14/12/17.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.:

SGA/FORM 01/2017 (Rev 01/2017)

☒ Claim Own Policy ☐ Claim Third Party ☐ Reporting Only
☐ Claim OD/TP at other workshop ()

SKETCH PLAN

VEHICLE NO.: SLL 8264Y
INSURER : Lonpac
DATE & TIME: 13.12.17
930pm

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.:

14.12.17



LONPAC INSURANCE BHD

(S98FC5635C)

Our Ref: 17/17/17/VP05/020282

18 December 2017

TENG BOON CHONG
c/o IPP Financial Advisers Pte Ltd
78 Shenton Way #30-01
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SLL 8264Y ON 13 12.2017

We refer to the accident report lodged in respect of the above accident.

We are in receipt of an own damage claim submitted by Cheng Hoe Motor (estimate – \$9,082.43) and we have appointed LKK Auto Consultant Pte Ltd to survey the vehicle. The excess applicable is \$0.00 (Section I).

Authorization to commence repair shall be once the surveyor revert to us with the adjusted repair costs.

Yours faithfully

Ong Li Li
Senior Executive (Claims)
Email: mt_claim@lonpac.com

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Materials list for Accident Vehicle Regn No SJZ 2845 K

S/n	Parts Description	Damage Parts & Prices	
		S/Nett	Remark
82	ACRYLIC SEALER	S/N \$ 180.00	? <input checked="" type="checkbox"/>
82	CAVITY WAX	S/N \$ 140.00	? <input checked="" type="checkbox"/>
83	FRONT NO. PLATE	TBA	✓ ✓ 100.00
84	SUNDRIES	\$ 400.00	? <input checked="" type="checkbox"/> 284.00
TOTAL SPARE PARTS CHARGES		\$ 38,269.00	
TOTAL LABOUR CHARGES		\$ 13,436.00	
GRAND TOTAL		\$ 51,705.00	51,805

All charges does not include GST

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare Parts are special Nett

Janice Lee (LKKAUTO)

From: ONG LI LI <lili@lonpac.com>
Sent: Tuesday, December 19, 2017 5:55 PM
To: DAREN HO SHU WEI; MT_Claim_SG; June Phua (junephua@singnet.com.sg); Janice Lee (LKKAUTO)
Cc: BRYAN HO HOCK KHOON; YVONNE KOH JIA XIN
Subject: RE: Urgent help needed: SLL8264Y Z17VP05016470 Our Ref: 17/17/17/VP05/020282
Attachments: 19122017173611.pdf

Dear Daren

Please see attached for our letter which is self-explanatory.

FYI, we have received the OD claim on yesterday (Monday) as Sunday is not a working day.

We will inform our surveyor/workshop to expedite on the matter.

Dear June(Cheng Hoe)

Please take note of Insured's request and advise him accordingly.

Dear Janice (LKK)

Please submit full report asap.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: DAREN HO SHU WEI
Sent: Tuesday, 19 December, 2017 5:15 PM
To: MT_Claim_SG
Cc: BRYAN HO HOCK KHOON; YVONNE KOH JIA XIN
Subject: FW: Urgent help needed: SLL8264Y Z17VP05016470

Dear Officers,

Appreciate if you could assist on the claims status as below.

Thanks and best regards,
Daren Ho | Business Development Department



LONPAC INSURANCE

300 Beach Road #17-04/07 The Concourse Singapore 199555

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Pls Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Tel : (65) 6250 7388 (Ext: 208)

DID : (65) 6279 9208

Fax : (65) 6296 3767

Savvy employers choose Lonpac Maid CarePlus!

Ask me about our ENHANCED benefits today!



From: Teng Chai Hoon Vevain [<mailto:vevainteng@ippfa.com>]

Sent: Tuesday, 19 December, 2017 5:08 PM

To: DAREN HO SHU WEI

Cc: BRYAN HO HOCK KHOON

Subject: Urgent help needed: SLL8264Y Z17VP05016470

Hi daren,

I spoke to bryan awhile ago and understand from him that he is currently on leave till 2018.

I explained to him i needed urgent assistance on the below matter and he asked me to drop ya an email

My client has an accident last week and had sent his car SLL8264Y Cheng Hoe in Yishun industrial. He was informed that by right the surveyor from lonpac will head to survery the damage, unfortunately the workshop said that the surveyor only went on mon and till today the workshop is still pending for the green light from lonpac.

Coincidentally this client will be travelling overseas next tues night 27th dec till 14th jan and is concerned whether he will be able to collect his car back before that.

Hence, i am writing in to request assistance from you to assist on this matter and help expedite the whole process so tbag client is able to collect his car before his trip.

Your strong support will be very much appreciated.

Best regards,

Vevain teng

90108947

Sent from my Samsung Galaxy smartphone.

DISCLAIMER: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Premium Automobiles

85 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJZ 2845 K

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	TO TOW AND RECOVER VEHICLE FROM SCENE OF ACCIDENT.	S/N	160.00	\$ 160.00
2	TO REMOVE, CHECK AND RE-INSTALL FRONT WIRE HARNESS FOR HORN, HEADLIGHTS, FOGLAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY.	S/N	360.00	\$ 360.00
3	TO REMOVE AND RENEW, AIRCOND CONDENSER, TURBO COOLER, RADIATOR, CHECK ELECTRIC FAN, CONTROL UNIT, PRESSURISE COOLING SYSTEM, VACUUM AND REGAS.	S/N	960.00	\$ 960.00
4	TO REMOVE CENTRE CONSOLE, INSTRUMENTAL PANEL AND CLUSTERS, RENEW DASHBOARD, BOTH AIRBAGS, SLIP RING, TRANSFER OLD FITTINGS, RENEW SEAT BELTS AND CONTROL UNIT, PILLAR TRIMS, ROOF LINING, BOTH CURTAIN AIR BAGS, CENTRAL PROTECTION.	S/N	3,600.00	\$ 3,600.00
5	TO REMOVE FRONT FITTINGS, DISMANTLE FRONT BUMPER, BONNET, LIGHTS WITH FRONTAL CRASH MANAGEMENT COMPONENTS. DISMANTLE AND RENEW FRONTAL LOCK CARRIER, ALIGN BOTH SUPPORT AND LONGITUDAL BRACKETS. RENEW BONNET, BUMPER, RHS FRONT FENDER, GRILLE, LIGHTS, REINSTALL ALL PARTS REMOVED.		4,800.00	\$ 4,000.00
SUB-TOTAL LABOUR CHARGES			9,880.00	\$ 9,080.00

張建福 (機件) 拖車服務
TEO KIAN HOCK (CHEE CHEN) TOWING SERVICES

Mailing Address: 40 Cactus Road, Singapore 809597

Tel: 6858 4067 Fax: 6854 0407

廿四小時服務 24 HOURS SERVICE

Reg. No. 413736/00L

CASH SALE / WORK ORDER

No. 17720

Date: 14/12/2017

寶號 Messrs: cheng hoe 1019 Yishun Ind PA #01-374

車號 Vehicle No: SLK 8264 Y 車型 Model No: mercedes

由 From: 106 woodland Ave 5 到 To: cheng hoe Yishun

時間 (日/夜) Time (day/night):

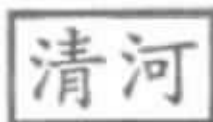
其他 Others: use king dolly

CASH \$: 120/- CHEQUE:

經手人 Authorised by: Amyf. 收貨人 Received by:

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

INSURER: **Lonpac Insurance Bhd (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD LONPAC
Policy No:	Z17VP05016470	Date of Loss:	13/12/2017
Vehicle Reg. No.:	SLL8264Y	Driveable?	
Driver Age/Info:	42 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TENG BOON CHONG		
Driver:	TENG BOON CHONG		
Make/Model:	MERCEDES-BENZ C180, 1.8 (A)	Vehicle Reg. Date:	23/11/2010
Vehicle Colour:	GREY		
Engine No:	27191031337899	Chassis No:	WDD2040452A454966
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	0 <i>6 days</i>		
Present Location:	CHENG HOE MOTOR PTE LTD (YISHUN)		

Not Authorised
1.8A
Repair by painting
EX NIL
Fax: 62564315

COST OF CLAIMS	Amount
Parts	6,388.25
Miscellaneous Items	0.00
Labour	2,100.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	8,488.25
+ GST 7.00% (S\$)	594.18
Nett Amount (S\$)	9,082.43

This claim is handled by: **JUNE PHUA LIAN HUA**Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Dec 2017)

Parts: 143 MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Cheng Hoe Motor Pte Ltd/SLL8264Y/17/12/2017 14:37

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*1 pc frt bumper	CPA 0.00	0.00	*710.00 F	✓
2	1		*1 pc frt bumper centre lower grille	CPA 0.00	0.00	*55.00 F	✓
3	1		*2 pcs frt bumper moulding lower (53/pce)	CPA 0.00	0.00	*106.00 F	✓
4	1		*2 pcs frt bumper fog lamp @150/pce	CPA 0.00	0.00	*300.00 F	✓
5	1		*2 pcs frt bumper fog lamp garnish @22/pce	CPA 0.00	0.00	*44.00 F	✓
6	1		*10pcs frt bumper clip @4/pce	CPA 0.00	0.00	*40.00 F	✓
7	1		*1 pc frt bumper tow cover	CPA 0.00	0.00	*28.00 F	✓
8	1		*1 pc frt bumper reinforcement	CPA 0.00	0.00	*158.00 F	✓
9	1		*2 pcs frt bumper (lh & rh) inner garnish @50/pce	CPA 0.00	0.00	*100.00 F	✓
10	1		*1 pc frt bumper reinforcement rh bracket	CPA 0.00	0.00	*137.00 F	✓
11	1		*2 pcs frt bumper top garnish @20/pce	CPA 0.00	0.00	*40.00 F	✓
12	1		*1 pc frt bumper reinforcement side bracket	CPA 0.00	0.00	*21.00 F	✓
13	1		*1 pc frt grille	CPA 0.00	0.00	*335.00 F	✓
14	1		*1 pc bonnet	CPA 0.00	0.00	*890.00 F	✓
15	1		*1 pc bonnet sponge	CPA 0.00	0.00	*127.00 F	✓
16	1		*10 bonnet sponge clip @4/pce	CPA 0.00	0.00	*40.00 F	✓
17	1		*2 pcs bonnet lock sping @15/pce	CPA 0.00	0.00	*30.00 F	✓
18	1		*1 pc bonnet rh lower inner lock	CPA 0.00	0.00	*39.00 F	✓
19	1		*1 pc bonnet tlogo	CPA 0.00	0.00	*48.00 F	✓
20	1		*1 pc bonnet rh hinge	CPA 0.00	0.00	*55.00 F	✓
21	1		*1 pc rh headlamp	CPA 0.00	0.00	*555.00 F	✓
22	1		*1 pc rh headlamp panel	CPA 0.00	0.00	*158.00 F	✓
23	1		*1 pc frt rh headlamp top garnish	CPA 0.00	0.00	*18.00 F	✓
24	1		*1 pc frt rh fender	CPA 0.00	0.00	*465.00 F	✓
25	1		*1 pc frt rh fender inner shield (frt)	CPA 0.00	0.00	*87.00 F	✓
26	1		*1 pc frt rh fender inner shield (rear)	CPA 0.00	0.00	*65.00 F	✓
27	1		*8 pcs frt rh fender inner shield clip @4/pce	CPA 0.00	0.00	*32.00 F	✓
28	1		*1 pc engine under cover	CPA 0.00	0.00	*106.00 F	✓
29	1		*6 pcs engine under cover clip @5/pce	CPA 0.00	0.00	*30.00 F	✓
30	1		*1 pc engine intercooler	CPA 0.00	0.00	*655.00 F	✓
31	1		*1 pc air bage sensor	CPA 0.00	0.00	*66.00 F	✓
32	1		*1 pc frt grille bracket	CPA 0.00	0.00	*15.00 F	✓

F=Franchise part

Sub Total (S\$) 5,555.00

+ Margin on L,N Items 15.00% (S\$) 833.25

Total Parts (S\$) 6,388.25

Cheng Hoe Motor Pte Ltd/SLL8264Y/17/12/2017 14:37. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	1) To towing	New	120.00
2	2) To remove and refix aircon, chck, vacuum and refill gas	New	100.00
3	3) To panel beating	New	900.00
4	4) To putty and respray on accident affected areas	New	900.00
5	5) To remove and refix airbag sensor and check system	New	80.00
Gross Labour Cost (S\$)			2,100.00

Cheng Hoe Motor Pte Ltd/SLL8264Y/17/12/2017 14:37. Not valid without Reference section.
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< END OF ESTIMATES >

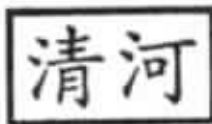
LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary part(s) must be recommended and is subject to final approval from Insurer & LKK Auto Consultants

