

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 29 January, 2018 4:25 PM
To: PBSP
Cc: Asher Sng (LKKAUTO); Admin A; assignments; Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 ***
LKK REF - CC3/AIG17023821/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Monday, 29 January, 2018 9:36 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please up date for below mention.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 24 January 2018 12:32:28 PM
To: PBSP
Cc: Asher Sng (LKKAuto); 甯瑤 ©; assignments; Shirley Hiew (LKK Auto); Vic (LKKAuto)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal's Underwriting Dept. is looking into the matter and requested for your client to refrain from calling our Insured Driver for the time being.

We will follow up on the matter and will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Wednesday, 24 January, 2018 12:11 PM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 22 January 2018 11:29:29 AM
To: PBSP
Cc: Asher Sng (LKKAuto); 甯琚 ©; assignments; Shirley Hiew (LKK Auto); Vic (LKKAuto)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Monday, 22 January, 2018 11:06 AM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Any up date/ out come?

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, 17 January 2018 4:28:42 PM
To: PBSP
Cc: Asher Sng (LKKAUTO); 甯琚 ©; assignments; Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that our principal is still looking into this with regards to the policy as they had to clarify some matters with our Insured/Driver.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Monday, 15 January, 2018 12:46 PM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please up date for below mention.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, 10 January 2018 4:25:32 PM
To: PBSP
Cc: Asher Sng (LKKAUTO); 甯瑤 ©; assignments; Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured Driver's valid Driving Licence (if any) as we had called several times but to no avail.

We will check with our principal for further instructions.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Wednesday, 10 January, 2018 4:06 PM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please update urgently.

Owner keep chasing for this case.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Monday, 8 January 2018 10:48:14 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); 甯瑒 ©; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please up date.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Thursday, 4 January 2018 10:55:30 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); 甯瑒 ©; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please up date.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 2 January 2018 10:13:53 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); 甯瑒 ©; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please let us have your up date for this case.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Thursday, 28 December 2017 10:09:02 AM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto); 甯琚 ©; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please up date for below mention.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Saturday, 23 December 2017 10:58:05 AM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto); 甯琚 ©; assignments; Shirley Hiew (LKK Auto)
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 19 December 2017 3:35:38 PM
To: PBSP
Cc: Asher Sng (LKKAuto); 甯琚 ©; assignments; Shirley Hiew (LKK Auto); Vic (LKKAuto)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we had just received our Insured's GIA report.

However, we need to check and clarify with the Insured's Driver Driving Licence status as it was already expired in the SPF system.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 19 December, 2017 10:30 AM

To: Shirley Hiew (LKK Auto); Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); Admin A; assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 15 December 2017 1:52:31 PM

To: PBSP

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); 甯琚 ©; assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017 *** LKK REF - CC3/AIG17023821/ha3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Friday, 15 December, 2017 10:03 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKU3566Z AND SLP8097S ON 13/12/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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