

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 28 December, 2017 2:05 PM  
**To:** PBSP  
**Cc:** Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto); Vic (LKKAUTO)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017 \*\*\*  
LKK REF - CC3/EQI17023823/ha3

Your Ref: SLR 156Y  
Our Ref: CC3/EQI17023823/ha3

“WITHOUT PREJUDICE”

Dear Caroline,

### ACCIDENT INVOLVING VEHICLES YL 9338H AND SLR 156Y ON 14/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**From:** PBSP [mailto:pml-pbsp@sime-darby.com.sg]  
**Sent:** Thursday, 28 December, 2017 10:08 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017 \*\*\* LKK REF - CC3/EQ17023823/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Saturday, 23 December 2017 10:56:39 AM

**To:** Vic (LKKAUTO)

**Cc:** 甯瑒 @; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017 \*\*\* LKK REF - CC3/EQ17023823/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Wednesday, 20 December 2017 9:52:36 AM

**To:** PBSP

**Cc:** 甯瑒 @; Asher Sng (LKKAUTO); Vic (LKKAUTO); Shirley Hiew (LKK Auto)

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017 \*\*\* LKK REF - CC3/EQ17023823/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 19 December, 2017 10:28 AM

**To:** Shirley Hiew (LKK Auto); Vic (LKKAuto)

**Cc:** Admin A; Asher Sng (LKKAuto)

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017 \*\*\* LKK REF - CC3/EQ17023823/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Friday, 15 December 2017 1:52 PM

**To:** PBSP

**Cc:** 甯珺 @; Vic (LKKAuto); Asher Sng (LKKAuto)

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017 \*\*\* LKK REF - CC3/EQ17023823/ha3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

**Sent:** Friday, 15 December, 2017 12:20 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg); [weiyin.tan@eqinsurance.com.sg](mailto:weiyin.tan@eqinsurance.com.sg); [elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)

**Subject:** REQ FOR DIRECT SETTLEMENT- SLR156Y AND YL8338H (EQ) ON 14/12/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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