Acknowledged by Repairer

Signature:

Date:

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

(SUPPLEMENTARY)INSURER: **Lonpac Insurance Bhd (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD LONPAC
Policy No:	Z17VP05016470	Date of Loss:	13/12/2017
Vehicle Reg. No.:	SLL8264Y	Driveable?	
Driver Age/Info:	42 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TENG BOON CHONG		
Driver:	TENG BOON CHONG		

Make/Model:	MERCEDES-BENZ C180, 1.8 (A)	Vehicle Reg. Date:	23/11/2010
Vehicle Colour:	GREY		
Engine No:	27191031337899	Chassis No:	WDD2040452A454966
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	0		

Present Location: **CHENG HOE MOTOR PTE LTD (YISHUN)****COST OF CLAIMS**

Parts	1,117.80
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,117.80
+ GST 7.00% (S\$)	78.25
Nett Amount (S\$)	1,196.05
+ Previous Estimates (S\$)	9,082.43
Claim Total (S\$)	10,278.48

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Jan 2018)

Parts: 143 MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Cheng Hoe Motor Pte Ltd/SLL8264Y/04/01/2018 18:40

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 pc frt support paenl top garnish	0.00	0.00	CM *70.00 F ✓
2	1		*1 pc frt bumper inner top garnish	0.00	0.00	CM *50.00 F ✓
3	1		*1 pc frt no. plate garnish	0.00	0.00	Ed *72.00 F ✓
4	1		*1 pc frt bumper rh fog lamp chrome	0.00	0.00	M *58.00 F ✓
5	1		*1 pc frt bumper sponge	0.00	0.00	mit *85.00 F ✓
6	1		*1 pc lh headlamp	CM 0.00	0.00	*555.00 F ✓
7	1		*2 pcs frt bumper inner garnish	CM 0.00	0.00	*61.00 F ✓
8	1		*1 pc frt bumper reinforcement side bracket lh	0.00	0.00	Pi's *21.00 F ✓

F=Franchise part.

Sub Total (S\$)	972.00
+ Margin on L,N Items 15.00% (S\$)	145.80
Total Parts (S\$)	1,117.80

Cheng Hoe Motor Pte Ltd/SLL8264Y/04/01/2018 18:40. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

Cheng Hoe Motor Pte Ltd/SLL8264Y/04/01/2018 18:40. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

For SME Motor Pte Ltd

1 Kaki Bukit Ave 6, Bldg D, #02-15, AutoBay@Kaki Bukit, Singapore 417883. Tel: 6747 6106 (6 Lines) Fax: 6744 2368
 Email: service@smeauto.com.sg Website: www.smeauto.com.sg
 Co. Reg. No.: 201119451E GST Reg. No.: 201119451E

Subtotal : \$9,143.20
 Add 7% GST : \$640.02
 Total S\$: \$9,783.22

L15 \$ 6400

3/19

LABOUR:
 WIRE CHECKING
 REMOVE & REFIX REAR WINDSCREEN
 REMOVE & REFIX CUSHION AND SEATS
 LABOUR CHARGE
 SPRAY PAINTING
 Labour Total S\$:

\$30.00 ✓
 \$120.00 ✓
 \$180.00 ✓
 \$1,400.00 ✓
 \$1,400.00 ✓
 \$1,400.00 ✓
 \$3,130.00

ESTIMATE

QUEK CHOON KIM DUANE BLK 706 CHANGI ROAD EAST #03-04 SINGAPORE 486836 Attention : Motor Claims Department Contact: Fax:	Date : 16/02/2012 Vehicle Num : SGA4806C Make/Model : MITSUBISHI GRANDIS Chassis/Eng : JMYLRNA4W4Z001552 Accident Date : 14/02/2012 Reference : 12/AXA/TP-100(02) Policy No. : P0589893
---	---

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Dec 2017 Sendback Est	17 Dec 2017 14:37 \$58,488.25	18 Dec 2017 08:55 Edit Adj Rpt	\$59,101.30 Edit Estimates	\$59,101.30 View Rpt		Pending for Survey Report Cancel Case
Supp #1	04 Jan 2018 18:38	04 Jan 2018 18:40 \$51,117.80	04 Jan 2018 18:40			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	TENG BOON CHONG, ID: S7531665H		
Vehicle Reg. No.:	SLL8264Y	Date of Loss:	13/12/2017 21:00 - :59 (84 Months and 20 Days From LTA Reg Date (Man Yr))
Claim Type:	OD / 17/17/17/VP05/020282	Policy/Cover Note No.:	217VP05016470 (Comprehensive) Coverage: 07/12/2017 - 06/12/2018
		Excess:	\$50.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	Lompac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Ong Li Li - 62799254]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/12/2017]		
Driver/Custodian:	TENG BOON CHONG (42 / Male), NRIC: S7531665H		

ASSOCIATED MAIL RECEIVED
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- LONPAC_HQ (03/07/2018): Alert - Adj Mandate Approved (\$59101.30) - SLL8264Y - Claim Handler: Ong Li Li
- LONPAC_HQ (20/12/2017): Alert - Adj Mandate Approved (\$58201.95) - SLL8264Y - Claim Handler: Ong Li Li

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents





































SLL8264Y (17/17/17/VP05/020282)

OD

Dec 13 2017 9:00PM

[TENG BOON CHONG]

Cheng Hoe Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	17/12/17 14:37	Repairer Estimates	 Load HTM	<input type="checkbox"/>
2	04/01/18 18:40	Repairer Estimates Suppl. #1	 Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/17 16:10	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
2	02/07/18 17:31	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
2	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
3	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
4	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
5	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
6	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
7	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
8	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
9	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
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25	19/12/17 18:02	General View	 Load JPG	<input checked="" type="checkbox"/>
26	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
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34	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	02/07/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	02/07/18 17:26	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
37	02/07/18 17:26	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
38	02/07/18 17:26	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
39	02/07/18 17:26	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
40	02/07/18 17:26	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
41	02/07/18 17:26	Reinspection Photo 3	 Load JPG	<input checked="" type="checkbox"/>
42	02/07/18 17:26	Reinspection Photo 3	 Load JPG	<input checked="" type="checkbox"/>
43	02/07/18 17:26	Reinspection Photo 3	 Load JPG	<input checked="" type="checkbox"/>
44	02/07/18 17:26	Reinspection Photo 3	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	17/12/17 14:36	E-filed GIA report	 Load PDF	
2	17/12/17 14:37	Driver's Driving License	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/17 18:05	ESTIMATE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse
Singapore 199555

Our File No: CS/LPC17023906/KRD3E2

Date: 03/07/2018

REFERENCE

Insured/Claimant: TENG BOON CHONG Policy No: Z17VP05016470
Date of Loss: 13/12/2017 Nature of Claim: OD Claim No: 17/17/17/VP05/020282

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL8264Y**
Make & Model: MERCEDES-BENZ C180, 1.8 (A) Engine No: 27191031337899
Reg. Date: 23/11/2010 (Man. Year: 2010) Chassis No: WDD2040452A454966
Colour: Metallic Grey Odometer: 84644 km
Engine Capacity: 1597 cc
Market Value/New Car Price: S\$62,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Goodyear 9 mm Rear Left Side: Goodyear 8 mm
Front Right Side: Goodyear 9 mm Rear Right Side: Goodyear 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,506.05	7,201.30	304.75	4.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,100.00	1,900.00	200.00	9.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,606.05	9,101.30	504.75	5.25
+ GST 7.00/7.00% (S\$)	672.43	637.09	35.34	5.26
Nett Amount (S\$)	10,278.48	9,738.39	540.09	5.25

INSPECTION

Date of Assignment: 18/12/2017 Present Location: Cheng Hoe Motor Pte Ltd (Yishun)
Date Inspected: 18/12/2017 Inspected At: Blk 1019 #01-374/382, Yishun Industrial Park A
Singapore 768761

