

INS. CASE OWNER:

SanTheng

CC 4/13/18 AXA1702 3847, E2W66

LKK:
IDAC:

Surveyor:

FALUN

DOI:

ASSIGNMENT

10/12/18

Date / Time

10/12/18

Registered in Merimen:

10/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SEA 57400

Name of Insured:

GOH NGOW LIAM

Insured Tel No.:

HP: 94694711

Excess Sec II :\$

D.O.A: 14/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

GOH PANY JURY

Driver Tel No.:

96622963

(V/L: YES/NO)

Claim No.:

STW00513 / 22963

Policy No.:

GA21747

Make / Model:

MARUTOS

Place of Accident:

UPP WANGI RD

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHB 2668E



INSRS:

WSP:

Tel:

Liability:

RMKS:

DATE
14/12/18
(PPC)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

10/12/18
vian

SHB 2668E - 10/12/18 (PPC) 01/12/18
SEA 57400 - X
File will be transferred to STW00513.

Smartclaim

27/12/18

Heard to rep. letter sent out

5/1/18

File pass to typist type report

20/1/18

Seek mandate via Smart claim.

1/3/18

Mandate approve via Smart claim.

RECEIVED 8 JAN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

10/12/18

Sent By:

VM

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

William

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 57

If NO or B 28, Ass. Lia:

Repair Cost:

\$

3673.50

Loss of Rental (LOR):

\$

689.70

(

155 days) x 125.00

Loss of Use (LOU):

\$

215.00

(

50 x 5.5 days)

Loss of Income (LOI):

\$

-

(

5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$

7.00

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Towing Cost

\$

Trial:

\$

10645.69

Global Sum \$:

4600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

4600.00

Name 1:

Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

6/1/18

7/3/18 okc

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA17023847/K1wb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 15-12-2017



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKA 5740D	Veh. Inspected	SHB 2668E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	14/12/2017	Inspection Date	15/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508939		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Job: ARC Repair TP(CFSO)1 JOB CARD Sales Order: JC NO305097854

OWNER CITYCAB PTE LTD 7010070 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188 (R) (P)	REG NO SHB2668E	MILEAGE
	MAKE TOYOTA	FUEL E 1/2 F
	MODEL PRIUS HYBRID(G4)14	DATE/TIME IN 12.2017 07:45
	YR OF MANU 17.08.2017	TARGET DATE
	CHASSIS CODE JTDRB3FU603560361	COMPLETION DATE/TIME

AXA

Accident Date: 14.12.2017
NATURE: 3P 14.12.2017

JOB DESCRIPTION

NO LABOR CODE DESCRIPTION

WORKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Exit Pass	
Vehicle No.: SHB2668E	
No.: SHB2668E LARRY	
Signature/Date	Date
Name of Service Advisor	
To be kept by Security Guard	

Returned to Service Reception upon collection

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305097854

Date : 23.01.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508869
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB2668E

Date of Accident: 14.12.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SKA5740D

2. The finalized amount shall be:

(a) Spare Parts after List discount \$2,253.18

(b) Labour Charges \$1,180.00

Total for Part-By-Part Repair Cost \$3,433.18

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: _____

Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry No

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : KALVIN

Date : 24/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 19.01.2018
Time: 20:03:23
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305097854
REGN NO : SHB2668E
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 17.08.2017
DATE/TIME IN : 14.12.2017 07:45
ACCIDENT DATE : 14.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0004	04-01-0302-2286-G	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0005	04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50
0006	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0007	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0008	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	52.90	25.00	39.67
0009	04-01-0302-2347-G	PRIG4 REAR BUMPER SIDE CO	1	232.00	25.00	174.00
0010	28-01-0302-2014-A	PRIVC REAR BONNET APP TAX	1	40.00		40.00
0011	28-01-0302-2016-A	PRIVC REAR BONNET COMFORT	1	30.00		30.00
0012	28-01-0302-0010-A	PRIVC REAR BOOT 65521111	1	30.00		30.00
0013	04-01-0302-2865-G	PRIG4 FILLER-REAR BUMPER	1	148.40	25.00	111.30

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 19.01.2018

Time: 20:03:23

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305097854
REGN NO : SHB2668E
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 17.08.2017
DATE/TIME IN : 14.12.2017 07:45
ACCIDENT DATE : 14.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0014 04-01-0302-2346-G PRIG4 GARNISH SUB ASSY BA 1 889.70 25.00 667.27

SUB-TOTAL : 2,253.16

JOB NATURE

0000 L PANEL BEATING 600.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 540.00

0002 20-00 TUFF COAT ON AFFECTED PARTS. 20.00

0003 L REMOVE/REFIX REVERSE SENSOR 20.00

SUB-TOTAL : 1,180.00

TOTAL : 3,433.16

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE

14/12/2017 13:44

PbyP
AXA

VEHICLE NO : SHB 2668E

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR TRUNK LID COVER <i>X repair</i>			\$ 922.50
REAR TRUNK LID LOCK <i>X sue</i>			\$ 447.70
REAR TRUNK LID RUBBER <i>X sue</i>			\$ 357.00
REAR TRUNK LID GLASS (BLACK COLOR) <i>X sue</i>			\$ 721.30
BOARD ASSY, BACK DOOR TRIM <i>X sue</i>			\$ 246.90
GARNISH SUB-ASSY, BACK DOOR, OUTSIDE <i>/ CR</i>			\$ 889.70
REAR TRUNK LID LOGO(PRIUS) <i>/ sue</i>			\$ 60.80
REAR TRUNK LID LOGO(HYBRID) <i>/ sue</i>			\$ 52.40
REAR TRUNK LID LOGO(TOYOTA STAR) <i>/ sue</i>			\$ 52.90
REAR BUMPER <i>/ sue</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT <i>/ sue</i>			\$ 318.80
REAR BUMPER UNDER COVER <i>/ sue</i>			\$ 552.60
REAR BUMPER SIDE RETAINER <i>X sue</i>			\$ 112.70
REAR BUMPER SPONGE <i>X sue</i>			\$ 143.40
REAR BUMPER UNDER SIDE COVER (RH) <i>X repair</i>			\$ 167.60
REAR BUMPER UNDER SIDE COVER (LH) <i>/ sue</i>			\$ 232.00
REAR BUMPER UNDER SIDE CENTRE COVER <i>X sue</i>			\$ 552.60
REAR BUMPER TOWING COVER <i>/ sue</i>			\$ 82.70
REAR BUMPER CLIPS <i>/ sue</i>			\$ 22.00
RETAINER, REAR BUMPER, UPPER SIDE <i>X sue</i>			\$ 30.70
RETAINER, REAR BUMPER, SIDE, RH <i>X sue</i>			\$ 94.80
RETAINER, REAR BUMPER, SIDE, LH <i>X sue</i>			\$ 94.80
SEAL, REAR BUMPER SIDE, RH <i>X sue</i>			\$ 148.40
SEAL, REAR BUMPER SIDE, LH <i>/ sue</i>			\$ 148.40
REAR END PANEL <i>X repair</i>			\$ 602.10
REAR END PANEL GARNISH <i>X sue</i>			\$ 121.60
SUB TOTAL			\$ 7,635.00
LESS 25%			\$ 1,908.75
DISCOUNTED TOTAL			\$ 5,726.25
REAR TRUNK LID APPS STICKER <i>/ sue</i>			\$ 40.00
REAR TRUNK LID COMFORT & TEL NO. STICKER <i>/ sue</i>			\$ 60.00
LABOUR CHARGE			
Panel Beating			\$ 600 850.00
Spray Painting Charge			\$ 580 600.00
Wiring Charge			\$ 20 50.00
Tuff Kote			\$ 20 50.00
Remove/Refix Reverse Sensor			\$ 20 120.00
TOTAL LABOUR			\$ 1,670.00
ESTIMATE TOTAL			\$ 7,496.25

LKK Auto Consultants hence notify

the Repair of the following:

* To resolve the matter concerning

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This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor surveyor appointed by the insurance company.

REPAIR ESTIMATE

14/12/2017 13:44

PbyP
AXA

VEHICLE NO : SHB 2668E

MAKE :

MODEL : TOYOTA PRIUS

Larry

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR TRUNK LID COVER <i>x repair</i>			\$ 922.50
REAR TRUNK LID LOCK <i>x</i>			\$ 447.70
REAR TRUNK LID RUBBER <i>x</i>			\$ 357.00
REAR TRUNK LID GLASS (BLACK COLOR) <i>x</i>			\$ 721.30
BOARD ASSY, BACK DOOR TRIM <i>repair ?</i>			\$ 246.90
GARNISH SUB-ASSY, BACK DOOR, OUTSIDE <i>x repair</i>			\$ 889.70
REAR TRUNK LID LOGO(PRIUS) <i>✓</i>			\$ 60.80
REAR TRUNK LID LOGO(HYBRID) <i>✓</i>			\$ 52.40
REAR TRUNK LID LOGO(TOYOTA STAR) <i>✓</i>			\$ 52.90
REAR BUMPER <i>✓</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT <i>✓</i>			\$ 318.80
REAR BUMPER UNDER COVER <i>✓</i>			\$ 552.60
REAR BUMPER SIDE RETAINER <i>?</i>			\$ 112.70
REAR BUMPER SPONGE <i>x</i>			\$ 143.40
REAR BUMPER UNDER SIDE COVER (RH) <i>x repair</i>			\$ 167.60
REAR BUMPER UNDER SIDE COVER (LH) <i>✓</i>			\$ 232.00
REAR BUMPER UNDER SIDE CENTRE COVER <i>✓</i>			\$ 552.60
REAR BUMPER TOWING COVER <i>✓</i>			\$ 82.70
REAR BUMPER CLIPS <i>✓</i>			\$ 22.00
RETAINER, REAR BUMPER, UPPER SIDE <i>?</i>			\$ 30.70
RETAINER, REAR BUMPER, SIDE, RH <i>?</i>			\$ 94.80
RETAINER, REAR BUMPER, SIDE, LH <i>?</i>			\$ 94.80
SEAL, REAR BUMPER SIDE, RH <i>?</i>			\$ 148.40
SEAL, REAR BUMPER SIDE, LH <i>?</i>			\$ 148.40
REAR END PANEL <i>x repair</i>			\$ 602.10
REAR END PANEL GARNISH <i>?</i>			\$ 121.60
SUB TOTAL			\$ 7,635.00
LESS 25%			\$ 1,908.75
DISCOUNTED TOTAL			\$ 5,726.25
REAR TRUNK LID APPS STICKER <i>✓</i>			\$ 40.00
REAR TRUNK LID COMFORT & TEL NO: STICKER <i>✓</i>			\$ 60.00
			\$ 100.00
LABOUR CHARGE			
Panel Beating			\$ 600.00
Spray Painting Charge			\$ 580.00
Wiring Charge			\$ 50.00
Tuff Kote			\$ 20.00
Remove/Refix Reverse Sensor			\$ 20.00
TOTAL LABOUR			\$ 1,670.00
ESTIMATE TOTAL			\$ 7,496.25

LKK Auto Consultancy Services Pte Ltd
 the Repainer
 • To resolve any dispute arising
 • To display a copy of this estimate
 • Part of the cost of the repair
 • Third party insurance basis
 • No warranty is given for the repair
 • This estimate is subject to the insurance company's approval

DISCOUNTED TOTAL

REAR TRUNK LID APPS STICKER

REAR TRUNK LID COMFORT & TEL NO: STICKER

Date:

NETT

NETT

Kahar / LKK

15/12/17 11.5h.

4 Days

PIP

TOTAL LABOUR

ESTIMATE TOTAL

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor surveyor appointed by the insurance company.

<< **Re:SEEK MANDATE-OI: SKA 5740D, TP: SHB 2668E.
DOA:14/12/2017**

Type

 Information

Message

Hi LKK, Please proceed for direct settlement based on your recommendation. Thank you. Stacey

Reply

Our Ref : CC17120460/ SHB2668E /WT(st)

Your Ref :

Date : 26-Jan-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 1995064891

AXA Insurance Pte Ltd

8 Shenton Way

#24-01, AXA Tower

Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB2668E YOUR INSURED SKA5740D
AND OTHER ON 14.12.17**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHB2668E** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SKA5740D** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	3,673.50
2	6 days Loss of Rental @ \$ 125.40 per day	\$	752.40
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	4,433.39

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$	480.00
Total Claims :		\$	4,913.39

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopied photographs: 4 pcs.
- b) LTA search slip/s of : **SKA5740D**
- c) GIA / Police report/s of : **SHB2668E**
- d) Letter of authority from owner / hirer / operator

(X) Photocopies of Accident Scene Photo/s () Certificate of Insurance
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563564 FAX : (065) 62564315

28 December 2017

Goh Ngoan Hiam
47 Jalan Ketumbit
Singapore 808900

Dear Sir/ Mdm

OUR REF : CC4/AXA17023847/K1wb3
YOUR REF : SKA 5740D

ACCIDENT INVOLVING SKA 5740D & SHB 2668E ALONG UPPER CHANGI RD ON 14/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **ComfortDelGro Engineering Pte Ltd** acting on behalf of the owner of SHB 2668E against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHB2668E , SKA5740D ON 14-Dec-17 06:45
ALONG UPPER CHANGI RD EAST(TWDS EXPO) X UPPER CHANGI RD EAST

I / We **PHANG HOCK LYE** (Hirer) NRIC No.: **S1845987F**

and/or (Relief) NRIC No.:

Taxi Number **SHB2668E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Dec-2017**

Name of Hirer **PHANG HOCK LYE**
Hirer NRIC **S1845987F**

Signature :



Address **262 YISHUN STREET 22 #06-125**
760262

Contact No. **97309154**



redefining / insurance

CLAIM REF : S7M005T3
INSURED : GOH NGOAN HIAM

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 14 DEC 2017, we are authorised to and do hereby give this discharge for ourselves and on behalf of CityCab Pte Ltd and the Hirer, PHANG HOCK LYE of vehicle no. SHB 2668E

