

Case Owner:

Bernard

CC 6 / AIG170 2 3854 / Unaz

Like:

IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT

26/12/17

Date / Time:

15/12/17

Registered in Marman:

15/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SK2 1602P

Name of Insured:

WONG CHOI YING @ WONG CHOI

Insured Tel No.:

HP: 8206 6342

Excess Sec II : \$

D.O.A: 26/11/17

Is driver the owner?

( YES NO )

Nature of Accident:

If NO, Driver Name / Age: SEOW AH Fook @ SEOW Fook YEE

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

823904763756

Policy No.:

2100447170

Make / Model:

MITSUBISHI ATRAGE

Place of Accident:

SEPOLC

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final? Yes / No

SLB 6534J



INSRS:

WSP: Jin Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

19/12/17 (New Year) \* Phase refer video footage uploaded inside machine.

19/12/17 @ 3:00 called oi no response. Based on footage from TP side swipe. 50/50 case.

She want to know final amount.

21/2/19

- Check with Bond, OI is not AIG to find a sum.

14/3/19

- File pers to Mei run to clerk

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

\$

days) Reduction:

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

100%

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No. : NIL

Repair Cost:

\$

81177.00

Loss of Rental (LOR):

\$

Loss of Use (LOU):

\$

200.00

Loss of Income (LOI):

\$

0.00

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$

Medical:

\$

Disbursement:

\$

Legal Cost

\$

Total:

\$

1677.00

Global Sum \$:

1677

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$

1677

Name 1:

Jin Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

1) Claim status: Manual/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

Alt / Ref: 17023854 / Via 3

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: SLB 65347  
at Workshop m/s: Jin Auto  
of \_\_\_\_\_  
Insured: SKZ1602D  
Policy No. \_\_\_\_\_  
Claims No. \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:			
IDAC Accident Rpt.:	Consistent? : Yes or No		
GIA / PR Sent:	Consistent? : Yes or No		
Est. Repairs:	3	days	Res.: Yes or No
Lum Sum:	20	%	3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SZ38134J Yr Regn: Q 76  
Type: M.Cycle / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or (4)  
Make: Subaru Forester CC: 1995  
Colour: white A/C: Insured / Std / Nil / NA  
Sp.Reading: 36765 T.Radio: Insured / Std / Nil / NA  
Eng.No: \_\_\_\_\_  
C/No: JFISJSKC SGH069428  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: Knocker / Jammed / Leaked / Burnt or \_\_\_\_\_  
Brake: Knocker / Jammed / Leaked / Burnt or \_\_\_\_\_  
Modl: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
Tyre Size: F: \_\_\_\_\_

Tyre Size: F: \_\_\_\_\_  
 R: 225/60r17  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_

Front		Rear	
R/Bal.	7 mm	R/Bal.	7 mm
L/Bal.	7 mm	L/Bal.	7 mm
D.O.A.	26/11/17	D.O.I.	26/12/17

Survey held at \_\_\_\_\_  
Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_  
The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
27/1/17	1/s 82200 conf. and with Jones.

 Red = 1455-80 | 40% |

DateTime: File Pass id: ☐: Prel. Report

11 ☐ : Final Report

Date/Time: File Return to:

Report Format :

Lump Sum / I.B.I.: \$

Days Of Repair:

Resurvey No. of Trip:

JULY 1986

TABLE 1

## Notes

Add Fee:  Site Insp. \$

Site Inspec

Interview 15

Tech 17/18

Washburn, S.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG17023854/Uua3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 15-12-2017



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKZ 1602P	Veh. Inspected	SLB 6534J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/12/2017

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	26/11/2017	Inspection Date	26/12/2017
Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

# Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Reg No:200704370C GST Reg No ::200704370C

Your ref :

Our Ref

22/12/2017

M/S AIG

DEAR SIR / MADAM

ESTIMATE REPAIR COST FOR SLB6534J

TO SUPPLY :

- |     |       |                            |        |
|-----|-------|----------------------------|--------|
| 01) | 1 PC  | FRONT RH DOOR              | 2.500  |
| 02) | 1 PC  | FRONT RH DOOR RUBBER       | 11     |
| 03) | 2 PCS | FRONT RH LOWER GARNISH     | 3 each |
| 04) | 1 PC  | REAR RH DOOR               | 2.500  |
| 05) | 1 PC  | REAR RH DOOR RUBBER        | 11     |
| 06) | 1 PC  | REAR RH DOOR LOWER GARNISH | 2.5    |

less ~~10%~~ 20%

Labour Charge

- |     |                                  |
|-----|----------------------------------|
| 07) | SPRAY PAINTING (4 PORTION)       |
| 08) | LABOUR CHARGE                    |
| 09) | WIRING AND TRANSFER DOOR FITTING |
| 10) | TUFF KOTING                      |

8	NETT ITEM
\$	920.00
\$	195.00
\$	216.00
\$	920.00
\$	195.00
\$	216.00
\$	2,662.00
\$	(266.20)
\$	2,395.80
\$	520.00
\$	480.00
\$	160.00
\$	100.00
\$	3,655.80

2797.6

LXX Auto Consultants hereby notify the Restorer of the following:

- To resurvey vehicle after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Restorer

not Acknowledged  
L/S \$2200/-  
3 days  
26/12/17  
take photo after repair

## Thin Thin (LKKAUTO)

---

**From:** jous <jous@jinauto.com.sg>  
**Sent:** Tuesday, 5 March 2019 12:29 PM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017  
\*\*\* LKK REF - CC6/AIG17023854/ua3

Dear Thin Thin ,

We confirm acceptance . DV please

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

---

**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Tuesday, 30 October 2018 2:15 PM  
**To:** jous <jous@jinauto.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017 \*\*\* LKK REF - CC6/AIG17023854/ua3

"Without Prejudice"

Dear Jouis,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$ 1,370.00 (all-in).

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jousi <[jousi@jinauto.com.sg](mailto:jousi@jinauto.com.sg)>

**Sent:** Friday, 27 July 2018 1:04 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017 \*\*\* LKK REF - CC6/AIG17023854/ua3

Without Prejudice

Dear Thin Thin

LOD AND REPAIR BILL ATTACHED

Thank you & Best Regards,  
Jousi Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jousi@jinauto.com.sg](mailto:jousi@jinauto.com.sg)

---

**From:** jousi [<mailto:jousi@jinauto.com.sg>]

**Sent:** Thursday, 24 May 2018 2:49 PM

**To:** 'Thin Thin (LKKAuto)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017 \*\*\* LKK REF - CC6/AIG17023854/ua3

Without Prejudice

Dear Thin Thin

We settle at 50/50

Thank you & Best Regards,  
Jousi Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

---

**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

**Sent:** Wednesday, 20 December 2017 10:53 AM

**To:** Jouis <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>

**Cc:** 'Elaine' <[elaine@chuanhockhardware.com](mailto:elaine@chuanhockhardware.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017 \*\*\* LKK REF - CC6/AIG17023854/ua3

**"Without Prejudice"**

Dear Jouis,

We refer to the below matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we have our principal instruction to offer 50% to your client's claim.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Best Regards,  
Thin Thin Hlaing | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)

**Sent:** Tuesday, 19 December, 2017 2:28 PM

**To:** Jouis <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>

**Cc:** 'Elaine' <[elaine@chuanhockhardware.com](mailto:elaine@chuanhockhardware.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017 \*\*\* LKK REF - CC6/AIG17023854/ua3

Dear Jouis,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jouis [<mailto:jouis@jinauto.com.sg>]

**Sent:** Tuesday, 19 December, 2017 11:55 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** 'Elaine' <[elaine@chuanhockhardware.com](mailto:elaine@chuanhockhardware.com)>

**Subject:** RE: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017

Dear Officer In Charge,

Able to establish liability for this case?

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 15 December 2017 1:53 PM

**To:** jouis <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017

Dear Jouis,

Thank you for your email.

***By copy to Assignment team and Shirley,***

***FYI and necessary action please.***

***To check availability of the case handler , you may contact the undersigned.***



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jous [mailto:[jous@jinauto.com.sg](mailto:jous@jinauto.com.sg)]

**Sent:** Friday, 15 December, 2017 1:31 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017

Dear Sir/Madam

ACCIDENT INVOLVING SLB6534J AND SKZ1602P ( AIG INSURED ) ON 26/11/2017

Please appoint Marcus 's to conduct SLB6534J inspection at :

Place : Blk 14 #01-412

Defu Lane 10

Singapore 539195.

We would be appreciate if could revert to us on the liability urgently .

Thank you & Best Regards,

Jous Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jous@jinauto.com.sg](mailto:jous@jinauto.com.sg)

# ***Jin Auto Services Pte Ltd***

**Blk 14 Defu Lane 10 #01-412**

**Singapore 539195**

**Tel:62898126 Fax :62870590**

**Business Registration No:200704370C GST Registration No:200704370C**

Date:27/7/2018

**M/S AIG INSURANCE**

Dear Sir/Madam

## ACCIDENT INVOLVING VEHICLE SLB6534J & SKZ1602P ON 26/11/2017

We are instructed by the owner SLB6534J to write, negotiate and settle claim on his behalf for the above mentioned accident. Our client's vehicle SLB6534J was inspected and surveyed by your appointed surveyor's. We are now seeking the total amount of claim as follow:

1) Repair cost	\$\$	2354.00
2) loss of Used ( 4days )		400.00
		-----
	S\$	2754.00
		=====

The following documents are enclosed to support our claims:

- Letter of Authority and repair bill

Yours faithfully

Jouis Seow

Email: [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Jin Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,370.00 (Global Sum) for vehicle no. SLB6534J that was damaged pursuant to the accident which occurred on 26/11/2017 (date) along 206 BEDOK NORTH STREET 1 460206 CP involving vehicle no/s SKZ1602P.

This is pursuant to the inspection conducted on 26/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG BOON HONG ("the third party claimant") of vehicle no. SLB6534J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB6534J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

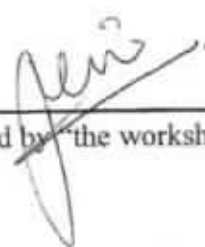
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of MAR (month) 2019 (year)



CKS

Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

# ***Jin Auto Services Pte Ltd***

**Blk 14 Defu Lane 10 #01-412**

**Singapore 539195**

**Tel:62898126 Fax :62870590**

**Business Registration No:200704370C**

Date 15/01/2018

Your ref : SKZ1602P (AIG Insured)

Our Ref : SLB6534J

C/O LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Park  
(S) 408933

Dear Sir/Madam

Accident involving vehicle : SLB6534J & SKZ1602P ON 26/11/17

We are instructed by the owner SLB6534J to write ,negotiate and settle claim on her behalf for the above mentioned accident. we are now seeking the total amount of claim as follow:

Repair cost	S\$ 2354.00( with gst)
Loss of Use ( S\$100X3days)	S\$ 300.00

**TOTAL S\$ 2654.00**

We shall appreciate if you could kindly consider our claim at your earliest convenience and kindly let us have your acknowledgement of receipt of this letter within 14days of your receipt of this letter.

Yours faithfully



Jouis Seow (Email: [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg))



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG17023854/ua3

20 DECEMBER 2017

**WONG CHOI YING @ WONG CHOI**  
17 LENGKONG SATU  
SINGAPORE 417487

Dear Sir/Madam,

**ACCIDENT INVOLVING SKZ 1602P & SLB 6534J ON 26/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 30/12/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
Fax: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY

To: Jin Auto Services Pte Ltd  
Block 14 Defu Lane 10  
#01-410/412  
Singapore 539195

Dear Sir

ACCIDENT INVOLVING SKZ1602P & SLB 6534 J ON 26/11/2017

I/We, the owner of vehicle no: SLB 6534 J hereby instruct and authorise you to commence repairs to the said vehicle.

