

Smithers

CC 3 / AXA1702 3850, Kwb3/4

LKK:  
IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

14/12/17

Date / Time:

14/12/17

Registered in Merimen:

17/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

E7 3332B

Name of Insured:

LOW KLEW LON

Insured Tel No.:

HP: 9474090

Excess Sec II :\$5

D.O.A:

14/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

60467770

Policy No.:

UA19677611

Make / Model:

VOLKSWAGEN

Place of Accident:

ELP TWS LHM1 Airport  
T2

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB AGT 8J

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Trans  
(LH)  
(PRU)INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

20/12/17

Vivian

20/12/17

read to get video  
Called 02 Mr Low confirm accident details.  
Inform TP claim. 02 got video mail forward.  
via email letter and via email.

20/12/17

Receive 02 video

21/12/17

Send video to AXA, seek rejection

7/1/18

Email from AXA to reject TP claim.

7/1/18

Email to workshop to reject claim.  
TP exist from Slip Rd

RECEIVED 1 FEB 2018

Reject Case  
Vivian  
01/01/18

PRELIMINARY ADVICE

Date/Time:

18/12/17

Sent By:

Pm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Total Liability:

\$5

50

(

Agreed / Assessed)

BOLA S/N No.:

Nil

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(\$

x

days)

Loss of Income (LOI):

\$5

(\$

x

days)

LOI only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Unbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

Global Sum \$5:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

reject

3) Survey fee:

350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASS. REC. BY:

REF:

AA /

Kennerth

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

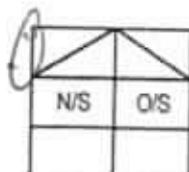
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

02 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

SHB 951P J

Yr Regn: \_\_\_\_\_

01, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: \_\_\_\_\_

Chevrolet

Epica

c.c

1991

Colour \_\_\_\_\_

White / Red

A/C: \_\_\_\_\_

Insured / Std / NI / NA

Sp. Reading \_\_\_\_\_

483331

T/Radio: \_\_\_\_\_

Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

KL11A69RTBB

124089

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: \_\_\_\_\_

F: \_\_\_\_\_

195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westlake

Front

R/Bal. \_\_\_\_\_

4

mm

Rear

R/Bal. \_\_\_\_\_

7

mm

L/Bal. \_\_\_\_\_

4

mm

L/Bal. \_\_\_\_\_

7

mm

D.O.A. \_\_\_\_\_

13/12/17

D.O.I. \_\_\_\_\_

14/12/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 157

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/12/17 File sent to Courtney

4 11/12/17 2050

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: \_\_\_\_\_

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ + RS \$

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

(Ref. A 12796-52

861)

*Not Authorised*  
*11 Dec @ 2050*

Vehicle No.:	SHB9518J - JHOW
Chassis No.:	KL1LA69RJB124289
Vehicle Make:	CHEVROLET
Vehicle Model:	EPICA 2.0
Date of Accident :	13.12.2017
Third Party Insurer :	AXA

		PART		LIST
1	1	Front Bumper	\$	<i>Per/m</i> 1,202.00 ✓
2	1	Front Bumper Lower Absorber	\$	<i>Sm</i> 180.00 ✗
3	1	Front Bumper Reinforcement	\$	<i>R</i> 356.00 ✗
4	1	Front Bumper Retainer LH	\$	<i>Sm</i> 102.00 ✗
5	1	Front Bumper Retainer LH	\$	<i>Sm</i> 102.00 ✗
6	1	Front Bumper Lower Grille	\$	<i>Sm</i> 78.00 ✗
7	1	Front Bumper Lower Stiffener	\$	<i>R</i> 134.37 ✗
8	1	Bumper Fog Lamp Cover LH	\$	<i>Per</i> 32.40 ✓
9	1	Front Fender LH	\$	<i>R</i> 837.60 ✗
10	1	Front Fender Liner LH	\$	<i>Sm</i> 47.00 ✗
11	1	Bonnet	\$	<i>R</i> 1,250.00 ✗
12	1	Front Support Panel Assy	\$	<i>R</i> 1,222.32 ✗
13	1	Headlamp LH	\$	<i>CM</i> 816.00 ✓
14	1	Resonator (B/S Fender LH) AIR BOX	\$	<i>Sm</i> 134.67 ✗
15	1	Resonator Hose	\$	<i>Sm</i> 37.00 ✗
16	1	Radiator Grille (Grille A-Rad)	\$	<i>Sm</i> 367.00 ✗
17	1	Front Door LH	\$	<i>R</i> 1,133.00 ✗

TOTAL	\$	8,031.36
10%	\$	803.14
	\$	7,228.22

**Specical Nett**

1	1 Set	Front Bumper Fastener Clip	\$	<i>Per</i> 24.00 ✓
2	1 Set	Front licence plate with holder	\$	<i>Sm</i> 192.00 ✗
3	1 Set	Radiator Grille clip	\$	<i>~ ~</i> 35.00 ✗
4	1 Set	Front Fender Liner clip	\$	<i>~ ~</i> 30.00 ✗
5	2	Bonnet stopper	\$	<i>Sm</i> 15.00 ✗
6	1	Front Wheel Rim Hub Cap LH	\$	<i>Sm</i> 166.30 ✗
7	1	Front Tyre LH	\$	<i>Sm</i> 180.00 ✗

**TRANS-CAB AUTO SERVICES PTE LTD**

AAD1712-129

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB9518J -

8	1	Front Tyre Rim LH	\$	126.00	X
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TOTAL	\$	768.30
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TOTAL PARTS	\$	7,996.52
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To Check Electrical Lighting Concerned.	\$	170.00	201
---	----	--------	-----

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	2,800.00	301
---	----	----------	-----

Putty and spray painting of the affected portion.	\$	2,700.00	401
---	----	----------	-----

To check steering geometry and computer wheel alignment	\$	220.00	X
---	----	--------	---

Towing fees	\$	120.00	X
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To transfer of tire, rim and on wheel balancing.	\$	170.00	X
--	----	--------	---

To rust-proofing of the affected areas.	\$	170.00	X
---	----	--------	---

TOTAL	\$	6,350.00
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Over All Total	\$	14,346.52
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Repair Days

~~10 Days~~

2 days

LKS Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Wednesday, 20 December, 2017 3:37 PM  
**To:** 'lowcl12@yahoo.com.sg'  
**Cc:** Zayyer (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING EZ 3332B & SHB 9518J ALONG ECP TWDS CHANGI AIRPORT T2 ON 13/12/2017

Dear Sir/ Mdm

**OUR REF : CC3/AXA17023850/Kwb3**  
**YOUR REF : EX 3332B**

**ACCIDENT INVOLVING EZ 3332B & SHB 9518J ALONG ECP TWDS CHANGI AIRPORT T2 ON 13/12/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Trans-cab Auto Services** acting on behalf of the owner of SHB 9518J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that this is a case of conflicting version kindly forward to us with any evidence/information to proof.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Vivian Lau (LKKAuto)**

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**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Wednesday, 7 February, 2018 5:00 PM  
**To:** do-not-reply@merimen.com  
**Cc:** Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto)  
**Subject:** RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

This mail is associated with :

**\*SHB9518J (C0463330)**

**[EZ3332B]**

TP

TRANS-CAB SERVICES PTE LTD

Dec 13 2017 11:00AM

[LOW, CHEN LON]

Trans-cab Auto Services

efining / insurance

**AXA INSURANCE PTE**  
8 Shenton Way, #24-01  
Singapore 068811  
Customer Centre #B1

☎ (65) 6880 4888

☎ (65) 6338 2522

💻 [www.axa.com.sg](http://www.axa.com.sg)

GST Reg No.: 199903

Co. Reg No.: 199903

Dear Vivian,

Please proceed to reject TP.

Thanks & Regards,

Cynthia Loh

<-- Original Message -->

From: LKK\_HQ

To: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

CC: AXA\_SG; [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com); [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

Sent On: 07/02/2018 04:00 PM

Subject: RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

Dear Cynthia,

Enclosed a copy of the Insured's video for your easy reference. ( via Accellion)

Based on OI video, TP exiting from minor road,

As such, we intend to reject TP claim

Kindly advice on your view/opinion/instruction for this claim

Thank you  
Best Regards,  
Vivian Lau| Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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<-- Original Message -->

From: LKK\_HQ  
To: sawtheng.khor@axa.com.sg  
CC: AXA\_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com  
Sent On: 24/01/2018 12:18 PM  
Subject: RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

Dear Saw Theng,

Enclosed a copy of the Insured's video for your easy reference. ( via Accellion)

Based on OI video, TP exiting from minor road,

As such, we intend to reject TP claim

Kindly advice on your view/opinion/instruction for this claim

Thank you  
Best Regards,  
Vivian Lau| Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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<-- Original Message -->

From: LKK\_HQ  
To: sawtheng.khor@axa.com.sg  
CC: AXA\_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com  
Sent On: 21/12/2017 03:08 PM  
Subject: RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

Dear Saw Theng,

Enclosed a copy of the Insured's video for your easy reference. ( via Accellion)

Based on OI video, TP exiting from minor road,



As such, we intend to reject TP claim

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

<-- Original Message -->

From: LKK\_HQ

To: AXA\_SG

Sent On: 19/12/2017 12:32 PM

Subject: Alert: Im. Report (SHB9518J)

Im. Report has been submitted on 2017/12/19

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : Cynthia Loh (AXA Insurance Pte Ltd)

**Vivian Lau (LKKAUTO)**

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Wednesday, 7 February, 2018 5:42 PM  
**To:** 'Jasmine Tan'; 'claims@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei'  
**Cc:** Joy Irene (LKKAUTO)  
**Subject:** Your Ref: SHB 9518J, Our Ref: CC4/AXA17023850/Kwb3, Accident on 13/12/2018 involving SHB 9518J & EZ 3332B  
**Attachments:** EZ 3332B.MP4; Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: SHB 9518J  
Our Ref: CC4/AXA17023850/Kwb3

Dear Sir/Madam,

**Accident on 13/12/2018 involving SHB 9518J & EZ 3332B**

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client exit from the slip road ( BOLA 1 applies)

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2017		19 Dec 2017 11:15 <a href="#">Edit Adj Rpt</a>	<b>S\$2,050.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,050.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:		LOW, CHEN LON, ID: S7611922H, Tel: +6594750590							
Main Claimant:		TRANS-CAB SERVICES PTE LTD							
Vehicle Reg. No.:		SHB9518J	Date of Loss:	13/12/2017 11:00 - :59					
Claim Type:		TP / C0463330	Policy/Cover Note No.:	GA196296 (Comprehensive)					
Vehicle Reg. No. (Insured):		EZ3332B	Policy No. (Claimant):	VPX/P1680520					
			Excess:	S\$0.00					
Repairer:		Trans-cab Auto Services Pte Ltd ( ) No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:							
Handling Insurer:		AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]							
Claimant's Insurer:		AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 29/12/2017]							
Driver/Custodian (Insured):		LOW, CHEN LON ( ), NRIC: S7611922H, Tel: +6594750590							
Adj Asg. Remarks:		TP IS ARC WORKSHOP.							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (07/02/2018): RE: C0463330, OI: EZ 3332B , TP SHB 9518J ON 13/12/2017</li> <li>AXA_SG (19/12/2017): New TP Assignment - C0463330/GA196296</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB9518J (C0463330)  
[EZ3332B]  
TP  
TRANS-CAB SERVICES PTE LTD  
Dec 13 2017 11:00AM  
[LOW, CHEN LON]  
Trans-cab Auto Services Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	02/01/18 13:36	Video - Accident	Load MP4	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/12/17 12:32	Adjuster Immediate Advice	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
2	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
3	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
4	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
5	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
6	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
7	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
8	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
9	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
10	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
11	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
12	07/02/18 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/12/17 10:04	EMAIL_ABS	Load PDF	
2	18/12/17 10:04	Estimate_abs	Load PDF	
3	18/12/17 10:04	SHB9518J TP GIA_ABS	Load PDF	
4	18/12/17 10:04	EZ3332B INS GIA_ABS	Load PDF	
5	19/12/17 11:17	POLICY SCHEDULE	Load PDF	
6	19/12/17 11:17	CI	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/02/18 17:43	Email to wkshop reject claim 7.2.18	Load PDF	
2	07/02/18 17:43	Email from AXA to reject claim 7.2.18	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AXA17023850/KWB3Q2

Date: 13/02/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA196296

Claimant Vehicle  
No : SHB9518J

Insured Vehicle No :

EZ3332B

Date of Loss: 13/12/2017

Nature of Claim:

TP

Claim No: C0463330

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB9518J

Make &amp; Model: CHEVROLET EPICA, 2.0 (A)

Engine No: Z20S1461741K

Reg. Date: 29/01/2013 (Man. Year: 2011)

Chassis No: KL1LA69RJBB124289

Colour: Red/White

Odometer: 483331 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: West Lake 4 mm

Rear Left Side:

West Lake 7 mm

Front Right Side: West Lake 4 mm

Rear Right Side:

West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,996.52	1,869.36	6,127.16	76.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,350.00	720.00	5,630.00	88.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>14,346.52</b>	<b>2,589.36</b>	<b>11,757.16</b>	<b>81.95</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,050.00</b>		
(S\$)	14,346.52	2,050.00	12,296.52	85.71
+ GST 7.00/7.00% (S\$)	1,004.26	143.50	860.76	85.71
<b>Nett Amount (S\$)</b>	<b>15,350.78</b>	<b>2,193.50</b>	<b>13,157.28</b>	<b>85.71</b>

## INSPECTION

Date of Assignment: 19/12/2017

Date Inspected: 14/12/2017 Inspected At:

Trans-cab Auto Services Pte Ltd  
No 2 Ang Mo Kio Street 63  
Singapore 569111

Estimated Period of Repair: 2.0 days

**Adjuster:** KENNETH KONG

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 13 Feb 2018)
<b>Parts:</b> 143	CHEVROLET EPICA 2.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHB9518J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (CONSISTENT)	Buckled / Dented	1,202.00 FL	*1,202.00 FL
2	1		*FRONT BUMPER LOWER ABSORBER (CONSISTENT)	Serviceable	180.00 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT (CONSISTENT)	Repair	356.00 FL	*- FL
4	1		*FRONT BUMPER RETAINER LH (CONSISTENT)	Serviceable	102.00 FL	*- FL
5	1		*FRONT BUMPER RETAINER LH (CONSISTENT)	Serviceable	102.00 FL	*- FL
6	1		*FRONT BUMPER LOWER GRILLE (CONSISTENT)	Serviceable	78.00 FL	*- FL
7	1		*FRONT BUMPER LOWER STIFFENER (CONSISTENT)	Repair	134.37 FL	*- FL
8	1		*BUMPER FOG LAMP COVER LH (CONSISTENT)	Dented	32.40 FL	*32.40 FL
9	1		*FRONT FENDER LH (CONSISTENT)	Repair	837.60 FL	*- FL
10	1		*FRONT FENDER LINER LH (CONSISTENT)	Serviceable	47.00 FL	*- FL
11	1		*BONNET (CONSISTENT)	Repair	1,250.00 FL	*- FL
12	1		*FRONT SUPPORT PANEL ASSY (CONSISTENT)	Repair	1,222.32 FL	*- FL
13	1		*HEADLAMP LH (CONSISTENT)	Cracked	816.00 FL	*816.00 FL
14	1		*RESONATOR (B/S FENDER LH) AIR BOX (CONSISTENT)	Serviceable	134.67 FL	*- FL
15	1		*RESONATOR HOSE (CONSISTENT)	Serviceable	37.00 FL	*- FL
16	1		*RADIATOR GRILLE (GRILLE A-RAD) (CONSISTENT)	Serviceable	367.00 FL	*- FL
17	1		*FRONT DOOR LH (CONSISTENT)	Repair	1,133.00 FL	*- FL
18	1		*SET FRONT BUMPER FASTENER CLIP (CONSISTENT)	Necessary	24.00 FS	*24.00 FS
19	1		*SET FRONT BUMPER PLATE WITH HOLDER (CONSISTENT)	Serviceable	192.00 FS	*- FS
20	1		*SET RADIATOR GRILLE CLIP (CONSISTENT)	Not Necessary	35.00 FS	*- FS
21	1		*SET FRONT FENDER LINER CLIP (CONSISTENT)	Not Necessary	30.00 FS	*- FS
22	2		*BONNET STOPPER (CONSISTENT)	Serviceable	15.00 FS	*- FS
23	1		*FRONT WHEEL RIM HUB CAP LH (CONSISTENT)	Serviceable	166.30 FS	*- FS
24	1		*FRONT TYRE LH (CONSISTENT)	Serviceable	180.00 FS	*- FS
25	1		*FRONT TYRE RIM LH (CONSISTENT)	Serviceable	126.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>8,799.66</b>	<b>2,074.40</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>803.14</b>	<b>205.04</b>
<b>Total Parts (\$\$)</b>	<b>7,996.52</b>	<b>1,869.36</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	2,800.00	300.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,700.00	400.00
4	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
5	TOWING FEES	New	120.00	0.00
6	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
Gross Labour Cost (\$\$)			6,350.00	720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >