

INS. CASE OWNER:

Vale on

CC4 / ASM 170 73872, Kpa3 9

LKK:
IDAC:SWART
Stm005NR

Surveyor:

Ank

DOI:

ASSIGNMENT

Date / Time:

15/1/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBF 8047H

Name of Insured:

F2G 600 P/L

Insured Tel No.:

HP:

Excess Sec II : SS

2,500.00

D.O.A.:

14/1/17

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

Cyrus Yue Hui

Driver Tel No.:

82638151

(V/L: ☒ YES / NO)

Claim No.:

Stm005NR

Policy No.:

Make / Model:

7. DYNA

Place of Accident:

BLACH ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHE 87033



INSRS:

WSP:

Tel:

Liability:

RMKS:

CNG
10000.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/1/17

CHT.

SHE 87033 - MS11VC14007282 / 696w2; PPA: 17/1/17

GBF 8047H - X

Please be stringent on car.

To get video from TR.

21/1/17 @ 2.30pm

called OI company, confirm accident.
Inform to claim. Will let insurance to handle.

2/2/18

File pass to type mandate

24/1/18

DN sent

26/2/18

File pass to Mr. Kwan to close

RECEIVED 20 FEB 2018

STAGE	DATE / PIC	
Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:	21/1/17	
After call ltr to OI:	26/2/17	
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup):	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 19/1/17 Sent By: Hui

FINALIZATION Date/Time: Confirm with:

Repair Cost: SS (days) Reduction: %

FINAL SETTLEMENT Date/Time: 24/2/18 Confirm with: Catherine

Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.: HIL

Repair Cost: 15737.05 SS 786.86

Loss of Rental (LOR): 6500 SS 312.50 (5 days) X 125.00

Loss of Use (LOU): SS (5 x days)

Loss of Income (LOI): 2500 SS 125.00 (5 x 5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: SS 5.35

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: SS 1229.71 Global Sum SS: 1200.00

FINAL PAYMENT Date/Time: 26/2/18 Confirm with: Catherine

Payee 1: SS 1200.00 Name 1: Comfor Adelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

Confirm by:

Email ☐ Call ☐Email ☐ Call ☐

If NO or B 28, Ass. Lia:

OVC 27/2/18

COPY SENT

26/2/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format: Cg

3) Survey fee: \$350.00

REF: AXA

Smart Claim

ASSIGNMENT

From: _____ Date: 18.12.2017

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHC 87035

at Workshop m/s: Comfort Delgro

of: 51 Luyang Drive

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 3 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 87035 Yr Regn: 19 Nov 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/ / Prima Mover /

Truck / Trailer or

Make: Hyundai 240 cc 1685

Colour: Blue A/C: Ins 6 / Std / NI / NA

Sp. Reading: 250740 T/Radio: Ins 0 / Std / NI / NA

Eng No: _____

C/No: 1C MHLB414M H4080583

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16 R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hantale

Front: _____ Rear: _____

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 14/12/17 D.O.I: 18/12/17

Survey held at: CDE (67mg)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

2/3 front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

15.12.17 5:08pm Insured Mr. Lim survey on 18.12.2017

PIP

PIP \$ 1470.76 / Red \$ 1653.60 / 53%.

Date/Time: File Pass to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time: File Return to?

2) _____

Report Format: _____

Lump Sum / I.B.I: \$ _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp. \$ _____

☐ : Interview \$ _____

☐ : Tech. Insp. \$ _____

☐ : Weekend \$ _____

Survey Fee: _____

Transportation: _____

Phone: _____

Other: _____

TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17023872/K1pa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 15-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 8047H	Veh. Inspected	SHC 8703S	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M005NR	Excess (\$)	0.00	
Assign From		Assign Date	15/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/12/2017	Inspection Date	18/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M005NR

Our ref: CC4/AXA17023872/K1pa3

Date: 19.12.2017

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 8703S

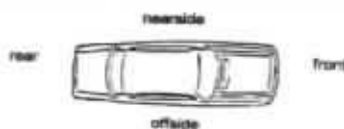
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.12.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	3,124.36
Revised Estimate Amount	: S\$	1,470.76
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

am: ARC Repair TP(CLS0)1 **JOB CARD** Sales Order: JC NO305097935

MEMER	REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHC8703S	
MEMER NO 7010045	MAKE	FUEL
383 SIN MING DRIVE	HYUNDAI	E1/2.....F
SS Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
(R) 65508755 (O)	I-40 14.12.2017 11:35	
(P)	YR OF MANU	TARGET DATE
	19.11.2015	
UNT CARD NO.	CHASSIS CODE	COMPLETION DATE/TIME
	KMHLB41UMGU080583	

AXA

JOB DESCRIPTION

Accident Date: 14.12.2017
NATURE: 3P 14.12.2017

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
-----------------	----------------------

Check-out Slip	Exit Pass
No.: SHC8703S LKE	Vehicle No.: SHC8703S
Service Advisor	Name of Service Advisor
Signature/Date	Date
Returned to Service Reception upon collection	To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305097935
Date : 22/12/17

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No : SHC8703S CTPL

Fax :

14.12.17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA GBF8047H
2. The finalized amount shall be:


(a) Spare Parts after List discount	\$690.76
(b) Labour Charges	\$780.00
Total for Part-By-Part Repair Cost	\$1,470.76
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	


3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : K. Lim
Date : 26/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305097935
REGN NO : SHC8703S
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 19.11.2015
DATE/TIME IN : 14.12.2017 11:35
ACCIDENT DATE : 14.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0573-G I40VC PANEL-FENDER RH# 1 L 619.00 20.00 495.20

0002 04-01-0103-0658-G I40VC CAP ASSY-WHEEL HUB 1 L 150.70 20.00 120.56

0003 28-01-0103-0003-A (I40)FRT DOOR LOGO SONATA 1 N 75.00 2.00- 75.00

SUB-TOTAL : 690.76

JOB NATURE

0000 L PANEL BEATING 400.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

0002 20-00 TUFF COAT ON AFFECTED PARTS. 20.00

SUB-TOTAL : 780.00

TOTAL : 1,470.76

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

DATE 14/12/2017 13:57

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Headlamp (RH) <i>X sm</i>			\$ 1,388.00
	Front Fender (RH) <i>- dent</i>			\$ 619.00
	Front Fender Shield (RH) <i>X sm</i>			\$ 169.80
	Front Fender Retainer <i>X sm</i>			\$ 9.20
	Front Wheel Hub Cap (RH) <i>- grazed</i>			\$ 150.70
	<i>Front Bumper X repair</i>			
	SUB TOTAL			\$ 2,336.70
	<i>Front RH door X repair</i>			
	LESS 20%			\$ 467.34
	DISCOUNTED TOTAL			\$ 1,869.36
	Front Door Color Comfort Logo (RH) <i>- new</i>			\$ 75.00
	Labour Charge			
	Panel Beating			\$ 560.00 <i>480</i>
	Spray Painting Charge			\$ 400.00 <i>260</i>
	Wiring Charge			\$ 50.00 <i>X 2</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	FRT Wheel Alignment			\$ 120.00 <i>X 2</i>
	TOTAL LABOUR			\$ 1,180.00
	ESTIMATE TOTAL			\$ 3,124.36
	<i>Kahar 10/1/14</i>			
	<i>18/2/12 1070 L.</i>			
	<i>3 Pys</i>			
	<i>P/P</i>			
	<i>Before Paint p/L.</i>			

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party surveys on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary claims must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature _____

Stamp _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE*

VEHICLE NO : SHC 8703S

DATE 14/12/2017 13:57

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Headlamp (RH) ✕			\$ 1,388.00
	Front Fender (RH) ✓			\$ 619.00
	Front Fender Shield (RH) ✕			\$ 169.80
	Front Fender Retainer ✕			\$ 9.20
	Front Wheel Hub Cap (RH) ✓			\$ 150.70
	Front Bumper ✕ repair			
	SUB TOTAL			\$ 2,336.70
	Front RH Door ✕ repair			
	LESS 20%			\$ 467.34
	DISCOUNTED TOTAL			\$ 1,869.36
	Front Door Color Comfort Logo (RH) ✓			\$ 75.00 NETT
	Labour Charge			
	Panel Beating			\$ 560.00 480
	Spray Painting Charge			\$ 400.00 260
	Wiring Charge			\$ 50.00 ✕
	Tuff Kote			\$ 50.00 20
	FRT Wheel Alignment			\$ 120.00 ✕
	TOTAL LABOUR			\$ 1,180.00
	ESTIMATE TOTAL			\$ 3,124.36
	Kalar 10/1/14			
	18/2/17 1030 L.			
	3 Pys			
	PIP			
	Before Paint p.H.			
	<div><div>LKK Auto Consultants hence notify the Repairer of the following</div><ul style="list-style-type: none">• To resurvey before/after spray painting• To display damaged part(s) during resurvey• Parts prices are subject to confirmation• Third party survey is on a "Without Prejudice" basis• No illegal modification(s) is allowed• Supplementary items must be resurveyed and is subject to final approval from Insurance Company<div>Approved: _____ Repairer</div><div>Signature: _____</div><div>Date: _____</div></div>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 19 January 2018 9:03 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017]
Attachments: GBF 8047H - AXA.PDF

Your Ref: **T1217/ SHC8703S/ WT(st)**
Our Ref: CC4/ASM17023872/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client cut into his lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 22 January 2018 10:34 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017] - (video attached)
Attachments: SHC8703S doa 14.12.17.mov

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S6.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 19/01/2018 09:03 AM
Subject: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017]

Your Ref: **T1217/ SHC8703S/ WT(st)**
Our Ref: CC4/ASM17023872/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client cut into his lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

[attachment "GBF 8047H - AXA.PDF" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

<< <SEEK MANDATE> - S7M005NR [ACCIDENT INVOLVING GBF 8047H (OI) & SHC 8703S(TP) ON 14/12/2017]

Type

🔍 Question

Message

Liability: Conflicting version(50%). Spoken to insured, insured has no evidence, agreed to settle at best and aware NCD issue. We seek your approval to offer Third Party repairer "ComfortDelgro Engineering Pte Ltd" is as follows: - [1)COR(w/GST): \$1,573.71 + 2) Loss of Rental(5daysx\$125.00): \$625.00 + 3)Loss of Income(5daysx\$50.00): \$250.00] @50% = \$1,224.36 + 4)LTA Search fee: \$5.35 = Total: 1,229.71. **03days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. Hsiao Tong - 07/02/2018

Reply

Service Request Details

Claim

S7M005NR

Reference

None 

Loss Date

14 December 2017

Request Date

15 December 2017

Due Date

29 June 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

LKK AUTO CONSULTANTS PTE LTD (TP) -

Actions

Next Step

Finish the work

Complete Work

More 

Vehicle Information

Incident Vehicle Registration #

SHC87035

Make

TPVD HYUNDAI

Service Address

15 WOODLANDS LOOP, . . 738322

Primary Contact/Insured

F & G FOOD PTE LTD

15 WOODLANDS LOOP, 738322, Singapore

fg_food@hotmail.com

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

TP- ARC TP XS - \$2500/- PLS BE STRINGENT ON COR

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

7/2/18 2:37 PM

FROM

OH Vale

SUBJECT

Re:PLS PROCEED TO OFFER 50% SINCE NO EVIDENCE TO
VOUCH FOR BOTH SIDES-VO

BODY



TYPE



SENT

7/2/18 8:13 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

BODY Liability: Conflicting version(50%). Spoken to ins...



TYPE



SENT

19/12/17 6:13 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

Direct Settlement - Accident Involving GBF8047H (OI : AXA - S7M005NR) and SHC8703S (TP : LKK REF - CC4/AXA17023872/K1pa3) on 14/12/2017

BODY

Dear Vale, We refer to the above matter and your a...



TYPE



SENT

19/12/17 6:08 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

ia (Immdiate Advise)

BODY

ia (Immdiate Advise) Repairer Estimate \$ __



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 February 2018 7:32 AM
To: 'Catherine Koh Mui Gek'
Subject: RE: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017] - (video attached)

Without Prejudice

Hi Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$1,200.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Monday, 22 January 2018 10:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017] - (video attached)

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S6.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 19/01/2018 09:03 AM
Subject: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017]

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 22 February 2018 8:56 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017] - (video attached)

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$1200.00, kindly forward DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Date: 22/02/2018 07:32 AM
Subject: RE: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017] - (video attached)

Without Prejudice

Hi Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$1,200.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Monday, 22 January 2018 10:34 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: <Request for Video Footage> Your Ref: T1217/ SHC8703S/ WT(st) *Our Ref: CC4/ASM17023872/K1pa3 [ACCIDENT INVOLVING GBF 8047H(AXA) & SHC 8703S ON 14/12/2017] - (video attached)

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S6.



Our Ref : T1217/ SHC8703S /WT(st)

Your Ref :

Date : 05-Jan-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 182282400V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 725791

Yishun
Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8703S YOUR INSURED GBF8047H
AND OTHER _____ ON 14.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC8703S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBF8047H we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,573.71
2	6 days Loss of Rental @ \$ 125.00 per day	\$ 750.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,329.06

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims:		\$ 2,809.06

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 4 pcs
- b) LTA search slip/s of : GBF8047H
- c) GIA / Police report/s of : SHC8703S
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound (X) PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 DECEMBER 2017

F & G FOOD PTE LTD
15 WOODLANDS LOOP
#02-61 WOODLANDS IND ESTATE
SINGAPORE 738322
ATTN: THE MANAGEMENT

Dear Sir/ Mdm

OUR REF : CC4/AXA17023872/K1pa3
YOUR REF : P1915335 (GBF 8047H)
ACCIDENT INVOLVING GBF 8047H & SHC 8703C ALONG/AT BEACH ROAD
TOWARDS MIDDLE ROAD ON 14/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelgro Engineering Pte Ltd acting on behalf of the owner of SHC 8703C against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 08/01/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of S\$2,500.00 attached with Third Party Claims.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

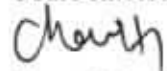
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **I 40 SHC8703S , GBF8047H**
ALONG **BEACH RD X MIDDLE RD****ON 14-Dec-17 10:35**I / We **KANG BAN CHING** (Hirer) NRIC No.: **S1207262G**

and/or (Relief) NRIC No.:

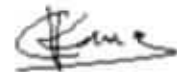
Taxi Number **SHC8703S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Dec-2017**Name of Hirer **KANG BAN CHING**
Hirer NRIC **S1207262G**

Signature :

Address **223 SERANGOON AVENUE 4 #05-173**
550223Contact No. **83228089**



redefining / insurance

CLAIM REF : S7M005NR
INSURED : F & G FOOD PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 14.12.2017, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Kang Ban Ching of vehicle no. SHC 8703S.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **One Thousand Two Hundred only (S\$1,200.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (GBF 8047H) arising out of an accident with (SHC 8703S) on 14.12.2017.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBF 8047H arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBF 8047H.

Dated this 26th day of February 2018

Signed by _____

(AUTHORISED SIGNATORY)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOYANG DRIVE
SINGAPORE 638988

Company Stamp _____

Witness : _____

Name : _____

I/C No : _____

Address : _____

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOYANG DRIVE
SINGAPORE 638988

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8703S

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
19.11.2015

CHASSIS CODE
KMHLB41UMGU080583

INV. NO/DATE
91348643 29.12.2017

JOB NO.
305097935

ODOMETER READING

DATE/TIME IN
14.12.2017 11:35

Description : 3P 14.12.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0573	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
0002	04-01-0103-0658	I40VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
0003	28-01-0103-0003	(I40)FRT DOOR LOGO SONATA	1	75.00	0.00	75.00
SUB-TOTAL			:			690.76

JOB NATURE

0001	L	PANEL BEATING	400.00		400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00
SUB-TOTAL			:		780.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91348643	1,573.71	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8703S

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
19.11.2015

CHASSIS CODE
KMHLB41UMGU080583

INV. NO/DATE
91348643 29.12.2017

JOB NO.
305097935

ODOMETER READING

DATE/TIME IN
14.12.2017 11:35

Items total		1,470.76
Add GST @	7.000 %	102.95
Invoice amount		1,573.71

Issued by : CHEWBEELENG 29.12.2017 08:25:25
Repair type : CLS0/57/57
Payment type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91348643	1,573.71	

Our Ref: CT17120478

Date: 27 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/12/2017 @ 10:35 hrs
ALONG BEACH ROAD X MIDDLE ROAD
INVOLVING GBF8047H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8703S** (the "Taxi"). The Taxi was hired to **KANG BAN CHING IC NO S1207262G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

GHC 87035

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF8047H	14 Dec 2017 / 10:35:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF 8047H (Insd veh)	Model:	TPVD HYUNDAI
	SHC 8703S (TP veh)		I40
Date of Accident:	14/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,343.07
Final Repair Cost	:	\$	1,573.71
Loss of Token Sum	:	\$	250.00
Rental (if any)	:	\$	625.00
	:	\$	1,224.35
LTA / GIA Search Fee	:	\$	5.35

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,200.00

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	_____NIL_____
BOLA Liability: _____50_____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 1,200.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/02/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))