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Four Thousand Six Hundred only (S\$ 4,600.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SKA 5740D) arising out of an accident with (SHB 2668E) on 14/12/2017
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKA 5740D arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of ComfortDelgro Engineering Pte Ltd is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKA 5740D

Dated this 3rd day of March 2018

Signed by [Signature]
 (AUTHORISED SIGNATORY)

Company Stamp COMFORTDELGRO ENGINEERING PTE LTD
55 LOYANG DRIVE
SINGAPORE 638989

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Witness : _____
 Name : _____
 I/C No : _____
 Address : _____
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
55 LOYANG DRIVE
SINGAPORE 638989

The contents of this document apply to vehicle damages only
 All personal injuries and damages arising therefrom are excluded
 from the ambit and application of this document*

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

Description : 3P 14.12.2017

VEHICLE NO
SHE2668E

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
17.08.2017

CHASSIS CODE
JTDKB3FU603560361

INV. NO/DATE
91353509 25.01.2018

JOB NO.
305097854

ODOMETER READING

DATE/TIME IN
14.12.2017 07:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-A	1	318.81	25.00	239.11
0004	04-01-0302-2286	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0005	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0006	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0007	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0008	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	52.90	25.00	39.67
0009	04-01-0302-2347	PRIG4 COVER REAR FLOOR	1	232.00	25.00	174.00
0010	28-01-0302-2014	PRIVC REAR BONNET APP TAX	1	40.00	0.00	40.00
0011	28-01-0302-2016	PRIVC REAR BONNET COMFORT	1	30.00	0.00	30.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91353509	3,673.50	

A member of COMFORTDELGRG

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

203, Brascoe Road Singapore 579701
 Marine + 65-6283 6280 Facsimile + 65-6288 9755

Wiley InterScience

10 Loyang Drive Singapore 508910
303 Ser Ming Drive Singapore 570219
40 Pandan Road Singapore 600096
520 City Road 3 Singapore 200882

24 Seneca Loop Singapore 738182
7 Bungee Kebab Way Singapore 728701
6 Delta Avenue 1 Singapore 526537

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHB2668E

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
17.08.2017

CHASSIS CODE
JTDKE3FU603560361

INV. NO/DATE
91353509 25.01.2018

JOB NO.
305097854

ODOMETER READING

DATE/TIME IN
14.12.2017 07:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	28-01-0302-0010	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00
0013	04-01-0302-2346	PRIG4 GARNISH SUB ASSY BA	1	889.70	25.00	667.27
0014	04-01-0302-2865	PRIG4 FILLER-REAR BUMPER	1	148.41	25.00	111.31
SUB-TOTAL				:		2,253.18

JOB NATURE

0001	L	PANEL BEATING	600.00	600.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	540.00	540.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00
0004	L	REMOVE/REFIX REVERSE SENSOR	20.00	20.00
SUB-TOTAL :				1,180.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91353509	3,673.50	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHB2668E

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
17.08.2017

CHASSIS CODE
JTDKB3FU603560361

INV. NO/DATE
91353509 25.01.2018

JOB NO.
305097854

ODOMETER READING

DATE/TIME IN
14.12.2017 07:45

Items total		3,433.18
Add GST @	7.000 %	240.32
Invoice amount		3,673.50

Issued by : CHEWBEELENG 25.01.2018 09:26:54
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91353509	3,673.50	

Our Ref: CC17120460



Date: 24 January 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	14/12/2017 @ 06:45 hrs
ALONG	UPPER CHANGI RD EAST(TWDS EXPO)
INVOLVING	SKA5740D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2668E** (the "Taxi"). The Taxi was hired to **PHANG HOCK LYE IC NO S1845987F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SMB 26682

PERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO	FROM			0	2	7	3		FROM	TO
1900		6/12	H. L. Phong	0	2	7	6	1	0600	1830
1600		7/12	"	0	2	7	6	8	0600	0735
1530		8/12	"	0	2	7	9	4	0600	1800
1830		9/12	"	0	2	8	1	9	0600	1530
1830		10/12	"	0	2	8	4	7	0600	1730
2140		11/12	"	0	2	8	8	2	0600	1830
1800		12/12	"	0	2	9	0	4	0600	1830
1630		13/12	"	0	2	9	3	7	0600	1830
1500		14/12	"						0600	0750
0830		14.12.17	ACCIDENT						0745	-
1830		19.12.17	REPAIR						1100	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKA5740D	14 Dec 2017 / 06:45:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHB 2668 E

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKA 5740D (Insd veh)	Model:	TPVD TOYOTA PRIUS
	SHB 2668E (TP veh)		
Date of Accident:	14/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	8,020.99
Final Repair Cost	:	\$	3,673.50
Loss of Token Sum	:	\$	275.00
Rental (if any)	:	\$	689.70
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,600.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 4,600.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

07/03/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))