

REF:

CC3 / ALH17023780 / Arbznz

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of:

Insured:

Policy No:

2100457108-01000

Claims No:

Sum Insured:

Excess:

1000

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

255K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

68

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLB1315H

Yr Regn:

2016 March

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q7

cc 1984.

Colour:

Grey.

A/C:

Insured / Std / NI / NA

Sp. Reading

3414.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ4MGD043765

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModl: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

255/55R19.

R:

255/55R19.

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

12/12/17

D.O.I.

14/12/17

Survey held at:

Premium

Des. of Damages: ☒ Fnt / ☒ Rear / ☒ O/S / ☒ N/S / ☒ U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD Alg.

SLB 1315H - X

15/12/17

Revert by merimen

18/12/17

Rece approved \$16,944 from victor by merimen

18/12/17

Inform Jeffery c/A ex \$1000 by email

6/4/18

@ 514pm Carriak agree on no of days : 6 days

6/4/18

Final fig \$15,326.32 (Red 8826.68, 379) confirmed by email

RECEIVED 17 APR 2018

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

6

1)

☐

Final Report

Resurvey No. of Trip:

1

Survey Fee:

200

Date/Time, File Return to?

Transportation:

10

2) 17/4 - typst

Add Fee:

☐

Site Insp (\$

) S-RE \$

☐

Interview (\$

) Photos

☐

Tech. Insp (\$

) Others

☐

Weekend (\$

)

Report Format:

merimen

Lump Sum / I.B.I. (\$

15,326.32

TOTAL

210

Survey Department Check List (Case Handler)

Reference No. : C03/A16170 23780 Avb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

VERON

17/4/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17023780/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 14-12-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLB 1315H
Policy No. 2100457108	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	14/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	12/12/2017	Inspection Date	14/12/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 15 Dec 2017

Preliminary Advice

Vehicle No	: SLB1315H	Accident Date	: 12/12/2017
Make	: AUDI Q7	Policy No.	: 2100457108-01000
Assignment Date	: 14/12/2017	Excess	: S\$0.00
Date of Inspection	: 14/12/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,692.00
Revised Amount	:S\$	16,941.00
Check Items (Estimated)	:S\$	452.00
Total	:S\$	17,393.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	255,000.00
COE / PARF Rebate	:S\$	97,258.00
Salvage Value	:S\$	
Margin for Repair	:S\$	157,742.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 6 April 2018 5:28 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SLB1315H - OD AIG - SURVEYED 14 DEC 17

Dear Mr Boo,

Confirm repair cost of \$15,326.32 before excess \$1000 and GST @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 15 March 2018 7:29 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SLB1315H - OD AIG - SURVEYED 14 DEC 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$15,325.32 @ 8 days of repairs with extra jobs.

Photos attached.

Your early closure is appreciated.

Best regards - jb



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6937190F

Name

JUSTINA TEO BOON WEI



张 文 慧

Place

CHINESE

Date of birth

23-10-1969

Country of birth

SINGAPORE

Sex

F

4 6 8 8 3 6 4



NRIC No. S6937190F



Date of issue

02-03-2011

Address

APT BLK 714 PASIR RIS STREET 72
#12-27
SINGAPORE 510714

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S6937190F**
Name: **JUSTINA TEO BOON WEI**

Birth Date: **23 Oct 1969**
Issue Date: **28 Jan 2011**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg 18 Jan 1990

NP 428A



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	7190F
Vehicle Details	
Vehicle No.	SLB1315H
Vehicle to be Exported	No
Intended De-registration Date	14 Dec 2017
Vehicle Make	AUDI
Vehicle Model	Q7 2.0 TFSI QU (252 BHP)
Primary Colour	Grey
Manufacturing Year	2016
Engine No.	CYR007540
Chassis No.	WAUZZZ4M7GD043765
Maximum Power Output	185.0 kW (248 bhp)
Open Market Value	\$59,051.00
Original Registration Date	29 Mar 2016
First Registration Date	29 Mar 2016
Transfer Count	0
Actual ARF Paid	\$78,292.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Mar 2026
PARF Rebate Amount	\$58,719.00
Intended COE Rebate Details	
COE Expiry Date	28 Mar 2026
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$46,502.00
COE Rebate Amount	\$38,539.00
Total Rebate Amount	\$97,258.00

The information contained herein is correct as at 14 Dec 2017

OK



Please read through the Privacy Statement, Terms of Use, and Disclaimer.

Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 10 and above, Chrome, Firefox, and Safari.

