

**Vivian Lau (LKKAUTO)**

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**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Wednesday, 7 February, 2018 5:00 PM  
**To:** do-not-reply@merimen.com  
**Cc:** Hsiao Tong (LKKAUTO); Zayyer (LKKAUTO); Vivian Lau (LKKAUTO)  
**Subject:** RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

This mail is associated with :

**\*SHB9518J (C0463330)**

**[EZ3332B]**

TP

TRANS-CAB SERVICES PTE LTD

Dec 13 2017 11:00AM

[LOW, CHEN LON]

Trans-cab Auto Services

redefining / insurance

**AXA INSURANCE PTE LTD**  
8 Shenton Way, #24-01 A  
Singapore 068811  
Customer Centre #B1-01  
 (65) 6880 4888  
 (65) 6338 2522  
 [www.axa.com.sg](http://www.axa.com.sg)  
GST Reg No.: 199903512  
Co. Reg No.: 199903512

Dear Vivian,

Please proceed to reject TP.

Thanks & Regards,

Cynthia Loh

<-- Original Message -->

From: LKK\_HQ

To: cynthia.loh@axa.com.sg

CC: AXA\_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com

Sent On: 07/02/2018 04:00 PM

Subject: RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

Dear Cynthia,

Enclosed a copy of the Insured's video for your easy reference. ( via Accellion)

Based on OI video, TP exiting from minor road,

As such, we intend to reject TP claim

Kindly advice on your view/opinion/instruction for this claim

Thank you  
Best Regards,  
**Vivian Lau** Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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<-- Original Message -->

From: LKK\_HQ  
To: sawtheng.khor@axa.com.sg  
CC: AXA\_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com  
Sent On: 24/01/2018 12:18 PM  
Subject: RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

Dear Saw Theng,

Enclosed a copy of the Insured's video for your easy reference. ( via Accellion)

Based on OI video, TP exiting from minor road,

As such, we intend to reject TP claim

Kindly advice on your view/opinion/instruction for this claim

Thank you  
Best Regards,  
**Vivian Lau** Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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<-- Original Message -->

From: LKK\_HQ  
To: sawtheng.khor@axa.com.sg  
CC: AXA\_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com  
Sent On: 21/12/2017 03:08 PM  
Subject: RE: C0463330. OI; EZ 3332B , TP SHB 9518J ON 13/12/2017

Dear Saw Theng,

Enclosed a copy of the Insured's video for your easy reference. ( via Accellion)

Based on OI video, TP exiting from minor road,

As such, we intend to reject TP claim

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

**Vivian Lau** Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax:  
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

<-- Original Message -->

From: LKK\_HQ

To: AXA\_SG

Sent On: 19/12/2017 12:32 PM

Subject: Alert: Im. Report (SHB9518J)

Im. Report has been submitted on 2017/12/19

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : Cynthia Loh (AXA Insurance Pte Ltd)