

## Veron Chen (LKKAUTO)

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**From:** Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>  
**Sent:** Tuesday, 6 February 2018 4:10 PM  
**To:** service@kkimhin.com.sg  
**Cc:** admin1@kkimhin.com.sg; survey@kkimhin.com.sg; simon@kkimhin.com.sg; sandrakhong@gmail.com; SUR; Veron Chen (LKKAUTO)  
**Subject:** RE: SKG 6749 S - Own Damage (EQ)

Dear Sandra

We refer to your below email, we are checking on the current market value of this car.

Kindly advise is the chassis damaged ?

Once we have all the market value, we will put up the tender.

Thank You.

Regards,  
**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

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**From:** service@kkimhin.com.sg [mailto:service@kkimhin.com.sg]  
**Sent:** Tuesday, February 6, 2018 4:07 PM  
**To:** Bazlin Ahmad  
**Cc:** admin1@kkimhin.com.sg; survey@kkimhin.com.sg; simon@kkimhin.com.sg; sandrakhong@gmail.com; 'SUR'; 'Veron Chen (LKKAUTO)'  
**Subject:** RE: SKG 6749 S - Own Damage (EQ)  
**Importance:** High

Dear Bazlin

Good day to you.

Please kindly expedite your Total Loss offer to client. He is waiting since January and to-date no offer. Appreciates.

I have told him you are working on it.

Once the offer is sent out, pls call him so that he knows to look out for it.

Thanks & Regards  
Sandra  
6452 7018  
K. Kim Hin Auto Pte Ltd

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, January 3, 2018 5:21 PM  
**To:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)  
**Cc:** [admin1@kkimhin.com.sg](mailto:admin1@kkimhin.com.sg); [survey@kkimhin.com.sg](mailto:survey@kkimhin.com.sg); [simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg); [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); SUR  
**Subject:** RE: SKG 6749 S - Own Damage (EQ)

Dear Sandra,

We have submitted our report to EQI.

Dear Bazlin,

**Report submitted in merimen for your necessary action.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg) [<mailto:service@kkimhin.com.sg>]  
**Sent:** Wednesday, 3 January, 2018 4:28 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; [bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)  
**Cc:** [admin1@kkimhin.com.sg](mailto:admin1@kkimhin.com.sg); [survey@kkimhin.com.sg](mailto:survey@kkimhin.com.sg); [simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg); [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)  
**Subject:** SKG 6749 S - Own Damage (EQ)

Dear Veron (LKK)

I have called EQ on SKG 6749 S, and officer say still waiting for LKK final report or recommendation on total loss. Please expedite as client is chasing.

Dear Ms Bazlin

Pleasure talking to you.

We were offered \$11k max to repair this vehicle and we have confirmed unable to repair at this value.

Client is waiting for EQ total loss offer.

Thanks & Regards  
Sandra  
6452 7018  
K. Kim Hin Auto Pte Ltd