Copyright 2017 LTA [Privacy Statement](#) [Terms of Use](#) [Disclaimer](#) [Rate the Website](#) [Rate this e-Service](#)

Last updated on 19 Nov 2017 at 12:12 AM

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1218/2017/JT
Date : 12-Dec-17

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Justina Teo Boon Wei
Address : Blk 714 Pasir Ris St 72
#12-27
Singapore 510714
Telephone : HP +65 9450 0871
Type of Claim : Own Damage Claim
Policy No. : 2100457108-01000
Vehicle No : **SLB 1315 H**
Model Code : Audi Q7 2.0 TFSI qu
Model / Year : Mar-16
Engine No : CYR 007540
Chassis No : WAUZZZ4MGD043765
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Dec-17
Place of Accident : 80 Kim Seng Road Mirage Tower

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLB 1315 H.

S/n	Nature of Jobs		Estimated Charges	
1	To remove and transfer front wire harness for headights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	480.00	✓ ✓
2	To remove front fittings, dismantle and renew front bumper, LHS front fender, LHS LED headlight, both front wheel arch trim and align to position. Transfer radiator grille and other bumper fittings. Align to position. Reinstall all part removed. 600 ✓ / 300 ✓ / 600 ✓		2,800.00	1200 ✓
3	To respray front bumper, lower spoiler, LHS front fender and both wheel arch trim. 180x2 : 360		2,800.00	1860 ✓
4	To carry out diagnostic check.	S/N	192.00	✓ ✓
TOTAL LABOUR CHARGES		:	<u>6,272.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLB 1315 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Distorted</i>	\$ 2,043.00 ✓	1634.40
2	FRONT BUMPER AIR GUIDE - LHS <i>21/10 Net</i>	\$ 52.00 ?	X
3	FRONT CENTRE GRILLE <i>Net</i>	\$ 171.00 +	
4	FRONT UNDERRUN BAR <i>Net</i>	\$ 656.00 X	
5	FRONT BUMPER CLOSING ELEMENT <i>Net</i>	\$ 171.00 X	
6	FRONT BUMPER LOWER SPOILER <i>Behind</i>	\$ 172.00 ✓	137.60
7	FRONT BUMPER OUTER SPOILER - LHS <i>Net</i>	\$ 36.00 X	
8	FRONT AIR GRILLE - LHS <i>Net</i>	\$ 247.00 ✓	197.20
9	FRONT BUMPER INNER SPOILER - LHS <i>Net</i>	\$ 30.00 +	
10	LED HEADLIGHT - LHS <i>Net</i>	\$ 9,767.00 ✓	7813.60
11	FRONT FENDER - LHS <i>Repair</i>	\$ 1,349.00 +	
12	FRONT FENDER ATTACHMENT PARTS - LHS <i>Net</i>	\$ 52.00 +	
13	FRONT FENDER BRACE - LHS <i>Net</i>	\$ 86.00 ✓	68.80
14	FRONT WHEEL HOUSE LINER - LHS <i>Net</i>	\$ 208.00 +	
15	FRONT WHEEL ARCH TRIM - LHS/RHS <i>Net</i>	\$ 980.00 ✓	784
16	SUNDRIES <i>Net</i>	\$ 400.00 ?	51.52
TOTAL SPARE PARTS CHARGES		: \$ 16,420.00	
TOTAL LABOUR CHARGES		: \$ 6,272.00	
GRAND TOTAL		: \$ 22,692.00	24,153

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 18 December, 2017 2:40 PM
To: 'Claims Dept'; SUR
Subject: RE: SLB 1315 H Own Damage Claim

Dear Jeffery,

As instructed by our client **AIG**, please proceed to repair the insured vehicle **SLB 1315H (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 18 December, 2017 8:27 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLB 1315 H Own Damage Claim

Dear Jeffery,

Still pending, have gave them a chaser.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1218/2017/JT
Date	:	12-Dec-17

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
You recommended 5 days
We took 8 days exclude 1 Sunday
1 Public Holiday with added parts/labour
jb- 15 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Justina Teo Boon Wei
Address	:	Blk 714 Pasir Ris St 72 #12-27 Singapore 510714
Telephone	:	HP +65 9450 0871
Type of Claim	:	Own Damage Claim
Policy No.	:	2100457108-01000
Vehicle No	:	SLB 1315 H
Model Code	:	Audi Q7 2.0 TFSI qu
Model / Year	:	Mar-16
Engine No	:	CYR 007540
Chassis No	:	WAUZZZ4MGD043765
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	12-Dec-17
Place of Accident	:	80 Kim Seng Road Mirage Tower

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLB 1315 H.

S/n	Nature of Jobs	Estimated Charges		
1	To remove and transfer front wire harness for headights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	480.00 \$	480.00
2	To remove front fittings, dismantle and renew front bumper, LHS front fender, LHS LED headlight, both front wheel arch trim and align to position. Transfer radiator grille and other bumper fittings. Align to position. Reinstall all part removed.		2,800.00 \$	1,200.00
3	To respray front bumper, lower spoiler, LHS front fender and both wheel arch trim.		2,800.00 \$	1,860.00
3A	Added labour charges - see attached		700.00 \$	300.00
4	To carry out diagnostic check.	S/N	192.00 \$	192.00
TOTAL LABOUR CHARGES		:	6,972.00 \$	4,032.00

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1218/2017/JT
26-Dec-17
JB/CCS
ONE
SLB1315H
Q7 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	RADIATOR AIR DUCT <i>Rehd</i>	\$ 90.00	\$ 71.68 ✓
2	RADIATOR <i>Rehd</i>	\$ 536.00	\$ 428.40 ✓
3	SIDE GUIDE LHS <i>Rehd</i>	\$ 36.00	\$ 28.08 ✓
4	HEADLIGHT MOUNTING LHS <i>Rehd</i>	\$ 99.00	\$ 79.04 ✓
		\$ 761.00	\$ 607.20
<u>LABORS</u>			
1	To remove and renew additional radiator assy pressurise cooling system, and checked items replaced	\$ 700.00	\$ 300.00 ✓
TOTAL		\$ 761.00 <i>1461</i>	\$ 907.20

For Premium Automobiles Pte Ltd

Adrian Ling
SLB

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLB 1315 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1218/2017/MAS

13 Apr 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLB 1315 H, Audi Q7 2.0 TFSI QU

With reference to the above-mentioned vehicle no **SLB 1315 H**, claimant, **Ms. Justina Teo Boon Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85012342 – S\$15,329.16
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLB 1315 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Dec 2017 08:17		14 Dec 2017 17:19 Edit Adj Rpt	S\$15,326.32 Edit Estimates	S\$15,326.32 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	JUSTINA TEO BOON WEI, ID: S6937190F, Tel: +6594500871, Email: JUSTINATEO88@GMAIL.COM								
Vehicle Reg. No.:	SLB1315H	Date of Loss:	12/12/2017 10:00 - :59 [20 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7571920019SG	Policy/Cover Note No.:	2100457108-01000 (Comprehensive)						
		Excess:	S\$1,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/12/2017]								
Driver/Custodian:	JUSTINA TEO BOON WEI (48 / Female), NRIC: S6937190F, Tel: +6594500871								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (18/12/2017): Alert - Adj Mandate Approved (S\$16941.00) - SLB1315H - Claim Handler: Chan, Kian... - AIG_SG (15/12/2017): Alert - Adj Mandate Maintained - SLB1315H - Claim Handler: Chan, Kian Meng - AIG_SG (15/12/2017): SLB1315H / OD / 12/12/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLB1315H (7571920019SG)**
OD

Dec 12 2017 10:00AM
[JUSTINA TEO BOON WEI]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer		▼
Assessment Reports															1 per page		▼		☒
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print
1	15/12/17 09:26		Adjuster Immediate Advice														Load HTM		
Photos/Images															3 per page		▼		☒
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print
1	14/12/17 17:32		General View														Load JPG		☒
2	14/12/17 17:32		General View														Load JPG		☒
3	14/12/17 17:32		General View														Load JPG		☒
4	14/12/17 17:32		General View														Load JPG		☒
5	14/12/17 17:32		General View														Load JPG		☒
6	14/12/17 17:32		General View														Load JPG		☒
7	14/12/17 17:32		General View														Load JPG		☒
8	14/12/17 17:32		General View														Load JPG		☒
9	14/12/17 17:32		General View														Load JPG		☒
10	14/12/17 17:32		General View														Load JPG		☒
11	14/12/17 17:32		General View														Load JPG		☒
12	14/12/17 17:32		General View														Load JPG		☒
13	14/12/17 17:32		General View														Load JPG		☒
14	14/12/17 17:32		General View														Load JPG		☒
15	14/12/17 17:32		General View														Load JPG		☒
16	14/12/17 17:32		General View														Load JPG		☒
17	14/12/17 17:32		General View														Load JPG		☒
18	19/03/18 16:26		Reinspection Photo														Load JPG		☒
19	19/03/18 16:26		Reinspection Photo														Load JPG		☒
20	19/03/18 16:26		Reinspection Photo														Load JPG		☒
Documentation															1 per page		▼		☒
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print
1	15/12/17 08:33		Singapore Accident Statement														Load PDF		
2	15/12/17 08:33		Certificate of Insurance														Load PDF		
3	15/12/17 08:33		Insured's Driving License														Load PDF		
4	15/12/17 17:16		MARKING														Load PDF		
5	19/04/18 11:16		WORKSHOP INVOICE														Load PDF		
6	19/04/18 11:16		DISCHARGE VOUCHER														Load PDF		
7	19/04/18 11:16		Supplementary														Load PDF		

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/12/17 18:56	Accident Statement	Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/12/17 18:43	Accident Photo	Load JPG	☒
2	12/12/17 18:43	Accident Photo	Load JPG	☒
3	12/12/17 18:43	Accident Photo	Load JPG	

					☒
4	12/12/17 18:43	Accident Photo		Load JPG	☒
5	12/12/17 18:43	Accident Photo		Load JPG	☒
6	12/12/17 18:43	Accident Photo		Load JPG	☒
7	12/12/17 18:43	Accident Photo		Load JPG	☒
8	12/12/17 18:43	Accident Photo		Load JPG	☒
9	12/12/17 18:43	Accident Photo		Load JPG	☒
Documentation					☒
				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	12/12/17 18:44	Sketch Plan		Load JPG	☒
2	12/12/17 18:44	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17023780/AVBN2

Date: 19/04/2018

REFERENCE

Insured/Claimant: JUSTINA TEO BOON WEI Policy No: 2100457108-01000
Date of Loss: 12/12/2017 Nature of Claim: OD Claim No: 7571920019SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLB1315H
Make & Model: AUDI Q7, 2.0 TFSI QU (A) Engine No: CYR007540
Reg. Date: 29/03/2016 (Man. Year: 2016) Chassis No: WAUZZZ4M7GD043765
Colour: Grey Odometer: 34114 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$255,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/55R19 Rear Tyre Size: 255/55R19
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,027.20	11,294.32	5,732.88	33.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,972.00	4,032.00	2,940.00	42.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,999.20	15,326.32	8,672.88	36.14
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	22,999.20	14,326.32	8,672.88	37.71
+ GST 7.00/7.00% (S\$)	1,609.94	1,002.84	607.10	37.71
Nett Amount (S\$)	24,609.14	15,329.16	9,279.98	37.71

INSPECTION

Date of Assignment: 14/12/2017
Date Inspected: 14/12/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,043.00 FS	*1,634.40 FS
2	1		*FRONT BUMPER AIR GUIDE-LHS	Not Necessary	52.00 FS	*- FS
3	1		*FRONT CENTRE GRILLE	Not Necessary	171.00 FS	*- FS
4	1		*FRONT UNDERRUN BAR	Not Necessary	656.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	171.00 FS	*- FS
6	1		*FRONT BUMPER LOWER SPOILER	Deformed	172.00 FS	*137.60 FS
7	1		*FRONT BUMPER OUTER SPOILER-LHS	Not Necessary	36.00 FS	*- FS
8	1		*FRONT AIR GRILLE-LHS	Cut	247.00 FS	*197.20 FS
9	1		*FRONT BUMPER INNER SPOILER-LHS	Not Necessary	30.00 FS	*- FS
10	1		*LED HEADLIGHT-LHS	Cut	9,767.00 FS	*7,813.60 FS
11	1		*FRONT FENDER-LHS	Repair	1,349.00 FS	*- FS
12	1		*FRONT FENDER ATTACHMENT PARTS-LHS	Not Necessary	52.00 FS	*- FS
13	1		*FRONT FENDER BRACE-LHS	Necessary	86.00 FS	*68.80 FS
14	1		*FRONT WHEEL HOUSE LINER-LHS	Not Necessary	208.00 FS	*- FS
15	2		*FRONT WHEEL ARCH TRIM-LHS/RHS	Necessary	980.00 FS	*784.00 FS
16	1		*SUNDRIES	Necessary	400.00 FS	*51.52 FS
17	1		*RADIATOR AIR DUCT	Deformed	71.68 FS	*71.68 FS
18	1		*RADIATOR	Dented	428.40 FS	*428.40 FS
19	1		*SIDE GUIDE LHS	Damaged	28.08 FS	*28.08 FS
20	1		*HEADLIGHT MOUNTING LHS	Cracked	79.04 FS	*79.04 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 17,027.20 11,294.32

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE FRONT FITTINGS,DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,LHS LED HEADLIGHT,BOTH FRONT WHEEL ARCH TRIM AND ALIGN TO POSITION.TRANSFER RADIATOR GRILLE AND OTHER BUMPER FITTINGS,ALIGN TO POSITION.REINSTALL ALL PART REMOVED	New	2,800.00	1,200.00
3	TO RESPRAY FRONT BUMPER,LOWER SPOILER,LHS FRONT FENDER AND BOTH WHEEL ARCH TRIM	New	2,800.00	1,860.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND RENEW ADDITIONAL RADIATOR ASSY PRESSURISE COOLING SYSTEM,AND CHECKED ITEMS REPLACED	New	700.00	300.00
Gross Labour Cost (S\$)			6,972.00	4,032.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >