

ASS. REC. BY:

REF: CS / FCI 17023898 / M1vd302

Surveyor: MA

ASSIGNMENT (Office)

CWS

From (Person): Aung Yin Ming of FCI

Date/Time: 15/12/17 @ 5:19 pm

Estimated Cost:

Bill to:

OD / TP / CWS / TP RES / OD RES / EVA / INV / MV ? CS

To Inspect Vehicle No: SFJ 8868L

Insured: SHA 9316E

at Workshop n/s Ah Chang Motor

Tel: 64835434

of Blk 10 AMK, Ind. Park 2A #03-16

Policy No:

Claim No: D17011496 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 12/12/2017

CA / REV / REP. / REV 24 HRS

(wp)

H.O.D. Endorsement:

Date/Time: 9:18am @ 18/12/17

Person Contacted: Ah Boon

Vehicle: IN / OUT

Date/Time

Action/Instruction (X) Estimate

SFJ 8868L - CCB / AIG 13013965 / M1a2a3y

D.O.A.: 31/07/2013

SHA 9316E - NA / INCLUC 161/51

D.O.A.: 25/05/2012

20/12/17

Email preli revised to FCI

18/12/17

Ma Confirmed LS \$9500 (Red 31,987.35, 11/10)

REF: .

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____
 at Workshop m/s AN CHANG
 of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: 28K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: STJ 88621 Yr Regn: Sep 2002
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA Estima c.c. 2362

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 226237 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: APC507069328

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / (S/Rim) / STD A/Rim or

Tyre Size: F: 215/55/R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or GY

Front _____ Rear _____

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 12/12/2017 D.O.I. 18/12/2017

Survey held at _____

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction _____

Note: MV: \$ 28K (EST) LTA: \$ 15,854 NV: \$ 12,146

RECEIVED 16 JAN 2018

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 15/1- typist

Report Format: CWS

Lump Sum / I.B.I: (\$ 9500/-)

Days Of Repair: 10

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

) S + RS. St

) Photos 582

) Others CSF

16/1/18

31X15= 465

170+ 465

50

50

62

797

Survey Department Check List (Case Handler)

Reference No. : CS/PCA 170 23898 M1/vd3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: VERON 15/1/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS3/FCI17023898/M1d3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 18-12-2017



Code : FCI2

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SHA 9316E	Veh. Inspected	SFJ 8868L
Policy No.		Coverage (\$)	0.00
Claim No.	D17011495MFSH	Excess (\$)	0.00
Assign From	CWS (AUNG YIN MIN)	Assign Date	18/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	12/12/2017	Inspection Date	18/12/2017
Survey held at	AH CHANG MOTOR SERVICE CENTRE BLK 10 ANG MO KIO IND PARK 2A AMK AUTOPOINT #03-16 SINGAPORE 568047		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	13-12-2017	Our Ref No. D17011495MFSH
Accident Date	12-12-2017	Claim Type. Third Party
Insured Vehicle	SHA9316E	Third Party Vehicle. SFJ8868L
Survey Location	BLK 10 ANG MO KIO INDUSTRIAL PARK 2A ANG MO KIO AUTO POINT #03-16	
Contact Person.	NA	
Contact No.	64835434/ 0	Fax No. 64842124
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	AH CHANG MOTOR SERVICE CENTRE	Attention. NIL
Cc : TP Solicitor	CHEONGHOH LAW CORPORATION	TP Solicitor Fax No. NA
Officer Incharge	AUNGYM	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231869)



PRI Documents



Close



PRI Header Details

Claim No	D17011495MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & CHEONGH
Workshop Name	AH CHANG MOTOR SERVICE CENTRE (Contact Person : NA)	Survey Location & Contact Details	BLK 10 ANG MO KIO INDUSTRIAL PARK 2A ANG MO KIO Mobile: 0 , Phone: 64835434 , Fax: 64842124 EmailId: MAIL@CHEONGHOH.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHA9316E	TP Vehicle No	SFJ8868L
PRI Recieved Date	14-12-2017 08:29:26 PM	Surveyor Appointed Date	15-12-2017 05:19:24 PM	Surveyor Accept Date	18-12-2017 10

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	18-12-2017	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	Please Select Make ▾	Model	Please Select Model ▾	Year	Select Year ▾
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 20 December, 2017 11:01 AM
To: 'Claim Workflow System'
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011495MFSH/1, SFJ 8868L
Attachments: SFJ 8868L PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SFJ 8868L
Date of survey: 18/12/2017
Number of days:10 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 18 December, 2017 9:27 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011495MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Friday, 15 December, 2017 5:19 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; AUNGYINMIN@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17011495MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D17011495MFSH

Our ref: CS/FCI17023898/M1vd3

Date : 20/12/2017

The Motor Claims Department

M/s FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SFJ 8868L

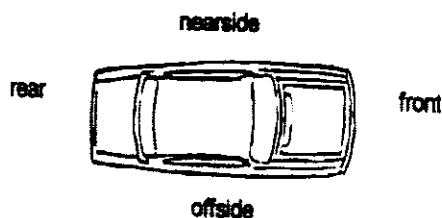
We thank you for your instruction on 15/12/2017

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18/12/2017 at the premises of M/s AH CHANGE MOTOR SERVICE CENTRE and have the following to report:-

Workshop Estimate Amount	: S\$41,487.35
Revised Estimate Amount	: S\$12,159.18
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

MA CHIN FOOK

Automotive Assessor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	8497E

Vehicle Details

Vehicle No.:	SFJ8868L
Vehicle to be Exported:	No
Intended De-registration Date:	20 Dec 2017
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA AERAS 2.4 A
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	2AZF189279
Chassis No.:	ACR507069328
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$29,720.00
Original Registration Date:	08 Sep 2008
First Registration Date:	08 Sep 2008
Transfer Count:	2
Actual ARF Paid:	\$29,720.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Sep 2018
PARF Rebate Amount:	\$14,860.00

Intended COE Rebate Details

COE Expiry Date:	07 Sep 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$13,890.00
COE Rebate Amount:	\$994.00
Total Rebate Amount:	\$15,854.00

The information contained herein is correct as at 20 Dec 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/12/2017 12:33
Date Of Accident	12/12/2017 07:25
Exact Location Of Accident	PIE TOWARDS CHANGI BEFORE LORNIE EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFJ8868L
Insured/Policyholder	
Name Of Registered Owner	SG MOTOR RENTAL & LEASING PTE LTD
Co Reg No	201608497E
Email Address	ACM.CHANG@OUTLOOK.COM
Mobile Phone No	
Alternative Phone No	OFFICE-64835434
Vehicle Particulars	
Manufacturer	TOYOTA
Model	ESTIMA-2.4 AERAS (A)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5089853051
Cover Note Number	
Driver	
Name of Driver	PHOON YING SI, RUTH
NRIC No	S8816682E
Date Of Birth	12/05/1988
Occupation	INDOOR
Date Of Driving Pass	19/12/2006
Driving Experience	10 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	+65-97376094
Fax Number	
Contact Number	
Email Address	YSPRIVACY@HOTMAIL.COM

Address	BLK 544 HOUGANG AVENUE 8 #14-1257
Postcode	530544
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN. WILL REPAIR & CLAIM AT AH CHANG MOTOR SERVICE CENTRE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA9316E
Vehicle Make/Model/Colour	HYUNDAI / YELLOW
Details Of Properties	
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SJU3696T
Vehicle Make/Model/Colour	

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA):

understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature
Date & Time

Driver's Signature
(if driver is not the policyholder)
Date & Time 20/12/14

Reporting Centre Personnel's Signature
Name
NRIC/FIN No.

Sketch Plan #2

SKETCH PLAN

A) SFT 2868L

21 ~~SEA~~ 9316E



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WAS TRAVELLING ALONG PIE TOWARDS CHANGI, JUST BEFORE LORNE EXIT, THE CAR IN FRONT OF MINE DID AN F BRAKE AND I HAD TO BRAKE TOO. TAXI BEHIND ME BANG INTO MY REAR (I WAS TRAVELLING ON THE FIRST LANE

* Wahl regulär am 1. März im Al. Haus von 8 Uhr bis 12 Uhr

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time _____

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: 10/1/20

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

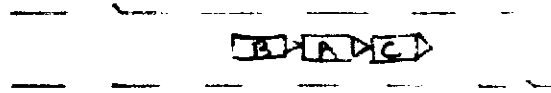
Correct Sketch Plan

Correct sketch plan

A) SFJ 88621

B) SFJ 4362

C) SFJ 3367



PIS TOWARDS CHANAL SERVICE
ELECTRICITY LINE 1

4/1/10
10/1/10

Estimate Revised 19/12/2017



AH CHANG MOTOR SERVICE CENTRE

Blk 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047
Email : acm.chang@outlook.com / FB : www.facebook.com/AcmServiceCentre
Tel / Fax : (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

SFJ8868L Toyota Estima

1	1	Rear bumper assy	✓	\$	1,417.80	def.
2	1	Rear bumper right bracket	✓	\$	86.50	ais
3	1	Rear bumper left bracket	✓	\$	86.50	dis
4	1	Rear bumper right retainer	✓	\$	88.90	dis
5	1	Rear bumper left retainer	✓	\$	88.90	dis
6	2	Rear bumper reflector NS dis OSWVC	✓	\$	166.40	83.20
7	2	Rear bumper sponge NC dis OSWVC	✓	\$	281.20	140.60
8	2	Rear bumper tow cover NS dis OSWVC	✓	\$	186.60	93.30
9	1	Rear tailgate assy old	✓	\$	3,212.60	1628.30
10	2	Rear tailgate rubber stopper OVC	X	\$	66.80	
11	2	Rear tailgate hinges OVC	X	\$	188.40	
12	1	Rear tailgate centre reflector OVC	X	\$	197.50	
13	1	Rear tailgate weatherstrip dis	✓	\$	288.20	
14	1	Rear tailgate inner handle NSR	X	\$	121.30	
15	1	Rear tailgate lock mechanism bt	✓	\$	681.40	
16	1	Rear tailgate lock catch R	X	\$	87.30	
17	1	Rear tailgate solenoid lock switch OVC	X	\$	605.00	
18	1	Rear tailgate outer garnish dis	✓	\$	285.00	
19	1	Rear left fender inner garnish dis	✓	\$	876.20	673.60
20	1	Rear right fender inner garnish dis	✓	\$	876.20	673.60
21	1	Rear tailgate inner board OVC	X	\$	649.70	
22	1	Rear tailgate centre logo OVC	✓	\$	152.00	
23	1	Rear tailgate 'Estima' emblem OVC	✓	\$	128.00	
24	1	Rear tailgate 'Aeras' emblem OVC	✓	\$	128.00	
25	2	Rear tailgate left side bracket OVC	X	\$	180.70	
26	2	Rear tailgate right side bracket OVC	X	\$	180.70	
27	2	Rear tailgate taillamp OVC	X	\$	1,270.60	
28	2	Rear no plate lamp OVC	X	\$	123.10	
29	1	Rear left taillamp OVC	X	\$	823.30	
30	1	Rear right taillamp OVC	X	\$	823.30	
31	1	Rear end inner panel bt	✓	\$	1,081.60	285.70
32	1	Rear end outer panel bt	✓	\$	1,087.40	570.90
33	1	Rear end lower panel top garnish dis	✓	\$	257.80	
34	1	Rear end lower panel inner garnish dis	✓	\$	198.30	
35	1	Rear floor panel R	X	\$	1,681.40	
36	1	Rear floor panel carpet OVC	X	\$	467.80	
				\$	19,122.40	
Less 25%				\$	4,780.60	
				\$	14,341.80	



AH CHANG MOTOR SERVICE CENTRE

Blk 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047
 Email : acm.chang@outlook.com / FB : www.facebook.com/AcmServiceCentre
 Tel / Fax : (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

SFJ8868L Toyota Estima

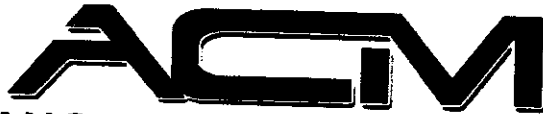
37	1	Rear left fender assy	QVC	X\$	2,810.00
38	1	Rear right fender assy	QVC	X\$	2,810.00
39	1	Rear floor cushion board	QVC	X\$	642.80
40	1	Rear windscreen moulding	NLC	\$	388.50
41	1set	Rear tailgate electrical damper	NSP	X\$	880.00
42	1	Rear tailgate automatic fold down switch	NSP	X\$	98.00
43	1	Rear left quarter glass with moulding	NIN	X\$	1,660.10
44	1	Rear right quarter glass with moulding	NIN	X\$	1,660.10
45	1	Rear left seat belt assy	QVC	X\$	898.00
46	1	Rear right seat belt assy	QVC	X\$	898.00
					\$ 12,745.50
Less 25%					\$ 3,186.38
					\$ 9,559.13

Special Nett Items

1	12	Rear bumper clips	NLC	\$	60.00 20
2	10	Rear tailgate inner board clips	NLC	\$	30.00 20
3	4	Rear tailgate outer garnish clips	NIN	\$	20.00 X
4	16	Rear left fender inner garnish clips	NLC	\$	50.00 20
5	16	Rear right fender inner garnish clips	NLC	\$	50.00 20
6	6	Rear end lower panel top garnish clips	NLC	\$	30.00 10
7	6	Rear end lower panel inner garnish clips	NLC	\$	30.00 10
8	1	Rear floor panel insulator pad	NIN	\$	150.00 X
9	1	Rear floor panel sealant	NIN	\$	120.00 X
10	1	Rear end lower panel sealant	NLC	\$	120.00 80
11	1	Rear windscreen glass sealant	NLC	\$	80.00 40
12	1	Rear left quarter glass sealant	NIN	\$	80.00 X
13	1	Rear right quarter glass sealant	NIN	\$	80.00 X
14	1	Rear left fender sealant	NIN	\$	80.00 X
15	1	Rear right fender sealant	NIN	\$	80.00 X
16	1	Rear no plate with garnish	dis	\$	120.00 40
17	2	Rear bumper reverse sensor	slots	\$	250.00 220
18	1	Rear view camera	QVC	\$	300.00 X
					\$ 1,730.00

Total parts

\$ 25,630.93



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SFJ8868L Toyota Estima

1	1	Front bumper assy	\$	1,463.10	det
2	2	Front bumper bracket	X\$	176.00	svc
3	2	Front bumper retainer	\$	183.20	dis
4	1	Front bumper left tow cover	X\$	78.00	svc
5	1	Front bumper right tow cover	X\$	78.00	svc
6	1	Front bumper reinforcement	X\$	483.20	svc
7	1	Front bumper sponge	X\$	271.20	svc
8	1	Front bumper left fog lamp	X\$	379.60	svc
9	1	Front bumper right fog lamp	X\$	379.60	svc
10	1	Front bumper left fog lamp garnish	X\$	190.60	svc
11	1	Front bumper right fog lamp garnish	X\$	190.60	svc
12	1	Front bumper lower grille assy	\$	455.30	dis
13	1	Front grille assy	\$	587.30	dis
14	1	Front grille emblem	\$	125.00	nec
15	1	Front right HID headlamp	X\$	2,879.90	svc
16	1	Front left HID headlamp	X\$	2,879.90	svc
17	1	Front support panel	X\$	961.80	svc
18	1	Front support panel top garnish	X\$	179.60	svc
			\$	11,941.90	
Less 25%			\$	2,985.48	
			\$	8,956.43	

Special Nett Items

1	12	Front bumper clips	nec \$	60.00 20
2	4	Front bumper left fog lamp garnish clips	NIN \$	10.00 X
3	4	Front bumper right fog lamp garnish clips	NIN \$	10.00 X
4	6	Front bumper lower grille clips	nec \$	30.00 20
5	6	Front grille clips	nec \$	30.00 20
6	6	Front support panel top garnish clips	NIN \$	20.00 X
7	1	Front no plate with garnish	dis \$	80.00 40
			\$	240.00

Total parts

\$ 9,196.43



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SFJ8868L Toyota Estima

1 Labour for panel beating, cut, weld, straighten front affected area and replace front damaged parts.	\$	800.00 250
2 To putty and spray painting front portion.	\$	800.00 250
3 To check wiring and focus front headlamp.	\$	50.00 30
4 To remove and install front bonnet lock mechanism.	\$	80.00 X
5 To apply anti rust proofing to front affected area.	\$	120.00 X
6 Labour for panel beating, cut, weld, straighten rear affected area and replace rear damaged parts including floor panel.	\$	1,600.00 800
7 To putty and spray painting rear portion.	\$	1,600.00 900
8 To check rear lighting and wiring.	\$	50.00 80
9 To remove and install rear tailgate lock mechanism.	\$	80.00 60
10 To remove and install rear seat, inner garnish and trim to facilitate the repair.	\$	200.00 80
11 To apply anti rust proofing to rear affected area.	\$	120.00 60
12 To remove and install rear bumper reverse sensor.	\$	80.00 60
13 To remove and install rear windscreen glass to facilitate the repair.	\$	140.00 120
14 To remove and install rear view camera	\$	80.00 60
15 To repair, straighten and align both rear door panel.	\$	300.00 X
16 To remove and install rear left quarter glass.	\$	100.00 X
17 To remove and install rear right quarter glass.	\$	100.00 X
18 To remove and repair rear exhaust muffler assy.	\$	100.00 X
19 To remove and install rear both rear seat belt assy.	\$	160.00 X
20 Towing service.	\$	100.00 X

Total labour : \$ 6,660.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total parts : \$ 34,827.35

Total labour : \$ 6,660.00

Total repair cost : \$ 41,487.35

Not Author
L/S Repair
After paint job
LKK Auto
18/12/17

L/S
\$9500 1/2

10w/day

20/12/17




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17023898/M1vd3e2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 18-01-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 9316E	Veh. Inspected	SFJ 8868L	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17011495MFSH	Excess (\$)	0.00	
Assign From	AUNGYM	Assign Date	18/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ESTIMA	c.c	2362	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	ACR507069328	Colour	PEARL WHITE	
Odometer	226237	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	GOODYEAR	8 mm	
L/H Front Tyre	215/55 R17	GOODYEAR	8 mm	
R/H Rear Tyre	215/55 R17	GOODYEAR	8 mm	
L/H Rear Tyre	215/55 R17	GOODYEAR	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/12/2017	Inspection Date	18/12/2017	
Survey held at	AH CHANG MOTOR SERVICE CENTRE BLK 10 ANG MO KIO IND PARK 2A AMK AUTOPOINT #03-16 SINGAPORE 568047			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFJ 8868L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER ASSY	DEFORMED	1,417.80	1,417.80
1	REAR BUMPER RIGHT BRACKET	DISTORTED	86.50	86.50
1	REAR BUMPER LEFT BRACKET	DISTORTED	86.50	86.50
1	REAR BUMPER RIGHT RETAINER	DISTORTED	88.90	88.90
1	REAR BUMPER LEFT RETAINER	DISTORTED	88.90	88.90
2	REAR BUMPER REFLECTOR	N/S DISTORTED / O/S SERVICEABLE	166.40	83.20
2	REAR BUMPER SPONGE	N/S DISTORTED / O/S SERVICEABLE	281.20	140.60
2	REAR BUMPER TOW COVER	N/S DISTORTED / O/S SERVICEABLE	186.60	93.30
1	REAR TAILGATE ASSY	DENTED	3,212.60	1,628.30
2	REAR TAILGATE RUBBER STOPPER	SERVICEABLE	66.80	-
2	REAR TAILGATE HINGES	SERVICEABLE	188.40	-
1	REAR TAILGATE CENTRE REFLECTOR	SERVICEABLE	197.50	-
1	REAR TAILGATE WEATHERSTRIP	DISTORTED	288.20	288.20
1	REAR TAILGATE INNER HANDLE	NO SUCH PARTS	121.30	-
1	REAR TAILGATE LOCK MECHANISM	BENT	681.40	681.40
1	REAR TAILGATE LOCK CATCH	TO REPAIR SEE LABOUR	87.30	-
1	REAR TAILGATE SOLENOID LOCK SWITCH	SERVICEABLE	605.00	-
1	REAR TAILGATE OUTER GARNISH	DISTORTED	285.00	285.00
1	REAR LEFT FENDER INNER GARNISH	DISTORTED	876.20	673.60
1	REAR RIGHT FENDER INNER GARNISH	DISTORTED	876.20	673.60
1	REAR TAILGATE INNER BOARD	SERVICEABLE	649.70	-
1	REAR TAILGATE CENTRE LOGO	NECESSARY	152.00	152.00
1	REAR TAILGATE "ESTIMA" EMBLEM	NECESSARY	128.00	128.00
1	REAR TAILGATE "AERAS" EMBLEM	NECESSARY	128.00	128.00
2	REAR TAILGATE LEFT SIDE BRACKET	SERVICEABLE	180.70	-
2	REAR TAILGATE RIGHT SIDE BRACKET	SERVICEABLE	180.70	-
2	REAR TAILGATE TAILLAMP	SERVICEABLE	1,270.60	-
2	REAR NO PLATE LAMP	SERVICEABLE	123.10	-

