

Thin (LKKAUTO)

Joyce Foo <joyce.foo@qbe.com>

Monday, 19 March 2018 9:38 AM

Shu Pei (LKKAUTO); Thin Thin (LKKAUTO)

Jas Khine (LKKAUTO); Admin A

FW: Direct Settlement - Accident Involving SLD2995C (OI : QBE - VC010988) AND SH7567T (TP : LKK REF - CC3/QBE17023902/K1ub3) on 14.12.2017
SAS2325802.pdf; TP GIA REPORT.PDF; LOD.pdf; LKKReinspection Photo.pdf; LKKInspection Photo.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; letter to OI.pdf

Thin Thin

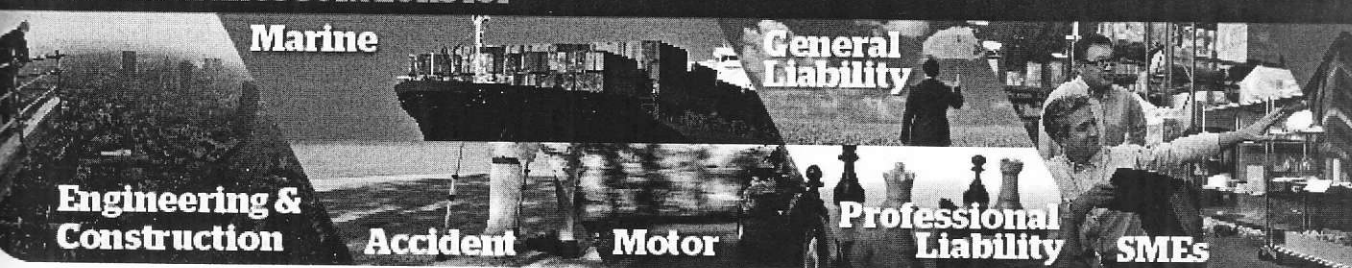
proceed to settle as advised.

You & Best Regards

oo
Assistant - Claims
ia Pacific - Singapore

Insurance (Singapore) Pte Ltd
+65 6477 1184
joyce.foo@qbe.com
on the web at www.qbe.com.sg

create insurance solutions for



Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]

Thursday, 15 March, 2018 6:29 PM

Sheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Shu Pei (LKKAUTO)
@lkkauto.com>

Khine (LKKAUTO) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>
t: RE: Direct Settlement - Accident Involving SLD2995C (OI : QBE - VC010988) AND SH7567T (TP : LKK REF -
BE17023902/K1ub3) on 14.12.2017

f : VC010988
: CC3/QBE17023902/K1ub3
ce"

"Without

r / Madam,

ACCIDENT ON 14/12/2017 INVOLVING SLD 2995C AND SH 7567T

We refer to the above matter.

The accident occurred while OI turning out from minor road and collided with TP vehicle which was driving straight along the main road.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Summary of offer made to workshop **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs (+gst)	\$ 5,905.05	\$ 3,156.50
2. Loss of Rental (\$129.28 x 4.5 days)	\$ 581.76	\$ 517.12 (4days x \$129.28)
3. Loss of Income (\$50.00 x 4.5 days)	\$ 360.00	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 5.35	\$ 5.35
	\$ 6,852.16	\$ 3,878.97

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Tuesday, 19 December 2017 9:07 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SLD2995C (OI : QBE - VC010988) AND SH7567T (TP : LKK REF - CC3/QBE17023902/K1ub3) on 14.12.2017

Dear Shu Pei,

Our claim ref : VC010988

Attached GIA report.

Thanks,

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Monday, 18 December, 2017 5:34 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLD2995C (OI : QBE - TBA) AND SH7567T (TP : LKK REF - CC3/QBE17023902/K1ub3) on 14.12.2017

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SH 7567T at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 1217/ SH 7567T /WT(st)

Date : 27-Dec-17

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

QBE INSURANCE (INT'L) LTD
1Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 7567T YOUR INSURED SLD2995C
AND OTHER _____ ON 14.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 7567T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLD2995C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	3,156.50
2	<u>4.5</u> days Loss of Rental @ \$ <u>129.28</u> per day	\$	581.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	5.35
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transporation Fees	\$	-
Sub Total :		\$	3,743.61

HIRER'S CLAIM

7	<u>4.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	360.00
Total Claims :		\$	4,103.61

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopied photographs 7 pcs.
b) LTA search slip/s of : SLD2995C
c) GIA / Police report/s of : SH 7567T
d) Letter of authority from owner / hirer / operator

- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Wednesday, 20 December 2017 10:43 AM
To: jasonlow.cn@gmail.com
Subject: ACCIDENT INVOLVING SLD 2995C & SH 7567T ON 14/12/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/QBE17023902/K1ua3

20 DECEMBER 2017

LOW CHOR NGHEE, JASON (LUI ZUYI, JASON)
BLK 570A WOODLANDS AVENUE 1
#13-888
SINGAPORE 731570

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 2995C & SH 7567T ON 14/12/2017

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SH7567T , SLD2995C****ON 14-Dec-17 16:50****MARINE BLVD TWDS ECP NEAR MARINE VIEW LINK**

I / We

TONG TUCK WENG(Hirer) NRIC No.: **S1627168C**

and/or

(Relief) NRIC No.:

Taxi Number

SH7567T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

15-Dec-2017

Name of Hirer

TONG TUCK WENG

Hirer NRIC

S1627168C

Signature :



Address

**669 HOUGANG AVENUE 8 #05-723
530669**

Contact No.

96553430

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T1217/SH7567T/WT(st)
Our Reference : VC010988

I/We, **Comfort Transportation Pte Ltd** hereby acknowledge the sum of Singapore Dollars: **Three thousand eight hundred and seventy only (S\$ 3,870.00)** being full discharge and satisfaction of all claims against QBE Insurance (International) Limited and their Insured, '**LOW CHOR NGHEE, JASON (LUI ZUYI, JASON)**', over damage to my/our vehicle **SH 7567T** from an accident involving **SH 7567T** and **SLD 2995C** at/along MARINA VIEW LINK TOWARDS MARINA BLVD, which occurred on **14/12/2017** at about **1650** hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (International) Limited and their Insured '**LOW CHOR NGHEE, JASON (LUI ZUYI, JASON)**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (International) Limited against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 27 of (month) March (year) 2018

Signature

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No.

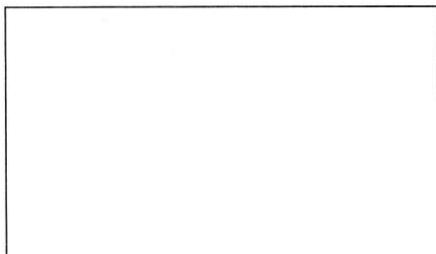
Witness's Signature

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No.

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Address



Company stamp if applicable

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Address

Please return to:
General Claims Department
QBE Insurance (International) Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

GST REG. NO. M2-8921817-3

TAX INVOICE

8010056

QBE INSURANCE (INT'L)LTD

29-10 1 RAFFLES QUAY SOUTH TOWER
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO
SH 7567T

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.03.2014

CHASSIS CODE
KMHLB41UMEU052851

INV. NO/DATE
91348040 26.12.2017

JOB NO.
305098200

ODOMETER READING

JOB TYPE

Description : 3P 14.12.2017

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,950.00
Add GST @ 7.000 %	206.50
Total Invoice amount	3,156.50

Issued by : CHEWBEELENG 26.12.2017 15:54:35
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CT17120510

Date: 26 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/12/2017 @ 16:50 hrs
ALONG MARINE BLVD TWDS ECP NEAR MARINE VIEW LINK
INVOLVING SLD2995C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7567T** (the "Taxi"). The Taxi was hired to **TONG TUCK WENG IC NO S1627168C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLD2995C	14 Dec 2017 / 16:50:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SH75677