

## Vic (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Friday, 6 April, 2018 3:30 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YL9338H (OI : EQI - DM17HO02901-JG) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

Dear Vic

Please proceed to resolve this matter up to S\$17,176.20.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, April 5, 2018 3:22 PM  
**To:** Joel Goh  
**Cc:** Asher Sng (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving YL9338H (OI : EQI - DM17HO02901-JG) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

**YOUR REF – DM17HO02901-JG**  
**LKK REF – CC3/EQI17023823/Gha3**  
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Dear Joel,

ACCIDENT INVOL VING VEHICLES YL 9338H (OI) AND SLR 156Y (TP) ON 14/12/2017

We refer to your below email and we confirmed in receipt of TP LOD and documents.

It was reported that our Insured vehicle reversed and collided to a parked TP vehicle.

We had spoken to the Insured PIC Ms Allison where she confirmed accident details and was informed of the TP claim, liability and agreed to settle and is aware of NCD issues on 28/12/2017.

In view of the above, our Insured is liable to the damages sustained by the TP vehicles.

Summary to offer to repairer **PERFORMANCE MOTORS LIMITED** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 21,122.23	\$ 16,018.60
Loss of Rental w/gst (\$154.28 x 7 days)	\$ 1,155.60	\$ 1,155.60
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 22,279.83</b>	<b>\$ 17,176.20</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekends / Downtime	1 day
<b>TOTAL</b>	<b>7 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Wednesday, 4 April, 2018 9:28 AM

**To:** Shirley Hiew (LKK Auto)

**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving YL9338H (OI : EQI - DM17HO02901-JG) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

Dear Shirley / Vic

Please advise if the documents for this direct settlement has been submitted to us.  
Performance Motors has sent payment reminder.

Best Regards,

**Joel Goh**

Executive | Claims



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Friday, January 12, 2018 9:54 AM

**To:** Elaine Cheong

**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving YL9338H (OI : EQI - TBA) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLR 156Y at M/s Performance Motors Ltd – Alexandra Road.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

**Sent:** Tuesday, 26 December 2017 2:07 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicaleph@lkkauto.com](mailto:vicaleph@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YL9338H (OI : EQI - TBA) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

Dear Shirley,

As requested, attached a copy of our insured's GIA report for your perusal.

Regards,

**Elaine Cheong**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Tuesday, December 26, 2017 8:48 AM

**To:** Elaine Cheong

**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving YL9338H (OI : EQI - TBA) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Tuesday, 19 December, 2017 1:47 PM

**To:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>

**Cc:** Vic (LKKAuto) <[vicaleph@lkkauto.com](mailto:vicaleph@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YL9338H (OI : EQI - TBA) AND SLR156Y (TP : LKK REF - CC3/EQI17023823/ha3) on 14/12/2017

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Performance Motors Ltd – Alexandra Road.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

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