Report Ref No. CS/FCI17023898/M1vd3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR LEFT TAILLAMP	SERVICEABLE	823.30	-
1	REAR RIGHT TAILLAMP	SERVICEABLE	823.30	-
1	REAR END INNER PANEL	BENT	1,081.60	885.70
1	REAR END OUTER PANEL	BENT	1,087.40	570.90
1	REAR END LOWER PANEL TOP GARNISH	DISTORTED	257.80	257.80
1	REAR END LOWER PANEL INNER GARNISH	DISTORTED	198.30	198.30
1	REAR FLOOR PANEL	TO REPAIR SEE LABOUR	1,681.40	-
1	REAR FLOOR PANEL CARPET	SERVICEABLE	467.80	-
1	REAR LEFT FENDER ASSY	SERVICEABLE	2,810.00	-
1	REAR RIGHT FENDER ASSY	SERVICEABLE	2,810.00	-
1	REAR FLOOR CUSHION BOARD	SERVICEABLE	642.80	-
1	REAR WINDSCREEN MOULDING	NECESSARY	388.50	388.50
1	SET REAR TAILGATE ELECTRICAL DAMPER	NO SUCH PARTS	880.00	-
1	REAR TAILGATE AUTOMATIC FOLD DOWN SWITCH	NO SUCH PARTS	98.00	-
1	REAR LEFT QUARTER GLASS WITH MOULDING	NOT NECESSARY	1,660.10	-
1	REAR RIGHT QUARTER GLASS WITH MOULDING	NOT NECESSARY	1,660.10	-
1	REAR LEFT SEAT BELT ASSY	SERVICEABLE	898.00	-
1	REAR RIGHT SEAT BELT ASSY	SERVICEABLE	898.00	-
1	FRONT BUMPER ASSY	DEFORMED	1,463.10	1,463.10
2	FRONT BUMPER BRACKET	SERVICEABLE	176.00	-
2	FRONT BUMPER RETAINER	DISTORTED	183.20	183.20
1	FRONT BUMPER LEFT TOW COVER	SERVICEABLE	78.00	-
1	FRONT BUMPER RIGHT TOW COVER	SERVICEABLE	78.00	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	483.20	-
1	FRONT BUMPER SPONGE	SERVICEABLE	271.20	-
1	FRONT BUMPER LEFT FOG LAMP	SERVICEABLE	379.60	-
1	FRONT BUMPER RIGHT FOG LAMP	SERVICEABLE	379.60	-
1	FRONT BUMPER LEFT FOG LAMP GARNISH	SERVICEABLE	190.60	-
1	FRONT BUMPER RIGHT FOG LAMP GARNISH	SERVICEABLE	190.60	-
1	FRONT BUMPER LOWER GRILLE ASSY	DISTORTED	455.30	455.30
1	FRONT GRILLE ASSY	DISTORTED	587.30	587.30
1	FRONT GRILLE EMBLEM	NECESSARY	125.00	125.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT RIGHT HID HEADLAMP	SERVICEABLE	2,879.90	-
1	FRONT LEFT HID HEADLAMP	SERVICEABLE	2,879.90	-
1	FRONT SUPPORT PANEL	SERVICEABLE	961.80	-
1	FRONT SUPPORT PANEL TOP GARNISH	SERVICEABLE	179.60	-
	LESS 25% DISCOUNT		-10,952.45	-2,959.73
			32,857.35	8,879.17
	SPECIAL NETT ITEMS			
12	REAR BUMPER CLIPS (SN)	NECESSARY	60.00	20.00
10	REAR TAILGATE INNER BOARD CLIPS (SN)	NECESSARY	30.00	20.00
4	REAR TAILGATE OUTER GARNISH CLIPS (SN)	NOT NECESSARY	20.00	-
16	REAR LEFT FENDER INNER GARNISH CLIPS (SN)	NECESSARY	50.00	20.00
16	REAR RIGHT FENDER INNER GARNISH CLIPS (SN)	NECESSARY	50.00	20.00
6	REAR END LOWER PANEL TOP GARNISH CLIPS (SN)	NECESSARY	30.00	10.00
6	REAR END LOWER PANEL INNER GARNISH CLIPS (SN)	NECESSARY	30.00	10.00
1	REAR FLOOR PANEL INSULATOR PAD (SN)	NOT NECESSARY	150.00	-
1	REAR FLOOR PANEL SEALANT (SN)	NOT NECESSARY	120.00	-
1	REAR END LOWER PANEL SEALANT (SN)	NECESSARY	120.00	80.00
1	REAR WINDSCREEN GLASS SEALANT (SN)	NECESSARY	80.00	40.00
1	REAR LEFT QUARTER GLASS SEALANT (SN)	NOT NECESSARY	80.00	-
1	REAR RIGHT QUARTER GLASS SEALANT (SN)	NOT NECESSARY	80.00	-
1	REAR LEFT FENDER SEALANT (SN)	NOT NECESSARY	80.00	-
1	REAR RIGHT FENDER SEALANT (SN)	NOT NECESSARY	80.00	-
1	REAR NO PLATE WITH GARNISH (SN)	DISTORTED	120.00	40.00
2	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	250.00	220.00
1	REAR VIEW CAMERA (SN)	SERVICEABLE	300.00	-
12	FRONT BUMPER CLIPS (SN)	NECESSARY	60.00	20.00
4	FRONT BUMPER LEFT FOG LAMP GARNISH CLIPS (SN)	NOT NECESSARY	10.00	-
4	FRONT BUMPER RIGHT FOG LAMP GARNISH CLIPS (SN)	NOT NECESSARY	10.00	-
6	FRONT BUMPER LOWER GRILLE CLIPS (SN)	NECESSARY	30.00	20.00
6	FRONT GRILLE CLIPS (SN)	NECESSARY	30.00	20.00
6	FRONT SUPPORT PANEL TOP GARNISH CLIPS (SN)	NOT NECESSARY	20.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FROTN NO PLATE WITH GARNISH (SN)	DISTORTED	80.00	40.00
			1,970.00	580.00
	LABOUR			
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN FRONT AFFECTED AREA AND REPLACE FRONT DAMAGED PARTS.		800.00	250.00
	TO PUTTY AND SPRAY PAINTING FRONT PORTION.		800.00	250.00
	TO CHECK WIRING AND FOCUS FRONT HEADLAMP.		50.00	30.00
	TO REMOVE AND INSTALL FROTN BONNET LOCK MECHANISM.	NOT NECESSARY	80.00	-
	TO APPLY ANTI RUST PROOFING TO FRONT AFFECTED AREA.	NOT NECESSARY	120.00	-
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN REAR AFFECTED AREA AND REPLACE REAR DAMAGED PARTS INCLUDING FLOOR PANEL.INCLUSIVE OF THE REPAIR OF REAR TAILGATE LOCK CATCH AND REAR FLOOR PANEL.		1,600.00	800.00
	TO PUTTY AND SPRAY PAINTING REAR PORTION.		1,600.00	900.00
	TO CHECK REAR LIGHTING AND WIRING.		50.00	30.00
	TO REMOVE AND INSTALL REAR TAILGATE LOCK MECHANISM.		80.00	60.00
	TO REMOVE AND INSTALL REAR SEAT,INNER GARNISH AND TRIM TO FACILITATE THE REPAIR.		200.00	80.00
	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA.		120.00	60.00
	TO REMOVE AND INSTALL REAR BUMPER REVERSE SENSOR.		80.00	60.00
	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE THE REPAIR.		140.00	120.00
	TO REMOVE AND INSTALL REAR VIEW CAMERA.		80.00	60.00
	TO REPAIR,STRAIGHTEN AND ALIGN BOTH REAR DOOR PANEL.	NOT NECESSARY	300.00	-
	TO REMOVE AND INSTALL REAR LEFT QUARTER GLASS.	NOT NECESSARY	100.00	-
	TO REMOVE AND INSTALL REAR RIGHT QUARTER GLASS.	NOT NECESSARY	100.00	-
	TO REMOVE AND REPAIR REAR EXHAUST MUFFLER ASSY.	NOT NECESSARY	100.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND INSTALL REAR BOTH REAR SEAT BELT ASSY.	NOT NECESSARY	160.00	-
	TOWING SERVICE.	NOT NECESSARY	100.00	-
			6,660.00	2,700.00
GRAND TOTAL			41,487.35	12,159.17

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				9,500.00
--	--	--	--	----------

Report Ref No. CS/FCI17023898/M1vd3e2

MA CHIN FOOK

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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