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 03 Jul 2018)
Parts:	143	MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL8264Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*1 pc frt bumper (WCP)	Cracked	710.00 F	*710.00 F
2	1		*1 pc frt bumper centre lower grille (WCP)	Cracked	55.00 F	*55.00 F
3	1		*2 pcs frt bumper moulding lower (53/pce)(WCP)	Cracked	106.00 F	*106.00 F
4	1		*2 pcs frt bumper fog lamp @150/pce (WCP)	N/s Mtg Cracked/O/s Missing	300.00 F	*300.00 F
5	1		*2 pcs frt bumper fog lamp garnish @22/pce (WCP)	O/s Missing	44.00 F	*22.00 F
6	1		*10pcs frt bumper clip @4/pce (WCP)	Necessary	40.00 F	*40.00 F
7	1		*1 pc frt bumper tow cover (WCP)	Serviceable	28.00 F	*- F
8	1		*1 pc frt bumper reinforcement (WCP)	Bent	158.00 F	*158.00 F
9	1		*2 pcs frt bumper (lh & rh) inner garnish @50/pce (WCP)	O/s Cracked	100.00 F	*50.00 F
10	1		*1 pc frt bumper reinforcement rh bracket (WCP)	Bent	137.00 F	*137.00 F
11	1		*2 pcs frt bumper top garnish @20/pce (WCP)	O/s Cracked	40.00 F	*20.00 F
12	1		*1 pc frt bumper reinforcement side bracket (WCP)	Distorted	21.00 F	*21.00 F
13	1		*1 pc frt grille (WCP)	Mtg Cracked	335.00 F	*315.00 F
14	1		*1 pc bonnet (WCP)	Bent	890.00 F	*890.00 F
15	1		*1 pc bonnet sponge (WCP)	Missing	127.00 F	*127.00 F
16	1		*10 bonnet sponge clip @4/pce (WCP)	Necessary	40.00 F	*40.00 F
17	1		*2 pcs bonnet lock spring @15/pce (WCP)	Distorted	30.00 F	*30.00 F
18	1		*1 pc bonnet rh lower inner lock (WCP)	Dented	39.00 F	*39.00 F
19	1		*1 pc bonnet hinge (WCP)	Necessary	48.00 F	*48.00 F
20	1		*1 pc bonnet rh hinge (WCP)	Repair	55.00 F	*- F
21	1		*1 pc rh headlamp (WCP)	Broken	555.00 F	*555.00 F
22	1		*1 pc rh headlamp panel (WCP)	Bent	158.00 F	*158.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
23	1		*1 pc frt rh headlamp top garnish (WCP)	Cracked	18.00 F	*18.00 F
24	1		*1 pc frt rh fender (WCP)	Buckled	465.00 F	*465.00 F
25	1		*1 pc frt rh fender inner shield (frt) (WCP)	Torn	87.00 F	*87.00 F
26	1		*1 pc frt rh fender inner shield (rear) (WCP)	Serviceable	65.00 F	*- F
27	1		*8 pcs frt rh fender inner shield clip @4/pce (WCP)	Necessary	32.00 F	*32.00 F
28	1		*1 pc engine under cover (WCP)	Cracked	106.00 F	*106.00 F
29	1		*6 pcs engine under cover clip @5/pce (WCP)	Necessary	30.00 F	*25.00 F
30	1		*1 pc engine intercooler (WCP)	Housing Cracked	655.00 F	*655.00 F
31	1		*1 pc air bage sensor (WCP)	Cracked	66.00 F	*66.00 F
32	1		*1 pc frt grille bracket (WCP)	Distorted	15.00 F	*15.00 F
Supplementary #1						
33	1		*1 pc frt support paenl top garnish (WCP)	Cracked	70.00 F	*70.00 F
34	1		*1 pc frt bumper inner top garnish (WCP)	Cracked	50.00 F	*50.00 F
35	1		*1 pc frt no. plate garnish (WCP)	Dented	72.00 F	*72.00 F
36	1		*1 pc frt bumper rh fog lamp chrome (WCP)	Necessary	58.00 F	*58.00 F
37	1		*1 pc frt bumper sponge (WCP)	Missing	85.00 F	*85.00 F
38	1		*1 pc lh headlamp (WCP)	Cracked	555.00 F	*555.00 F
39	1		*2 pcs frt bumper inner garnish (WCP)	Cracked	61.00 F	*61.00 F
40	1		*1 pc frt bumper reinforcement side bracket lh (WCP)	Distorted	21.00 F	*21.00 F
F=Franchise part.						
Sub Total (S\$)					6,527.00	6,262.00
+ Margin on L,N Items 15.00/15.00% (S\$)					979.05	939.30
Total Parts (S\$)					7,506.05	7,201.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	1) To towing	New	120.00	120.00
2	2) To remove and refix aircon, chck, vacuum and refill gas	New	100.00	100.00
3	3) To panel beating	New	900.00	800.00
4	4) To putty and respray on accident affected areas	New	900.00	800.00
5	5) To remove and refix airbag sensor and check system	New	80.00	80.00
Gross Labour Cost (S\$)			2,100.00	1,900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >