

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 1 February 2018 5:56 PM  
**To:** 'Claim Workflow System'; SUR  
**Cc:** 'Aungyinmin@msfirstcapital.com.sg'; 'cwsmotorclaims@first-insurance.com.sg'  
**Subject:** RE: Request to clarify our Ref: D17011495MFSH;accident involving SHA9316E and SFJ8868L on 12-12-2017

Dear Sir/Madam.

Repairer will amend their invoice to Lump Sum \$9500/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 31 January 2018 7:49 AM  
**To:** 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Aungyinmin@msfirstcapital.com.sg; cwsmotorclaims@first-insurance.com.sg  
**Subject:** RE: Request to clarify our Ref: D17011495MFSH;accident involving SHA9316E and SFJ8868L on 12-12-2017

Dear Sir/Madam,

Will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 30 January 2018 6:28 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [Aungyinmin@msfirstcapital.com.sg](mailto:Aungyinmin@msfirstcapital.com.sg); [cwsmotorclaims@first-insurance.com.sg](mailto:cwsmotorclaims@first-insurance.com.sg)  
**Subject:** Request to clarify our Ref: D17011495MFSH;accident involving SHA9316E and SFJ8868L on 12-12-2017

Dear Sir,

Kindly reply to our below email.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, January 30, 2018 2:18 PM

**To:** [veronchen@lkkauto.com](mailto:veronchen@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [Aungyinmin@msfirstcapital.com.sg](mailto:Aungyinmin@msfirstcapital.com.sg); [cwsmotorclaims@first-insurance.com.sg](mailto:cwsmotorclaims@first-insurance.com.sg)

**Subject:** Request to clarify our Ref: D17011495MFSH;accident involving SHA9316E and SFJ8868L on 12-12-2017

Please find below link to download document

[70987 \(Enclose marking list and maintain proposal\).1.pdf](#)

Dear Sir,

We refer to the survey report there is a mismatch between adjusted Repair cost & Repair invoice submitted by Solicitor.

Kindly refer to attachment & Clarify,if there is any error let us have the amended report.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)