

INS. CASE OWNER:

Shawn

CC 3 /AIG1702 2840, R24639

LKK:  
IDAC

Surveyor:

Rahul

DOI:

ASSIGNMENT

13/12/17

Date / Time:

13/12/17

Registered in Merimen:

15/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJZ 7141A

Name of Insured:

HITACHI CAPITAL ASIA PACIFIC PTE LTD

Insured Tel No.:

HP:

Claim No.:

066787441854

Policy No.:

1700054139

Make / Model:

BMW

Place of Accident:

ST MICHAEL'S RD

Excess Sec II :\$5

D.O.A.:

11/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KEW HOE (THOUFU)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHL 4528H

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SMART

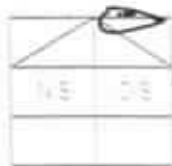
INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
14/12/17	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE: 31/12/2017 HAWA	
	After call ltr to OE: 12/01/18 - MC OE	
11/12/2017	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	
	After call ltr to OE:	
	Authorization To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

ALIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
REPAIR COST:	\$2,000 (3 days) Reduction: 35 %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINANCIAL SETTLEMENT	Date/Time: 29/01/18 Confirm with: 1st GCR		Email <input type="checkbox"/> Call <input type="checkbox"/>
Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	4a	If NO or B 28, Ass. Lia:
Repair Cost:	\$2,000.00		COPY FROM WINNER KONO
Loss of Rental (LOR):	\$5 x 4 days		COPY SENT
Loss of Use (LOU):	\$5 x 4 days		
Loss of Income (LOI):	\$5 x 4 days		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	\$5.00		1) Claim status: Normal/Reject/Private Settle
Medical:	\$5		2) Report Format:
Disbursement:	\$5 (e.g. Tow/Independent)		3) Survey fee:
Cost:	\$5		
Global Sum \$5:	24601		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL PAYMENT	Date/Time:	Confirm with:	
Payment 1:	\$2,460.00	Name 1: SMART TAXIS PTE LTD	
Payment 2: (Strike if N.A.)	\$5	Name 2:	
Payment 3: (Strike if N.A.)	\$5	Name 3:	

*Form*

Report No. \_\_\_\_\_ Date \_\_\_\_\_  
 Estimated Cost \_\_\_\_\_  
 (QD / TP / WS / TP RES / CO RES / EVA / INV / M)  
 To: (Vehicle / Make / Model) \_\_\_\_\_  
 At: (Location) \_\_\_\_\_  
 By: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claim No. \_\_\_\_\_  
 Sum Insured \_\_\_\_\_ Excess \_\_\_\_\_  
 Other Policy \_\_\_\_\_  
 Make of Van \_\_\_\_\_



Policy Condition \_\_\_\_\_  
 Remark: The van had commenced its repair at the time of inspection.  
 Sal. or Special Rate \_\_\_\_\_  
 QAO Accident Room \_\_\_\_\_ Consistent? Yes or No \_\_\_\_\_  
 QAO Rep. Gen. \_\_\_\_\_ Consistent? Yes or No \_\_\_\_\_  
 Est. Repair \_\_\_\_\_ Days \_\_\_\_\_ Rep. Yes or No \_\_\_\_\_  
 Van Sum \_\_\_\_\_ £ \_\_\_\_\_ Eval. Yes or No \_\_\_\_\_  
 QAO REV. REP. 24 HRS \_\_\_\_\_  
 Date \_\_\_\_\_ Person Contacted \_\_\_\_\_  
 Vehicle In / Out \_\_\_\_\_

SHC 4528H

2014 SEP

TOYOTA PRIUS 1798  
 MARION  
 391544  
 JTDKN36UX05748277  
 Gear: 5th Gear  
 Steering: Jammed / Leaked / Burnt  
 Brake: Jammed / Leaked / Burnt  
 Mod. No. STD AR  
 Tyre Size 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MID / ORTSU / PR / SUM  
 TOYO / YOKO / **FALKEN**  
 Rep. \_\_\_\_\_ Rep. \_\_\_\_\_  
 RSR 5 RSR 5  
 LSR 5 LSR 5  
 D/OA 11/12/17 D/OA 13/12/17  
 Survey Date **SMART**  
 Date of Damages For Rep. 015 NS UC Rep. 015  
**FRT 015**  
 The U.C. / Chassis frame / Body Structure affected is as follows:

