

REF:

CC3/MS617023873/Sybel

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

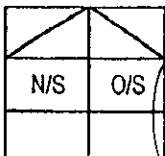
Insured: SIL 1324CPolicy No. 29026757Claims No. 543384

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: 54C 999 M. Yr Regn: 6/12/2015Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius. C.C. 1798Colour: Maroon. A/C: Insured / Std / NI / NASp. Reading 203818 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN364405766676

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: ND / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falhen

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 13/12/2017 D.O.I. 14/12/2017Survey held at SMARTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

18/12/17 AIC 1115M - MBR / FCL 16015340 / Y
 18/12/17 SIL 1324C - Y

DUN 30072016 TAX / 12/17/2017
 Ltk
 MSIG

18/12/17 Email GIA to Margaret
 28/12/17 Sebastian confirmed \$ 1279.40 (Real 6146.80, 829)
 2/1/18 Send preli revised by merimen

RECEIVED

Date/Time, File Pass to?

☐

Preli. Report

☐

Final Report

Date/Time, File Return to?

2) 2/1 - typist

Days Of Repair: 4Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

) S + RS. SI

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format: merimenLump Sum / I.B.I. (\$) 1279.40

TOTAL

210

Survey Department Check List (Case Handler)

Reference No.: CC3 | MS9 170 23873 | Svb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 2/1/17
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile					
MSG INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/MSG17023873/Svb			
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 16-12-2017			
		Code : MSG			
1. Policy Particulars :- THIRD PARTY CLAIM					
Insured Veh.	SJL 1324C	Veh. Inspected	SHC 4919M		
Policy No.		Coverage (\$)	0.00		
Claim No.		Excess (\$)	0.00		
Assign From		Assign Date	14/12/2017		
2. Vehicle Particulars & Condition					
Make & Model		c.c	0		
Engine No.	HIDDEN	Year of Reg.			
Chassis No.		Colour			
Odometer	-	Steering			
Brakes		Modification			
General					
3. Conditions of Tyres					
	Size	Make	Balance		
R/H Front Tyre			mm		
L/H Front Tyre			mm		
R/H Rear Tyre			mm		
L/H Rear Tyre			mm		
4. Description of Damages on					
5. General Information					
Engine No.	HIDDEN	Accident Date	13/12/2017	Inspection Date	14/12/2017
Survey held at		SMRT AUTOMOTIVE SERVICES PTE LTD			
		60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks					
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.					

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Dec 2017		02 Jan 2018 13:28 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	----------

CLAIM SUBFOLDER DETAILS				[Created by insurer]		
Insured:	DIVINE LIMOUSINE PTE LTD, Co. Reg. No.: NA					
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K					
Vehicle Reg. No.:	SHC4919M	Date of Loss:	13/12/2017 00:00 - :59			
Claim Type:	TP / 543384	Policy/Cover Note No.:	29026757 (Comprehensive) Coverage: 25/09/2017 - 16/11/2018			
Vehicle Reg. No. (Insured):	SJL1324C	Policy No. (Claimant):				
		Excess:				
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628					
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 03/01/2018]					
Driver/Custodian (Insured):	CHOO CHEE MING (), NRIC: S0056725F					
Adj Asg. Remarks:	ON WP					

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

<input type="checkbox"/>	ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler
Assigned By	Completed On	Created On	Done?		
No results.					

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 02 Jan 2018

Preliminary Advice

Insured Vehicle No	: SJL1324C	Accident Date	: 13/12/2017
TP Vehicle No	: SHC4919M	Assignment Date	: 02/01/2018
Make	: TOYOTA PRIUS TAXI	Est. Duration of Repair	: 4.00
Date of Inspection	: 14/12/2017		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,426.20
Revised Amount	:S\$	1,279.40
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,279.40

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAUTO)

From: Margaret Loh <margaret_loh@sg.msig-asia.com>
Sent: Tuesday, 2 January, 2018 1:30 PM
To: Veron Chen (LKKAUTO)
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 13/12/2017, SHC 4919M (TP VEHICLE), SJL 1324C (OI VEHICLE)

Our Ref : 543384

Dear Veron,

Please upload your report in merimen.

Best Regards

Margaret Loh
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2553 | Direct fax +65 6225 7402 | margaret_loh@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 28 December, 2017 4:56 PM
To: Margaret Loh <margaret_loh@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 13/12/2017, SHC 4919M (TP VEHICLE), SJL 1324C (OI VEHICLE)

Dear Margaret,

Please be informed that we had inspected the vehicle SHC 4919M M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 14/12/2017.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 18 December, 2017 9:02 AM

To: Margaret Loh (margaret_loh@sg.msig-asia.com) <margaret_loh@sg.msig-asia.com>

Cc: KKLau <kklau@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>; SUR <sur@lkkauto.com>; 'Christopher Chionh' <christopher_chionh@sg.msig-asia.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 13/12/2017, SHC 4919M (TP VEHICLE), SJL 1324C (OI VEHICLE)

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 18 December, 2017 9:02 AM
To: Margaret Loh (margaret_loh@sg.msig-asia.com)
Cc: KKLau; Accounts (LKKAuto); SUR; 'Christopher Chionh'
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 13/12/2017, SHC 4919M (TP VEHICLE), SJL 1324C (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf

Dear Margaret,

Please be informed that we had inspected the vehicle SHC 4919M M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 14/12/2017.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	5369K

Vehicle Details

Vehicle No.	SHC4919M
Vehicle to be Exported	No
Intended De-registration Date	15 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS TAXI (SMRT)
Primary Colour	Maroon
Manufacturing Year	2015
Engine No.	2ZR6551373
Chassis No.	JTDKN36U405766676
Maximum Power Output	100.0 kW (134 bhp)
Open Market Value	\$29,508.00
Original Registration Date	06 Nov 2015
First Registration Date	06 Nov 2015
Transfer Count	0
Actual ARF Paid	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	05 Nov 2023
PARF Rebate Amount	\$3,750.00

Intended COE Rebate Details

COE Expiry Date	05 Nov 2023
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$45,267.00
COE Rebate Amount	\$33,329.00
Total Rebate Amount	\$37,079.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 15 Dec 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/12/2017 09:05
Date Of Accident	13/12/2017 17:50
Exact Location Of Accident	SIMEI AVE EAST TOWARDS KEMBANGAN MRT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4919M
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRER AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	YOGENDRAN S/O SINGARAVELU
NRIC No	S1797483A
Date Of Birth	29/12/1967
Occupation	OUTDOOR
Date Of Driving Pass	06/08/1993
Driving Experience	24 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - HIRER

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident THEFT

Weather Conditions RAINING

Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG SIMEI AVE EAST. SUDDENLY A VEHICLE CAME OUT OF LOR MARZUKI, DID NOT HAVE A PROPER LOOK OUT FOR THE ONCOMING VEHICLE, AS SUCH COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Remarks/ Reasons: FILE TOO BIG

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJL1324C

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver CHOO CHEE MING

NRIC/Passport Number S0056725F

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

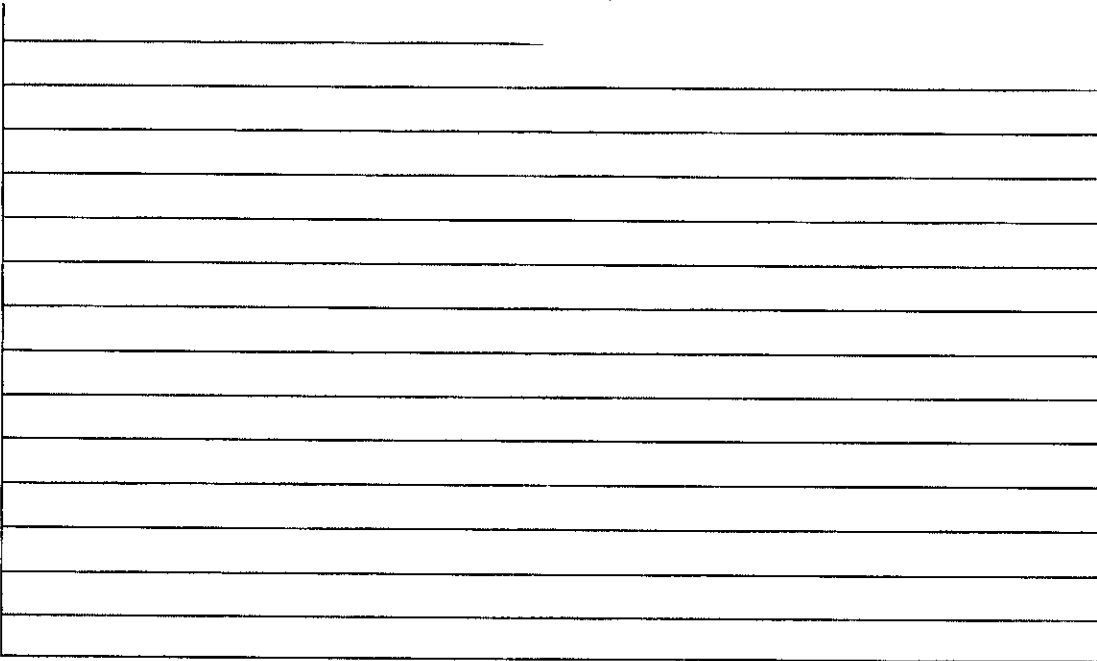
No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address



I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Y. Chen 9.01 a.m.
Driver's Signature
(If driver is not the policyholder)
Date & Time:

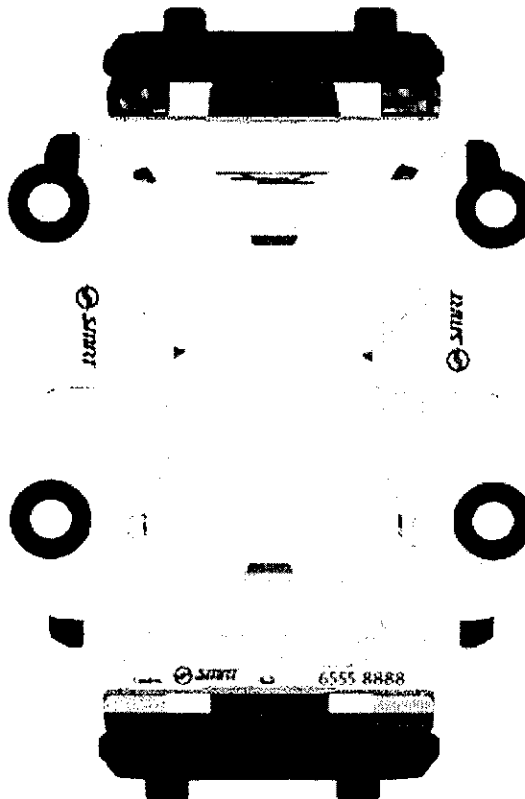
[Signature] 14/12/2017
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

MS16

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4919M
 Ref. No : TAX/12/17/2077
 Reg. Date : 06/11/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : YOGENDRAN S/O SINGARAVELU
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 13/12/2017 05:52:00 PM
 Accident Reported Date / Time : 14/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093603
 Special Instruction to ARC,if any :
 DROVE IN /SJL1324C - MSIG - LKK
 Prepared Date : 14/12/2017 10:48:24 AM



Sebastian.
 14/12/2017.
 - Part by part repair.
 - Question Mark Item Photo
 - Photo before paint.
 90036121
 Sebastianyeang@lkkauto.com

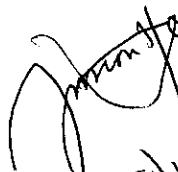
LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:


 18/12/17

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U405766676

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	845.00	0.00
Total Spray Painting Charges	1,314.00	0.00
Total Material Charges	3,081.46	3,081.46
Other Charges	945.00	0.00
TOTAL	6,185.46	0.00
Lum Sum Total	0.00	0.00
No. of Repair Days	5.00	0.00
Prepared / Adjusted By		4 days.
Arc / Surveyor Sing Off Date	14/12/2017 01:36:46 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/12/2017 01:36:46 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	845.00	0.00 400
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	378.00	0.00 200
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY REAR DOOR RH	378.00	0.00 200
TO RESPRAY REAR FENDER RH	378.00	0.00 200
Total Spray Painting & Panel Beating	1,314.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO APPLY RUST-PROOFING ON AFFECTED REA	100.00	0.00 30
TO TRANSFER DOOR MECHANISM	240.00	0.00 X
TO REMOVE / REFIT SEAT	120.00	0.00 X
TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0.00 X
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00 200
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	945.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
57001-17070		6505528	DOOR FRT/RH	1	894.40	30.00	626.08	Replace	Replace R	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace ✓ NEC	No
5851-17900			MOULDING BODY, RH	1	673.60	30.00	471.52	Replace	Replace R	No
57003-17080		6505486	DOOR RR/RH	1	954.50	30.00	668.15	Replace	Replace R	No
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace ✓ NEC	No
1604-17090			FENDER RR/RH	1	766.80	30.00	536.76	Replace	Replace R	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace ✓ NEC	No
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace ✓ NEC	No
2710-17130			QUARTER GLASS RR/RH	1	846.50	30.00	592.55	Replace	Replace X	No
	COMMON		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace	Replace X	No
TOTAL MATERIALS							3,081.46	3,081.46		
TOTAL MATERIALS(Discounted)							3,081.46	3,081.46		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

19-12-17 / 10:42

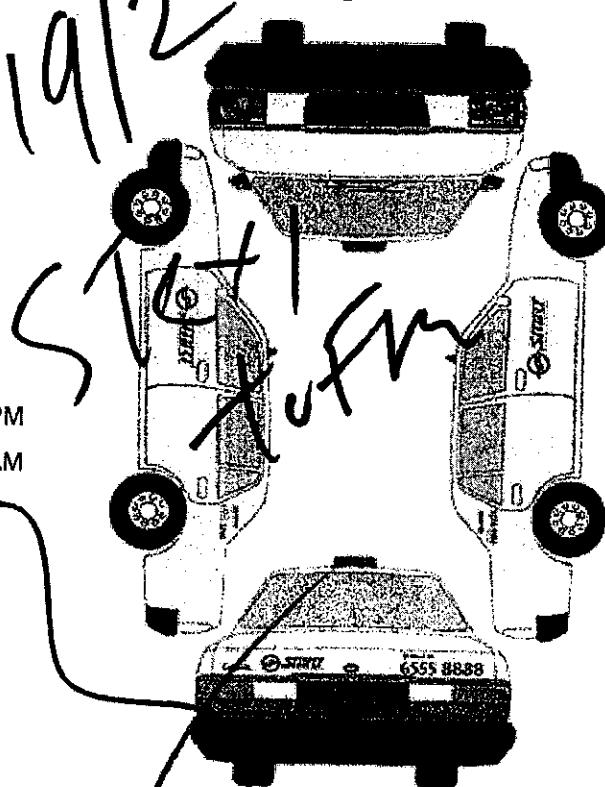
19-12-17 / 14:42

SMRT Accident Vehicle Repair Estimates

14-12-17 / 14:42

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4919M
Ref. No : TAX/12/17/2077
Reg. Date : 06/11/2015
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : YOGENDRAN S/O SINGARAVELU
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 13/12/2017 05:52:00 PM
Accident Reported Date / Time : 14/12/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093603
Special Instruction to ARC, if any :
DROVE IN /SJL1324C - MSIG - LKK
BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
& Email : sebastianeang @lkkauto.com HP:90036121
Prepared Date : 14/12/2017 10:48:24 AM



Recording Camera



Radio Antenna



1st witness

Date

14-12-17

2nd witness

Date

203818
1/4 1/2 3/4 2格油

203888

18/12/17 18:00 pass

LEE SHENG AUTO PTE LTD

Vehicle Return Date:

18/12/17

Vehicle Return Time:

4:20 PM

SMRT staff sign:

12

Chassis No : JTDKN36U405766676


Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	845.00	400.00
Total Spray Painting Charges :	1,314.00	700.00
Total Material Charges :	149.40	149.40
Other Charges :	945.00	30.00
TOTAL :	3,253.40 7426.20	1,279.40
Lum Sum Total :	0.00	0.00
No. of Repair Days :	5.00	4.00 /
Prepared / Adjusted By :		SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date :	14/12/2017 01:36:46 PM	14/12/2017 02:42:36 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 14/12/2017 01:36:46 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0566

Invoice No :

Quotation Date : 20/12

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	845.00 ✓	400.00 /
Total Labour	845.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	378.00 ✓	200.00 /
TO RESPRAY ROCKER PANEL MOULDING	180.00 ✓	100.00 /
TO RESPRAY REAR DOOR RH	378.00 ✓	200.00 /
TO RESPRAY REAR FENDER RH	378.00 ✓	200.00 /
Total Spray Painting & Panel Beating	1,314.00	700.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO TRANSFER DOOR MECHANISM	240.00	0.00
TO REMOVE / REFIT SEAT	120.00	0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	945.00	30.00

1416.20

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
67001-47070		6505528	DOOR FRT/RH	R 1	894.40	100.00	0.00	Replace	Repair	No R
			STICKER DECAL SMRT (DOOR)	✓ 1	60.00	0.00	60.00	Replace	Replace	No N/E
75851-47900			MOULDING BODY, RH	R 1	673.60	100.00	0.00	Replace	Repair	No R
67003-47080		6505486	DOOR RR/RH	R 1	954.50	100.00	0.00	Replace	Repair	No R
			PIXEL STICKER	✓ 1	60.00	0.00	60.00	Replace	Replace	No N/E
61604-47090			FENDER RR/RH	R 1	766.80	100.00	0.00	Replace	Repair	No R
	COMMO N		SMRT LOGO	✓ 1	7.80	0.00	7.80	Replace	Replace	No
			STICKER DECAL 6555 8888	✓ 1	21.60	0.00	21.60	Replace	Replace	No N/E
62710-47130			QUARTER GLASS RR/RH	X 0	846.50	30.00	0.00	Replace	Not given	No X
	COMMO N		SEALANT W/SCREEN	X 0	37.00	0.00	0.00	Replace	Not given	No X N/A
TOTAL MATERIALS							149.40	149.40		
TOTAL MATERIALS(Discounted)							149.40	149.40		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

149.40 /
+ 400.00 /
+ 730.00 /

1279.40 /

Sebastian
28/12/2017


































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2017		02 Jan 2018 13:28 Edit Adj Rpt	S\$1,279.40 Edit Estimates	S\$1,279.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	DIVINE LIMOUSINE PTE LTD, Co. Reg. No.: NA								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4919M	Date of Loss:	13/12/2017 00:00 - :59						
Claim Type:	TP / 543384	Policy/Cover Note No.:	29026757 (Comprehensive) Coverage: 25/09/2017 - 16/11/2018						
Vehicle Reg. No. (Insured):	SJL1324C	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 01/02/2018]								
Driver/Custodian (Insured):	CHOO CHEE MING (), NRIC: S0056725F								
Adj Asg. Remarks:	ON WP								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4919M (543384)**
[SJL1324C]
TP
SMRT TAXIS PTE LTD
Dec 13 2017 12:00AM
[DIVINE LIMOUSINE PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter		View View In Browser		
Assessment Reports		<div>1 per page</div> <div><input checked="" type="checkbox"/></div>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/01/18 16:53	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images		<div>3 per page</div> <div><input checked="" type="checkbox"/></div>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	02/01/18 16:49	General View	 Load JPG	<input checked="" type="checkbox"/>
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5	02/01/18 16:49	General View	 Load JPG	<input checked="" type="checkbox"/>
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22	02/01/18 16:49	General View	 Load JPG	<input checked="" type="checkbox"/>
23	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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25	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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29	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	02/01/18 16:49	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

33	02/01/18 16:49	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	02/01/18 16:49	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	02/01/18 13:17	LKK INFORMING TP VEHICLE SUREVEYED AT SMRT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div><div></div><div>^</div><div>v</div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG17023873/SVBE2

Date: 10/01/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29026757

Claimant Vehicle No : SHC4919M

Insured Vehicle No : SJL1324C

Date of Loss: 13/12/2017

Nature of Claim: TP Claim No: 543384

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4919M

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6551373

Reg. Date: 06/11/2015 (Man. Year: 2015)

Chassis No: JTDKN36U405766676

Colour: Maroon

Odometer: 203818 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,322.20	149.40	4,172.80	96.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,104.00	1,130.00	1,974.00	63.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	7,426.20	1,279.40	6,146.80	82.77

INSPECTION

Date of Assignment: 02/01/2018

Date Inspected: 14/12/2017 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jan 2018)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC4919M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
2	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
3	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
4	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
5	1		*QUARTER GLASS RR/RH	Not Necessary	846.50 F	*- F
6	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
7	1		*DOOR FRT / RH	Repair	894.40 F	*- F
8	1		*MOULDING BODY, RH	Repair	673.60 F	*- F
9	1		*DOOR RR/RH	Repair	954.50 F	*- F
10	1		*FENDER RR/RH	Repair	766.80 F	*- F
F=Franchise part.						
					Total Parts (S\$)	4,322.20 149.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	1,314.00	700.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
5	TO TRANSFER DOOR MECHANISM	New	240.00	0.00
6	TO REMOVE / REFIT SEAT	New	120.00	0.00
7	TO REMOVE & REFIT REAR QUARTER GLASS RH	New	120.00	0.00
8	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM	New	125.00	0.00
9	TO REPLACE SUNDRY PARTS	New	100.00	0.00
10	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			3,104.00	1,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >