

REF:

NS/2NC17023876/Sgbe2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: SGK 32308Policy No. 5083798270-01 060917Claims No. MT/0973659-002

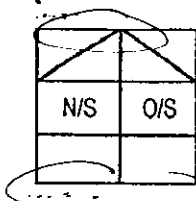
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: 6 Consistent? : Yes or NoEst. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S14 F 93EYr Regn: 3/11/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota PriusC.C. 1798Colour Maroon

A/C: Insured / Std / NI / NA

Sp. Reading 11764

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 7TDKB31-480353757

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: NI / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 13/2/2017D.O.A. 14/2/2017Survey held at SMARTDes. of Damages: FR / REAR / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

S14 F 93E - 003/17023876/50/KIP/302
SGK 32308 - 05/INC16004030/6

REF: 080414 TAX/12/17/2017
REF: 100715 LK.

Final trip @ 7767.41, 6 days (Red @ 8924.39, 530/-) NTUC.

RECEIVED 12 JAN 2018

Date/Time, File Pass to?



Preli. Report



Final Report

Date/Time, File Return to?

Days Of Repair: 6Resurvey No. of Trip: 1Survey Fee: 160

Transportation:

Add Fee:



Site Insp (\$

) S + RS. SI



Interview (\$

) Photos



Tech. Invs (\$

) Others



Weekend (\$

)

Report Format: TPLump Sum / I.B.I. (\$) 7767.41

TOTAL

195




National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17023876/Sqb			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 16-12-2017	
Code: INC4			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGK 3230S	Veh. Inspected	SHF 93E
Policy No.	5083798220-01	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/12/2017	Inspection Date	14/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Reference No.: NS/INC17073876/Sqb
Policy Type: OD (TP) TP RES / TL / EVA

Policy Type: OD / TP / TP RES / TL / EVA

Typist

Admin (Cath): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

C	Reference No.
C	Customer Code
N	Assign From
C	Assign Date
C	Veh No (Inspected)
C	Veh No (Insured)
C	D.O.A
C	Policy No
C	Claim No
C	Insurance Authorisation (CA /REV/REP)
C	Report Type
C	Weekend Charges
N	Survey held at/Repairer
C	Excess

[illegible]

Surveyor (*Sebastian*): Case handler to make sure the surveyor completed all required information.

C	Vehicle No
C	Regn Month/Year
N	Vehicle Type
N	Make & Model
C	Engine Capacity. (C.C)
N	Colour
C	Odometer. (Sp.Reading)
C	Chassis No
N	General Condition
N	Steering
N	Brake
N	Modification (Modi)
C	Tyre Size
N	Tyre Make
C	Tyre Balance
C	Date of Inspection
N	Survey held
N	Des.of Damages

[illegible]

C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------

N	ALL Parts condition
C	Market Value for OD cases
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)
C	Days of repair
C	Finalised Amount
C	Re-inspection Cases to Finalize within 5 Days

✓	
✓	

C Resurvey photo Uploaded

--	--	--

Check By:

Case Handler

Date _____

TP Claims against NTUC Income: Follow-Through Survey

Date : 11/01/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/0973659-002	SMRT TAXI PTE LTD	SHF 93E	SGK 3230S	13/12/2017	22:16	\$ 16,691.80	\$ 7,767.41
2	MT/0975679-002	SMRT TAXI PTE LTD	SHC 4136E	SGM 3503U	29/12/2017	15:00	\$ 7,823.00	\$ 1,150.00
3	MT/0973633-003	COMFORT TRANSPORTATION	SHD 3777G	SID 4488K	06/12/2017	8:20	\$ 2,536.34	\$ 2,168.40

Claim received from LKK

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5083798220-01	AUTO MIDAS	53164398X	GFT	drive CLASSIC	SGK3230S	SGK3230S	06/09/2017	