12/17/2064

414

SJZ7141A

Check the box for: ☐ Prel. Report ☐ Final Report

Days Of Repair \_\_\_\_\_  
 Resurvey No. of This \_\_\_\_\_

Add Fee: ☐ Site Fee ☐  
☐ Rep. Fee ☐  
☐ Trav. Fee ☐  
☐ Other Fee ☐





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17023840/R1yb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 15-12-2017



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJZ 7141A	Veh. Inspected	SHC 4528H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/12/2017

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	11/12/2017	Inspection Date	13/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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16-12-17 / 12:39

16-12-17 / 16:39

13-12-17 / 16:39

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty offices at Accident Reporting Centre

Reg. No : SHC4528H

Ref. No : TAX/12/17/2064

Reg. Date : 10/09/2014

Vehicle Type : TAXI

Make : TOYOTA PRIUS

Model : PRIUS

Name of Driver : CHUA CHOON SENG (CAI CHUNSHENG)

Type of Accident : HEAD TO SIDE

Date / Time of Accident : 11/12/2017 10:00:00 PM

Accident Reported Date / Time : 12/12/2017 12:00:00 AM

Surveyor is Required? : Yes

Survey by : Rasul

Vehicle is Towed Back? : No

Towed Back Date/Time :

Replacement Vehicle issued? : No

Accident Repair Job Card No : 000024093560

Special Instruction to ARC, if any :  
 SJZ7141A - AIG - LKK

Before paint photo, After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL / HP : 9001 0068. email: rasul@lkkauto.com

Prepared Date : 12/12/2017 10:14:22 AM



Acc 16/12/17 9.00 PM SS

Recording Camera ☐ ☒

Radio Antenna ☐ ☒

1st witness A Date 13-12-17

2nd witness \_\_\_\_\_ Date \_\_\_\_\_

E 13 F

KM 391542

Vehicle to Wega Date In: 14/12 Towing: \_\_\_\_\_

Time In: 1200 Driver: TAT

Wega Job No: 14019/12

Vehicle sent to SMRT Date In: 15-12-2017 Towing: \_\_\_\_\_

Time In: 3:55 Driver: \_\_\_\_\_

Received by (SMRT): \_\_\_\_\_

Section B - To be Completed by Service Advisor, Accident Repair Centre

Class No : JTDKN36UX05748277



Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	300.00
Total Spray Painting Charges	: 558.00	300.00
Total Material Charges	: 1,964.17	1,364.89
Other Charges	: 240.00	60.00
<b>TOTAL</b>	<b>: 3,269.17</b>	<b>2,024.89</b>
<b>Lum Sum Total</b>	<b>: 3,250.00</b>	<b>2,000.00</b>
No. of Repair Days	: 5.00	3.00
Prepared / Adjusted By	:	RASUL (LKK)
Arc / Surveyor Sign Off Date	: 12/12/2017 03:28:40 AM	13/12/2017 04:39:46 AM
		

Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/12/2017 03:28:40 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No	: QN-1712-0483	Invoice No	:
Quotation Date	: 18/12	Invoice Date	:
Invoice Amount	:	Prepared Date	:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O REPAIR FRONT PORTION	507.00	300.00
Total Labour	507.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O REPSRAY FRONT BUMPER	378.00	200.00
O RESPRAY FRONT BUMPER LOWER GRILLE	180.00	100.00
Total Spray Painting & Panel Beating	558.00	300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
O CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <i>Kaa</i>
O REPLACE SUNDRY PARTS	100.00	20.00
O WASH AND VACUUM	60.00	40.00
Total Other Costs	240.00	60.00

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2119-7930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No <del>/</del> TH
2127-7903			COVER, FR BUMPER HOLE RH	1	18.50	25.00	13.87	Replace	Replace	No <del>/</del> CRA
3102-7020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.32	Replace	Replace	No <del>/</del> CRA
2114-7140			BRACKET, FR BUMPER	1	110.40	25.00	82.80	Replace	Check	No X <del>/</del> SUE
			NUMBER PLATE	1	15.00	0.00	15.00	Replace	Replace	No <del>/</del> BT
			NUMBER PLATE FRAME	1	12.00	0.00	12.00	Replace	Replace	No <del>/</del> CRA
5310-7010		6505638	EMBLEM FRONT	1	86.50	25.00	64.87	Replace	Replace	No <del>/</del> MIB
2611-7080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace	No <del>/</del> CRA
2021-7023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Check	No X <del>/</del> SUE
7013-7030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Check	No X <del>/</del> SUE
2618-7050		6505540	BUMPER FRT ABSORBER LOWER	1	127.70	25.00	95.78	Replace	Replace	No <del>/</del> SUE
6851-7020		6505616	BUMPER LIP FRT	1	139.60	25.00	104.70	Replace	Check	No X <del>/</del> SUE
1130-7500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace	No <del>/</del> SUE
TOTAL MATERIALS							2,455.23	1,706.12		
TOTAL MATERIALS(Discounted)							1,984.17	1,364.89		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1706.12  
- 20%  
1364.89  
+ 300.00  
+ 360.00  
-----  
2024.89  
L/S \$2000/-  
-----  
3 days

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4528H  
 Ref. No : TAX/12/17/2064  
 Reg. Date : 10/09/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : CHUA CHOON SENG (CAI CHUNSHENG)  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 11/12/2017 10:00:00 PM  
 Accident Reported Date / Time : 12/12/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024093560  
 Special Instruction to ARC, if any :  
 SJZ7141A / ALK / Repair after repair  
 Prepared Date : 12/12/2017 10:14:22 AM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36UX05748277

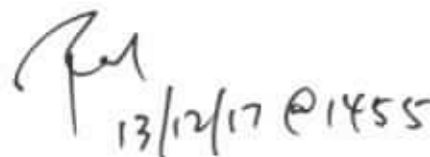
Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,964.17	1,964.17
Other Charges	: 240.00	0.00
<b>TOTAL</b>	<b>: 3,269.17</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 3,250.00</b>	<b>0.00</b>
No. of Repair Days	: 5.00	0.00 3 days / Lumpsum
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 12/12/2017 03:28:40 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/12/2017 03:28:40 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	507.00	0.00 300
<b>Total Labour</b>	<b>507.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00 100
<b>Total Spray Painting &amp; Panel Beating</b>	<b>558.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
<b>Total Other Costs</b>	<b>240.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace <i>TUC</i>	No
52127-47903			COVER, FR BUMPER HOLE RH	1	18.50	25.00	13.87	Replace	Replace <i>CRA</i>	No
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.32	Replace	Replace <i>CRA</i>	No
52114-47140			BRACKET, FR BUMPER	1	110.40	25.00	82.80	Replace	Replace <i>?</i>	No
			NUMBER PLATE	1	15.00	0.00	15.00	Replace	Replace <i>MT</i>	No
			NUMBER PLATE FRAME	1	12.00	0.00	12.00	Replace	Replace <i>CRA</i>	No
75310-47010		6505638	EMBLEM FRONT	1	86.50	25.00	64.87	Replace	Replace <i>MT</i>	No
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace <i>CRA</i>	No
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace <i>?</i>	No
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Replace <i>?</i>	No
52618-47050		6505540	BUMPER FRT ABSORBER LOWER	1	127.70	25.00	95.77	Replace	Replace <i>?</i>	No
76851-47020		6505616	BUMPER LIP FRT	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
81130-47500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace <i>SCR</i>	No
<b>TOTAL MATERIALS</b>								<b>2,455.23</b>	<b>2,455.21</b>	
<b>TOTAL MATERIALS(Discounted)</b>							<b>1,964.17</b>	<b>1,964.17</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									



# Accident Vehicle Laid-Up Report

Registration No. : SHC4528H      Accident Case No. : TAX/12/17/2064  
Make / Model : TOYOTA PRIUS      Ref. No. : 24093560

Date and Time Vehicle off-road for Accident Repair : 12.12.2017 09:48:00

Date and Time Repair Completed : 16.12.2017 08:59:52

Remarks :

Generated by : POHSUAN

Printed on : 20.12.2017



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG17023840/R1yb3**

08 JANUARY 2018

**HITACHI CAPITAL ASIA PACIFIC PTE LTD**  
111 SOMERSET RD  
SINGAPORE 238164

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 7141A AND SHC 4528H ON 11.12.17**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti

*Case Handler*

DID: 6256 3561

FAX: 6741 4108

Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## **AUTHORISATION TO ACT**

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4528H (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4528H was damaged pursuant to the accident which occurred on 11/12/2017 (date) along ST MICHAEL'S ROAD (location) involving vehicle no/s SJZ 7141A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of Jan (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

SMRT TAXIS PTE LTD  
60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705  
Tel: 6733 3333  
Fax: 6733 3333  
Email: info@smrttaxis.com.sg

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$2,460.00 (Global Sum), for vehicle no. SHC 4528H that was damaged pursuant to the accident which occurred on 11/12/2017 (date) along/at ST MICHAEL'S ROAD (location) involving vehicle no/s SJZ 7141A.

excluding  
loss of  
income



This is pursuant to the inspection conducted on 13/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4528H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4528H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Jan (month) 2018 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

Our acceptance of your offer  
of settlement would not negate  
or prejudice our driver's right  
of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180100049  
Date : 04.01.2018  
Vehicle No. : SHC4528H  
Your Ref No. : TAX/12/17/2064  
Our Ref No. : 24093560  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,000.00

GRAND TOTAL \$ 2,000.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 11.12.2017

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/12/17/2064

From: SMRT Taxis Pte Ltd

Date: 19/12/2017

**ACCIDENT ON 11/12/2017 INVOLVING SHC 4528H & SJZ 7141A  
ALONG ST. MICHAEL'S RD JUNCTION WITH ST. FRANCIS RD**

This is to confirm that the daily rental rate for SHC 4528H is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 12 Dec 2017 / 12:02:28

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: SJZ7141A

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH  
BINTE ABDUL HALIL

Business Transaction Reference No.: 20171212120228391563

Search Date / Time: 11 Dec 2017 22:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2017 <a href="#">Edit Reg</a>		13 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N							
Main Claimant:		SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K							
Vehicle Reg. No.:		SHC4528H	Date of Loss:	11/12/2017 00:00 - :59					
Claim Type:		TP / 066383941BSG	Policy/Cover Note No.:	1700054139 (Comprehensive)					
Vehicle Reg. No. (Insured):		SJZ7141A	Policy No. (Claimant):	D-17087562MFSH					
		Excess:							
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaiye.Wui@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/12/2017]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC4528H (0663839418SG)  
[SJZ7141A]  
TP  
SMRT TAXIS PTE LTD  
Dec 11 2017 12:00AM  
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]  
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span>View in Browser</span>	
<b>Letters/Correspondences</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit			
<b>Assessment Reports</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	18/12/17 11:08	Accident Statement From: OO - Reg. No: SJZ7141A, Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD	1	Load HTM			
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	29/01/18 14:19	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>		
2	29/01/18 14:19	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>		
3	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
4	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
5	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
6	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
7	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
8	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
9	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
10	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
11	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
12	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
13	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
14	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
15	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
16	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
17	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
18	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
19	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
20	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
21	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
22	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
23	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
24	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
25	29/01/18 14:19	General View	1	Load JPG	<input checked="" type="checkbox"/>		
26	29/01/18 14:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>		
27	29/01/18 14:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>		
28	29/01/18 14:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>		

29	29/01/18 14:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
30	29/01/18 14:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
31	29/01/18 14:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/12/17 17:45	TP ESTIMATE- MARKED	1	Load PDF	
2	18/12/17 09:09	TP GIA REPORT	1	Load PDF	
3	09/01/18 09:25	LETTER TO OI	1	Load PDF	
4	05/02/18 11:03	WORKSHOP INVOICE	1	Load PDF	
5	05/02/18 11:03	AUTHORISATION TO ACT FORM	1	Load PDF	
6	05/02/18 11:03	Release Voucher	1	Load PDF	
7	05/02/18 11:03	RENTAL RECEIPT	1	Load PDF	
8	05/02/18 11:03	LTA SEARCH	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ7141A (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4528H (TP veh)		
Date of Accident:	11/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,380.60
Final Repair Cost	:	\$	2,460.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,460.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,460.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

05 Feb

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023840/R1YB3Q2

Date: 05/02/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700054139  
 Claimant Vehicle No: SHC4528H Insured Vehicle No: SJZ7141A  
 Date of Loss: 11/12/2017 Nature of Claim: TP Claim No: 0663839418SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC4528H  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6121205  
 Reg. Date: 10/09/2014 (Man. Year: 2014) Chassis No: JTDKN36UX05748277  
 Colour: Maroon Odometer: 391544 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 5 mm Rear Left Side: Falken 5 mm  
 Front Right Side: Falken 5 mm Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,075.60	1,706.12	1,369.48	44.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,305.00	660.00	645.00	49.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,380.60</b>	<b>2,366.12</b>	<b>2,014.48</b>	<b>45.99</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,380.60</b>	<b>2,000.00</b>	<b>2,380.60</b>	<b>54.34</b>
+ Car Rental (4.0 x S\$114.49/day) (S\$)		457.96		
+ Doc/Search Fee (S\$)		5.00		
<b>Nett Liability (S\$)</b>		<b>2,462.96</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,460.00</b>		

## INSPECTION

Date of Assignment: 13/12/2017  
 Date Inspected: 13/12/2017 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL

**Manager:** Jasmine Khine Phoo Wai

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Torn	482.00 F	*361.50 F
2	1		*COVER ,FR BUMPER HOLE RH (DISC 25%)	Cracked	18.50 F	*13.87 F
3	1		*BUMPER GRILLE SUB-ASSY ,LOWER (DISC 25%)	Cracked	311.10 F	*233.32 F
4	1		*EMBLEM FRONT (DISC 25%)	Missing	86.50 F	*64.87 F
5	1		*BUMPER ENERGY ABSORBER FRT (DISC 25%)	Cracked	78.80 F	*59.10 F
6	1		*BUMPER FRT ABSORBER LOWER (DISC 25%)	Deformed	127.70 F	*95.78 F
7	1		*HEAD LAMP RH (DISC 10%)	Scratched	945.20 F	*850.68 F
8	1		*NUMBER PLATE (SN)	Bent	15.00 F	*15.00 F
9	1		*NUMBER PLATE FRAME (SN)	Cracked	12.00 F	*12.00 F
10	1		*BRACKET ,FR BUMPER	Serviceable	110.40 F	*- F
11	1		*BUMPER REINFORCEMENT FRT	Serviceable	498.40 F	*- F
12	1		*ARM SUB-ASSY ,FR BUMPER RH	Serviceable	250.40 F	*- F
13	1		*BUMPER LIP FRT	Serviceable	139.60 F	*- F
Total Parts (S\$)					3,075.60	1,706.12

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	507.00	300.00
2	SPRAY PAINT	New	558.00	300.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO REPLACE SUNDRY PARTS	New	100.00	20.00
5	TO WASH AND VACUUM	New	60.00	40.00
Gross Labour Cost (S\$)			1,305.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >