

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 19 December, 2017 3:36 PM
To: PBSP
Cc: Asher Sng (LKKAUTO); Admin A; assignments; Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 ***
LKK REF - CC3/AIG17023821/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we had just received our Insured's GIA report.

However, we need to check and clarify with the Insured's Driver Driving Licence status as it was already expired in the SPF system.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 19 December, 2017 10:30 AM
To: Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; assignments
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 15 December 2017 1:52:31 PM

To: PBSP

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); 甯瑤 ©; assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 15 December, 2017 10:03 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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