

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 11 September, 2018 5:21 PM
To: Jenny Toh; Joyce Foo
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - VC010993) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF

YOUR REF – VC010993
LKK REF – CC3/QBE17023836/K1hb3
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Dear Joyce,

We refer to the subject matter and to our telephone conversation earlier.

As spoken, you have approved our proposed mandate and we had already settled the matter with TP on a global sum of **\$890.00** (all in).

We will now close this matter for our report submission.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 11 September, 2018 4:17 PM
To: 'Jenny Toh'
Cc: Admin A; 'Joyce Foo'; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017
Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that the owner is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 21 August, 2018 1:05 PM

To: Jenny Toh

Cc: Admin A; Joyce Foo; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that the owner is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Wednesday, 8 August, 2018 11:09 AM
To: Jenny Toh
Cc: Admin A; Asher Sng (LKKAUTO); Joyce Foo; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017
Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that the owner is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

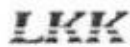
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Saturday, 30 June, 2018 2:51 PM
To: Jenny Toh
Cc: Admin A; Asher Sng (LKKAUTO); Joyce Foo; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017
Importance: High

YOUR REF – TBA

LKK REF – CC3/QBE17023836/K1hb3

=====

Dear Jenny,

ACCIDENT INVOL VING VEHICLES GBB 8278D (OI) AND SHD 1189S (TP) ON 14/12/2017

We refer to the above matter.

This is a clear cut case where Insured Driver had rear-ended to the TP vehicle.

We tried to call Insured Driver several times but to no avail. As such, we had sent out a letter to inform of the TP claim and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,988.89	\$ 663.40
Loss of Rental (\$109.94 x 2 days)	\$ 219.88	\$ 164.91 (\$109.94 x 1.5 days)
Loss of Income (\$100 x 2 days)	\$ 200.00	\$ 60.00 (\$40 x 1.5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 3,410.77	\$ 890.31

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
To Offer	1.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

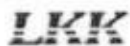
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAuto)

Sent: Wednesday, 17 January, 2018 6:12 PM

To: Jenny Toh

Cc: Vic (LKKAuto); Admin A; Asher Sng (LKKAuto); Syaheeda Nacah Binte Mohamed Othman

Subject: RE: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 19 December 2017 9:29 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

Hi Jenny,

Please assist.

Thanks,

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 15 December, 2017 5:48 PM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB8278D (OI : QBE - TBA) AND SHD1189S (TP : LKK REF - CC3/QBE17023836/K1hb3) on 14.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 1189S at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary Advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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