

## Vic (LKKAUTO)

**From:** Vic (LKKAUTO)  
**Sent:** Saturday, 30 June, 2018 2:51 PM  
**To:** Jenny Toh  
**Cc:** Admin A; Asher Sng (LKKAUTO); Joyce Foo; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf  
**Importance:** High

**YOUR REF – TBA**  
**LKK REF – CC3/QBE17023836/K1hb3**  
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Dear Jenny,

### ACCIDENT INVOLVING VEHICLES GBB 8278D (OI) AND SHD 1189S (TP) ON 14/12/2017

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended to the TP vehicle.

We tried to call Insured Driver several times but to no avail. As such, we had sent out a letter to inform of the TP claim and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,988.89	\$ 663.40
Loss of Rental (\$109.94 x 2 days)	\$ 219.88	\$ 164.91 (\$109.94 x 1.5 days)
Loss of Income (\$100 x 2 days)	\$ 200.00	\$ 60.00 (\$40 x 1.5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 3,410.77</b>	<b>\$ 890.31</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
<b>To Offer</b>	<b>1.5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 17 January, 2018 6:12 PM

**To:** Jenny Toh

**Cc:** Vic (LKKAuto); Admin A; Asher Sng (LKKAuto); Syaheeda Nacah Binte Mohamed Othman

**Subject:** RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

**Sent:** Tuesday, 19 December 2017 9:29 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

Hi Jenny,

Please assist.

Thanks,

Syaheeda Othman

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Friday, 15 December, 2017 5:48 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 1189S at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary Advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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