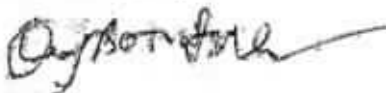
I/We, hereby appoint you recover my damages sustained in the above accident.

Please recover the following:

1. Cost of repairs
2. Rental

You may proceed to apply to the relevant authorities for all necessary reports/documents to enable you to process my claim.. The entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

Yours faithfully



Name: ONH BOON HONH

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Jin Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,370.00 (Global Sum) for vehicle no. SLB6534J that was damaged pursuant to the accident which occurred on 26/11/2017 (date) along 206 BEDOK NORTH STREET 1 460206 CP involving vehicle no/s SKZ1602P.

This is pursuant to the inspection conducted on 26/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG BOON HONG ("the third party claimant") of vehicle no. SLB6534J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB6534J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of MAR (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		26 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>






























Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Wong Choi Ying @ Wong Choi</b> , ID: S0016895E								
Main Claimant:	<b>ONG BOON HONG</b> , ID: S1187895D								
Vehicle Reg. No.:	<b>SLB6534J</b>	Date of Loss:	26/11/2017 09:00 - :59 [19 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 8239047637SG</b>	Policy/Cover Note No.:	2100447170 (Comprehensive) Coverage: 12/01/2017 - 11/01/2018						
Vehicle Reg. No. (Insured):	<b>SKZ1602P</b>	Policy No. (Claimant):	DMPC17S005167						
		Excess:							
Repairer:	<b>Jin Auto Services Pte Ltd (Defu)</b> Blk 14 Defu Lane 10, #01-410/412, 539195 Defu Lane - Tel: 6289 8126								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] Bernard.JiQian.Ler@aig.com								
Claimant's Insurer:	<b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 27/12/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLB6534J (8239047637SG)  
[SKZ1602P]  
TP  
ONG BOON HONG  
Nov 26 2017 9:00AM  
[Wong Choi Ying @ Wong Choi]  
Jin Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			▼		
Video															1 per page			▼			☑		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print					
1	18/12/17 09:56		Video - Accident From:TP - Reg. No: SLB6534J, Claimant: ONG BOON HONG												📺			Load MP4					
Letters/Correspondences															1 per page			▼			☑		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print					
1	(Draft)		Third Party Express Settlement - Payment Breakdown												📄			Edit					
Assessment Reports															1 per page			▼			☑		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print					
1	18/12/17 09:56		Accident Statement From:TP - Reg. No: SLB6534J, Claimant: ONG BOON HONG												📄			Load HTM					
Photos/Images															1 per page			▼			☑		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print					
1	26/12/17 18:20		Odometer Reading												📷			Load JPG			☑		
2	26/12/17 18:20		General View												📷			Load JPG			☑		
3	26/12/17 18:20		Chassis Number												📷			Load JPG			☑		
4	26/12/17 18:20		General View												📷			Load JPG			☑		
5	26/12/17 18:20		General View												📷			Load JPG			☑		
6	26/12/17 18:20		General View												📷			Load JPG			☑		
7	26/12/17 18:20		General View												📷			Load JPG			☑		
8	26/12/17 18:20		General View												📷			Load JPG			☑		
9	26/12/17 18:20		General View												📷			Load JPG			☑		
10	26/12/17 18:20		General View												📷			Load JPG			☑		
11	26/12/17 18:20		General View												📷			Load JPG			☑		
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24	26/12/17 18:20		General View												📷			Load JPG			☑		
25	26/12/17 18:20		General View												📷			Load JPG			☑		
26	26/12/17 18:20		General View												📷			Load JPG			☑		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
27	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
28	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
29	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
30	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
31	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
32	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
33	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
34	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
35	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
36	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
37	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
38	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
39	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
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42	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
43	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
44	26/12/17 18:20	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/12/17 17:39	TP GIA REPORT	 Load PDF	
2	15/12/17 17:39	AMENDED GIA REPORT - SLB6534J	 Load PDF	
3	03/01/18 12:08	TP ESTIMATE- MARKED	 Load PDF	
4	04/01/18 11:21	Photos from OI	 Load JPG	<input checked="" type="checkbox"/>
5	04/01/18 11:21	Photos from OI	 Load JPG	<input checked="" type="checkbox"/>
6	04/01/18 11:21	Photos from OI	 Load JPG	<input checked="" type="checkbox"/>
7	04/01/18 11:21	Photos from OI	 Load JPG	<input checked="" type="checkbox"/>
8	25/03/19 17:49	WORKSHOP INVOICE	 Load PDF	
9	25/03/19 17:49	AUTHORISATION TO ACT FORM	 Load PDF	
10	25/03/19 17:49	Release Voucher	 Load PDF	
11	25/03/19 17:49	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKZ1602P (Insd veh)	Model:	SUBARU FORESTER 2.0 I-L
	SLB6534J (TP veh)		CVT AWD SR (A)
Date of Accident:	26/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes		<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		3,911.71	
Final Repair Cost	:	\$		1,370.00	
Loss of Use	:	\$			4.00 days at \$100.00 per day
Rental (if any)	:	\$			days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$		1,370.00	

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 50 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Jin Auto Services Pte Ltd	:	\$ 1,370.00
2)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

25 Mar  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17023854/UPA3Q2

Date: 25/03/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100447170

Claimant Vehicle No: SLB6534J Insured Vehicle No: SKZ1602P

Date of Loss: 26/11/2017 Nature of Claim: TP Claim No: 8239047637SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLB6534J**  
 Make & Model: SUBARU FORESTER, 2.0 I-L CVT AWD SR (A) Engine No: FB20Y231412  
 Reg. Date: 18/04/2016 (Man. Year: 2016) Chassis No: JF1SJ5KC5GG069428  
 Colour: White Odometer: 36765 km  
 Engine Capacity: 1995 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/60 R17 Rear Tyre Size: 225/60 R17  
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm  
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,395.80	1,817.60	578.20	24.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,260.00	980.00	280.00	22.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,655.80</b>	<b>2,797.60</b>	<b>858.20</b>	<b>23.48</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,200.00</b>		
<b>(S\$)</b>	3,655.80	2,200.00	1,455.80	39.82
<b>+ GST 7.00/7.00% (S\$)</b>	255.91	154.00	101.91	39.82
<b>Nett Amount (S\$)</b>	<b>3,911.71</b>	<b>2,354.00</b>	<b>1,557.71</b>	<b>39.82</b>
<b>+ Loss of Use (4.0 x S\$100.00/day) (S\$)</b>		400.00		
<b>(S\$)</b>		2,754.00		
<b>Liabile Amount (50.00%) (S\$)</b>		<b>1,377.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,370.00</b>		

### INSPECTION

Date of Assignment: 26/12/2017

Date Inspected: 26/12/2017 Inspected At:

Jin Auto Services Pte Ltd (Defu)  
Blk 14 Defu Lane 10, #01-410/412  
Singapore 539195

Estimated Period of Repair: 3.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH DOOR	Badly Dented	920.00 FL	*920.00 FL
2	1		*FRONT RH DOOR RUBBER	Not Necessary	195.00 FL	*- FL
3	2		*FRONT RH LOWER GARNISH	Grazed	216.00 FL	*216.00 FL
4	1		*REAR RH DOOR	Badly Dented	920.00 FL	*920.00 FL
5	1		*REAR RH DOOR RUBBER	Not Necessary	195.00 FL	*- FL
6	1		*REAR RH DOOR LOWER GARNISH	Missing	216.00 FL	*216.00 FL

F=Franchise part, L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>2,662.00</b>	<b>2,272.00</b>
- List Item Discount on L Items 10.00/20.00% (\$\$)	266.20	454.40
<b>Total Parts (\$\$)</b>	<b>2,395.80</b>	<b>1,817.60</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING (4 PORTION)	New	520.00	500.00
2	LABOUR CHARGE	New	480.00	300.00
3	WIRING AND TRANSFER DOOR FITTING	New	160.00	120.00
4	TUFF KOTING	New	100.00	60.00
Gross Labour Cost (S\$)			1,260.00	980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >