

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Friday, 22 December, 2017 5:51 PM  
**To:** Arasan T  
**Cc:** jaya; Senthil kumar; Admin A; Thirunavukarasu SUNDARAM PILLAI; Saravanan Pillai; ananthan ravi; Vic (LKKAuto)  
**Subject:** RE: YOUR REF: GBA 7921S\_ACCIDENT INVOLVING GBA 7921S AND SLL 9508M ALONG 362 UPPER PAYA LEBAR ROAD CAR PARK ON 11.12.2017  
**Attachments:** IMG-20171211-WA0130.jpg; IMG-20171211-WA0131.jpg; IMG-20171211-WA0132.jpg; IMG-20171211-WA0133.jpg; IMG-20171211-WA0134.jpg; IMG-20171211-WA0135.jpg; IMG-20171211-WA0136.jpg; IMG-20171211-WA0137.jpg

Dear Arasan,

We refer to your below email and the contents were noted.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Arasan T [mailto:arasan1109@gmail.com]

**Sent:** Friday, 22 December, 2017 9:48 AM

**To:** Vic (LKKAuto); Arasan T

**Cc:** jaya; Senthil kumar; Admin A; Thirunavukarasu SUNDARAM PILLAI; Saravanan Pillai; ananthan ravi

**Subject:** Re: YOUR REF: GBA 7921S\_ACCIDENT INVOLVING GBA 7921S AND SLL 9508M ALONG 362 UPPER PAYA LEBAR ROAD CAR PARK ON 11.12.2017

Dear Vic,

As per your request I have attached the 3rd party's vehicle damage photos taken at the accident scene on 11/12/2017. Please kindly proceed to do the necessary and also let me know if you require any other information.

*Regards,*

*Arasan*

Galaxy Workshop  
50, Jalan Buroh  
HP: 90893880  
Email: arasan1109@gmail.com

On Thu, Dec 21, 2017 at 11:36 AM, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Dear Jaya,

We refer to your below email and the contents were noted.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** jaya [mailto:[jaya@virgogroup.com.sg](mailto:jaya@virgogroup.com.sg)]

**Sent:** Thursday, 21 December, 2017 11:34 AM

**To:** 'Arasan T'; 'Senthil kumar'

**Cc:** Vic (LKKAuto); Admin A; 'Thirunavukarasu SUNDARAM PILLAI'; 'Saravanan Pillai'; 'ananthan ravi'

**Subject:** RE: YOUR REF: GBA 7921S\_ACCIDENT INVOLVING GBA 7921S AND SLL 9508M ALONG [362 UPPER PAYA LEBAR ROAD](#) CAR PARK ON 11.12.2017

Dear Vic,

The Driver of the said vehicle is on leave and will be back end of the month, As we don't have any additional information as you requested, Mr senthil will settle once back from his leave.

Mr Senthil, Kindly take note and provide additional info once you are back.

Thank you

Jaya

**From:** Arasan T [<mailto:arasan1109@gmail.com>]

**Sent:** Thursday, December 21, 2017 9:05 AM

**To:** Senthil kumar <[senthil@spvirgo.com](mailto:senthil@spvirgo.com)>

**Cc:** jaya <[jaya@virgogroup.com.sg](mailto:jaya@virgogroup.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thirunavukarasu SUNDARAM PILLAI <[thiru@spvirgo.com](mailto:thiru@spvirgo.com)>; Saravanan Pillai <[sara@virgogroup.com.sg](mailto:sara@virgogroup.com.sg)>; ananthan ravi <[ananthanravi@gmail.com](mailto:ananthanravi@gmail.com)>

**Subject:** Re: YOUR REF: GBA 7921S\_ACCIDENT INVOLVING GBA 7921S AND SLL 9508M ALONG [362 UPPER PAYA LEBAR ROAD](#) CAR PARK ON 11.12.2017

Dear Mr. Senthil,

Good morning to you. Pertaining to the accident, till today I did not received any copy of accident report from you and neither did you inform me that you will be on overseas leave. I would have follow up on this case if you had advise me and not waiting till now. I'll advise if require any other information from you.

*Regards,*

*Arasan*

*Galaxy Workshop*

*[50, Jalan Buroh](#)*

*HP: 90893880*

*Email: [arasan1109@gmail.com](mailto:arasan1109@gmail.com)*

On Wed, Dec 20, 2017 at 6:00 PM, Senthil kumar <[senthil@spvirgo.com](mailto:senthil@spvirgo.com)> wrote:

Jaya

I am on leave . Already reported and the copy with Mr.Anandan Ravi

And Mr.Tamilarasan

Pls get it from them and settle it or inform

Tamil Arasan to settle this

Thank you

N.Senthil kumar

Altus steel tech(s) pte ltd

[124,Pioneer road](#) [Tel:6558 7542](tel:65587542) [Fax:65587044](tel:65587044) [H/P:9788 8952](tel:97888952)

On 18 Dec 2017, at 2:45 PM, jaya <[jaya@virgogroup.com.sg](mailto:jaya@virgogroup.com.sg)> wrote:

Hi Senthil,

Kindly see the below email from our insurance surveyor and their requirements, kindly send the required info within 10 days.

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

Thank you

Jaya

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, December 18, 2017 4:53 PM

**To:** [jaya@virgogroup.com.sg](mailto:jaya@virgogroup.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; [senthil@spvirgo.com](mailto:senthil@spvirgo.com)

**Subject:** YOUR REF: GBA 7921S\_ACCIDENT INVOLVING GBA 7921S AND SLL 9508M ALONG [362 UPPER PAYA LEBAR ROAD](#) CAR PARK ON 11.12.2017

<image004.jpg>

18 DECEMBER 2017

**M/s ALTUS STEEL TECH (S) PTE LTD**  
**Email**

**By**

**ATTN: TO THE MANAGEMENT**

Dear Sir/Madam,

**OUR REF : CC6/AIG17023782/Ahb3**

**YOUR REF : GBA 7921S**

**ACCIDENT INVOLVING GBA 7921S AND SLL 9508M ALONG 362 UPPER PAYA LEBAR ROAD CAR PARK ON 11.12.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLL 9508M against your motor insurance policy.

Based on the accident report and accident scenario and all available information at hand, it was reported that your vehicle had collided to the Third-Party vehicle SLL 9508M while reversing at the car park. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not**

**provided at AIG's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

<image005.jpg> *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.