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	5369K

Vehicle Details

Vehicle No.	SHF93E
Vehicle to be Exported	No
Intended De-registration Date	15 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS HYBRID 1.8 CVT
Primary Colour	Maroon
Manufacturing Year	2017
Engine No.	2ZRS102292
Chassis No.	JTDKB3FU803573757
Maximum Power Output	90.0 kW (120 bhp)
Open Market Value	\$29,007.00
Original Registration Date	03 Nov 2017
First Registration Date	03 Nov 2017
Transfer Count	0
Actual ARF Paid	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	02 Nov 2025
PARF Rebate Amount	\$3,750.00

Intended COE Rebate Details

COE Expiry Date	02 Nov 2025
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$33,596.00
COE Rebate Amount	\$33,100.00
Total Rebate Amount	\$36,850.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 15 Dec 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/12/2017 10:41
Date Of Accident	13/12/2017 22:15
Exact Location Of Accident	PIE TOWARDS TUAS (AFTER ADAM RD EXIT)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHF93E
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRER AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	CHOO BENG HENG
NRIC No	S1805486H
Date Of Birth	13/11/1967
Occupation	OUTDOOR
Date Of Driving Pass	06/03/1993
Driving Experience	24 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions CLEAR
 Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
 Was any body injured in the Accident? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 3

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG PIE TOWARDS TUAS (AFTER ADAM EXIT) WITH TWO PASSENGERS (CHINESE COUPLE) ON BOARD. SUDDENLY A VEHICLE SKN1252D WHICH WAS IN FRONT OF MY TAXI JAMMED BRAKE. I APPLIED MY BRAKE TO STOP AND SWERVED TO THE RIGHT. I FELT AN IMPACT AT THE REAR OF MY TAXI AND MY TAXI COLLIDED ONTO THE REAR OF SKN1252D. A VEHICLE SGK3230S HAD COLLIDED ONTO THE REAR OF MY TAXI. WHEN I ALIGHTED I REALISED THAT IT WAS CHAIN COLLISION INVOLVING 4 VEHICLES INCLUDING MINE.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: FILE TOO BIG
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGK3230S
 Vehicle Make/Model/Colour
 Details Of Properties
 Name of Driver LING NYUT TAY
 NRIC/Passport Number S1417553I
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SKN1252D
Vehicle Make/Model/Colour
Details Of Properties
Name of Driver MUHAMMAD FARHAN SHAMSULRIJAL
NRIC/Passport Number S8730105B
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

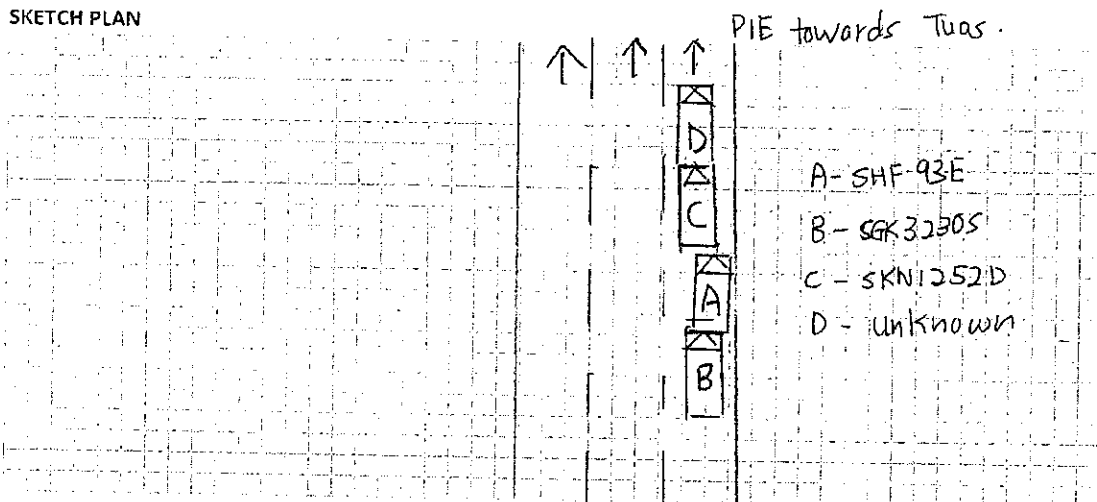
DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number UNKNOWN
Vehicle Make/Model/Colour
Details Of Properties
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

SKETCH PLAN

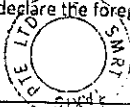


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature _____
Date & Time: _____

[Signature] 14/12/17

Driver's Signature
(If driver is not the policyholder)
Date & Time:

✓ 14/12/2017

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

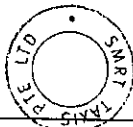
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

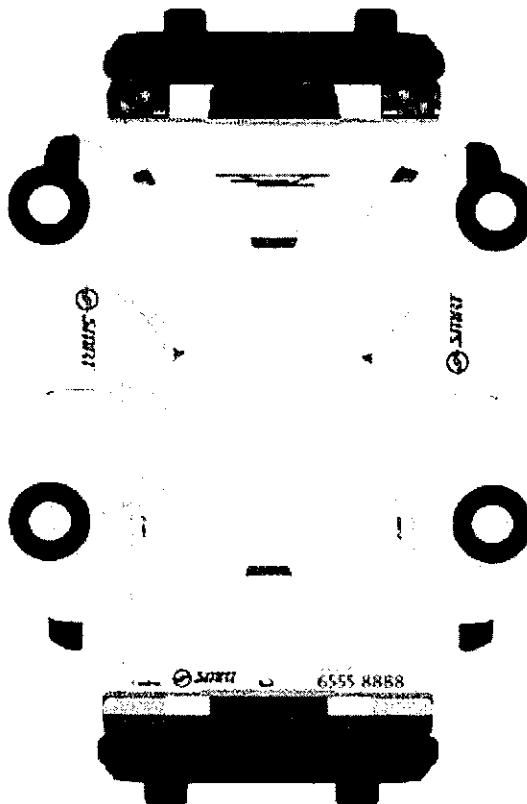
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

NTUC

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF93E
Ref. No : TAX/12/17/2079
Reg. Date : 03/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : CHOO BENG HENG
Type of Accident : HEAD TO REAR
Date / Time of Accident : 13/12/2017 10:16:00 PM
Accident Reported Date / Time : 14/12/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093604
Special Instruction to ARC, if any :
DROVE IN / SGK3230S - NTUC IDAC
Prepared Date : 14/12/2017 10:57:03 AM



Sebastian.
14/12/2017.

- Part by part repair.
- Question Mark Item Photo.
- Photo before paint

90036121

sebastianyeang@lkkauto.com.

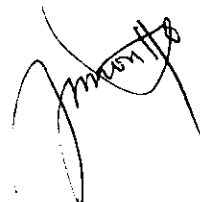
LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

 18/12/17.

Chassis No : JTDKB3FU803573757

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,521.00	0.00
Total Spray Painting Charges :	2,790.00	0.00
Total Material Charges :	9,057.58	9,057.58
Other Charges :	480.00	0.00
TOTAL :	13,848.58	0.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	11.00	0.00
Prepared / Adjusted By :		6 days
Arc / Surveyor Sign Off Date :	14/12/2017 01:52:29 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/12/2017 01:52:29 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	845.00	0.00 300
TO REPAIR REAR PORTION	676.00	0.00 400
Total Labour	1,521.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00 100
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO RESPRAY APRON PANEL LH	180.00	0.00 80
TO REPSRAY FRONT HOOD	378.00	0.00 200
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 100
TO RESPRAY REAR PANEL	180.00	0.00 X
TO RESPRAY TAIL GATE	378.00	0.00 200
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 100
Total Spray Painting & Panel Beating	2,790.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	480.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5211947932			COVER, FR BUMPER	1	495.50	25.00	371.62	Replace	Replace <i>Deform</i>	No
5211647050			SUPPORT, FR BUMPER LH	1	82.30	25.00	61.72	Replace	Replace <i>?</i>	No
5212847906			COVER, FR BUMPER LH	1	28.10	25.00	21.07	Replace	Replace <i>R</i>	No
5211447100			BRACKET, FR BUMPER	1	99.80	25.00	74.85	Replace	Replace <i>?</i>	No
			NUMBER PLATE	1	35.00	0.00	35.00	Replace	Replace <i>BT</i>	No
			NUMBER PLATE FRAME	1	25.00	0.00	25.00	Replace	Replace <i>✓ Cmp</i>	No
53104700			EMBLEM ASSY FRONT	1	87.10	25.00	65.32	Replace	Replace <i>✓ Cmp</i>	No
31124720			GRILLE, RADIATOR	1	165.00	25.00	123.75	Replace	Replace <i>✓ Deform</i>	No
11854761			UNIT, HEADLAMP, LH	1	2,558.90	10.00	2,303.01	Replace	Replace <i>✓ CRK</i>	No
32034791			SUPPORT S/A LH	1	237.00	25.00	177.75	Replace	Replace <i>R</i>	No
32144700			SUPPORT, RADIATOR UPPER LH	1	76.70	25.00	57.52	Replace	Replace <i>R</i>	No
20214710			REINFORCEMENT FRONT UPPER	1	691.10	25.00	518.32	Replace	Replace <i>?</i>	No
26114710			ABSORBER, FR BUMPER	1	70.30	25.00	52.72	Replace	Replace <i>?</i>	No
65633700			SEAL, RADIATOR TO LH	1	24.80	25.00	18.60	Replace	Replace <i>?</i>	No
37204700			APRON ASSY, FRONT FENDER, LH	1	171.20	25.00	128.40	Replace	Replace <i>R</i>	No
38024710			FENDER SUB-ASSY, FR, LH	1	933.10	25.00	699.82	Replace	Replace <i>R</i>	No
53744710			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace <i>✓ NEC</i>	No
33014710			HOOD SUB-ASSY	1	938.40	25.00	703.80	Replace	Replace <i>✓ DT</i>	No
34204710			HINGE ASSY, HOOD, LH	1	57.00	25.00	42.75	Replace	Replace <i>?</i>	No
34104710			HINGE ASSY, HOOD, RH	1	57.00	25.00	42.75	Replace	Replace <i>?</i>	No
11594790			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace <i>✓ CRK</i>	No
14534700			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace <i>✓ Deform</i>	No
15654790			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace <i>✓ Deform</i>	No
15654790			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace <i>X</i>	No
169470			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace <i>✓ Deform</i>	No
259470			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Replace <i>✓ Deform</i>	No
023470			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace <i>✓ BT</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>✓</i>	No <i>ms</i>

Number	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5830747090	END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace X	No
7680147110A1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace R	No
6700547440	TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	25.00	697.20	Replace	Replace R	No
7540348010	EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace ✓ NEC	No
	STICKER SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace ✓ NEC	No
	COMMO N STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace ✓ NEC	No
7544147030	NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace ✓ NEC	No
7544247130	NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace ✓ NEC	No
TOTAL MATERIALS						9,057.66	9,057.58	
TOTAL MATERIALS(Discounted)						9,057.58	9,057.58	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

21-12-17/10:44

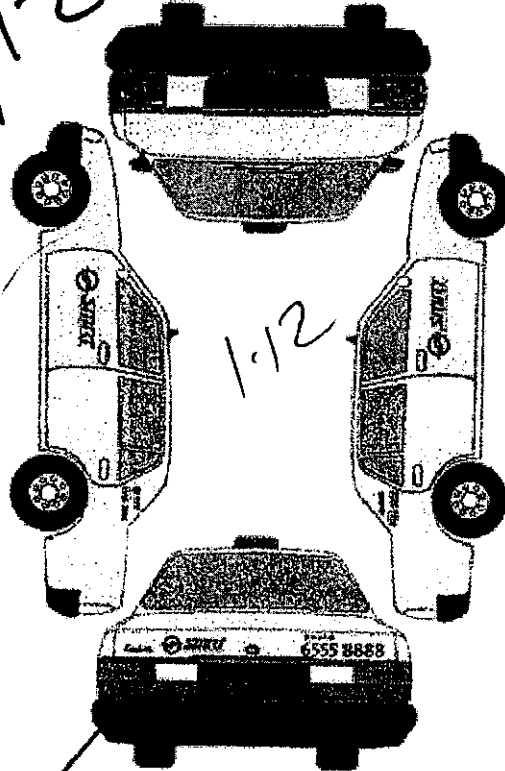
21-12-17/14:44

14-12-17/14:44

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF93E
Ref. No : TAX/12/17/2079
Reg. Date : 03/11/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : CHOO BENG HENG
Type of Accident : HEAD TO REAR
Date / Time of Accident : 13/12/2017 10:16:00 PM
Accident Reported Date / Time : 14/12/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093604
Special Instruction to ARC, if any :
DROVE IN / SGK3230S - NTUC IDAC p/r
BEFORE PAINT PHOTO FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
& Email : sebastianeang@lkkauto.com HP: 90036121
Prepared Date : 14/12/2017 10:57:03 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

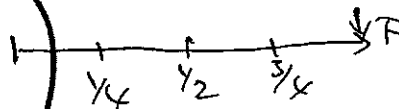
Date

14-12-17

2nd witness

Date

11964 km



Supplementary

QC 20/12/17 QC 18100 Reject

RR isumpen dent Frt Hood moulding clips Return to the Supplementary part 11st

The hose clip need to be tighten

LEE SHENG AUTO PTE LTD

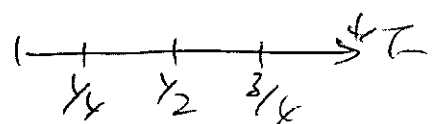
21/12/17 13:00 P.S.S

Vehicle Return Date: 20/12/2017

Vehicle Return Time: 15:45

SMRT staff sign:

12028 km



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU803573757

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,521.00	700.00
Total Spray Painting Charges	: 2,790.00	1,380.00
Total Material Charges	: 6,364.28	5,627.41
Other Charges	: 480.00	60.00
TOTAL	: 11,155.28	7,767.41
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 11.00	6.00 /
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 14/12/2017 01:52:29 AM	14/12/2017 02:44:10 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/12/2017 01:52:29 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No	: QN-1801-0161	Invoice No	:
Quotation Date	: 6/1	Invoice Date	:
Invoice Amount	:	Prepared Date	:

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	845.00	300.00 /
TO REPAIR REAR PORTION	676.00	400.00 /
Total Labour	1,521.00	700.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00 /
TO RESPRAY FRONT SUPPORT PANEL	180.00	100.00 /
TO RESPRAY FRONT FENDER LH	378.00	200.00 /
TO RESPRAY APRON PANEL LH	180.00	80.00 /
TO REPSRAY FRONT HOOD	378.00	200.00 /
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	100.00 /
TO RESPRAY REAR PANEL	180.00	0.00
TO RESPRAY TAIL GATE	378.00	200.00 /
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100.00 /
Total Spray Painting & Panel Beating	2,790.00	1,380.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	480.00	60.00

16691.80

Part 4- Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
52119479 62			COVER, FR BUMPER	1	495.50	25.00	371.62 1	Replace	Replace	No	Defo
52116470 50			SUPPORT, FR BUMPER LH	1	82.30	25.00	61.73 X	Replace	Check	No	NW
52128479 06			COVER, FR BUMPER LH	1	28.10	100.00	0.00 X	Replace	Repair	No	cut
52114471 90			BRACKET, FR BUMPER	1	99.80	25.00	74.85 2	Replace	Replace	No	Defo
			NUMBER PLATE	1	35.00	0.00	35.00 51	Replace	Replace	No	BT
			NUMBER PLATE FRAME	1	25.00	0.00	25.00 52	Replace	Replace	No	cut
75310470 60			EMBLEM ASSY FRONT	1	87.10	25.00	65.32 3	Replace	Replace	No	cut
53112472 40			GRILLE, RADIATOR	1	165.00	25.00	123.75 4	Replace	Replace	No	Defo
81185476 91			UNIT, HEADLAMP, LH	1	2,558.90	10.00	2,303.01 1	Replace	Replace	No	CRK
53203479 01			SUPPORT S/A LH	1	237.00	100.00	0.00 X	Replace	Repair	No	cut
53214470 50			SUPPORT, RADIATOR UPPER LH	1	76.70	100.00	0.00 X	Replace	Repair	No	cut
52021471 10			REINFORCEMENT FRONT UPPER	1	691.10	25.00	518.33 X	Replace	Check	No	X
52611471 40			ABSORBER, FR BUMPER	1	70.30	25.00	52.73 X	Replace	Check	No	X
16563370 10			SEAL, RADIATOR TO LH	1	24.80	25.00	18.60 X	Replace	Check	No	X
53720470 70			APRON ASSY, FRONT FENDER, LH	1	171.20	100.00	0.00 X	Replace	Repair	No	X
53802471 00			FENDER SUB-ASSY, FR, LH	1	933.10	100.00	0.00 X	Replace	Repair	No	cut
75374471 40			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67 5	Replace	Replace	No	NEC
53301471 10			HOOD SUB-ASSY	1	938.40	25.00	703.80 6	Replace	Replace	No	OT
53420471 30			HINGE ASSY, HOOD, LH	1	57.00	25.00	42.75 X	Replace	Check	No	X
53410471 30			HINGE ASSY, HOOD, RH	1	57.00	25.00	42.75 X	Replace	Check	No	X
52159479 13			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92 7	Replace	Replace	No	CRK
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72 8	Replace	Replace	No	Defo
52565479 00			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92 9	Replace	Replace	No	Defo
52565479 00			FILLER, RR BUMPER, RH	0	119.90	25.00	0.00 X	Replace	Not given	No	NW
52169470 20			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10 10	Replace	Replace	No	Defo
66259470 10			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95 11	Replace	Replace	No	Defo
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10 12	Replace	Replace	No	BT
			SENSOR REVERSE	1	180.00	0.00	180.00 53	Replace	Replace	No	DMG

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	0	629.80	25.00	0.00	✓ Replace	Not given	No <i>X</i>
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	100.00	0.00	✗ Replace	Repair	No <i>R</i>
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	100.00	0.00	✓ Replace	Repair	No <i>R</i>
7540348010			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72 <i>13</i>	Replace	Replace	No ✓
			STICKER SMRT LOGO	1	7.80	0.00	7.80 <i>54</i>	Replace	Replace	No ✓
	COMMON		STICKER DECAL 65558888	1	21.60	0.00	21.60 <i>55</i>	Replace	Replace	No ✓
7544147090			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22 <i>14</i>	Replace	Replace	No ✓
7544247130			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22 <i>15</i>	Replace	Replace	No ✓
5816647030			COVER, FRONT FLOOR UNDER , LH	1	425.50	25.00	319.12 <i>16</i>	Replace	Replace <i>S</i>	No ✓
TOTAL MATERIALS							6,364.34	5,627.41		
TOTAL MATERIALS(Discounted)							6,364.28	5,627.41		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
5816647030		COVER, FRONT FLOOR UNDER , LH	1	425.50	25.00	319.12	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						319.12			

5627.41
 + 700.00
 + 1440.00

 7767.41

Sebastian
10/1/18

16691.80

**National Assessment Centre Services**


51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Thatcham *escribe*

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17023876/Sqbe2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 17-01-2018	
		Code: INC4	
1. Policy Particulars - THIRD PARTY CLAIM			
Insured Veh.	SGK 3230S	Veh. Inspected	SHF 93E
Policy No.	5083798220-01	Coverage (\$)	0.00
Claim No.	MT/0973659-002	Excess (\$)	0.00
Assign From		Assign Date	14/12/2017
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU803573757	Colour	MAROON
Odometer	11964	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	13/12/2017	Inspection Date	14/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 93E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	COVER, FR BUMPER (DISC 25%)	DEFORMED	495.50	371.62
1	BRACKET, FR BUMPER (DISC 25%)	CUT	99.80	74.85
1	EMBLEM ASSY FRONT (DISC 25%)	CUT	87.10	65.32
1	GRILLE, RADIATOR (DISC 25%)	DEFORMED	165.00	123.75
1	EMBLEM, SIDE PANEL (HYBRID) (DISC 25%)	NECESSARY	52.90	39.67
1	HOOD SUB-ASSY (DISC 25%)	DENTED	938.40	703.80
1	COVER, RR BUMPER ASSY (DISC 25%)	CRACKED	423.90	317.92
1	GUARD, RR BUMPER, LOWER (DISC 25%)	DEFORMED	558.30	418.72
1	FILLER, RR BUMPER, RH (DISC 25%)	DEFORMED	119.90	89.92
1	COVER, GUARD RR BUMPER LOWER (DISC 25%)	DEFORMED	14.80	11.10
1	COVER, REAR FLOOR UNDER CENTER (DISC 25%)	DEFORMED	222.60	166.95
1	REAR BUMPER REINFORCEMENT (DISC 25%)	BENT	318.80	239.10
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.72
1	NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22
1	NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR (DISC 25%)	NECESSARY	52.30	39.22
1	COVER, FRONT FLOOR UNDER, LH (DISC 25%)	DEFORMED	425.50	319.12
1	UNIT, HEADLAMP, LH (DISC 10%)	CRACKED	2,558.90	2,303.01
1	NUMBER PLATE (SN)	BENT	35.00	35.00
1	NUMBER PLATE FRAME (SN)	CUT	25.00	25.00
1	SENSOR REVERSE (SN)	DAMAGED	180.00	180.00
1	STICKER SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	SUPPORT, FR BUMPER LH	NOT NECESSARY	82.30	-
1	REINFORCEMENT FRONT UPPER	NOT NECESSARY	691.10	-
1	ABSORBER, FR BUMPER	NOT NECESSARY	70.30	-
1	SEAL, RADIATOR TO LH	NOT NECESSARY	24.80	-
1	HINGE ASSY, HOOD, LH	NOT NECESSARY	57.00	-
1	HINGE ASSY, HOOD, RH	NOT NECESSARY	57.00	-
1	FILLER, RR BUMPER, RH	NOT NECESSARY	119.90	-

Report Ref No. NS/INC17023876/Sqbe2

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	END PANEL SUB-ASSY, BODY LOWER BACK	NOT NECESSARY	629.80	-
1	COVER, FR BUMPER LH	TO REPAIR	28.10	-
1	SUPPORT S/A LH	TO REPAIR	237.00	-
1	SUPPORT, RADIATOR UPPER LH	TO REPAIR	76.70	-
1	APRON ASSY, FRONT FENDER, LH	TO REPAIR	171.20	-
1	FENDER SUB-ASSY, FR, LH	TO REPAIR	933.10	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	TO REPAIR	891.20	-
1	TAIL GATE PANEL SUB-ASSY, BACK DOOR	TO REPAIR	929.60	-
			11,900.80	5,627.41
	LABOUR			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		1,841.00	760.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		2,790.00	1,380.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			4,791.00	2,140.00
GRAND TOTAL			16,691.80	7,767.41

RECOMMENDED COST OF REPAIRS (CONFIRMED)			7,767.41
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Report Ref No. NS/INC17023876/Sqbe2

YEANG WAI KEEN

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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